



Ordinary Meeting of Council Attachments

Monday 16 February 2026

Council Chamber

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DIRECTOR CORPORATE

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COUNCILLOR BRIEFING – PUBLIC RECORD

Briefing Details:

Date: Monday 15 December 2025

Time: 6:00pm

Location: Meeting Rooms 1 & 2, Realm

All items discussed at a Councillor Briefing are considered confidential in nature.

Attendees:

Councillors		
Cr Linda Hancock (Mayor)	Cr Catherine Gordon	Cr Daniella Heatherich
Cr Paul Macdonald (Deputy Mayor)	Cr Claire Rex (virtual)	Cr Kylie Spears
Cr Chris Jones	Cr Nathaniel Henderson	Cr Rob Steane OAM
Council Officers:		
Steve Kozlowski	Chief Executive Officer	
James Herron	Acting Director/Chief Financial Officer	
Tim Cocks	Acting Director Assets & Leisure	
Marianne Di Giallonardo	Director People & Places	
Andrew Fuaux	Director Strategy & Development	
Emma Hills	Governance Officer	
Joanne Ellis	Governance Officer	
Heather Burns	Manager Community Services	Item 1
Others:		
Dr. Karina Lamb	Chief Executive Officer, Your Library	Item 1
Premal Niranjani	Chief Operating Officer, Your Library	Item 1
Sarah Hopkins	Chief Experience Officer, Your Library	Item 1

Apologies:

Councillors:

Nil

Council Officers:

Tony Rocca, Adam Todorov

Conflict of Interest Disclosure:

Councillors:

Nil

Council Officers:

Nil

Items Discussed:

1	Your Library Update
2	Council Meeting Agenda
3	Maroondah Events 2025/26
4	Items of a General Nature Raised by Councillors

Record completed by:

Council Officer	Joanne Ellis
Title	Governance Officer



COUNCILLOR BRIEFING – PUBLIC RECORD

Briefing Details:

Date: Monday 2 February 2026 Time: 6:00pm Location: Meeting Rooms 1 & 2, Realm

All items discussed at a Councillor Briefing are considered confidential in nature.

Attendees:

Councillors		
Cr Linda Hancock (Mayor)	Cr Catherine Gordon	Cr Daniella Heatherich
Cr Paul Macdonald (Deputy Mayor)	Cr Claire Rex	Cr Kylie Spears
Cr Chris Jones	Cr Nathaniel Henderson	Cr Rob Steane OAM
Council Officers:		
Steve Kozlowski	Chief Executive Officer	
Tony Rocca	Director Corporate	
Adam Todorov	Director Assets & Leisure	
Marianne Di Giallonardo	Director Community	
Andrew Fuaux	Director City Growth & Precincts	
Joanne Ellis	Governance Officer	
		Item
Sherryn Dunshea	Manager Executive Office	1 & 3
Stephen Bishop	Manager People & Places	1
Danielle Butcher	Manager Communications & Citizen Experience	1
James Herron	Manager Cyber & Technology	1
Phil Medley	Manager Governance & Performance	1
Tim Cocks	Manager Leisure & Major Facilities	2

Apologies:

Councillors:	Nil
Council Officers:	Nil

Conflict of Interest Disclosure:

Councillors:	Nil
Council Officers:	Nil

Items Discussed:

1	Service Delivery Plan Presentations
2	Quambee Tennis Facility update
3	Draft Councillor Conference 2026 Agenda
4	Councillor Delegates' Meeting Report
5	Items of a General Nature Raised by Councillors

Record completed by:

Council Officer	Joanne Ellis
Title	Governance Officer



COUNCILLOR BRIEFING – PUBLIC RECORD

Briefing Details:

Date: Wednesday 4 February 2026 Time: 6:00 PM Location: Meeting Rooms 1 & 2, Realm

All items discussed at a Councillor Briefing are considered confidential in nature.

Attendees:

Councillors		
Cr Linda Hancock (Mayor)	Cr Catherine Gordon	Cr Daniella Heatherich
Cr Paul Macdonald (Deputy Mayor)	Cr Claire Rex	Cr Kylie Spears
Cr Chris Jones	Cr Nathaniel Henderson	Cr Rob Steane OAM
Council Officers:		
Steve Kozlowski	Chief Executive Officer	
Tony Rocca	Director Corporate	
Adam Todorov	Director Assets & Leisure	
Marianne Di Giallonardo	Director Community	
Andrew Fuaux	Director City Growth & Precincts	
		Item
Heather Burns	Manager Community Services	1
Andrew Taylor	Manager Engineering & Building Services	1
Angela Kechich	Manager Statutory Planning	1
Grant Meyer	Manager City Futures	1

Apologies:

Councillors:	Nil
Council Officers:	Nil

Conflict of Interest Disclosure:

Councillors:	Nil
Council Officers:	Nil

Items Discussed:

1	Service Delivery Plan Presentations
2	Items of a General Nature Raised by Councillors

Record completed by:

Council Officer	Joanne Ellis
Title	Governance Officer



COUNCILLOR BRIEFING – PUBLIC RECORD

Briefing Details:

Date: Monday 9 February 2026 Time: 6:00 PM Location: Meeting Rooms 1 & 2, Realm

All items discussed at a Councillor Briefing are considered confidential in nature.

Attendees:

Councillors		
Cr Linda Hancock (Mayor)	Cr Catherine Gordon	Cr Daniella Heatherich
Cr Paul Macdonald (Deputy Mayor)	Cr Claire Rex	Cr Kylie Spears
Cr Chris Jones	Cr Nathaniel Henderson	
Council Officers:		
Steve Kozlowski	Chief Executive Officer	
Tony Rocca	Director Corporate	
Adam Todorov	Director Assets & Leisure	
Marianne Di Giallonardo	Director Community	
Andrew Fuaux	Director City Growth & Precincts	
Hannah White	Manager Finance & Commercial	Item 1
Chris Zidak	Manager Business & Precincts	1
Steve McIntosh	Manager Projects and Asset Management	1
Tim Cocks	Manager Leisure & Major Facilities	1
Vincent King	Manager Operations	1

Apologies:

Councillors:	Cr Rob Steane OAM
Council Officers:	Nil

Conflict of Interest Disclosure:

Councillors:	Nil
Council Officers:	Nil

Items Discussed:

1	Service Delivery Plan Presentations
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Record completed by:

Council Officer	Joanne Ellis
Title	Governance Officer

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Catherine Gordon, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Linda Hancock hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on Monday 15 December.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	<i>L Hancock</i>
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	<i>[Signature]</i>
Date	15.12.2025



Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Daniella Heatherich, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Nathaniel Henderson, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

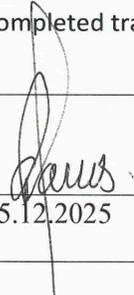
Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Chris Jones, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Paul Macdonald, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Claire Rex, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 23 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	23.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	23.12.2025

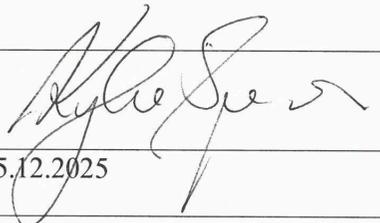
Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion

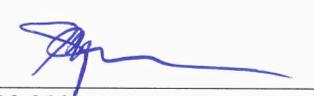


I, Kylie Spears, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025

Councillor Professional Development Program - 2025 Calendar Year

Declaration of completion



I, Rob Steane, hereby declare that I have completed the mandatory professional development training for the 2025 Calendar Year within the prescribed timelines for professional development training on 15 December 2025.

Attached is a record of completed training activities which demonstrates that I have completed the mandatory professional development training as required.

Signature of Councillor	
Date	15.12.2025

I, Steve Kozlowski, Chief Executive Officer of Maroondah City Council, confirm that I have witnessed this declaration.

Signature of CEO	
Date	15.12.2025



Maroondah City Council

Council Plan 2025 - 2029

Priority Actions Progress Report

Quarter 2, 2025/26 Financial Year
Status as at 31 December 2025

Maroondah City Council

Council Plan 2025 - 2029 Priority Actions Progress Report

Quarter 2, 2025/26 (as at 31 December 2025)

The Council Plan is Council's medium-term strategy that describes the objectives, strategies, initiatives, services, and performance indicators of Council, in working towards the long-term community vision outlined in *Maroondah 2050 - Our future together*.

The *Council Plan 2025-2029* is structured around the five outcome areas of the Maroondah 2050 Community Vision and describes how Council will work towards the realisation of the community's vision. It plays a vital role in shaping Maroondah's future over the four-year period, identifying both challenges and opportunities for our community at local and regional level, and forming the basis for Council to make decisions regarding resources and priorities.

For each year of the *Council Plan 2025-2029*, Council presents to the Maroondah community a set of priority actions for implementing the key directions of the Council Plan. This helps to ensure that the Plan continues to be aligned with the Maroondah 2050 Community Vision and is responsive to community needs and expectations. For the 2025/26 year there are 39 priority actions.

This report identifies Council's progress in relation to the Council Plan priority actions for the 2025/26 financial year as at 31 December 2025. For many actions, delivery spans multiple years.

The following status icons assist with interpreting the progress of Council Plan Priority Actions:

-  Priority action has been achieved
-  Priority action has been deferred to another year
-  Priority action is at risk of not being on track
-  Priority action is currently not on track and/or not progressing as expected
-  Priority action is currently on track and/or progressing as expected.

Summary of Progress

There are 39 Priority Actions listed in the Council Plan 2025-2029 for the 2025/26 financial year. As at 31 December 2025, two (2) priority actions have been completed and 37 actions are in progress, with all in progress actions rated as 'on track'.

The actions completed are:

- Construct the Ringwood Activity Centre Carpark
- Determine Council's role in positive ageing and support for Maroondah's older people





Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A healthy, inclusive and connected community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
1	Determine Council's role in positive ageing and support for Maroondah's older people	Transition	Council has undertaken a comprehensive review with the future direction for Council's aged and disability services to focus on positive ageing, and supporting the capacity of local clubs and organisations to provide opportunities to Maroondah's older people to engage and connect with activities that are meaningful to them. Council has accepted the Australian Government's invitation to continue delivery of the funded Meals on Wheels service for a further two years to 30 June 2027. The Commonwealth Home Support Program – social support and allied health services – transitioned to a new provider from 1 July 2025.	✔	Complete	2025/26	People and Places	Community Services
2	Review, update and implement the Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031 (including the Health and Wellbeing Action Plan)	Review and update	A 2025 update to the Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031 has been prepared to ensure the strategy remains current and relevant. The updated Strategy was adopted by Council on 22 September 2025 and subsequently submitted to the Minister for Health.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
3	Develop and implement Council's Reconciliation Plan	Develop	Work is underway on drafting a Maroondah Reconciliation Plan following consultation with First Nations representatives and organisations. Completion of the Plan is expected in mid 2026.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
4	Undertake the staged redevelopment of the Croydon Community Wellbeing Precinct (CCWP)	Design and construct stage 2 & 3	The \$43 million CCWP Cultural Hub is currently under construction and the new facility is scheduled for completion in late 2027. Early works construction of the \$15 million CCWP Multi-purpose Hub have commenced and the new facility is also scheduled for completion in late 2027.	●	In progress	Beyond 2028/29	Assets and Leisure	Projects and Asset Management
5	Work in partnership with a broad range of service providers and community organisations and groups to develop and deliver services, activities and experiences in the Croydon Community Wellbeing Precinct (CCWP)	Partner, plan and activate	Community Hub stakeholders are now settled into their various spaces with equipment, resources and space-sharing exploration underway. A range of collaborations have been initiated between tenants including sharing resources through the Occasional Care Op Shop, as well as an intergenerational project which includes young people, U3A and the Croydon Seniors Centre. Planning for a community services and wellbeing co-working hub for Level 1 of the Cultural Hub is being progressed.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A healthy, inclusive and connected community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
6	Work in partnership with the Victorian Government to support the construction of a new hospital in Maroondah to ensure the location and construction maximises community benefit	Partner and advocate	Council continues to work in partnership with the Victorian Government to support the construction of a new public hospital in Maroondah, and to ensure the location and the construction maximises the benefit to the Maroondah community.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
7	Design and construct the redevelopment of The Rings and Ringwood Golf (subject to funding)	Plan, design and advocate	Concept plans for the redevelopment of The Rings and Ringwood Golf have been developed. The major redevelopment incorporates an expansion of up to four additional courts; a new and integrated golf facility for Ringwood Golf; and the rationalisation of the current golf facilities. Council is advocating/exploring future funding opportunities for this \$60m redevelopment.	●	In progress	Beyond 2028/29	Assets and Leisure	Projects and Asset Management
8	Design and construct the Quambee Reserve tennis redevelopment	Plan and design	Concept designs for the Quambee Reserve tennis redevelopment have been developed, key stakeholders have been identified and engaged, and relevant discussions have taken place. An in-principle agreement to proceed with the project has now been reached. The next stages of this project involve site planning, detailed design works, community consultation and exploring funding opportunities.	●	In progress	2027/28	Assets and Leisure	Leisure and Major Facilities
9	Work in partnership to plan for and support the Victorian Government kindergarten reforms, including advocating for funding at all levels of government for new and redeveloped facilities to enable these reforms in Maroondah	Plan and advocate	Council continues to work to understand the evolving impacts and opportunities for the Maroondah community arising from the Victorian Government's expanded kindergarten reform. Council is monitoring changing data, local variables and feasibility studies for Council's early years infrastructure to support strong advocacy for capable infrastructure for kindergarten services in areas of demand now and into the future.	●	In progress	Beyond 2028/29	People and Places	Community Services



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A safe and liveable community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
10	Construct the Ringwood Activity Centre Carpark	Construct	Construction of the \$33.6 million Ringwood Activity Centre Carpark is now complete. A soft opening of the carpark occurred on 14 November 2025 and is open to the public. A formal opening by the Federal Government (as funding partner) will occur early to mid 2026 pending Minister availability.	✓	Complete	2025/26	Assets and Leisure	Projects and Asset Management
11	Develop and implement a liveable neighbourhoods strategy	Develop	Draft currently under review due to changes at Victorian Government level including the new Plan for Victoria and housing targets. Once the review has been completed, next steps will be finalised in terms of community consultation and adoption by Council.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
12	Undertake staged enhancements of the Ringwood Metropolitan Activity Centre including: <ul style="list-style-type: none"> • Maroondah Highway Boulevard (subject to funding) • Staley Gardens (subject to funding) 	Develop	Maroondah Highway Boulevard development is subject to funding. Concept design plans have been completed and preliminary costing options have been undertaken for future advocacy. The Staley Gardens project is contingent upon Ringwood Metropolitan Activity Centre residential development triggers requiring the provision of open space in response to public amenity requirements.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts
13	Work in partnership to implement road improvement works at: <ul style="list-style-type: none"> • Eastfield Road, Railway Avenue and Morinda Street, Ringwood East • Holloway Road, Croydon North • Glenvale Road, Ringwood North 	Design and construct	The design of traffic signals at Eastfield Road, Railway Avenue and Morinda Street Ringwood East is expected to be completed in late 2025, with works to commence on installation of the signal infrastructure in early 2026. The works are expected to be completed and the traffic signals operational by the end of 2025/26 program year. Community engagement regarding the design of works for Holloway Road in Croydon North are complete and the detailed design is being finalised based on the community feedback. It is expected that the works will commence in early 2026, with completion expected in 2026/27. Development of the Glenvale Road upgrade project has commenced with works expected to commence in 2027/28.	●	In progress	2028/29	Strategy and Development	Engineering and Building Services



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions

Q2 Progress Reporting - as at 31 December 2025

A safe and liveable community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
14	Work in partnership with the Victorian Government to implement the objectives of Victoria's Housing Statement for the Ringwood Metropolitan Activity Centre	Partner and implement	Council has worked closely with the Victorian Planning Authority regarding updates to the Ringwood Metropolitan Activity Centre Masterplan. In April 2025, the Victorian Government gazetted new controls that implement the updated Masterplan and introduced a new zone around the Activity Centre - the Housing Choice and Transport Zone (HCTZ).	●	In progress	2026/27	Strategy and Development	City Futures
15	Develop and implement masterplans for the Croydon and Ringwood East activity centres	Develop and implement	The Croydon Activity Centre Structure Plan was adopted by Council in July 2025. Work has commenced on preparing associated planning controls. Project scoping has commenced for the development of a Ringwood East Activity Centre Masterplan.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
16	Implement technological advancements for car parking management within Maroondah	Trial	A paid parking trial has commenced in the Ringwood Metropolitan Activity Centre with the introduction of parking technology in Seymour and Charter Streets and Bedford Road in November 2025. The trial aims to optimise a range of parking options, improve the overall efficiency of parking management and promote turnover of parking spaces, thereby enhancing traffic flow and accessibility in busy areas.	●	In progress	Beyond 2028/29	Strategy and Development	Community Safety
17	Undertake footpath construction in the Principal Pedestrian Network and progress the renewal of the Mullum Mullum Creek shared trail	Construct	During 2023/24, Council worked in partnership to undertake renewal works on the Mullum Mullum Creek shared trail. Renewal of the section of the trail from Marilyn Crescent to Kalinda Road will be completed in the 2025/26 financial year. The next stage from Kalinda Road to Highland Crescent is scheduled for construction in the 2026/27 financial year. The footpath construction program for 2025/26 has been developed and construction planning and project delivery has commenced.	●	In progress	Beyond 2028/29	Strategy and Development	Engineering and Building Services
18	Advocate to the Australian and Victorian Governments for the provision of new and upgraded transportation infrastructure in Maroondah	Advocate	Council has continued to advocate for the transport needs of the Maroondah community, with key projects discussed at briefings with local Federal and State Members of Parliament in August 2025.	●	In progress	Beyond 2028/29	Executive Office	Senior Executive Office



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A green and sustainable community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
19	Work in partnership to advocate to the Victorian Government to postpone the mandatory implementation of the glass only bin service to households, as well as the expansion of the Container Deposit Scheme	Partner and advocate	Council has continued to advocate strongly to the Victorian Government regarding this policy position to postpone mandatory implementation of a glass bin residential service and consider the expansion of the Container Deposit Scheme (CDS) to align with models in other Australian states. Representations have been made by Council via successful motions to the Municipal Association of Victoria (MAV) State Council in May 2025 and the Australian Local Government Association (ALGA) National General Assembly in June 2025. Council has also raised concerns in recent months on behalf of the community directly with the Minister for Local Government (Vic), Minister for the Environment (Vic), and the Department of Energy, Environment and Climate Action. A joint meeting of 34 local government CEOs in November 2025 helped to establish an agreed joint approach to advocacy in the lead-up to the Victorian State Election in 2026.	●	In progress	2026/27	Chief Financial Office	Governance and Performance
20	Implement Council's Sustainability Strategy 2022-2031, including the development of a Climate Change Plan	Develop	Council continues to implement the Sustainability Strategy 2022-2031. The Strategy includes actions that promote environmental, social and economic sustainability, responding to the themes of the built environment, climate change, community connections, a green economy, green infrastructure, governance, evaluation and improvement opportunities. A Climate Action Plan is currently under development which will provide a holistic approach to managing climate change mitigation, adaptation and risk across Council and the community. The Plan will be placed on public exhibition in November 2025 for feedback.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
21	Review, update and implement Council's Waste, Litter and Resource Recovery Strategy 2020-2030	Review and update	Implementation of this Strategy has continued with a range of initiatives undertaken over the past quarter in addition to ensuring an effective three-bin kerbside collection service across Maroondah. Council has continued to play a lead role in sector advocacy to the Victorian Government regarding the proposed kerbside reforms, including the costs and benefits of the glass only service. A series of waste education initiatives are planned to be undertaken from July to December 2025 including: FOGO BioGro Tours; an eWaste Collection Day; a Detox Your Home event; several education sessions on composting, reducing plastics, eco-friendly sanitary products; and general waste management awareness sessions. Planning is underway for the forthcoming implementation of the draft Victorian Waste Service Standards, involving changeover of bin lids and introduction of a new charge in accordance with the Strategy. These implementation activities will be a key priority of the waste management function during 2025 and 2026.	●	In progress	Beyond 2028/29	Chief Financial Office	Governance and Performance



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A green and sustainable community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
22	Develop and implement a series of Biolink Action Plans that implement the Maroondah Habitat Connectivity Study	Develop	Eight 'biolinks' were previously identified as the best routes through the Maroondah landscape to improve habitat connectivity across the municipality. The first of these, the Mullum Mullum Creek Biolink Action Plan 2025-2035, was adopted by Council in December 2024 and implementation has now commenced. Engagement with key stakeholders for the Dandenong-Tarralla-Bungalook Creeks Biolink Plan has taken place with public exhibition of the Plan set for early 2026.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
23	Work in partnership to undertake staged implementation of the Reimagining Tarralla Creek project	Plan and advocate	Council continues to work with Melbourne Water to progress the Reimagining Tarralla Creek project. Melbourne Water has successfully applied for a grant from the Federal Government Urban Rivers Catchment Program (\$9.8 million) to fund Stage 2, with the remaining funding coming from Melbourne Water's Reimagining Your Creek program (\$17 million). Melbourne Water is leading the delivery of the project in partnership with Maroondah City Council, Department of Energy, Environment & Climate Action (DEECA), Department of Climate Change, Energy, the Environment and Water (DCCEEW), and Wurundjeri Woi Wurrung Cultural Heritage Aboriginal Corporation. Design of Stage 2 works has commenced to extend the naturalised creek downstream from Vinter Avenue to Eastfield Road. with Council participating as a member of the design working group.	●	In progress	Beyond 2028/29	Strategy and Development	Engineering and Building Services
24	Undertake flood mitigation works at: <ul style="list-style-type: none"> San Remo Road, Ringwood North Possum Lane, Heathmont Erica Crescent, Heathmont 	Design and construct	Development of designs for flood mitigation projects has commenced. Works at San Remo Road in Ringwood North project are programmed for delivery in the 2026/27 financial year. Works at Erica Crescent and Possum Lane in Heathmont are programmed for delivery in the 2027/28 financial year.	●	In progress	2028/29	Strategy and Development	Engineering and Building Services
25	Implement Council's annual streetscape enhancement program	Implement	Council's streetscape enhancement program will continue in 2025/26. The program aims to replace ageing or underperforming street trees to maintain and improve the municipality's "leafy green" environment, focusing on streets where trees have low useful life expectancy or where canopy cover is low.	●	In progress	Beyond 2028/29	Assets and Leisure	Operations



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions

Q2 Progress Reporting - as at 31 December 2025

A vibrant and prosperous community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
26	Develop and implement Council's Creative Maroondah strategy	Develop	Development of the Creative Maroondah Strategy 2026-2030 is progressing on budget and on time. Deliberative engagement with the Maroondah community and stakeholders has been completed. The draft strategy will be presented to Council for adoption by July 2026.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts
27	Undertake the staged redevelopment of Karralyka (subject to funding)	Construct	Staged works for the redevelopment of Karralyka will continue over the coming years in accordance with the 10-year capital works program for asset renewal. Any additional significant external funding into the future will assist with accelerating identified works.	●	In progress	Beyond 2028/29	Assets and Leisure	Projects and Asset Management
28	Work in partnership to implement the Bayswater Business Precinct Transformation Strategy and investigate and implement innovative opportunities to enhance business capability, skill development, employment and education pathways for the manufacturing sector	Develop	The development of the Bayswater Business Precinct Structure Plan is progressing on budget and on time. Completion of the plan is expected by June 2026, including adoption by Maroondah, Knox and Yarra Ranges councils. The initiative continues to engage businesses and key partners to identify opportunities and build relationships, as well as linking businesses with Swinburne students (work integrated learning) and supporting new programs such as e.g. Vocational Education and Training tasters.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts
29	Identify and facilitate co-working opportunities and spaces in Maroondah	Investigate and facilitate	Current service offerings are being reviewed to identify opportunities for additional programs that can be delivered in co-working spaces. This work also encompasses the actual space itself and other options that may deliver better outcomes for business.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts
30	Work in partnership to explore, plan and implement a regional women in business program	Partner and investigate	Maroondah is leading this work with Melbourne Eastern Regional Economic Development Group (MEREDG). Early scoping works have been undertaken to identify current offerings by the five councils. Existing programs will continue until a regional approach is agreed.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts
31	Work in partnership to explore, plan and implement a regional business award program	Partner and investigate	Maroondah is leading this work with Melbourne Eastern Regional Economic Development Group (MEREDG). Early scoping works have been undertaken to identify current offerings by the five councils. Existing programs will continue until a regional approach is agreed.	●	In progress	Beyond 2028/29	People and Places	Business and Precincts



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A well governed and empowered community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
32	Implement the Maroondah 2050 Community Vision	Implement	Following adoption of the Maroondah 2050 Community Vision and Council Plan 2025-2029 in 2024/25, Council has commenced a range of implementation activities. These have included initial revisions of Council strategic and policy documentation, alignment of Council planning and reporting processes, realignment of Council advisory committees and adjustments to corporate branding. Council Plan priority actions for the 2025-2029 period have also commenced with reporting on progress to be provided to Council and the Maroondah community on a quarterly basis.	●	In progress	Beyond 2028/29	Chief Financial Office	Governance and Performance
33	Develop and implement Council's Customer Service Strategy 2025-2029	Implement	The draft Customer Experience Strategy was placed on community consultation from Friday 18 September until Friday 17 October 2025. The strategy was presented to Council for adoption in November 2025. An action plan is now being created for implementation of the strategy over the next four years.	●	In progress	Beyond 2028/29	People and Places	Communications and Citizens Experience
34	Develop and implement Council's Communications Strategy	Implement	The draft Communications Strategy 2025-2029 was endorsed by Council on Monday 25 August 2025. An action plan is now being implemented to guide the delivery of the strategy over the next four years.	●	In progress	Beyond 2028/29	People and Places	Communications and Citizens Experience
35	Implement Council's Property Management Strategy 2025 - 2029	Implement	Implementation of the Strategy has commenced. The Property, Revenue and Valuation Services team is actively collaborating with the Property Steering Committee and engaging key internal stakeholders to ensure alignment and input across all relevant areas. A schedule of regular meetings to monitor progress, address any emerging issues promptly, and maintain our focus on effective delivery and implementation of the Strategy has been established.	●	In progress	Beyond 2028/29	Chief Financial Office	Finance and Commercial
36	Review a range of Council's core technological systems and undertake the phased implementation of enterprise-wide replacement systems	Implement ERP Phase 1 & 2	Council's Enterprise Resource Planning (ERP) program is underway. It is a three-year, three-phase project, which will implement TechnologyOne ERP software across a range of Council business capabilities. Phase 1 of the project, involving implementation of the financial and supply chain management modules, went live on 1 July 2025. Phase 2, involving the assets module, will commence in November 2025 with a 10 month project delivery. Modules include Enterprise Asset Management and Project Lifecycle Management. Enterprise budgeting and performance planning to also be delivered during this time limit.	●	In progress	Beyond 2028/29	Chief Financial Office	Cyber and Technology



Council Plan 2025 - 2029

Year 1 - 2025/26 Priority Actions
Q2 Progress Reporting - as at 31 December 2025

A well governed and empowered community



No.	Council Plan Priority Action	Phase in 2025/26	Progress Comment	On track	Status	Target Completion	Directorate	Service Area
37	Evolve organisational capacity and implement systems to minimise risks to cybersecurity impacts	Review	Business Continuity and Disaster Recovery Plans have been reviewed and submitted for ratification. Ongoing audits have been completed including: IT General Controls / Victorian Auditor-General's Office and VicRoads; increasing cadence of Disaster recovery; and cybersecurity testing events such as bubble tests. Cyber and Technology is also reviewing technology stack and exploring opportunities to deploy data loss prevention, and conducting a security audit of the Electronic Document Management System. Council has a scheduled plan of works in place over the next twelve months including penetration tests and spear phishing campaigns.	●	In progress	Beyond 2028/29	Chief Financial Office	Cyber and Technology
38	Partner and advocate regionally with the Eastern Region Group of Councils to address common challenges and progress shared priorities	Partner and advocate	The Eastern Region Group of Councils continues to deliver advocacy and collaborative actions on regional priorities in line with its 2025-2029 Strategic Plan.	●	In progress	Beyond 2028/29	Strategy and Development	City Futures
39	Advocate on key local issues on behalf of the Maroondah community in the lead up to Victorian and Australian Government elections	Advocate	Council has continued its advocacy to both the Australian and Victorian Governments to seek funding to address a range of key priority infrastructure, sporting and transportation improvement projects that will benefit the Maroondah community. Briefings with local Federal and State Members of Parliament were held in August and September 2025. Council will continue to advocate in the lead up to the Victorian Government election in November 2026.	●	In progress	Beyond 2028/29	Executive Office	Senior Executive Office

Local Government Performance Reporting Framework



2025/26 Reporting Year



Service Performance Indicator Results – YTD Quarter 2 (1 July – 31 December 2025)

Introduction

The Local Government Performance Reporting Framework (LGPRF) is a Victorian Government initiative which seeks to:

- improve both the transparency and accountability of council performance to ratepayers
- provide a meaningful set of information for the local and broader community.

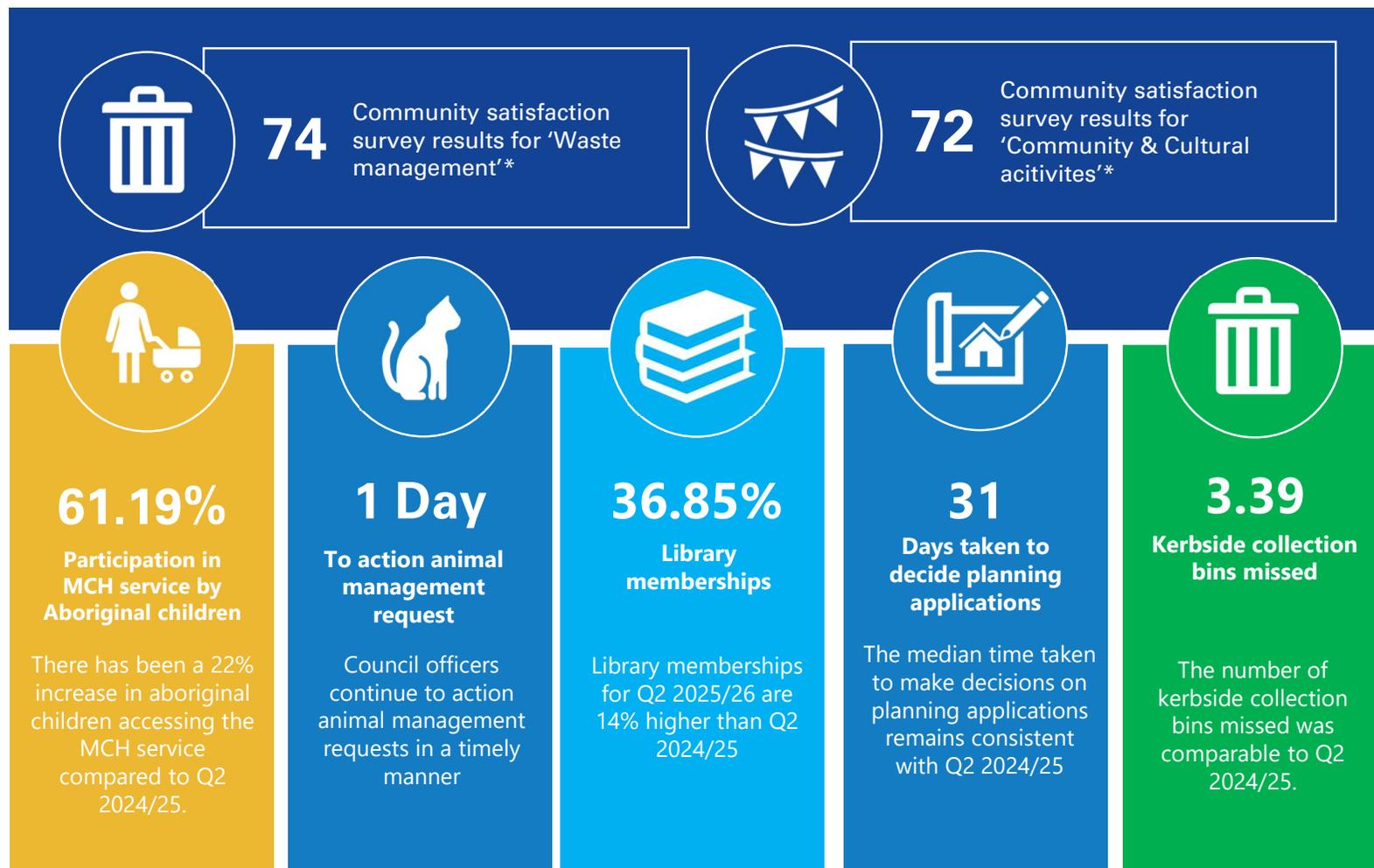
The framework includes a range of key performance measures, as well as a checklist of governance and management items which collectively build a comprehensive picture of council performance over time.

The following report provides the prescribed Local Government Performance Reporting Framework service performance indicator results to the end of Q2 2025/26.

The following status icons assist in interpreting service performance results:

	The result is currently on track / progressing as expected / within expected range for the reporting period
	The result is neutral / is yet to be finalised / is being monitored
	The result is not on track / is not progressing as expected / is outside of the expected range for the reporting period
	The result is not available / or is a new measure with no comparison data available

Highlights



* 2025 Local Government Community Satisfaction Survey



Animal Management

Provision of animal management and responsible pet ownership services to the community, including monitoring, registration, enforcement and education.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Timeliness Time taken to action animal requests	Number of days taken to action animal requests	1.00	1.00	1.01	1.03	This indicator measures the average number of days between the receipt of an animal management request, and the first action response. The time taken to action Animal Management requests remains consistent with the same time in the previous financial year.	●
Service Standards Animals reclaimed	% of collected animals reclaimed	57.25%	68.80%	65.38%	69.75%	This measure relates to the percentage of collected registrable animals under the Domestic Animals Act 1994. The number of animals reclaimed has decreased compared to the same time last year due to an increase in animals being surrendered.	●
Service Standards Animals rehomed	% of animals rehomed	34.78%	47.06%	51.11%	52.63%	This measure relates to the percentage of collected registrable animals under the Domestic Animals Act 1994, that are rehomed. The number of animals rehomed (adopted) is lower than in previous quarters due to increases in number of cats waiting to be adopted and kittens in foster care waiting to be adopted.	●



Animal Management

Provision of animal management and responsible pet ownership services to the community, including monitoring, registration, enforcement and education.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Cost Cost of animal management service	\$ direct cost of the animal management service, per registered animal	\$ 3.40	\$2.67	\$6.77	\$6.15	This measure captures the direct cost of Council's animal management service per registrable animal under the Domestic Animals Act 1994. The cost of Council's animal management service remains low	●
Health and Safety Animal management prosecutions	Percentage of prosecutions unclaimed collected registrable animals under the Domestic Animals Act 1994 that are rehomed.	100.00%	66.60%	88.90%	100.00%	This measure captures the percentage of animal management prosecution under the Domestic Animals Act 1994. Council has successfully prosecuted all relevant animal management matters.	●

Aquatic Facilities

Provision of indoor and outdoor aquatic facilities to the community and visitors for wellbeing, water safety, sport and recreation.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Standards Health inspections of aquatic facilities	Number of health inspections per Council aquatic facility	0.33	0.33	1.00	1.33	This indicator measures the number of annual aquatic facility inspections conducted by Council Environmental Health Officers. Health inspections of Council aquatic facilities are progressing in line with the annual compliance schedule, with inspections undertaken as required to meet public health standards.	●
Utilisation Utilisation of aquatic facilities	Number of visits to aquatic facilities per head of municipal population	4.97	5.37	10.80	11.02	This indicator measures the number of visits to Council's aquatic facilities per head of the municipal population. The utilisation of Council aquatic facilities is consistent with the same period last year. Attendance across sites reflects normal seasonal patterns and community participation in aquatic programs and casual visitation.	●
Service Cost Cost of aquatic facilities	Direct cost (\$), less income/revenue received for providing aquatic facilities, per visit	-\$ 1.12	-\$ 1.16	-\$ 1.13	-\$ 1.14	This indicator measures the overall cost of running Council aquatic facilities, less the revenue received. The cost to deliver aquatic services is lower than the same time last year. This reflects a balanced and sustainable approach to cost recovery while continuing to offer strong value for the community.	●



Food Safety

Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance.

Service indicator/measure	Measure expressed as:	EOY 2025	EOY 2024	EOY 2023	Comment	Status
<p>Timeliness</p> <p>Time taken to action food complaints</p>	Number of days taken to action food complaints	1.41	1.47	1.46	<p>This indicator measures the average number of days taken for Council to respond to food complaints (from receipt of an issue, to the first response action). The data provided is for the 2025 calendar year, which aligns with reporting requirements to the Department of Health (DoH).</p> <p>Council Officers continue to action food safety complaints in a timely manner with complaints actioned in under two days.</p>	●
<p>Service Standards</p> <p>Food safety assessments</p>	% of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment	98.96%	99.49%	99.47%	<p>This indicator measures the percentage of registered Class 1 and Class 2 food premises that receive an annual food safety assessment. The data provided is for the 2025 calendar year which aligns with the reporting requirements to the Department of Health (DoH).</p> <p>Council continues to prioritise the inspection of higher risk Class 1 and Class 2 food premises for inspection.</p>	●

Food Safety

Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance.

Service indicator/measure	Measure expressed as:	EOY 2025	EOY 2024	EOY 2023	Comment	Status
Health and Safety Service Standards Critical and major non-compliance notifications	% of critical and major non-compliance outcome notifications that are followed up by council	100.00%	100.00%	99.26%	This indicator measures the percentage of both critical and major non-compliance outcome notifications which are subsequently followed up by Council. The data provided is for the 2025 calendar year and aligns with reporting requirements to the Department of Health (DoH). Council has responded to 100% of notifications in 2025.	
Service Standards Food Safety Samples	% of food samples obtained (per required number of food samples).	100.60%	101.32%	101.34%	This indicator measures the percentage of food samples obtained compared to the required number of food samples. The data provided is for the 2025 calendar year and aligns with reporting requirements to the Department of Health (DoH). Council has obtained all food safety samples required for the 2025 calendar year.	



Food Safety

Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Cost Cost of food safety service	\$ direct cost of the food safety service per registered food premises	\$ 419.30	\$368.75	\$704.04	\$713.88	This indicator measures the direct cost of providing food safety services per food premises. The cost of Council's food safety service is higher than the Q2 2024/25 result.	●

Governance

Provision of good governance to the community including making and implementing decisions with reference to community engagement, policy frameworks and agreed practice.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Transparency Council resolutions at meetings closed to the public	% of Council resolutions made at meetings closed to the public	8.33%	5.26%	8.51%	9.93%	This indicator measures the percentage of Council resolutions at an Ordinary or Special Council meeting, or at a meeting of a Special Committee of Council consisting only of Councillors (which are closed to the public under Section 66 of the Local Government Act 2020). The percentage of Council resolutions at meetings closed to the public during Quarter 2, 2025/26 has increased compared to the corresponding period in 2024/25. This is due to the Council election period that took place in October 2024, resulting in a lower number of tender evaluation recommendations/ reports tabled with Council for approval during this period.	
Consultation and engagement Satisfaction with community consultation and engagement	Satisfaction rating out of 100	N/A	N/A	58	59	Community satisfaction is measured in the annual Maroondah Community Satisfaction Survey with results expected to be available in June 2026.	



Governance

Provision of good governance to the community including making and implementing decisions with reference to community engagement, policy frameworks and agreed practice.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Attendance Council attendance at Council meetings	% of Councillor attendance at ordinary and special Council meetings	88.89%	93.65%	91.67%	82.41%	The indicator measures the percentage of Councillor attendance at Council meetings. Councillor attendance remains consistent with the same time in the previous year.	●
Service Cost Cost of elected representation	Direct cost (\$) of Council governance, per Councillor	\$ 33,659.86	\$ 30,143.33	\$ 63,238.00	\$ 63,908.11	This indicator measures the direct cost of delivering Council's Governance service per elected representative. The cost of elected representation is Q2 2025/26 is higher than the Q2 2024/25 result.	●
Decision making Satisfaction with Council decisions	Satisfaction rating out of 100	N/A	N/A	59	60	Community satisfaction is measured in the annual Maroondah Community Satisfaction Survey with results expected to available in June 2026.	●

Libraries

Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Resource standard Recently purchased library collection	% of the library collection that has been purchased in the last 5 years	65.72%	76.86%	74.17%	77.97%	This indicator measures the percentage of the library collection which has been purchased over the last five years. The percentage of library collections has decreased compared to the same time in the previous year.	
Service Cost Cost of library service	Direct cost (\$) of the library service	\$ 12.19	\$ 12.66	\$ 26.45	\$ 25.64	This indicator measures the direct cost of the library service per municipal population. The cost of the library service is comparable to the same time in the previous financial year.	
Utilisation Library loans per population	Number of collection item loans, per population	4.62	4.55	8.96	9.18	This indicator measures the number of collection items (loans) per head of the municipal population. The number of collection items per head of the municipal population is comparable to the same time in the previous financial year.	
Participation Library membership	% of resident municipal population who are registered library members	36.85%	32.33%	39.22%	34.89%	This indicator measures the percentage of the resident municipal population who are registered library members. The percentage of library memberships has increased compared to the same time in the previous year.	

Libraries

Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Participation Library visit per head of population	Library visits per head of population	2.22	2.26	4.43%	4.35%	This indicator measures the number of library visits per head of municipal population. The number of library visits per head of the municipal population is comparable to the same time in the previous financial year	

Maternal and Child Health (MCH)

Provision of universal access to health services for children from birth to school age and their families. Including early detection, referral, monitoring and recording child health and development.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Standards Infant enrolments in the MCH service	% of infants enrolled in the MCH service	101.34%	100.46%	100.32%	101.24%	<p>This indicator measures the percentage of infants enrolled in the Maternal and Child Health (MCH) service compared to the number of birth notifications received.</p> <p>MCH enrolls newborn infants in the service (for home visits) following receipt of a birth notification from the hospital. All birth notifications received by Council result in an enrolment into the MCH record data base. Families that move in and out of Maroondah can impacts results between reporting periods, as well as future attendance at key age and stage visits.</p> <p>The percentage of infant enrolments in the MCH service is comparable to the same time in the previous financial year.</p>	●
Service Cost Cost of the MCH service	\$ cost of the MCH service, per hour of service delivered	\$ 79.56	\$ 80.51	\$ 81.20	\$ 58.48	<p>This indicator measures the cost of Council's MCH service per hours of delivered service.</p> <p>The cost of the MCH is comparable to the same time in the previous financial year.</p>	●

Maternal and Child Health (MCH)

Provision of universal access to health services for children from birth to school age and their families. Including early detection, referral, monitoring and recording child health and development.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Participation Participation in the MCH service	% of children enrolled who participate in the MCH service	44.57%	46.89%	75.82%	74.54%	This indicator measures the participation of all children enrolled in the MCH service. The percentage of children participating in the MCH service is comparable to the same time in the previous financial year.	
Participation Participation in MCH service by Aboriginal children	% of Aboriginal children enrolled, who participate in the MCH service	61.19%	50.00%	82.46%	82.73%	This indicator measures the participation of Aboriginal children enrolled in the service. The percentage of Aboriginal children participating in the MCH service has increased compared to the same time in the previous year.	
Participation Participation in first MCH home visit	% of infants enrolled in the MCH service, who receive the first MCH home visit	100.50%	99.23%	98.00%	97.68%	This indicator measures the percentage of infants enrolled in the MCH service who participated in their 4-week key age and stage visit. The percentage of participation in the 4-week key age and stage visit is comparable to the same time in the previous financial year.	

||| Roads

Provision of a network of sealed local roads under the control of the municipal council to all road users.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Satisfaction of use Sealed local road requests	Number of sealed local road requests per 100 kilometres of sealed local road	38.92	59.41	106.86	103.53	<p>This indicator measures the number of sealed local road requests per 100km of sealed local roads. The sealed local road requests number reported is a count of all line marking, pothole repairs, road damages, road patching and road sweeping coded requests logged in Council's corporate customer service application and/or Infor pathway system.</p> <p>The number of sealed local road requests per 100km of sealed local roads is lower than the same time in the previous financial year.</p>	●
Condition Sealed local road below the intervention level	% of sealed local roads that are below the renewal intervention level	94.41%	99.37%	96.94%	98.11%	<p>This indicator measures the number of kilometres of sealed local roads below the renewal intervention level set by Council per kilometres of sealed local roads. Council applies a technical level of service intervention figure to a Pavement Condition Index (PCI) out of 5, in Council's pavement management system.</p> <p>The percentage of sealed local roads maintained to condition standards for Q2 2025/26 is 94.41%. This result is 5% lower than the result for Q2 2024/25 (99.37%) but indicates that the Council road network is still in an overall very good condition.</p>	●

||| Roads

Provision of a network of sealed local roads under the control of the municipal council to all road users.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Cost Cost of sealed local road reconstruction	Direct (\$) reconstruction cost per square metre of sealed local roads reconstructed	N/A	N/A	\$ 198.49	\$ 304.93	This indicator measures the total costs associated with the reconstruction of sealed local roads. Some works have commenced during the quarter. Full costs are not yet known. Results for this measure will be updated in the coming quarters.	
Service Cost Cost of sealed local road resealing	Direct (\$) resealing cost per square metre of sealed local roads	N/A	N/A	\$ 34.12	\$ 38.05	This indicator measures the total costs associated with the resealing of sealed local roads. Some works have commenced during the quarter. Full costs are not yet known. This measure will be updated in the coming quarters.	
Satisfaction Satisfaction with sealed local roads	Satisfaction rating out of 100	N/A	N/A	55	56	Community satisfaction is measured in the annual Maroondah Community Satisfaction Survey with results expected to available in June 2026.	



Statutory Planning

Provision of land use and development assessment services to applicants and the community including advice and determination of applications.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Timeliness Time taken to decide planning applications	Days between receipt of a planning application and a decision on the application	31	30	29	36	<p>This indicator measures the number of days between the receipt of a planning application and the decision made on that application.</p> <p>The time taken to make a decision on planning applications is comparable to the same time in the previous financial year.</p>	●
Service Standard Planning applications decided within required time frames	% of regular and VicSmart planning decisions made within legislated time frames	86.92%	82.70%	85.83%	75.67%	<p>This indicator measures the percentage of planning applications that are decided within required timeframes.</p> <p>In accordance with the Planning and Environment Act 1987, Council is permitted 60 statutory days to determine a planning application. The 60 statutory days includes weekends, public holidays and commences from when the application is lodged. However, the legislation allows for the 60-day statutory clock to be stopped and recommenced in certain circumstances.</p> <p>The percentage of decisions made within the required times is comparable to the same time in the previous financial year.</p>	●



Statutory Planning

Provision of land use and development assessment services to applicants and the community including advice and determination of applications.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Cost Cost of statutory planning service	Direct (\$) cost of the statutory planning service, per planning application	\$ 2,319.84	\$ 2,537.46	\$ 2,602.67	\$ 2,622.36	<p>This indicator measures the direct cost to Council of providing the statutory planning service per planning application received.</p> <p>The cost of Council's statutory planning service is slightly lower than the same time in the previous financial year.</p>	●
Decision Making Planning decisions upheld at VCAT	% of decisions subject to review by VCAT that were not set aside	100.00%	86.67%	80.77%	87.50%	<p>This indicator measures the percentage of planning application decisions made by Council, which are appealed by an applicant and are subject to review by VCAT and that were not set aside (i.e. VCAT agreed with the decision of Council).</p> <p>Due to the low number of applications being decided by VCAT combined with the number of decisions not set aside, has increased the percentage of decisions not set aside for this quarter.</p>	●

Waste Collection

Provision of land use and development assessment services to applicants and the community including advice and determination of applications.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Standard Kerbside collection, bins missed	Number of kerbside collection bins missed per 10,000 scheduled kerbside collection bin lifts	2.04	3.36	3.08	3.72	This indicator measure the number of garbage and recycling bins missed compared to the scheduled bin collections. This includes 120L, 80L, second bin and fortnightly recycling kerbside bin collection. There has been minimal variation compared to the same time last year.	
Service Cost Cost of kerbside garbage collection service	Direct (\$) cost of the kerbside garbage bin collection service, per kerbside garbage collection bin	\$ 76.38	\$ 71.39	\$ 143.62	\$ 137.31	This indicator measures the direct cost to Council of providing the kerbside garbage bin collection service per kerbside garbage bin. The cost of kerbside bin collections remains comparable to the same time in the previous financial year despite an increase in the consumer price index (CPI).	
Service Cost Cost of kerbside recyclables collection service	Direct (\$) cost of the kerbside recyclables collection service, per kerbside recyclables collection bin	\$ 33.94	\$ 33.80	\$ 66.68	\$ 66.42	This indicator measures the direct cost to Council of providing the kerbside recyclables collection service per kerbside recyclables bin. There is a minimal variation compared to the same quarter last year.	

Waste Collection

Provision of land use and development assessment services to applicants and the community including advice and determination of applications.

Service indicator/measure	Measure expressed as:	Q2 YTD 2025/26	Q2 YTD 2024/25	EOY 2024/25	EOY 2023/24	Comment	Status
Service Cost Kerbside collection waste diverted from landfill	% of garbage, recyclables and green organics collected from kerbside bins that is subsequently diverted from landfill	57.57%	59.53%	57.51%	59.30%	<p>This indicator measures the percentage of garbage, recyclables and green organics collected from kerbside bins and which is diverted from landfill.</p> <p>The percentage of kerbside collection waste diverted from landfill has decreased compared to the same time in the previous financial year. This may be due to drought conditions resulting in less organic waste along with reduced recycling volumes arising from the Container Deposit Scheme.</p>	●