



# **Ordinary Meeting of Council Attachments**

**Monday 22 June 2020**

**Council Chamber, Braeside Avenue, Ringwood**



## ATTACHMENTS

### DIRECTOR CORPORATE SERVICES

#### 2. Reports of Assembly of Councillors

Attachment 1:	2020 May 18 - Assembly of Councillors Public Record .....	3
Attachment 2:	2020 May 27 - Assembly of Councillors Public Record .....	5
Attachment 3:	2020 June 01 - Assembly of Councillors Public Record .....	6

#### 3. Councillor Representation Reports

Attachment 1:	Eastern Transport Coalition Meeting Minutes - 21 May 2020 .....	8
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#### 4. Part Road Discontinuance - Pitt Street Ringwood

Attachment 1:	Proposed Discontinuance Part Pitt Street - Schedule 1 Road title plan TP 848590 .....	13
Attachment 2:	Proposed Discontinuance Part Pitt Street - Schedule 2 Locality Plan .....	15
Attachment 3:	Proposed Discontinuance Part Pitt Street - Schedule 3 Title Plan TP 965727 .....	16
Attachment 4:	Proposed Discontinuance Part Pitt Street - Schedule 4 Survey Plan .....	17

### DIRECTOR STRATEGY & COMMUNITY

#### 1. Draft Children and Families Strategy - Public Exhibition

Attachment 1:	YACS MCH - 2020 - Children and Families Strategy CAFS - Draft Document for Public Exhibition .....	18
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#### 2. Community Grants Funding Program 2020/21

Attachment 1:	2020/21 Community Development Grants Scheme - Recommended funding allocation.....	33
Attachment 2:	2020/21 Small Equipment Grants Scheme - Recommended funding allocation .....	35
Attachment 3:	2020/21 Emergency Relief Grants Scheme - Recommended funding allocation .....	36

#### 4. Maroondah 2040 Refresh: Our future together

Attachment 1:	Maroondah 2040 Refresh Community Vision - June 2020.....	37
Attachment 2:	Maroondah 2040 Refresh Community Vision Summary - June 2020 .....	97
Attachment 3:	Maroondah 2040 Refresh Public Exhibition - Community Feedback.....	121





## ASSEMBLY OF COUNCILLORS – PUBLIC RECORD

### Assembly Details:

Date: Monday 18 May 2020

Time: 6:30pm

Location: Zoom  
videoconference

### Attendees:

#### **Councillors**

Cr Mike Symon (Mayor)	Cr Samantha Mazzuchelli	Cr Kylie Spears
Cr Marijke Graham (Deputy Mayor)	Cr Tasa Damante	Cr Nora Lamont
Cr Tony Dib OAM, JP	Cr Paul Macdonald	Cr Rob Steane

#### **Council Officers:**

		Item
Steve Kozlowski	Chief Executive Officer	
Marianne Di Giallonardo	Director Corporate Services	
Phil Turner	Director Strategy & Community	
Adam Todorov	Director Operations, Assets & Leisure	
Andrew Fuaux	Director Development & Amenity	
Steve McIntosh	Manager Assets	3
Kirsten Jenkins	Manager Health, Local Laws & Emergency Management	4
Stephen Onans	Governance Coordinator	5 & 6
Chloe Messerle	Governance Officer	

### Apologies:

Councillors:

Nil

Council Officers:

Nil

### Conflict of Interest Disclosure:

Councillors:

Nil

Council Officers:

Nil



**Items Discussed:**      **## Confidential**

1	Council Meeting Agenda
2	Maroondah Scout Hall Lease Agreements
3	Commuter Car Park Updates
4	Covid 19 - Community Recovery Planning
5	Local Government Act 2020 - Implementation Plan
6	Naming of Nine (9) Single Member Wards
7	Items of a General Nature Raised by Councillors

**Record completed by:**

Council Officer	Chloe Messerle
Title	Governance Officer





## ASSEMBLY OF COUNCILLORS – PUBLIC RECORD

### Assembly Details

Date: Wednesday 27 May 2020

Time: 6.30pm

Location: Zoom Meeting

### Attendees

#### **Councillors**

Cr Mike Symon (Mayor)

Cr Marijke Graham (Deputy Mayor)

Cr Tony Dib OAM, JP

Cr Tasa Damante

Cr Kylie Spears

Cr Nora Lamont

Cr Rob Steane

#### **Council Officers**

Steve Kozlowski

Marianne Di Giallonardo

Phil Turner

Adam Todorov

Andrew Fuaux

Sherryn Dunshea

Tony Rocca

Stephen Onans

Tessa Anderson

Chloe Messerle

Chief Executive Officer

Director Corporate Services

Director Strategy &amp; Community

Director Operations, Assets &amp; Leisure

Director Development &amp; Amenity

Manager Communications and Engagement

Manager Finance and Governance

Governance Coordinator

Governance Officer

Governance Officer

#### **Others**

Kate Oliver

Partner, Public Law, Maddocks

### Apologies

Councillors:

Cr Paul Macdonald

Cr Samantha Mazzuchelli

Council Officers:

Nil

### Conflict of Interest Disclosure

Councillors:

Nil

Council Officers:

Nil

### Items Discussed:

## Confidential

Local Government Act 2020 - Councillor Information Session

### Record completed by:

Council Officer

Tessa Anderson

Title

Governance Officer





## ASSEMBLY OF COUNCILLORS – PUBLIC RECORD

### Assembly Details:

Date: Monday 1 June 2020

Time: 6:00pm

Location: Meeting Room 4,  
Braeside Avenue,  
Ringwood

### Attendees:

#### **Councillors**

Cr Mike Symon (Mayor)

Cr Marijke Graham (Deputy Mayor)

Cr Tony Dib OAM, JP

Cr Samantha Mazzuchelli

Cr Tasa Damante (Zoom)

Cr Paul Macdonald

Cr Kylie Spears

Cr Nora Lamont

Cr Rob Steane (Zoom)

#### **Council Officers:**

Steve Kozlowski

Marianne Di Giallonardo

Phil Turner

Adam Todorov

Andrew Fuaux

Steve McIntosh

Tony Rocca

Grant Meyer

Phil Medley

Chloe Messerle

Chief Executive Officer

Director Corporate Services

Director Strategy & Community

Director Operations, Assets & Leisure

Director Development & Amenity

Manager Assets

Manager Finance & Governance

Manager Integrated Planning

Team Leader Council & Community Planning

Governance Officer

Item

1 & 2

3

4

4

### Apologies:

Councillors:

Nil

Council Officers:

Nil

### Conflict of Interest Disclosure:

Councillors:

Nil

Council Officers:

Nil



**Items Discussed:****## Confidential**

1	Croydon Community Wellbeing Precinct Masterplan - Revised Draft
2	Croydon Multilevel Carpark Development - Schematic Design
3	Councillor Conference 2020 Outcomes Revisited
4	Community Sports Infrastructure Stimulus Package
5	Maroondah 2020 Community Grants Scheme
6	Arts and Cultural Grants 2020 - 2021
7	Revised Council Plan 2017-2021 (2020/21 Update)
8	Draft Children and Families Strategy
9	Community Assistance Fund
10	Councillor Delegates' Meeting Report
11	Items of a General Nature Raised by Councillors

**Record completed by:**Council Officer  
Title

Chloe Messerle
Governance Officer





## EASTERN TRANSPORT COALITION MINUTES OF MEETING

Date: Thursday, 21 May 2020  
Hosted by: City of Greater Dandenong  
Via video conferencing  
Time: Meeting 5.30pm – 7.30pm

### Attendees

#### Councillors

- Cr Stuart James, City of Monash (Chair)
- Cr Tina Liu, City of Whitehorse
- Cr John Mortimore, Knox City Council
- Cr Paul McLeish, Manningham City Council
- Cr Marijke Graham, Maroondah City Council
- Cr Mike Clarke, Yarra Ranges Council

#### Officers

- Lucas Sikiotis, City of Greater Dandenong
- Christopher Marshall, City of Greater Dandenong
- Ron Crawford, Knox City Council
- Sylvester Ng, Knox City Council
- Matthew Hanrahan, Knox City Council
- Daniele Raneri, Manningham City Council
- Michael Blowfield, Maroondah City Council
- Sandra Worsnop, City of Monash
- Terry Tillotson, City of Monash
- Chris Hui, City of Whitehorse
- Mark Varmalis, Yarra Ranges Council
- Elissa Merriweather, Yarra Ranges Council

#### Secretariat

- James McGarvey, The Agenda Group
- Claire Sheed-Finck, The Agenda Group

### Apologies

- Liz Lambropoulos, Manningham City Council
- Frank Vassilacos, Manningham City Council
- Dale Bristow, Maroondah City Council
- Cr Youhorn Chea, City of Greater Dandenong



Welcome and apologies

Conflicts of interest

No conflicts of interest were raised.

Ratify previous Draft Minutes and Actions arising

Moved: Lucas Sikiotis, City of Greater Dandenong.

Seconded: Cr Mike Clarke, Yarra Ranges Council.

ETC Finance report

Moved: Cr Stuart James, City of Monash.

Second: Cr Paul McLeish, Manningham City Council.

Bus review

James McGarvey, The Agenda Group provided an update on the current status of the Bus Review; Maroondah City Council and the City of Whitehorse are the first two councils to develop their major issue areas to provide to the Department of Transport.

In the previous meeting, Frank Vassilacos, Manningham City Council put forward the idea of a working group to further develop the ETC ask prior to the next state election and how the ETC could build on the work they have already done.

The ETC discussed and agreed that the working group effort would be over a longer period of time, so any council that has immediate asks that can be fixed relatively easily should put them forward now and not hold on to them.

Daniele Raneri, Manningham City Council thanked councils who had sent through nominations for the working group and Cr James for providing bus stop patronage data.

Presentation: City of Greater Dandenong - Cranbourne to Dandenong Shared User Path

Christopher Marshall from the City of Greater Dandenong made a presentation on the three sections of the Dandenong to Cranbourne Shared User Path (SUP) – see Attachment A.

The presentation covered a number of options for the different sections of the paths and the structural and economic challenges and opportunities

Current action

- The Department of Transport is going to undertake study and design of sections 1 and 3
  - Cost \$1 million
- Councils to advocate for funding to construct section 2
  - Cost – \$6.7 million
  - Needs to be confirmed in the next few months to be incorporated into new designs.



Cr Paul McLeish asked how CGD was going securing the money. Christopher said they have put in funding applications.

#### Post-COVID Public Transport

James McGarvey, TAG discussed the issue of people getting back onto Public Transport after the COVID-19 lockdown. He has talked with state government who are considering solutions to the issue.

There is a concern that people will shy away from public transport and stay in their cars upon returning to work. This would likely increase congestion and result in people having to reevaluate whether they work from home or use public transport. There is a sense at the moment that government would like to expand the public transport peak timetable.

Melbourne City Council is looking at expanding footpaths to allow for better social distancing.

Lucas Sikiotis, City of Greater Dandenong brought up the issue of people in the city not being able to use the elevators due to social distancing.

The group discussed the changes that may occur in the council workplace as a result of COVID-19. For example, Mark Varmalis, Yarra Ranges Council mentioned that only 30-40 % of staff will be able to return to work, probably until Christmas. Many employers are considering different business hours and satellite arrangements so people can travel shorter distances, getting people to shift out of the CBD a bit more.

Cr Stuart James mentioned that this heightens the relevance of the SRL – people moving between suburbs.

There was discussion about what councils are doing with regard to measures for widening footpaths, cycling tracks, etc.

Mark Varmalis said that the Yering bike trail had double the expected use of the bike paths over the weekend period because people are getting out and about a lot more.

	Action Items	Owner(s)	Deadline	Status
1	Send bike usage report to the ETC.	Christopher Marshall	18 June 2020	In progress

Christ Hui, Whitehorse City Council also mentioned that VicRoads have some updated data which show significant bike usage increases, and the benefit of their data is that it is collecting 24/7.

There was some discussion about poor behaviour of cyclist at the Dandenong Creek Trail and also some motorcyclist using the trail when they shouldn't be. Christopher Marshall offered to share his signs to the ETC with regard to behaviour on the paths

	Action Items	Owner(s)	Deadline	Status
2	Send cyclist behaviour signs to the ETC.	Christopher Marshall	18 June 2020	In progress



#### North East Link

Cr Paul McLeish provided an update on the North East Link proceedings. They recently had a Directions Hearing and are heading towards a mediation session. All parties are doing preparation work and making sure legal advisors are understanding the various viewpoints.

Cr Tina Lui also provided an update and is similarly preparing for a mediation process.

The mediations will likely be in July 2020.

#### MyKi activated parking

James McGarvey provided an overview on previous meetings discussions of the MyKi activated parking issue. It relates to imbedding the technology in the build of new carparks to ensure parks are reserved for commuters.

There are a range of views. James McGarvey informed the ETC that he has discussed the matter with the state government who hadn't looked into it previously. There is a fair bit of scepticism at the state level about the amount of federal funding allocated to station carparks. There have been suggestions from the federal government about making up shortfalls with commuter payments. There is a reluctance for this approach from state government.

James McGarvey suggested that the City of Whitehorse could write to the State Government reprotecting commuter parking at stations but there are no other obvious avenue to pursue this issue.

#### Other business

Stuart James will send his recent opinion piece on PT solutions.

	Action Items	Owner(s)	Deadline	Status
3	Send Cr James opinion piece to ETC.	Cr Stuart James	18 June 2020	In progress

James McGarvey discussed the recent station upgrade announcements with the ETC. This was part of a package the ETC put forward before the state election.

Michael Blowfield brought up the issue of local government elections as they are coming up in October, and what impact it might have on the ETC. It was decided there was no issue as the election and caretaker/campaign period sat between ETC meetings.

The only issue might be a delay in knowing who the new ETC members are.

	Action Items	Owner(s)	Deadline	Status
4	TAG to write to Resilient Melbourne to let them know ETC is interested in their recent bike path proposal. But the current COVID budget environment means the TEC can't currently commit.	The Agenda Group	18 June 2020	In progress



Meeting closed: 6.45 pm

#### Action Summary

	Action Items	Owner(s)	Deadline	Status
1	Send bike usage report to the ETC	Christopher Marshall	18 June 2020	In progress
2	Send cyclist behaviour signs to the ETC	Christopher Marshall	18 June 2020	In progress
3	Send Cr James opinion piece to ETC	Cr Stuart James	18 June 2020	In progress
4	TAG to write to Resilient Melbourne to let them know ETC is interested in their recent bike path proposal. But the current COVID budget environment means the TEC can't currently commit.	The Agenda Group	18 June 2020	In progress





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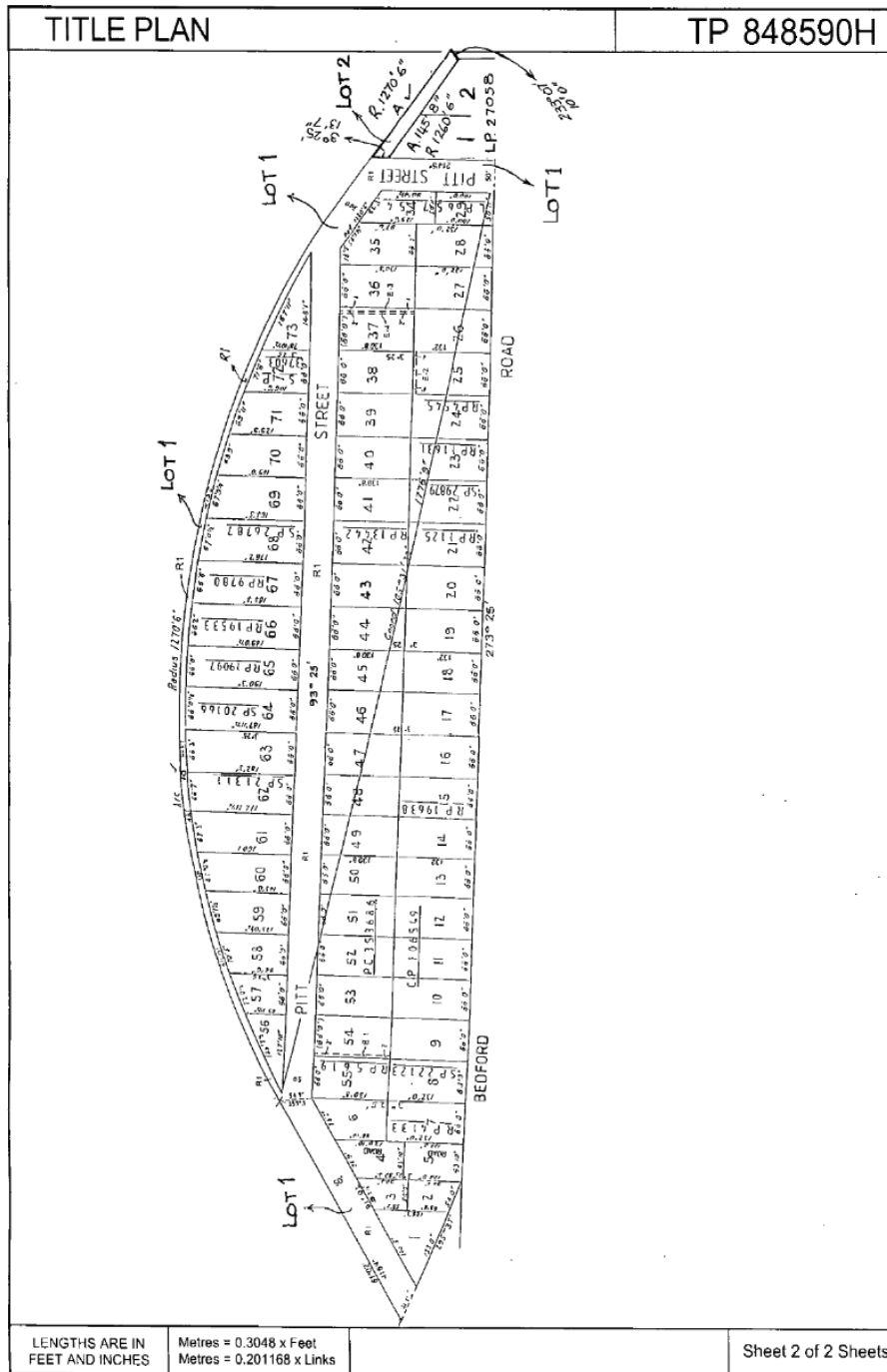
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<b>TITLE PLAN</b>	<b>EDITION 1</b>	<b>TP 848590H</b>			
<b>LOCATION OF LAND</b> Parish : RINGWOOD Township : - Section : - Crown Allotment : - Crown Portion : 17D (PT)  Last Plan Reference : LP 2216 Derived From : VOL. 3041 FOL. 062 VOL. 2583 FOL. 506 Depth Limitation : NIL	Notations     ANY REFERENCE TO MAP IN THE TEXT MEANS THE DIAGRAM SHOWN ON THIS TITLE PLAN				
<b>Description of Land/ Easement Information</b>  <u><b>ENCUMBRANCES</b></u> AS TO LOT 1 ANY EASEMENTS AFFECTING THE SAME		THIS PLAN HAS BEEN PREPARED BY LAND REGISTRY, LAND VICTORIA FOR TITLE DIAGRAM PURPOSES COMPILED:                      Date: 25/06/08 VERIFIED:                      A. DALLAS Assistant Registrar of Titles			
<p style="font-size: 24px; margin: 0;"><b>FOR DIAGRAM SEE SHEET 2</b></p>					
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LENGTHS ARE IN FEET AND INCHES	Metres = 0.3048 x Feet Metres = 0.201168 x Links	Sheet 1 of 2 Sheets			



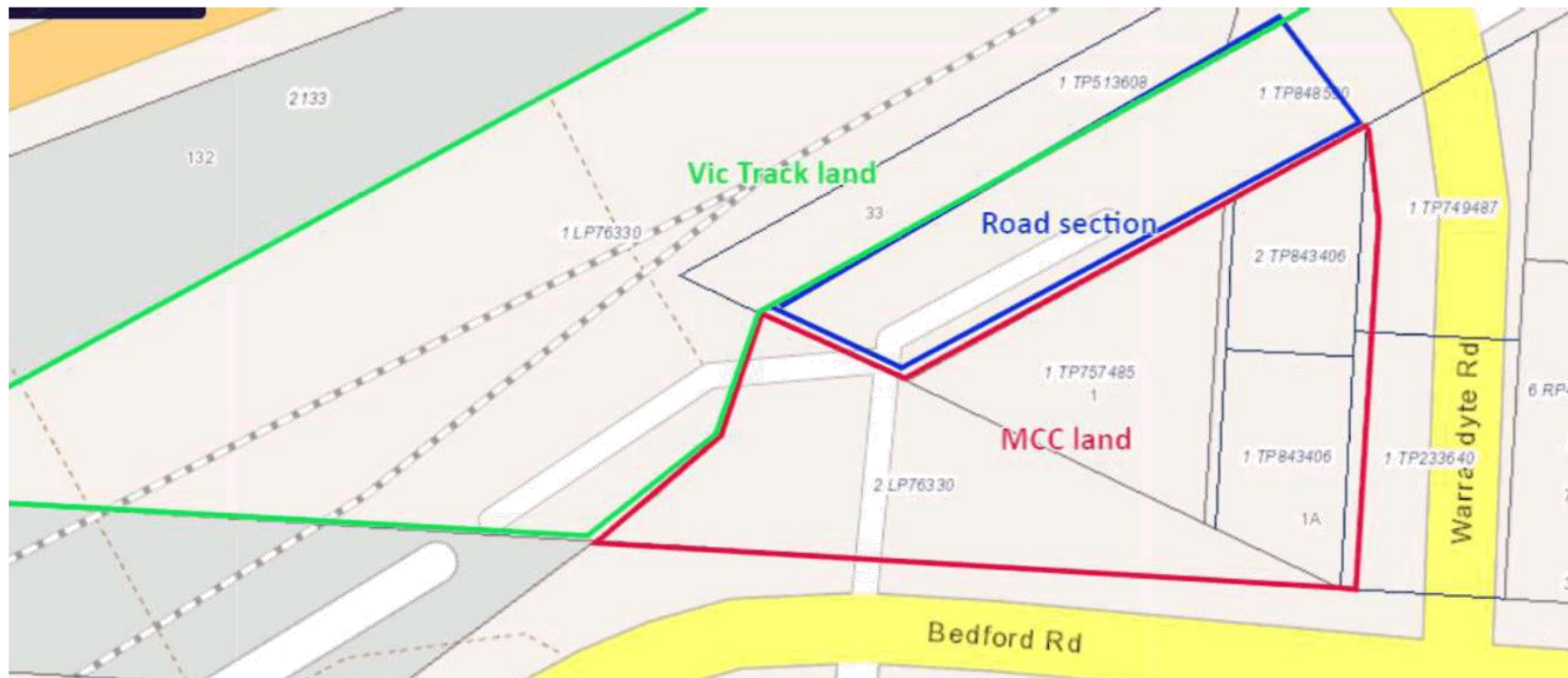


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Schedule 2 - Locality Plan

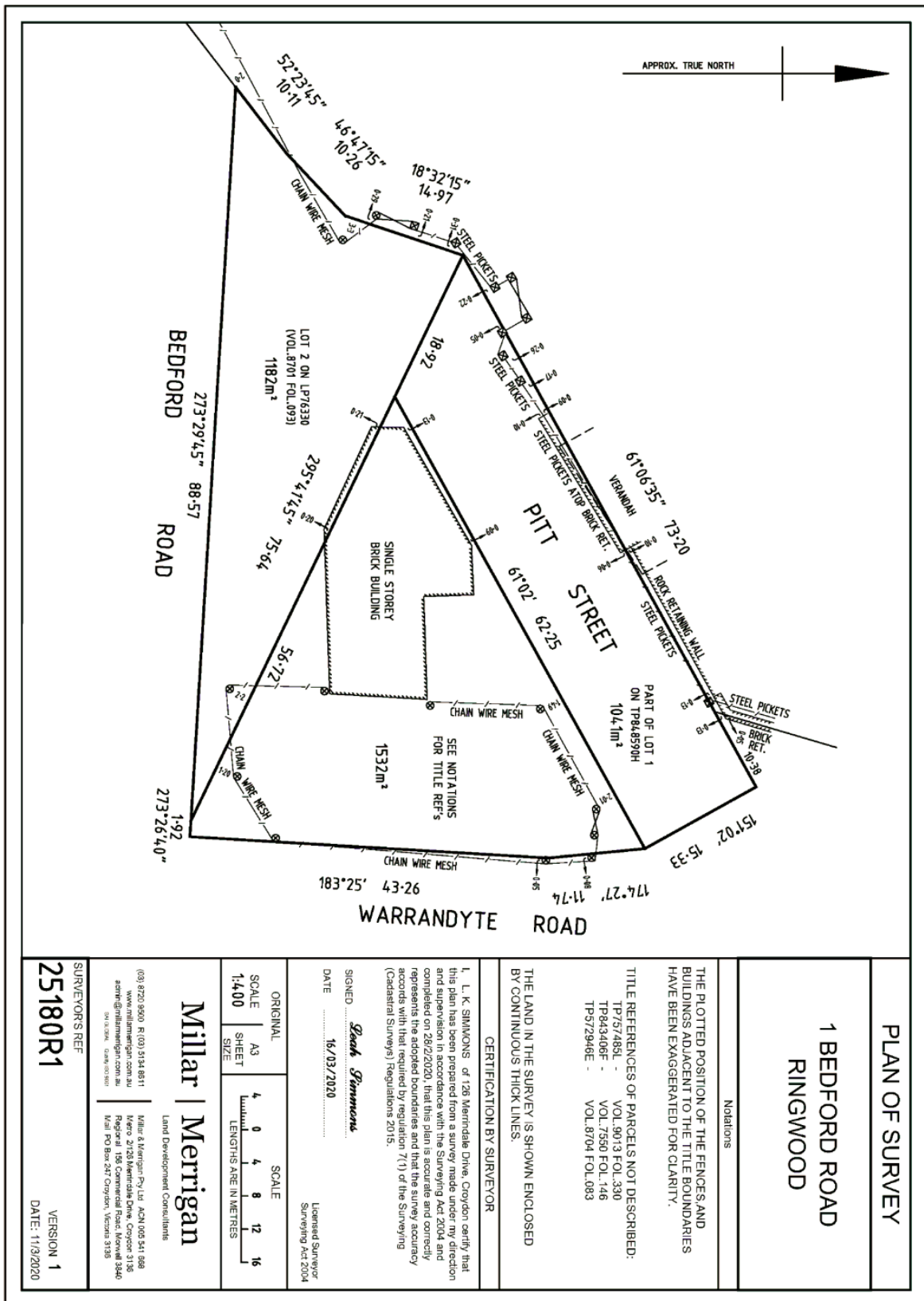




<b>TITLE PLAN</b>		<b>EDITION 1</b>	<b>TP965727C</b>	
<b>LOCATION OF LAND</b> <b>PARISH:</b> RINGWOOD <b>TOWNSHIP:</b> _____ <b>SECTION:</b> _____ <b>CROWN ALLOTMENT:</b> _____ <b>CROWN PORTION:</b> 17D (PART)  <b>TITLE REFERENCE:</b> VOL. 2583 FOL. 506 & VOL. 3041 FOL. 062 <b>LAST PLAN REFERENCE:</b> TP848590H, LOT 1 (LP2216) <b>DEPTH LIMITATION:</b> DOES NOT APPLY.		<b>WARNING:</b> THIS PLAN REPRESENTS AN EXPECTED DIVISION OF LAND; ANY ONE LOT MAY NOT HAVE BEEN CREATED; CHECK THE LOT/PLAN INDEX FOR CURRENT INFORMATION;		
		<b>NOTATIONS</b>		
<b>EASEMENT INFORMATION</b>				
<b>Easement Reference</b>	<b>Purpose/ Authority</b>	<b>Width (Metres)</b>	<b>Origin</b>	<b>Land Benefited/ In Favour Of</b>
E-1	AS PROVIDED FOR IN SEC. 207C L.G.A. 1989.	SEE DIAG.	SEC 207C L.G.A. 1989.	YARRA VALLEY WATER
E-2	AS PROVIDED FOR IN SEC. 207C L.G.A. 1989.	3.50	SEC 207C L.G.A. 1989.	YARRA VALLEY WATER & MULTINET GAS
THIS PLAN HAS BEEN PREPARED FOR LAND VICTORIA TITLE DIAGRAM PURPOSES.  Date: _____ Assistant Registrar of Titles				
<b>SCALE</b> 5 0 5 10 15 20 LENGTHS ARE IN METRES		<b>SCALE</b> 1:500	<b>ORIGINAL SHEET SIZE</b> A3	<b>FILE NO:</b> LGD
<b>Millar   Merrigan</b> <small>Land Development Consultants          (03) 8720 9600 R (03) 5134 8011          www.millarmerrigan.com.au          survey@millarmerrigan.com.au          5/4 OLDSBLK, Croydon VIC 3136</small>		<b>SURVEYORS REF</b> <b>25180S1</b> <small>VERSION 1 DATE 02/02/2020</small>		<b>DEALING CODE:</b> LGA <b>SHEET 1 OF 1</b>

TITLEPLDWG







# Children and Families Strategy

Raising the wellbeing of Maroondah's children and their families



# DRAFT





PHOTO

### **Acknowledgement of Country**

Maroondah City Council in the spirit of Reconciliation, acknowledges the Traditional Owners of the land now known as Maroondah, where Indigenous Australians have performed age old ceremonies.

We acknowledge and respect their unique ability to care for Country and their deep spiritual connection to it. We honour and pay our respects to their Elders, past, present and emerging.



## Welcome!

Maroondah City Council wants every child in Maroondah to be happy, healthy and thriving. We value our children and their families, and we are committed to ensuring they all have the opportunities and support they need to make that aspiration a reality.

Fulfilling this commitment will require collective effort, hard work, investment, and above all a dedication to prioritising the best interests and wellbeing of our children and their families.

Council's Children and Families Strategy intends to make children and their families a priority in Maroondah. This Strategy is Council's commitment to creating a connected community where all children and their families thrive.

## Developing the Children and Families Strategy

The development of the Children and Families Strategy was informed by extensive community consultation, service reviews, service infrastructure needs analysis and research from 2018 to 2020. This has established a strong evidence base with the needs and strengths of Maroondah's children and their families at its heart.



## Purpose

The Children and Families Strategy provides clear strategic direction to guide and focus Council's work with and for children aged 0 to 12 and their families who live, work, study or play in the City of Maroondah. It is Council's key strategic document regarding children and their families.

The Children and Families Strategy seeks to:

- Support Council to raise the wellbeing of Maroondah's children and their families
- Utilise a strong evidence base to help Council meet the needs and aspirations of Maroondah's children and their families
- Actively engage children and their families in the development of the Strategy and its Action Plans
- Guide and focus Council's work with and for children and their families into the future

## Scope

The Children and Families Strategy is a Council-wide strategic document that:

- Encompasses all children aged 0 to 12 years and their families who live, work, study or play in the City of Maroondah
- Sits alongside Council's Youth Strategy to provide continuous and aligned strategic planning for children and young people from birth to 25 years and their families
- Aims to guide Council's partnerships and collaboration with organisations or groups outside of Council, while not directing their work
- Commences in 2020 but does not have a set end-date and will instead be reviewed every two years and renewed as and when required.



## Our role with children and families

At Maroondah City Council, our role is to:

- **Deliver** services that meet the needs and expectations of the Maroondah community
- **Advocate** on behalf of community needs to other levels of Government
- **Facilitate** the delivery of outcomes by working in partnership with residents, businesses, community organisations and key stakeholders.<sup>1</sup>

The Municipal Association of Victoria describes the role of Councils across the early years as largely focusing around five main areas:

- **Planning and coordination** - acting as a key coordination point and community planner in early years
- **Service provision** - delivering a range of early years programs, activities and initiatives
- **Facility planning** - planning, providing and maintaining a range of early years infrastructure
- **Advocacy** - lobbying and advocating to state and federal governments and other key stakeholders on behalf of early years programs, young children and their families
- **Strengthening community capacity** - facilitating community connections and community participation in decision-making, including vulnerable families.<sup>2</sup>

Council embraces each of these roles in our work with and for children and their families, and extends them beyond the early years to cover all children aged 0-12 years and their families.

## Our guiding principles

Council's range of services for children and families is guided by a number of different practice frameworks and research, including the Early Childhood Australia Code of Ethics, the Maternal & Child Health Framework, the National Quality Framework, and the science of positive psychology.

Our guiding principles underpin all of Council's work with and for children and their families:

1. **Best interests** - The best interests and wellbeing of the child are paramount.
2. **Diversity and Culture** - Diversity and culture are recognised, respected, valued and celebrated, and all children and their families belong.
3. **Equity and Inclusion** - All children and their families are able to benefit from accessible and inclusive services, opportunities and assistance. The needs of vulnerable children and their families will be prioritised in all services.
4. **Engagement** - Children and their families are actively engaged and consulted as equal citizens whose views are respected and valued
5. **Family-centred** - Families and loving healthy relationships are recognised as central to children's health and wellbeing. Families are all different and are valued as critical to a healthy community. respected and supported in their diversity.
6. **Strengths-based** - The strengths of children and their families are recognised, understood and leveraged.
7. **Play** - Play is recognised as a fundamental element of healthy development and learning.
8. **Sustainability** - Respect for the environment and our interconnection with nature s fostered.
9. **Safety** - All children have the right to be and feel safe, in all settings.
10. **Holistic approach** - Children live within a broader community of interconnected systems and services, and all parts must work together to effectively support children, their families and each other.



## Our context

Council's work with and for children and their families is shaped and influenced by a number of key government plans, policies and reforms at the National, State and local level.

### National

- United Nations Convention on the Rights of the Child, ratified by the Australian Government in 1990

### State

- The Early Childhood Reform Plan 2017 - Education State
- Supporting Children and Families in the Early Years - A Compact between Department of Education and Training, Department of Health and Human Services) and Local Government 2017-2027
- Roadmap for Reform: Strong Families, Safe Children (DHHS, 2016)
- Family Violence 10 Year Plan
- Maternal and Child Health Memorandum of Understanding 2017-2020
- Maternal and Child Health Service framework, incorporating standards and guidelines
- Australian Children's Education and Care Quality Authority (ACECQA) National Quality Framework
- Child Safe Standards
- Reportable Conduct Scheme
- Charter of Human Rights and Responsibilities Act 2006
- Victorian Aboriginal and Local Government Action Plan
- Child Friendly Cities and Communities
- The introduction of funded 3-year-old kindergarten

### Local

- Maroondah 2040: Our future together
- Council Plan and Budget
- Related Council plans and strategies, including the Municipal Public Health and Wellbeing Plan (Liveability and Wellbeing Strategy - in progress) and the Youth Strategy



**In 2040, Maroondah will be a vibrant and diverse city with a healthy and active community, living in green leafy neighbourhoods which are connected to thriving and accessible activity centres contributing to a prosperous economy within a safe, inclusive and sustainable environment.<sup>3</sup>**

The Children and Families Strategy links to all eight of the Maroondah 2040 outcome areas.



## Children and their families in Maroondah

### Our city

- The City of Maroondah sits in Melbourne's outer east, 22 kilometres from the central business district.
- The Traditional Owners of the land now known as Maroondah arrived approximately 40,000 years ago. European settlers arrived in the 1830's and commenced using the land for grazing cattle.<sup>4</sup>
- The City of Maroondah includes the suburbs of Bayswater North, Croydon, Croydon Hills, Croydon North, Croydon South, Heathmont, Kilsyth South, Ringwood, Ringwood East, Ringwood North and Waranwood. The City also includes small sections of Kilsyth, Park Orchards, Vermont and Wonga Park.

### Our community

- The estimated population of Maroondah is 118,558 residents (as at 30 June 2019).<sup>5</sup>
- In 2020, approximately 20,077 children aged 0-12 years live in Maroondah, representing approximately 16.6% of Maroondah's resident population, or one in six of our residents.<sup>6</sup>
- By 2040, this number is estimated to increase to approximately 22,628 children, an increase of 12.7%.<sup>7</sup>
- In 2016, 136 Aboriginal and Torres Strait Islander (ATSI) children aged 0-11 years were living in Maroondah, equating to 24% of the ATSI population in Maroondah.<sup>8</sup>
- In 2016, 1160 or 6.9% of children aged 0-11 years living in Maroondah were born overseas. Between 2011 and 2016, the number of children aged 5 to 11 years born overseas increased by 839 or 38.2%.<sup>9</sup>
- In 2016, 3200 or 18.9% of children aged 0-11 years living in Maroondah spoke a language other than English at home. Between 2011 and 2016, the number of children aged 0 to 11 years who spoke a language other than English at home increased by 1431 or 81.3%.<sup>10</sup>
- In 2016, 8,092 people in the City of Maroondah provided unpaid care for children other than their own.<sup>11</sup>
- In 2016, 3629 children aged 0-14 living in Maroondah lived in low income households.<sup>12</sup>
- In 2018, the Australian Early Development Census found that 17.8% of Maroondah children measured in their first year of full-time school were developmentally vulnerable in one or more domains (compared to 19.9% for Victoria), and 8.2% of children were developmentally vulnerable in two or more domains (compared to 10.1% for Victoria). For each individual domain:
  - Physical health and wellbeing - 82.5% of children were developmentally on track (compared to 81% for Victoria)
  - Social competence - 81% of children were developmentally on track (compared to 77.3% for Victoria)
  - Emotional maturity - 78.5% of children were developmentally on track (compared to 77.7% for Victoria)
  - Language and cognitive skills (school-based) - 85.5% of children were developmentally on track (compared to 84.6% for Victoria)
  - Communication skills and general knowledge - 83.8% of children were developmentally on track (compared to 79.4% for Victoria).<sup>13</sup>
- In 2018-19, 1156 family violence incidents in Maroondah were reported to Victoria Police, equating to a rate of 970.9 per 100,000 population - compared to 1,253.3 for the state of Victoria. Across the state, children are present at approximately 31% of incidents.<sup>14</sup>
- Rate of children in Victoria who were the subjects of substantiated child protection notifications in 2018-19:
  - <1 year - 27.8 per 1000
  - 1-4 years - 14.1 per 1000
  - 5-9 years - 13.1 per 1000
  - 10-14 years - 13.4 per 1000<sup>15</sup>

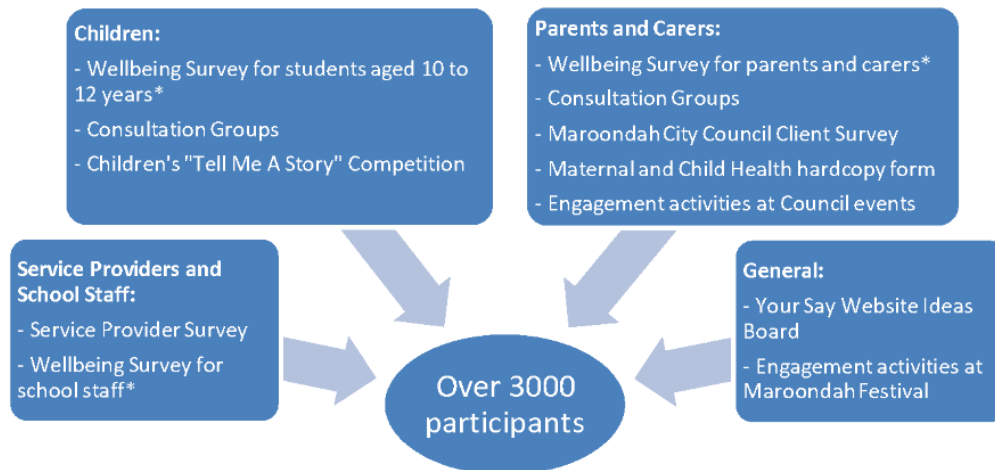


- The proportion of children with special health care needs in 2013 in Outer Eastern Melbourne was 21.6%, compared to the Victorian average of 18.1%.<sup>16</sup>
- In 2017, the proportion of children attending the 3.5 year MCH ages and stages visit in Maroondah was 72.5% compared to the Victorian average of 62.9%.<sup>17</sup>
- The proportion of children who do the recommended amount of physical activity every day in Outer Eastern Melbourne in 2013 was 63.0%, compared to Victorian average of 62.2%.<sup>18</sup>
- In 2017, the percentage of Victorian children aged 5-12 who are active for 60 minutes a day was 59.4%, down from 62.2% in 2013.<sup>19</sup>
- Across Australia, almost one quarter (24.9%) of children aged 5-17 years were overweight or obese in 2017-18 (17% overweight and 8.1% obese). The rates were similar for boys and girls and this has remained stable over the last ten years.<sup>20</sup>
- In 2018, 18.2% of Victorian children aged 5-12 exceed recommended screen time (up from 17.7% in 2013).<sup>21</sup>
- The kindergarten participation rate in Maroondah in 2018 was 92.6%, compared to the Victorian average of 92.1%.<sup>22</sup>
- The proportion of children at school entry with emotional or behavioural difficulties in Maroondah in 2018 was 4.9%, compared to the Victorian average of 5.6%.<sup>23</sup>
- Nationally, the Second Australian Child and Adolescent Survey conducted in 2013-14 found that:
  - For children aged 4-11 years, 13.6% had experienced a mental disorder in the previous 12 months (10.6% of females and 16.5% of males).
  - For both females and males, attention-deficit/hyperactivity disorder (ADHD) was the most common mental disorder overall, followed by anxiety disorders, major depressive disorder and conduct disorder.<sup>24</sup>
- The proportion of grades 5 & 6 students who reported feeling connected to school in Maroondah 2015 was 89.2%, compared to the Victorian average of 84.8%. For years 7-9, this decreased to 63.8% in Maroondah, compared to the Victorian average of 62.3%.<sup>25</sup>
- The percentage of grade 5 and 6 students who feel socially connected and get along with their peers in Maroondah in 2015 was 77.3%, compared to the Victorian average of 69.4%.<sup>26</sup>
- The proportion of children in grades 5 and 6 who reported being bullied in Maroondah in 2018 was 11.5% (down from 15.5% in 2017), compared to the 2018 Victorian average of 15.9% (also down from 19.5% in 2017).<sup>27</sup>



## Our consultation

### What we did



Across the range of consultation methods, Council engaged with **over 3000** children, parents and carers, school staff and service providers. Comprehensive reports<sup>28 29</sup> detailing the full findings of these consultations are available on Council's website.

*\*Wellbeing Surveys were conducted in partnership with the Victorian Department of Education and Training and The University of Melbourne's Centre for Positive Psychology.*

### What we found

What our children told us		
<b>What makes our children happy?</b> <ul style="list-style-type: none"> <li>Animals</li> <li>Playgrounds</li> <li>Nature play and access to nature spaces</li> <li>Being with friends and family</li> <li>Kindness or helping behaviour</li> </ul>	<b>What makes our children feel sad?</b> <ul style="list-style-type: none"> <li>Antisocial behaviour and conflict</li> <li>Rubbish and pollution</li> <li>Sad events or emotions</li> <li>People being hurt or injured</li> <li>Loneliness and not having friends</li> </ul>	<b>Challenges faced by our children</b> <ul style="list-style-type: none"> <li>Friendships</li> <li>Being alone</li> <li>Managing emotions</li> <li>Bullying</li> <li>School or study problems</li> </ul>
<b>What does wellbeing mean to our children?</b> <ul style="list-style-type: none"> <li>Being happy</li> <li>Feeling safe</li> <li>Having good mental health</li> <li>Being physically healthy</li> <li>Having friends to share the ups and downs of life</li> </ul>	<b>Measuring our children's wellbeing</b> <ul style="list-style-type: none"> <li>Our upper primary school children have high cognitive, economic, psychological and social wellbeing</li> <li>Areas for improvement are physical wellbeing including poor sleep, and high levels of emotional wellbeing risks including depression, anxiety, stress and anger</li> </ul>	<b>How can we improve life for our children and their community?</b> <ul style="list-style-type: none"> <li>Community support, showing kindness, acceptance and respect</li> <li>Places to play sport</li> <li>Nature spaces and caring for the environment</li> <li>Pets and experiences with native and domestic animals</li> </ul>



What our parents and carers told us		
<b>What are the best things about being a parent / carer in Maroondah?</b> <ul style="list-style-type: none"> <li>• Watching children develop and grow</li> <li>• Local green spaces</li> <li>• Social connection and support groups</li> <li>• Love of the family</li> </ul>	<b>Challenges of being a parent / carer</b> <ul style="list-style-type: none"> <li>• Managing mental health - their own and their children</li> <li>• Time demands</li> <li>• Sleep deprivation</li> <li>• Financial challenges</li> <li>• Social isolation</li> <li>• Language barriers</li> </ul>	<b>What does wellbeing mean to our parents and carers?</b> <ul style="list-style-type: none"> <li>• Having good mental health</li> <li>• Being physically healthy</li> <li>• Spending quality time with friends and loved ones</li> </ul>
<b>Measuring parent and carer wellbeing</b> <ul style="list-style-type: none"> <li>• Around 1 in 5 experience high levels of depression</li> <li>• Around 1 in 5 report high levels of stress</li> <li>• More than 1 in 5 experience high levels of loneliness</li> <li>• Male parents and carers report lower levels of wellbeing</li> </ul>	<b>What supports would you find helpful as a parent/carer in Maroondah?</b> <ul style="list-style-type: none"> <li>• Accessible activities in the local area</li> <li>• Affordable and accessible childcare</li> <li>• Information about services available</li> <li>• Wellbeing support and education</li> <li>• Support groups for parents</li> </ul>	<b>What could be improved in Maroondah to help raise the wellbeing of children, young people and families?</b> <ul style="list-style-type: none"> <li>• Support groups / Support for families, children and young people</li> <li>• Affordable/accessible activities and community events</li> <li>• Information about services available and local areas for families</li> <li>• Improved infrastructure - buildings, playgrounds, paths, public safety</li> <li>• Education and information for parents</li> </ul>

What our service providers told us		
<b>What are the strengths you see in the children and families you work with?</b> <ul style="list-style-type: none"> <li>• Resilience and perseverance</li> <li>• Help-seeking behaviours</li> <li>• Connections and relationships</li> <li>• Kindness, prosocial behaviour</li> <li>• Sense of, and engagement with the community</li> </ul>	<b>What are the challenges faced by the children and families you work with?</b> <ul style="list-style-type: none"> <li>• Mental health issues</li> <li>• Lack of information about services available</li> <li>• Family/Domestic violence and family breakdown</li> <li>• Language barriers for CALD communities</li> </ul>	<b>What could be improved in Maroondah to help raise the wellbeing of children, young people and families?</b> <ul style="list-style-type: none"> <li>• Free events for families</li> <li>• Accessible mental health services</li> <li>• Support for vulnerable families</li> <li>• Funding of services</li> <li>• Support groups</li> </ul>



## A strategy for the future

Using our strong evidence base, Council has developed the following strategic framework which outlines the focus for our work with and for children and their families in Maroondah into the future.

### Our Vision for Maroondah's children and their families

Our vision describes our desired future for Maroondah's children and their families:

***Maroondah is a connected community where all children and their families thrive.***

### Our Mission

Council's core purpose for our work with and for children and their families is:

***To raise the wellbeing of all children and their families in Maroondah through collaboration, advocacy and service delivery.***

### Our THRIVE Strategic Outcomes

Through the development process, Council has identified six strategic outcomes that we seek to achieve through the Children and Families Strategy:

- › **T**ransformed Service Systems and Spaces
- › **H**ealth and Wellbeing
- › **R**espect and Inclusion
- › **I**nformed and Connected Communities
- › **V**aluing the Voices of Children
- › **E**ducation and Learning for Life

The Key Directions for each Strategic Outcome describe how Council will work towards these outcomes.

### Our Action Plans

The Children and Families Strategy will be supplemented by a sequence of separate two-year action plans that will sit alongside the Strategy and outline the actions Council will undertake.

These action plans will be developed based on current evidence and consultation, which will ensure that Council is responsive to changes in the needs and aspirations of children and their families in Maroondah while maintaining a clear and consistent strategic focus.



## Our THRIVE Strategic Framework





## Strategic Outcome 1 – Transformed Service Systems and Spaces

Maroondah's service systems and spaces will be optimised for the benefit of all children and their families.

### *Key directions*

- 1.1 Establish Maroondah as a Child Friendly City and Community, where the voices, needs, priorities and rights of children are an integral part of public policies, programs and decisions
- 1.2 Strengthen and support the children and family services sector in Maroondah
- 1.3 Ensure that Council's infrastructure and open spaces are well planned and placed to meet the changing needs of Maroondah's children, their families and service providers

## Strategic Outcome 2 – Health and Wellbeing

The health, wellbeing and development of all children and their families in Maroondah will be supported and fostered.

### *Key directions*

- 2.1 Provide accessible local services and opportunities that foster the health, wellbeing and development of children and their families
- 2.2 Expand opportunities to support the health, wellbeing and development of children and families in Maroondah experiencing vulnerability or disadvantage
- 2.3 Increase community capacity to build the health, wellbeing and development of children and their families

## Strategic Outcome 3 – Respect and Inclusion

All children and their families in Maroondah will be respected, safe and included

### *Key directions*

- 3.1 Respect, value and celebrate the diversity of children and their families in Maroondah
- 3.2 Enhance accessibility and inclusion for children and their families in Maroondah
- 3.3 Support children and their families to develop and maintain safe, healthy and respectful relationships



## Strategic Outcome 4 – Informed and Connected Communities

All children, their families and the professionals who work with them will be informed and connected.

### *Key directions*

- 4.1 Effectively promote and provide information about the range of services and opportunities available to children and their families in Maroondah
- 4.2 Facilitate the provision of places and opportunities for children and their families that promote community connection and a sense of belonging
- 4.3 Facilitate networking and information sharing opportunities for professionals who work with children and their families in Maroondah

## Strategic Outcome 5 – Valuing the Voices of Children

All children and their families are equal citizens of Maroondah who are valued and respected.

### *Key directions*

- 5.1 Advocate for children to be treated as equal stakeholders in the community, whose knowledge, experience and views are valued and respected
- 5.2 Actively and effectively engage and consult with children and their families on matters that affect them and their communities
- 5.3 Advocate for the needs and aspirations of all children in Maroondah

## Strategic Outcome 6 – Education and Learning for Life

All children and their families in Maroondah will have opportunities for high-quality education and learning throughout life.

### *Key directions*

- 6.1 Equip children and their families with the knowledge and capabilities to successfully navigate life's opportunities and challenges
- 6.2 Enhance opportunities for children in Maroondah to access high-quality local education and care services that meet community needs



## Tracking our progress

The Children and Families Strategy will be reviewed every two years to track progress on implementation, evaluate initiatives, support continuous improvement and innovation, and identify when further review and renewal of the Children and Families Strategy is required.

In line with each review, a new two-year Action Plan will be developed based on current evidence and consultation.

Action Plans will be reviewed annually to track progress and results will be reported to Council.

Council will continue to actively engage with children and stakeholders throughout the implementation of the Children and Families Strategy, ensuring that children and their families are always at its core.

## Acknowledgements

Council would like to acknowledge the invaluable contributions of the following groups to this project:

- The 3500+ children, parents and carers, school staff and service providers who participated in the consultation and generously shared their experiences, stories and desires for Maroondah.
- The Victorian Department of Education & Training
- The University of Melbourne's Centre for Positive Psychology
- All Maroondah City Council staff and Councillors who contributed to the project, including staff from Youth and Children Services, Maternal and Child Health, and Leisure child care services, and the Children and Families Strategy Project Advisory Group



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Maroondah City Council 2020 Community Development Grants		
Organisation	Project Title	Amount Allocated
CALD		
Maroondah Interfaith Network	Building Community – Seminar Series	\$3,000.00
Children		
Life Saving Victoria	Virtual Reality & 'Sink or Swim' Aquatic Safety & Survival Programs for Youth	\$4,742.00
Maroondah Toy Library	New Large Sensory-Friendly Toys	\$3,600.00
PINEMONT PRESCHOOL ASSOCIATION INC	Gross Motor Activity Play	\$3,200.00
The Babes Project	Birth and Baby Packs for at-risk families	\$4,600.00
Community Projects		
Croydon Historical Society Inc	WW2 Veterans from Croydon and District Saluting your service	\$5,000.00
Maroondah Symphony Orchestra Inc	Purchase of sheet music for the Orchestra	\$1,925.00
Maroondah Voice	Website Development for Maroondah Voice	\$3,490.00
Neighbourhood Connect	Let's Get Neighbourly, Maroondah!	\$4,990.00
Ringwood Ballet Group Inc.	Cinderella - Matinee Performance for the Community	\$3,280.00
Ringwood Highland Games Inc	Dance stages, Folk Tent, Traffic Management & Stage & Equipment hire	\$2,500.00
Community Support		
3rd Croydon Scout Group	2020 Accessibility, Group Events, & Equipment Program	\$5,000.00
All Stars Choir Inc	All Stars Choir Funding Request	\$500.00
Croydon Stroke Support Group	Weekly rent	\$980.00
iDareU Ltd	Creating a World of Opportunity Through Technology	\$2,764.00
Inclusive Music Theatre Inc.	Maintaining Rehearsal Space for All Ability Performers	\$1,944.00
Oscars100	Oscars100 All Abilities Community Run Club	\$3,450.00
Ringwood Prostate Cancer Support Group	RPCSG rent funding	\$740.00
St Vincent de Paul Society, Croydon Conference	Vinnies at home assistance	\$5,000.00
St Vincent de Paul Society Inc	Education is a basic human right	\$3,500.00



Stroke a Chord Choir	Celebrate	\$2,050.00
Wellways Australia Limited	Improved access to healthcare for rough sleepers	\$5,000.00
<b>Aged and Disability</b>		
Greek Elderly Citizens of Maroondah	Annual Group Activity Project	\$3,500.00
Maroondah Italian Senior Citizens Club	Italian Maroondah Senior Citizens Community Building Project	\$3,500.00
<b>Sport and Recreation</b>		
Eastern All-abilities Netball Incorporated	Eastern All-abilities Netball	\$2,420.00
Norwood Sporting Club	SALT (Sport And Life Training) sessions and Learning-In-Practice Activities to integrate our Juniors in the community	\$4,600.00
Parkrun Inc (T/A parkrun Australia)	parkrun for Maroondah	\$5,000.00
Ringwood Spiders All-abilities Sports Club	Ringwood Spiders All-abilities Sports Club	\$4,085.00
Victorian Electric Wheelchair Sports Association	Hire of Basketball Court	\$2,838.00
<b>Youth</b>		
Croydon Community School	Aquahub Empowerment Program	\$3,131.00
Outer Eastern Local Learning and Employment Network (OELLEN)	Careers for Youth Forum	\$5,000.00
SYC / HYPA	CareFactor	\$3,000.00
The MISFIT Project	Pop Culture Conversation Club Online Platform	\$2,242.00



Maroondah City Council 2020 Small Equipment Grants		
Organisation	Project Title	Amount Allocated
Red Caps Golf Incorporated.	Continuation of Printing Services for Non-Computer Literate Members.	\$500.00
Vocal Vibes Chorus	Vocal Coaching	\$750.00
East Ringwood Football Club	Purchase of printer and editing software to help the club produce our own promotional materials	\$750.00
Tarralla Kindergarten Association Incorporated	Purchase of iPad	\$626.00
Maroondah Preschool	Printing	\$750.00
Family Access Network	Peer Leadership Program	\$716.00
Nth Ringwood Community Children's Centre Inc	New Kitchen Fridge for NRCCC	\$750.00
St Johns Kindergarten	Prams for play	\$638.00
Lipscombe Park kindergarten	Distance learning	\$750.00
Maroondah Volleyball	Maroondah Volleyball State League Program	\$750.00
Glen Park Community Centre Inc	Community pantry resources	\$750.00
Lightbox Productions Inc	Rehearsal Speaker System	\$550.00
Aquinas Junior Football Club	Support Female Football	\$725.00
Knaith Road Childcare Centre Inc.	Sandpit covers	\$750.00
Psylaw	Mizo Recognition Award Dinner	\$750.00
U3A Ringwood Inc	U3A Ringwood Printing Cost Offset	\$750.00
7th Ringwood Scout Group	7th Ringwood Scout PFD/Life Jacket Replacement	\$750.00
Life Activities Club, Croydon Inc	Club Operations, Data and Printed Information for Distribution to Members	\$519.00
Eastern Sirens Synchronized Swimming Club Inc.	Resistance bands for Injury Prevention and Sport Excellence	\$300.00
Ellie V Pullin Pre-School	Equipment for bush kinder program	\$464.00



Maroondah City Council 2020 Emergency Relief Grants		
Organisation	Project Title	Amount Allocated
New Community Ringwood	New Community Meals	\$5,000.00
CHBC Links Inc	Winter Shelter	\$4,750.00
North Ringwood Care	North Ringwood care - Emergency Relief and Support	\$3,500.00
ADRA Vive Cafe	COVID-19 RESPONSE	\$5,000.00
Good Shepherd Lutheran Church, Ringwood	Good Shepherd Community Meal Project	\$3,000.00
Hope City Mission Inc	Emergency Relief Central HUB (Stairway to hope)	\$5,000.00
The Freedom Initiative Incorporated	Feed Maroondah	\$4,404.00
St. Vincent de Paul Society Victoria Inc (Holy Spirit Conference Ringwood North	No title-just continuation of our charitable work	\$5,000.00
Croydon Uniting Church Helping Hand	Helping Hand Emergency Relief	\$5,000.00
The Dining Room Mission	Dining Room Mission Meal Service	\$3,400.00
TLC Support Inc.	Addressing food insecurity	\$2,665.00





Our future  
together



**Maroondah 2040 Community Vision**  
Updated July 2020









## Contents:

<b>Our community vision</b>	<b>5</b>
<b>Our vision for the future</b>	<b>6</b>
<b>Maroondah today</b>	<b>8</b>
<b>Refreshing a community vision</b>	<b>10</b>
<b>What our community said</b>	<b>16</b>
A safe, healthy and active community	22
A prosperous and learning community	26
A vibrant and culturally rich community	30
A clean, green and sustainable community	34
An accessible and connected community	38
An attractive, thriving and well built community	42
An inclusive and diverse community	46
A well governed and empowered community	50
<b>Making it happen</b>	<b>54</b>
<b>Measuring our progress</b>	<b>55</b>
<b>Glossary</b>	<b>56</b>

## Acknowledgment of Country

Maroondah City Council in the spirit of Reconciliation, acknowledges the Traditional Owners of the land now known as Maroondah, where Indigenous Australians have performed age old ceremonies. We acknowledge and respect their unique ability to care for Country and their deep spiritual connection to it. We honour and pay our respects to their Elders, past, present and emerging.



Maroondah 2040



(L-R) BACK: Cr Tony Dib OAM JP; Cr Samantha Mazzuchelli; Cr Paul Macdonald; Cr Nora Lamont; Cr Rob Steane;  
(L-R) FRONT: Cr Tasa Damante; Cr Marijke Graham; Cr Mike Symon; and Cr Kylie Spears

## We are very pleased to present the Maroondah 2040 Community Vision.

The Vision provides a blueprint for the future of Maroondah that reflects the aspirations and hopes of our community.

It is now almost six years since the adoption of our long-term community vision, *Maroondah 2040 'Our future together'*. The past five years have involved the successful collaboration between Council and the Maroondah community on a broad range of initiatives to support the achievement of the Vision, including:

- strategic work focused on a broad range of issues and population groups including: health and wellbeing; housing; vegetation; arts and culture; healthy ageing; children and families; and youth
- delivery of significant infrastructure projects such as Aquanation, Realm, Maroondah Nets, Croydon Town Square, new community service hubs, playspaces and sporting pavilions
- successful advocacy on behalf of the community resulting in over \$200 million funding from the Victorian and Australian Governments
- enhancement in the more than 120 services delivered to our community
- the commencement of some highly beneficial community partnerships.

Over the past 18 months, Council has undertaken an interim review of the *Maroondah 2040 Community Vision*. This process gives us a chance to consider the progress we have made across the eight outcome areas and the key directions, as well as to check in with our community and recalibrate our vision so it is well placed to continue to guide our efforts into the future.

The interim review has involved:

- reviewing the progress made towards the *Maroondah 2040 Community Vision*
- research into emerging trends and shifts in community issues
- engaging with the broader community to seek their input on future aspirations and priorities
- consulting with our partners on how we can better work together to improve the wellbeing of everyone in Maroondah.

The outcomes of this background research and community engagement has enabled Council to create a revised community vision that reflects emerging needs and future opportunities.

To achieve this shared community vision, we encourage all local businesses, service providers, schools, community groups and individuals to partner together with Council to help shape Maroondah's future. In playing our role, Council has committed to aligning our resources and service delivery activities to the community outcomes and policy directions in this refreshed community vision.

We urge anyone who lives, works or plays in Maroondah to embrace this refreshed community vision and take a proactive role in its implementation, for the benefit of current and future generations. On behalf of Council, we thank all participants for your inspired and passionate involvement in refreshing and aligning our shared vision.

We look forward to working with the Maroondah community as we continue to create our future together.

Councillors, Maroondah City Council, July 2020



## Our community vision

In 2040, Maroondah will be a vibrant and diverse city with a healthy and active community, living in green leafy neighbourhoods which are connected to thriving and accessible activity centres contributing to a prosperous economy within a safe, inclusive and sustainable environment.

The *Maroondah 2040 Community Vision* captures the aspirations, desires, dreams, and priorities of the community looking ahead to the year 2040 and beyond.

This long-term vision provides a 'roadmap' for the community, Council and other levels of government to partner together and create a future that enhances Maroondah as a great place to live, work, play and visit.





## Our vision for the future

From the community vision engagement process, the vision for each future outcome was refreshed to reflect priorities looking ahead to the year 2040 and beyond.







### **Safe, healthy and active**

In 2040, Maroondah will be a safe, healthy and active community where all people have the opportunity to experience enhanced levels of social, emotional and physical wellbeing.



### **Accessible and connected**

In 2040, Maroondah will be accessible for all ages and abilities with walkable neighbourhoods, sustainable transport options, and a safe integrated transport network.



### **Prosperous and learning**

In 2040, Maroondah will be a thriving regional centre of economic activity and education, where the sustainable growth of local businesses is supported, and diverse lifelong learning opportunities are accessible for all community members.



### **Attractive, thriving and well built**

In 2040, Maroondah will be an attractive, sustainable and well built community with thriving activity centres and a network of neighbourhoods where everyone has the opportunity to live, work and play locally.



### **Vibrant and culturally rich**

In 2040, Maroondah will be a vibrant and creative community recognised for celebration of the arts, cultural expression and diverse entertainment options.



### **Inclusive and diverse**

In 2040, Maroondah will be an inclusive and equitable community where all people are valued, supported and socially connected, and diversity is embraced and celebrated.



### **Clean, green and sustainable**

In 2040, Maroondah will be a resilient community committed to sustainable living, enhancing our natural environment, and providing leadership in responding to climate change.



### **Well governed and empowered**

In 2040, Maroondah will be an empowered community actively engaged in local decision making, led by an innovative community inspired Council that collaborates regionally and proactively champions local needs.



## Maroondah today

Our City is well positioned to take advantage of Victoria's future growth. Ringwood is one of just nine Metropolitan Activity Centres across Melbourne. Croydon is also a key activity centre with concentrated retail opportunities.

### Our location

The City of Maroondah covers a land area of 61.4 square kilometres in Melbourne's outer east, 22 kilometres from the central business district. The City sits at the foothills of the Dandenong Ranges and on the doorstep of the Yarra Valley wine and produce region.

The first settlers to the area were the Indigenous Australians of the Kulin nation approximately 40,000 years ago. European settlement commenced in the 1830s with the land used for farming and orchards. In recent years, Maroondah has developed into a thriving regional centre and a great place to live, work, play and visit.

Maroondah has the strategic advantage of being located at the north-eastern junction of the Eastern Freeway - EastLink corridor. There are two train lines and a large number of bus routes linking the City with other regions.

The City of Maroondah includes the suburbs of Bayswater North, Croydon, Croydon Hills, Croydon North, Croydon South, Heathmont, Kilsyth South, Ringwood, Ringwood East, Ringwood North and Waranwood.

### Our community

The area is a substantially developed municipality, with an estimated population of 118,558 residents and a similar age structure to the State's average. There is a diverse mix of living styles from large acreages to apartment style residential development.

Cultural diversity is increasing with the highest numbers of recent overseas immigrants arriving from Burma (Myanmar), China, India, Malaysia and Sri Lanka.

There is a strong sense of community participation within Maroondah embodied by a large number of committed volunteers. More than two thirds of parents in Maroondah are actively involved in their local schools and one third of Maroondah's residents are active members of organised community groups.

### Our economy

Over 9,000 businesses operate within the City, with small business comprising over 96 percent of these organisations. The largest industry employers are the manufacturing, retail and health care sectors. In total, businesses in Maroondah provide employment for over 44,000 people and the municipality has a gross regional product (GRP) of \$6.14 billion.

Maroondah also has major retail centres in Croydon and Ringwood, and a further 35 neighbourhood shopping centres throughout the municipality.

Our City is well positioned to take advantage of Victoria's future growth. Ringwood is one of just nine Metropolitan Activity Centres across Melbourne. Croydon is a major activity centre with concentrated retail opportunities while the Bayswater Business Precinct is home to 5,000 businesses that support more than 30,000 jobs.





## Our environment

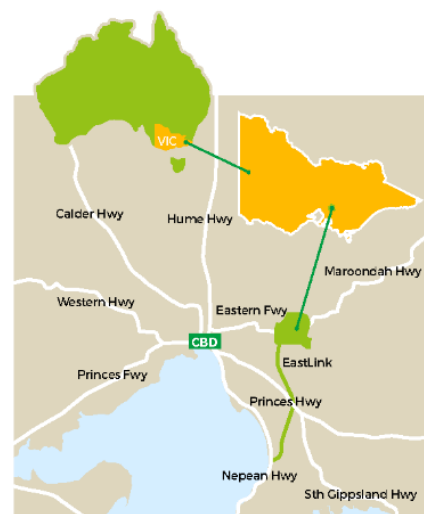
Maroondah is well known for its leafy streets, open space, bushland reserves, parks and playgrounds.

Maroondah has 42 bushland reserves that offer residents and visitors the enjoyment of wildflowers, wildlife, bush walks and wetlands. The City has 557 parks and reserves with 51 sports ovals. Open space areas two golf courses, public playgrounds, skate parks, and outdoor exercise equipment locations.

Sustainable transport links include on-road cycling paths and 38kms of shared path links to the Mullum Mullum Creek Trail, the EastLink Trail, Taralla Creek Trail and the Dandenong Creek Trail.

## Our facilities and services

The City hosts a regional health precinct including a major public hospital and a large private hospital, educational facilities that cater from early childhood learning to tertiary level, two libraries, arts and cultural centres, an art gallery and a range of community centres. Maroondah is also home to a range of first-class sporting facilities including Aquanation and Maroondah Nets.

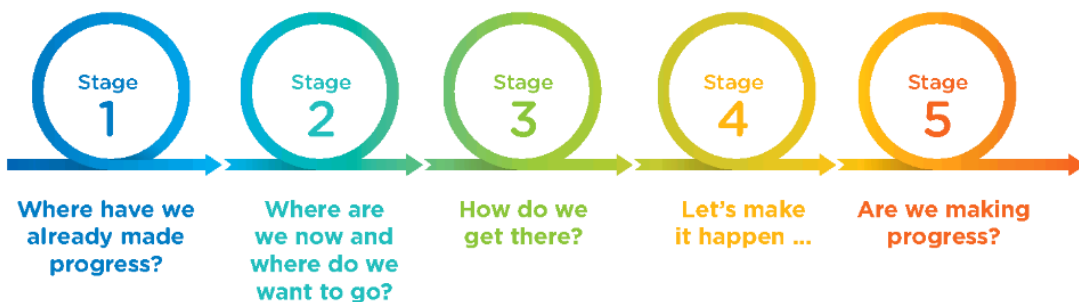




## Refreshing a community vision

My vision for Maroondah is...  
What issues are affecting our community?  
What should our future priorities be?

These were the key questions that we asked the community during 2018 and 2019 as we checked-in with the Maroondah community in reviewing our *Maroondah 2040 Community Vision*.



### Stage 1 Where have we already made progress?

In November 2018, we commenced work on this review involving development of the *State of Maroondah 2019* document. This biennial report highlighted where activities had supported achievement of Maroondah 2040 Community Vision outcomes, along with a review of the community indicators of progress.

This work was followed by a research consultancy who examined global and national trends, emerging issues, local population data and implications for Maroondah.

### Stage 2 Where are we now and where do we want to go?

A variety of community and stakeholder engagement activities were undertaken aimed at gaining insight on emerging trends within the municipality, including testing findings from the research consultancy. Community engagement during this stage was undertaken from November 2018 to February 2019 via online surveys and face-to-face pop-up activities at various locations across Maroondah.

Stakeholder engagement on the review of Maroondah 2040 commenced with a Community Forum in March 2019 attended by a broad range of community and business leaders. The facilitated discussion explored progress made over the past five years, implications arising from emerging trends, and provided local insights on future priorities.

Other activities included discussions with local community networks and workshops with Council employees and a Leadership Forum with Council managers and team leaders.



### Stage 3 How do we get there?

This stage sought to further explore the emerging trends and associated implications for Maroondah in more detail.

Broad community engagement was undertaken during this phase of the project via an online survey and face-to-face pop-up engagement in various locations.

This stage included a second Community Forum in November 2019 with community, education, leisure and business leaders considering collective aspirations, revised policy directions, game-changing priorities and partnership opportunities.

Consultation also involved targeted stakeholder engagement through focus groups with Council's advisory committees who helped to inform and refine policy directions related to their respective areas of expertise and experience.

The result of this process is a refreshed vision that captures the collective aspirations, emerging trends and implications, along with the evolving priorities of the Maroondah community.

### Stage 4 Let's make it happen

This stage involves adapting our efforts to pursue the future outcomes and key directions outlined in the refreshed Maroondah 2040 Community Vision. The achievement of this Vision is largely reliant on the commitments and actions of local businesses, service providers, schools, community groups, individuals as well as Council.

### Stage 5 Are we making progress?

Developing a shared community vision is only the start of the journey. As we work towards the preferred outcomes and key directions we will continually monitor and report on progress to ensure that we can celebrate what has been achieved and recognise what is still to be done.





## Our progress

Together we have made progress towards the Maroondah 2040 Community Vision.



### A safe, healthy and active community

- In 2015, Maroondah's state of the art aquatic and leisure centre opened. **Aquanation** features a 66.5 metre pool, 10m diving tower, warm water pool, learn to swim pool, toddler and children's leisure play pool, gym, child care facilities and café.
- In 2019, **Maroondah Nets** multi-sports complex opened, providing training and competition facilities for netball, volleyball, badminton and table tennis.
- In the past five years **sporting pavilions** at Croydon Park, East Ringwood Reserve, HE Parker Reserve, Mullum Mullum Reserve, Quambee Reserve and Ringwood Athletics (Proclamation Park) have been extensively redeveloped. In addition, **sportsfield reconstruction** works have been undertaken at Belmont Park, Jubilee Park, Mullum Mullum Reserve, Quambee Reserve, and Springfield Reserve.
- In 2014, Maroondah was accepted into the World Health Organisation's Global Network of **Age-friendly Cities and Communities**.
- Following extensive community consultation, Ringwood and Croydon Town Squares became **smoke-free** from 1 January 2019.



### A prosperous and learning community

- Since its opening in 2015 the **BizHub Coworking Space**, and its facilities, has been utilised by over 650 businesses. Opportunities for expansion will be realised in mid 2020. BizHub also provides a wide range of services to assist local businesses including hosting of the annual BizWeek event, a week-long calendar of over 40 events, workshops and mentoring sessions attend by over 650 members of the Maroondah business community.
- In 2015, Maroondah became home to a first of its kind library, cultural, knowledge and innovation hub - **Realm**. In the heart of Ringwood, across three fully accessible levels, Realm houses a Council Service Centre, library, BizHub, ArtSpace, and café.







## A vibrant and culturally rich community

- The **Ringwood Town Square** precinct opened in 2015, providing a vibrant multi-use public space that acts as the cultural heart of the greater Ringwood community. Over 100,000 people attend the arts exhibitions, activities and events at the Ringwood arts precinct, which includes the Town Square, each year.
- Opened in 2019, **Croydon Town Square** is a new open space in the heart of Croydon, physically and visually connecting Main Street to Croydon Station and bus interchange.
- A wide range of exhibitions, public art murals, performances, songwriting and recording projects have been developed with Indigenous artists and the local community. These projects, celebrate and promote the importance of local Indigenous arts and culture.
- A number of new **public art** works have been added to Council's diverse collection over the past five years. These include the award winning *GlowB Cubby* which is now part of the Wyreena Playspace; the sculpture *Mullum Mullum the Owl* by William Eicholtz is keeping watch over the Mullum Mullum Creek Trail near Acacia Court, Ringwood; and a large wattle, damaged by lightning in Longview Road, Croydon South, has been turned into a sculpture of a pair of yellow-tailed black cockatoos by Rob Bast.
- Town Park is home to Ian Bracegirdle's sculpture 'Spotted Marsh Frog' representing a species found in the nearby Tarralla Creek Wetlands.



## An accessible and connected community

- The **Ringwood Station and Bus Interchange Upgrade** was completed in 2016. The upgrade provides a modern and integrated station and interchange precinct contributing to Ringwood becoming a safer, more accessible and attractive place for people to live, work and visit.
- **Heatherdale Road level crossing** was removed in 2017, and the station rebuilt in Maroondah. The works have improved safety, reduced congestion and improved travel time reliability for Maroondah commuters.
- Nearing completion, the 10km **Box Hill to Ringwood shared use path** provides pedestrians and cyclists with a direct and safe connection to public transport, community services and recreational facilities.



## A clean, green and sustainable community

- Council has committed to a clean, green and sustainable future for Maroondah through introduction of a **Carbon Neutral Strategy and Action Plan** and **Climate Change Risk and Adaptation Strategy**.
- Council has completed the **Maroondah Vegetation Review** - an assessment of the biodiversity and tree canopy coverage in Maroondah - to inform the *Maroondah Vegetation Strategy*.
- Between March 2015 and October 2018, 5,390 high-performance and **energy efficient LED streetlights** were installed across Maroondah, replacing the original Category-P globes with new LED globes. Energy consumption has also been reduced at Aquahub and Realm with **sustainability improvements** completed, including new LED internal lighting and energy efficient boilers at Aquahub; and the installation of solar panels at Realm.
- Council partnered with Melbourne Water to **daylight sections of the Dandenong Creek**, transforming it to its natural shape and form. Council is working with both Melbourne Water and Yarra Valley Water to progress design of the **re-naturalisation of Tarralla Creek**.
- Maroondah City Council has participated in the **Solar Savers** program. The program supports local low-income households to install solar with no upfront costs. It enables them to save on power bills and stay comfortable in their homes, whilst also growing renewable energy in Maroondah. Phase 1 of the program was fully subscribed, and Phase 2 is currently underway.
- Council has endorsed an **Environmental Upgrade Agreement** to encourage local businesses to take steps to be more environmentally sustainable.





Maroondah 2040



## An attractive, thriving and well built community

- In the past five years Council has completed significant **playground upgrades** at Croydon Park, Wyreena Community Arts Centre, Dorset Recreation Reserve, and **Ringwood Lake Park**. The Ringwood Lake Park play space is accessible for all abilities and features water play, tree canopy trail, flying fox and climbing structures.
- Council has undertaken extensive **flood mitigation works** in the Ringwood Metropolitan Activity Centre including underground drainage upgrades, Water Sensitive Urban Design (WSUD) elements, rain garden, and landscaping. Flood mitigation works have also been undertaken in the Croydon Civic Precinct and a range of residential areas.
- Council has finalised strategic reviews of planning controls for housing, neighbourhood character, heritage, vegetation, residential zones and structure planning in the Ringwood Metropolitan Activity Centre, and in Heathmont and Ringwood East.



## An inclusive and diverse community

- Over the past five years Council has provided 324 **community grants**, totalling over \$650,000, to eligible projects that increase community participation, address a community need, provide advice or support to a group in need of support the development of arts and cultural content in Maroondah.
- Endorsed in 2019, Maroondah's first **Reconciliation Action Plan** focuses on the areas of relationships, respect and opportunities to promote and work toward greater reconciliation in Maroondah.
- Council has investigated the provision of **female changing facilities** at local sporting facilities. Female-friendly changing facilities have been provided at Croydon Park and Maroondah Nets, and are under construction at Quambee, HE Parker and Silcock Reserves. A further three facilities are in the design or planned construction stages, and grants funding has been received for an additional three facilities.
- To meet the needs of people with severe and profound disabilities, six **Changing Places toilets** have been installed. These toilets have more features and space than standard accessible toilets and are located at Aquanation, Eastland, Realm, Ringwood Lake Park, Croydon Town Square and Maroondah Nets.
- Established hubs for the Australia Chin Community at Hughes Park, and Chin Community Victoria at Ringwood East Recreation Reserve.



## A well governed and empowered community

- In 2015, Council launched its **Community Engagement Policy** (and toolkit for employees) to enhance Council's engagement processes and outcomes with the Maroondah community. Council has also introduced various engagement methods, including **Café Consult**, a one-stop public consultation hub and **Your Say Maroondah**, an online consultation hub.
- Council launched its highly interactive, new look **website** in August 2017, featuring an improved look and layout; an enhanced search function; improved functionality and optimisation for mobile and desktop devices; online consultation hub; and new accessibility that enabled better interaction. Council also has 25 **social media channels** across the *Facebook, Instagram, Twitter, YouTube and LinkedIn* platforms reaching, on average, over 70,000 people each week.
- Council annually reviews its **Long Term Financial Strategy** to demonstrate the long-term financial sustainability of Maroondah, and ensure Council can continue to invest in community facilities and services, and not take on new debt, while operating within the rate cap environment.





## External trends

As a community, we will need to plan for and respond to key issues that will impact Maroondah.



Council has a role in helping to plan for and sustain **healthy and active** communities. The global COVID-19 pandemic has reinforced the role of Council in educating the community on health risks, as well as promoting **mental wellbeing** and **resilience**. Campaigns and partnerships to reduce **family violence** and poor **mental health** will also be crucial.



The global COVID-19 pandemic has had significant economic impacts. There is a role for Council in identifying **economic and employment opportunities** that will stimulate the local economy and build economic resilience. Council must be sensitive to changing employment trends including the **gig economy, service industries, digital skills, and automation**.



Efforts to mitigate and adapt to the **impacts of climate change** reach into many areas of local public policy including transport choices; urban design; waste; and natural resource management.

There is a role for Council to work with the Maroondah community in striving towards a carbon neutral municipality.



**Waste management** - reduction, reuse, recycling, energy generation and disposal - will require innovative local solutions and societal management.

There is an opportunity for Council to provide markets for recycled materials and adopt best practice.



Major **transport choices** are looming.

The advent of automated electric cars will impact transport infrastructure; electricity demand; greenhouse gas emissions; population and housing growth; planning and urban design.



**Growth** in Maroondah will need to be managed to deliver well designed, liveable places with affordable housing, excellent services and sufficient employment opportunities.

An emphasis on **20-minute neighbourhood principles** and **community hubs** will be crucial.



**Cultural diversity** in Maroondah will continue to increase. Celebration of diversity, including **local indigenous culture**, will encourage community resilience and harmony.

There is also an opportunity for Council to promote **gender equality** following enactment of the *Gender Equality Act 2020*.



Council will continue to have an important role in the promotion of **social equity**, including community wellbeing, **housing affordability** and provision of community services. The *National Disability Insurance Scheme* and *My Aged Care* reforms will continue to transform Council's role in service delivery to **aged** residents, and people with a **disability**.

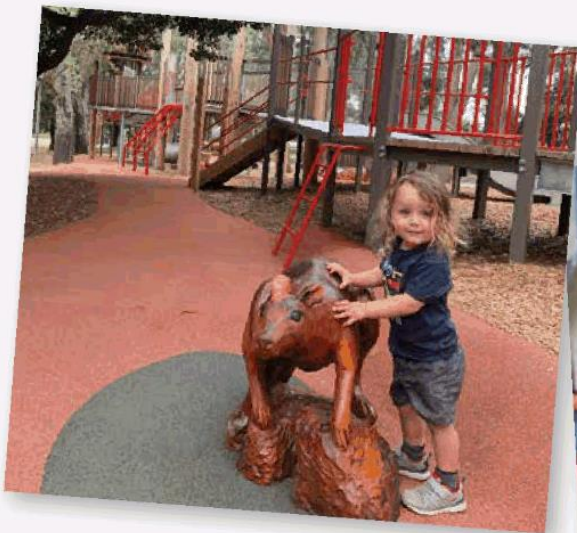


Maroondah 2040



## What our community said

As a community, we will need to plan for and respond to key issues that will impact Maroondah.



"I love Maroondah's well-maintained parks and outdoor recreational areas."

"It would be great to see more short courses and other educational opportunities in the area."







"I would like to see more tree plantings and shrubs to encourage a diverse range of birds and animal life in a more diverse environment."



Maroondah 2040



"My wish for Maroondah is to have improved footpaths and bike paths so people can walk to school safely."



"I like Maroondah for its leafy environment, friendly down-to-earth people and easy access to shops, transport and schools."





"I love Maroondah for  
its community spirit."

"I love the variety of  
events that are family  
friendly and multicultural."



"I hope that Maroondah continues  
to be a welcoming, warm and  
inclusive community."



Maroondah 2040



### A safe, healthy and active community

Our community values the importance of physical, social and emotional wellbeing. There is greater awareness on mental wellbeing. People would like to see a greater focus on services, programs and resources that promote and build resilience among the community. There is a continued need to proactively address safety issues around violence, gambling, alcohol, tobacco and other drugs. It is viewed that addressing these characteristics will strengthen the community atmosphere of Maroondah.

The community highly values the local recreation and leisure facilities and spaces. It was highlighted that continued enhancements to these facilities, and recreation opportunities, will promote greater inclusion for all and enhance overall community wellbeing.



### A prosperous and learning community

There is a strong desire to ensure that local employment opportunities remain widely available across Maroondah as the industry profile changes. The community places great value on a mobile and diverse local economy that promotes growth among local businesses and responds to evolving opportunities.

Our community also values the importance of education and learning. It is felt that enhancement to business and activity centres will help strengthen learning opportunities for all ages. There is a strong desire to see more tertiary opportunities in Maroondah and greater connection between education and businesses to ensure that local employment pathways and opportunities are attainable for all.





### **A vibrant and culturally rich community**

Our community places an emphasis on involving the broader community in the arts and the wide-reaching benefits that accessible arts programs can provide for children and families.

Our community values the unique arts and culture of Maroondah. There is a strong desire to see a range of community events, festivals and entertainment options that promote inclusion for all. The community would also like to see a diverse range of arts that express the unique cultures, heritage and characteristics of Maroondah. The community feels that there is untapped potential to enhance and revitalise spaces in Maroondah through the arts.



### **A clean, green and sustainable community**

Our community values the unique leafy natural environment of Maroondah. There is a strong desire to protect and enhance green open space, native vegetation and bushland reserves to ensure that the semi-rural feel is retained.

The community is aware of the impacts of climate change and is keen to create more sustainable choices to manage waste, reduce greenhouse gas emissions and mitigate other environmental impacts.



### **An accessible and connected community**

The community values the ability to live in connected neighbourhoods that enable residents to live locally. People want community facilities, events and services to be accessible for everyone.

Sustainable transport modes are highly supported by the community. There is a desire for improved public transport frequency and accessibility to create more viable transport alternatives and reduce congestion on the road. Community members would also like to see footpaths and bike paths that promote walking and cycling. They wish to see enhanced road networks that address congestion and cater for a growing population.



### **An attractive, thriving and well built community**

Our community loves the leafy character of our neighbourhoods, generous open space, parklands and views of the Dandenong Ranges. The geographic location of Maroondah combined with the thriving nature of our shopping, business and health precincts creates an inviting and attractive place to live, work and play.

With increasing population growth, there is a strong desire to ensure the density of Maroondah's urban form is managed sensitively to retain neighbourhood character whilst enhancing the valued characteristics expressed by the community.

There is also a desire for development to be environmentally sustainable and respond to community needs.



### **An inclusive and diverse community**

The friendly and inclusive atmosphere across Maroondah is highly valued. There is a strong desire to ensure that all community members have access to services, facilities and community connection opportunities where everyone can feel valued and empowered. It is expressed that services, pathways and programs should be strengthened to ensure that vulnerable groups are supported to meet their needs and that living in Maroondah remains safe and affordable for all residents.

With increasing diversity of all ages, abilities and backgrounds, there is continued desire to see this diversity celebrated and embraced.



### **A well governed and empowered community**

The community sees Council's role as being an active advocate for community needs and interests, whilst also providing transparent and accountable leadership. The community wants to be more proactively involved in decisions that affect them.

Partnerships and collaboration across a range of organisations is viewed as the key mechanism to enhance Maroondah in the future.



Safe, healthy and active

## A safe, healthy and active community







## Our vision

**In 2040, Maroondah will be a safe, healthy and active community where all people have the opportunity to experience enhanced levels of social, emotional and physical wellbeing.**

## Our community said

We value the importance of improving physical, social and emotional wellbeing for all people in our community. There needs to be greater focus on promoting and supporting mental wellbeing to build community resilience. We should continue to proactively prevent violence and reduce harms from gambling, alcohol, tobacco and other drugs. Local recreation and leisure facilities and spaces remain highly valued.

## The path ahead

Council will work in partnership to facilitate access to a range of facilities, services and opportunities that enhance community wellbeing. There will be a focus on a range of evidence informed issues including community safety, mental and physical health, and social harms. Community members will have access to a growing network of integrated community hubs that cater for the needs of all people.

**“I would love to see a greater focus on community wellbeing through the provision of infrastructure and services.”**



Safe, healthy and active

## Key directions

### A safe community

- |   |  |
|---|--|
| 1.1 Work in partnership to address community safety and implement initiatives aimed at improving the actual and perceived safety of the community | 1.3 Promote and facilitate safer cultures relating to alcohol, tobacco and other drugs   |
| 1.2 Plan and advocate for the application of community safety principles that facilitate a safe built environment                                 | 1.4 Advocate and work in partnership on initiatives to minimise gambling related harm  |
|   | 1.5 Advocate and support initiatives for the prevention of violence against women, children, seniors, and vulnerable community members |

### A healthy community

- |   |   |
|---|---|
| 1.6 Promote the health and wellbeing of the community through accessible and affordable initiatives and services that respond to community needs                            | 1.10 Work in partnership to implement a preventative approach to addressing chronic and communicable diseases, public health and food safety  |
| 1.7 Work in partnership to develop integrated health, leisure and community service hubs that support the needs of community members of all ages, abilities and backgrounds | 1.11 Advocate and support the establishment and growth of an integrated regional health precinct with increased provision of primary, allied and specialist treatment services and facilities |
| 1.8 Work in partnership to address and promote awareness of mental health and embrace a prevention focus that builds the resilience of the community                        | 1.12 Work in partnership with local communities to enhance food security and healthy eating   |
| 1.9 Promote community wellbeing by supporting and empowering local community groups, sporting clubs and special interest groups across Maroondah                            |   |

### An active community

- |   |  |
|---|--|
| 1.13 Promote physical activity by supporting education initiatives and providing a diverse range of accessible active and passive open spaces, state of the art sporting precincts and integrated recreation facilities | 1.14 Work in partnership to increase opportunities and create welcoming, supportive and accessible environments for all community members to undertake physical activity |
|---|--|



## Community indicators of progress

<b>Safe</b>	<b>Perceptions of safety</b>	Percent of Maroondah residents who agree that they feel safe when walking alone at night
	<b>Crime</b>	Offence rate per 100,000 population in Maroondah
<b>Healthy</b>	<b>Self reported health</b>	Percent of Maroondah residents reporting their health as very good or excellent
	<b>Subjective wellbeing</b>	Subjective Wellbeing Index for Maroondah residents Maroondah resident satisfaction with life as a whole
<b>Active</b>	<b>Physical activity</b>	Percent of Maroondah residents who are sufficiently physically active





Prosperous and learning

## A prosperous and learning community







## Our vision

**In 2040, Maroondah will be a thriving regional centre of economic activity and education, where the sustainable growth of local businesses is supported and diverse lifelong learning opportunities are accessible for all community members.**

## Our community said

We value a diverse and mobile local economy that promotes business growth and responds to evolving opportunities. The community want to see support for local businesses and schools, improvements to activity centres and learning opportunities for people of all ages. There is a strong desire to see greater connections between education and businesses to promote employment pathways and opportunities for all.

## The path ahead

Maroondah will be positioned as a regional economic centre that provides local employment opportunities and responds to the needs of an evolving economy and workforce. Council will seek to leverage the strategic role of our diverse range of activity centres and business precincts, whilst empowering local businesses. As a community, we will focus on strengthening education environments, creating lifelong learning opportunities and generating employment pathways.

**“My wish for Maroondah is for Council to support job opportunities for the next generation.”**



Prosperous and learning

## Key directions

### A prosperous community

- |  |   |
|--|---|
| <p>2.1 Advocate and promote key business opportunities and the competitive strengths of Maroondah and the outer eastern region</p> <p>2.2 Work in partnership to promote the diversification and mobilisation of Maroondah's economy to enable local employment opportunities for people of all ages, abilities and backgrounds</p> <p>2.3 Promote and leverage the strategic location and unique roles of the Ringwood Metropolitan Activity Centre, the Croydon Activity Centre and the Bayswater Business Precinct</p> <p>2.4 Advance business development and support for small and medium business enterprises through facilitating partnerships, collaboration, peer support, mentoring, training, and knowledge sharing</p> <p>2.5 Establish and enhance business resource hubs to empower local business, encourage innovation and support alternative modes of employment</p> | <p>2.6 Embrace a place-based approach to the revitalisation, activation and promotion of neighbourhood activity centres that enhance opportunities for local business, access to services and places for social interaction</p> <p>2.7 Facilitate the enhancement and revitalisation of industrial and commercial precincts across Maroondah</p> <p>2.8 Promote increased business investment in targeted industries, including advanced manufacturing and knowledge economy sectors</p> <p>2.9 Advocate and encourage community and business participation in the digital economy</p> <p>2.10 Broker community to government to business partnerships to promote investment, facilitate regional service delivery and foster corporate social responsibility</p> |
|--|---|

### A learning community

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| <p>2.11 Facilitate and encourage the provision of positive learning environments, life-long learning opportunities and employment pathways for all ages, abilities and backgrounds</p> <p>2.12 Advocate for accessible and affordable education and childcare in Maroondah that responds to local needs and enhances individual wellbeing</p> <p>2.13 Broker community-to-government-to-business partnerships to address changes to the local economy, underemployment and unemployment</p> | <p>2.14 Promote connections between education providers, businesses and the broader community to support employment pathways, intergenerational connections and knowledge transfer</p> <p>2.15 Advocate for and encourage increased access to and participation in tertiary education</p> |
|---|---|



## Community indicators of progress

<b>Prosperous</b>	<b>Employment</b>	Unemployment rate for Maroondah
	<b>Economic output</b>	Economic output for Maroondah
	<b>Business growth</b>	Number of business in Maroondah
	<b>Industry diversity</b>	Herfindahl Index for Maroondah
	<b>Standard of living</b>	Median weekly household income in Maroondah
<b>Learning</b>	<b>Kindergarten participation</b>	Percent of preschool aged children in Maroondah attending a government funded kindergarten service
	<b>School leavers</b>	Maroondah school leavers actively undertaking education, training or employment
	<b>Tertiary attainment</b>	Percent of Maroondah residents with Bachelor or higher degree





Vibrant and culturally rich

## A vibrant and culturally rich community







## Our vision

**In 2040, Maroondah will be a vibrant and creative community recognised for celebration of the arts, cultural expression and diverse entertainment options.**

## Our community said

We value the ability to participate and engage in a wide variety of community events, festivals and entertainment options that express the diverse cultures of Maroondah. Local arts are highly valued for their celebration of local culture, promotion of reconciliation and contribution to community wellbeing.

## The path ahead

Council will work in partnership to promote participation in arts and cultural expression, providing opportunities for display and engagement. There will be an increased focus on celebrating the diverse cultures, local history and unique characteristics of the Maroondah community. Together we will create vibrant urban spaces and events along with a wide array of accessible entertainment options.

**“The festivals and events are great for bringing the community together.”**



Vibrant and culturally rich

## Key Directions

### A vibrant and culturally rich community

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| <p>3.1 Promote innovative, contemporary and socially engaged arts practice and encourage artistic expression and community participation in the arts</p> <p>3.2 Create opportunities for artists to curate their work, and program a diverse range of art experiences, catering to all ages, abilities and backgrounds</p> <p>3.3 Work in partnership to facilitate pop up events, local art installations and public art that celebrates the unique characteristics of Maroondah to enliven thriving neighbourhoods and vibrant activity centres</p> <p>3.4 Celebrate, promote and recognise indigenous culture through the arts to facilitate enhanced community respect, understanding and reconciliation</p> | <p>3.5 Broker partnerships and relationships to better connect and increase the profile of local artists, local businesses and the broader community</p> <p>3.6 Celebrate the local history, diversity, arts and produce of our community through a range of festivals, events, programs and activities</p> <p>3.7 Celebrate, value and recognise local history to facilitate enhanced community understanding and a broader appreciation of cultural heritage</p> <p>3.8 Facilitate the establishment and enhancement of vibrant dining, entertainment and cultural precincts in activity centres and neighbourhood centres across Maroondah</p> |
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## Community indicators of progress

<b>Vibrant and culturally rich</b>	<b>Arts and culture visitors</b>	Visitors to the Ringwood arts precinct (ArtSpace at Realm, Maroondah Federation Estate) and Wyreena
	<b>Arts and culture participation</b>	Participants in arts and culture activities in the Ringwood arts precinct and Wyreena
	<b>Artist/arts &amp; cultural group support</b>	Individual Maroondah artists/arts and cultural groups supported to produce and present their work
	<b>Arts network participation</b>	Local artists/community members participating in arts networks and related events







Clean, green and sustainable

## A clean, green and sustainable community







## Our vision

**In 2040, Maroondah will be a resilient community committed to sustainable living, enhancing our natural environment, and providing leadership in responding to climate change.**

## Our community said

We value our unique leafy environment with a diverse range of vegetation, bushlands, wetlands and wildlife. There is a strong desire to enhance our neighbourhoods and open space areas to ensure that the semi-rural feel of Maroondah is retained. The community want to see leadership in minimising consumption of resources and environmentally sustainable choices in response to the impacts of climate change.

## The path ahead

As a community we will continue to enhance and protect the unique natural features of Maroondah's landscape. We will work together to reduce Maroondah's greenhouse gas emissions and adapt to the impacts of climate change. Everyone will be encouraged to make more sustainable choices, reduce waste and respect our limited natural resources.

**"My wish for Maroondah is to see more community gardens that promote local food production."**



Clean, green and sustainable

## Key directions

### A clean community

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| <p>4.1 Create and foster a culture within our community that is committed to the sustainable use of natural resources</p> <p>4.2 Provide leadership and build community capacity to reuse, recycle and repurpose resources to minimise consumption and waste</p> | <p>4.3 Work in partnership to ensure the long-term protection and renaturalisation of Maroondah's creeks and wetlands to improve water quality; streamflow; habitat connectivity and function; and adjacent surroundings</p> |
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### A green community

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| <p>4.4 Create and foster a culture within our community that is committed to protecting and enhancing the unique features of Maroondah's landscape, including our ridgelines, waterways, canopy vegetation, green open space and bushland reserves</p> | <p>4.5 Preserve and enhance Maroondah's parklands, bushlands, gardens, canopy vegetation and open spaces</p> <p>4.6 Work in partnership to protect and restore biodiversity and habitat corridors for local plants and animals</p> <p>4.7 Plan for increased vegetation and green spaces within activity centres and major development sites to link the built environment to the natural landscape and better connect people to nature</p> |
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### A sustainable community

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| <p>4.8 Mitigate and adapt to the risk, effects and impacts of climate change and be responsive and adaptive to new environmental opportunities and threats as they occur</p> <p>4.9 Strive to become a carbon neutral council and build the capacity of our community to make more sustainable choices</p> | <p>4.10 Work in partnership to reduce Maroondah's greenhouse gas emissions and improve air quality</p> <p>4.11 Work in partnership to promote a regionally-sourced healthy food system by encouraging thriving volunteer led community gardens and sustainably grown local produce</p> |
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## Community indicators of progress

<b>Clean</b>	<b>Waste</b>	Percent of garbage, recyclables and green organics collected from kerbside bins in Maroondah that is diverted from landfill
<b>Green</b>	<b>Tree canopy cover</b>	Maroondah's tree canopy cover
	<b>Natural habitat</b>	Total area of natural habitat in Maroondah
<b>Sustainable</b>	<b>Carbon emissions</b>	Council's greenhouse gas emissions
	<b>Environmental leadership</b>	Community perception of Council's performance in relation to environmental sustainability







Accessible and connected

## An accessible and connected community







## Our vision

**In 2040, Maroondah will be accessible for all ages and abilities with walkable neighbourhoods, sustainable transport options, and a safe integrated transport network.**

## Our community said

We value living locally with improved access to sustainable and active transport options along with better networks of walking and cycling paths. There is a strong desire to see more efficient and effective public transport and improved road networks that reduce congestion.

## The path ahead

We will strengthen the accessibility of our local neighbourhoods, activity centres and community facilities. The community will have access to a safer, connected and more efficient integrated transport network. There will be more opportunities to use sustainable and active transport with enhancements to walking and cycling trails. Council will continue to advocate for improved public transport and an effective road network.

**“We need to see more public and active transport links that reduce congestion on the roads.”**



Accessible and connected

## Key directions

### An accessible community

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| <p>5.1 Ensure community infrastructure, services and events are accessible for people of all ages, abilities and backgrounds</p> <p>5.2 Apply universal design principles to create a built environment that strengthens the inclusiveness and accessibility of our local neighbourhoods, activity centres, facilities and services</p> | <p>5.3 Encourage initiatives that raise the awareness of accessibility needs for all ages, abilities and backgrounds</p> <p>5.4 Work in partnership to integrate new technologies into facilities and programs that improve accessibility</p> |
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### A connected community

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| <p>5.5 Work in partnership to facilitate a safe, accessible and efficient integrated transport network that enhances liveability and facilitates living locally within 20-minute neighbourhoods</p> <p>5.6 Work in partnership to facilitate increased use of sustainable and active transport modes within the community</p> <p>5.7 Advocate and work in partnership to enhance Maroondah's road network, including planning for increased automated vehicles and emerging transportation technologies</p> | <p>5.8 Enhance Maroondah's walking and cycling shared path network to promote walkability and strengthen connections with the wider metropolitan Melbourne network</p> <p>5.9 Advocate for an integrated public transport network with improved connectivity, capacity and service frequency</p> |
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## Community indicators of progress

<b>Accessible and connected</b>	<b>Transport proximity</b>	Percent of Maroondah households that are within 200 metres of a bicycle facility and/or 400 metres of a bus stop and/or 800 metres of a train station
	<b>Commuting</b>	Daily average commute time of a Maroondah resident Daily number of public transport services operating in Maroondah
	<b>Sustainable transport</b>	Percent of journeys (for all purposes) by Maroondah residents made using sustainable transport (public transport, walking, cycling)
	<b>Active transport</b>	Kilometres of bicycle lanes and shared paths in Maroondah Kilometres of constructed footpath in Maroondah's Principle Pedestrian Network
	<b>Vehicles and roads</b>	Average number of cars owned by Maroondah households Average Maroondah Pavement Condition Index







Attractive, thriving and well built

## An attractive, thriving and well built community







## Our vision

**In 2040, Maroondah will be an attractive, sustainable and well built community with thriving activity centres and a network of neighbourhoods where everyone has the opportunity to live, work and play locally.**

## Our community said

We value the diversity of activity centres, business precincts, open spaces and other unique features that contribute to the thriving character of Maroondah. Population growth needs to be approached in a way that is responsive to social needs, demographic change and environmental impacts.

## The path ahead

As a community we will strengthen our network of neighbourhoods so that everyone can live, work and play locally. In partnership, we will pursue high quality urban design that enhances the connection between the built, natural and social environments. Council will seek to proactively manage population growth while retaining the unique characteristics of Maroondah.

“Growing up in Maroondah, I have always enjoyed the rich, leafy aesthetics which I believe characterises the area.”



Attractive, thriving and well built

## Key directions

### An attractive community

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| <p>6.1 Work in partnership to deliver distinctive, attractive and high quality architecture through the use of urban design guidelines and principles</p> <p>6.2 Facilitate urban design that enhances the connection between the built, natural and social environments</p> | <p>6.3 Work in partnership to pursue urban design that promotes environmental sustainability, water sensitivity, and community wellbeing</p> |
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### A thriving and well built community

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| <p>6.4 Work towards a network of local 20-minute neighbourhoods across Maroondah where everyone can live, work and play</p> <p>6.5 Develop and implement an urban environment that enhances the desirable attributes of Maroondah to protect and value neighbourhood character, local history and cultural heritage</p> <p>6.6 Encourage high density development in activity centres with access to high quality facilities, services and amenities</p> <p>6.7 Coordinate and advocate for the increased utilisation, longevity and availability of fit for purpose community facilities and spaces that meet local needs and act as key places for neighbourhood connection</p> <p>6.8 Ensure the management of infrastructure and prioritisation of capital works is informed by demographic change, technological advancement, the impacts of climate change, and accessibility for all ages, abilities and backgrounds</p> | <p>6.9 Plan for and support a range of multi-use community connection hubs that are inclusive, promote social interaction, encourage lifelong learning, and provide a wide range of services</p> <p>6.10 Facilitate a vibrant day and night time economy through development of high quality public spaces</p> <p>6.11 Work in partnership with other catchment authorities to ensure effective stormwater management and flood mitigation across Maroondah</p> <p>6.12 Invest in Smart City technologies that improve service delivery to the community and reduces costs associated with delivering services</p> |
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## Community indicators of progress

<b>Attractive</b>	<b>Open space</b>	Public open space in Maroondah (hectares)
	<b>Appearance of public areas</b>	Community satisfaction with the appearance of public areas
	<b>Town planning</b>	Community satisfaction with Council's general town planning policy
<b>Thriving</b>	<b>Population density</b>	Maroondah population per hectare
	<b>Population growth</b>	Community satisfaction with planning for population growth (future)
	<b>Liveability</b>	RMIT Index rating (under development)
	<b>Local</b>	Percent of Maroondah residents that work in Maroondah
<b>Well built</b>	<b>Flood mitigation</b>	Percent of residential properties in Maroondah at risk of flooding
	<b>Sustainable council built environment</b>	Council building projects achieve minimum 5 Star certified (\$5m+) or equivalent (\$3m-5m) Green Star - Design & As Built rating





Inclusive and diverse

## An inclusive and diverse community







## Our vision

**In 2040, Maroondah will be an inclusive and equitable community where all people are valued, supported and socially connected, and diversity is embraced and celebrated.**

## Our community said

We value the diversity of Maroondah and we are proud to be a welcoming and inclusive community. Equity in the community is highly valued and there is a need to ensure that vulnerable groups continue to be supported and empowered. It is important there is a diverse range of safe and affordable housing to meet the needs of all population groups. There is a strong desire to see more volunteering and learning opportunities that promote social inclusion among community members of all ages, abilities and backgrounds.

## The path ahead

In partnership, we will promote inclusion for all through creating places, spaces and opportunities that promote social connection. Together we will empower our most vulnerable communities to break cycles of disadvantage. As a community we will celebrate and embrace the diversity of all people, promoting equity, respect and understanding.

**“My wish for Maroondah is to see more affordable housing so that Maroondah remains a place where people of all backgrounds can live and thrive.”**



Inclusive and diverse

## Key directions

### An inclusive community

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| <p>7.1 Support people of all ages, abilities and backgrounds to be connected, valued and empowered within their local community through accessible and inclusive services, programming and facilities</p> <p>7.2 Ensure social inclusion principles inform the planning for local services, programs and community infrastructure</p> <p>7.3 Work in partnership to break cycles of poverty and socio-economic disadvantage, particularly within marginalised and vulnerable communities</p> <p>7.4 Advocate and promote the diverse provision of safe and affordable housing options in accessible locations to suit a range of lifestyle and life-stage requirements</p> | <p>7.5 Promote and create opportunities for social interactions, learning, mentoring, skills transfer and volunteering for people from all ages, abilities and backgrounds</p> <p>7.6 Support community members to age in place, live in accessible neighborhoods and remain socially connected</p> <p>7.7 Advocate for increased support and enhanced services to meet the diverse needs of carers</p> <p>7.8 Work in partnership to facilitate and promote sustainable social enterprises that create local community connections, inclusion and empowerment</p> |
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### A diverse community

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| <p>7.9 Work in partnership to empower the community to respect, understand and embrace diversity</p> <p>7.10 Work in partnership to support the equity and inclusion of culturally and linguistically diverse communities, including refugees, new arrivals and interfaith communities</p> <p>7.11 Support and celebrate the unique cultural diversity, heritage and languages of communities in Maroondah</p> | <p>7.12 Acknowledge, recognise, value and support our indigenous heritage, culture and communities</p> <p>7.13 Advocate and promote equity, safety and inclusion for all genders, sexualities, gender identities, and sex identities</p> |
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## Community indicators of progress

<b>Inclusive</b>	<b>Household stress</b>	Percent of Maroondah households in the lowest 40% of incomes who are paying more than 30% of their usual gross weekly income on housing costs
	<b>Rental affordability</b>	Percent of private rental properties in Maroondah that are affordable to people on statutory incomes
	<b>Social equity</b>	Relative Socio-Economic Disadvantage of Maroondah
	<b>Sense of community</b>	Percent of Maroondah residents who agree people are willing to help in their neighbourhood  Percent of Maroondah residents who agree they live in a close-knit neighbourhood
	<b>Social connectedness</b>	Percent of Maroondah residents who agree people in their neighbourhood can be trusted
	<b>Volunteerism</b>	Percent of Maroondah residents who actively volunteer
<b>Diversity</b>	<b>Settlements</b>	Number of migrants and refugees settling in Maroondah





Well governed and empowered

## A well governed and empowered community







## Our vision

**In 2040, Maroondah will be an empowered community actively engaged in local decision making, led by an innovative community inspired Council that collaborates regionally and proactively champions local needs.**

## Our community said

We want to have access to relevant and timely information and be actively involved in decisions that affect us. There is a strong desire for Council to provide accountable leadership along with services that are accessible and responsive. We want to see strengthening of Council collaboration with the community and Council to continue advocating on behalf of local needs.

## The path ahead

Council will continue to provide transparent and accountable leadership through delivery of responsive people focused digitally enabled services. Community members will be informed on matters that affect them and encouraged to have their say on Council decisions. Together we will work in partnership and proactively advocate for community needs.

**"I would like to see more awareness around the opportunities to provide community input."**



Well governed and empowered

## Key directions

### A well governed community

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| <p>8.1 Provide community inspired governance that is transparent, accessible, inclusive and accountable</p> <p>8.2 Ensure responsible and sustainable management of Maroondah's resources, assets, infrastructure and natural environment</p> <p>8.3 Nurture a continuous improvement council culture of being collaborative, strategic, sustainable and employing best practice, that positions Maroondah as a leader in local government</p> <p>8.4 Work in partnership to deliver innovative, accessible and evidence informed services that are people focused, proactive, integrated and responsive</p> | <p>8.5 Foster a workforce that is adaptable, capable, positive and engaged to deliver on our organisational mission, values and community vision</p> <p>8.6 Work in partnership with key agencies and other levels of government to provide leadership in emergency preparedness, response and recovery processes</p> <p>8.7 Embrace emerging technology, the digital economy and opportunities for innovation in the delivery of services, enhancement of assets, and engagement of the community</p> |
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### An empowered community

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| <p>8.8 Ensure that all community members have access to, and are informed on, matters that affect them, including tailored information for under-represented and hard-to-reach groups</p> <p>8.9 Undertake inclusive engagement and consultation using accessible and tailored approaches to consider the needs and aspirations of people of all ages, abilities and backgrounds</p> <p>8.10 Create opportunities for shared decision making through active community participation</p> | <p>8.11 Work in partnership to advocate for and champion the needs and aspirations of the community to Victorian and Australian levels of government, service providers and the business sector</p> <p>8.12 Foster local and regional partnerships with individuals, community groups, businesses, service providers, agencies and all levels of government</p> |
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## Community indicators of progress

<b>Well governed</b>	<b>Community satisfaction</b>	Community satisfaction with Council
	<b>Decision making</b>	Community satisfaction with Council decisions
	<b>Financial sustainability</b>	Net result Liquidity ratio Internal financing Indebtedness Capital replacement ratio Renewal gap ratio
	<b>Customer service</b>	Community satisfaction with Council customer service
	<b>Employees</b>	Employee satisfaction
<b>Empowered</b>	<b>Community engagement</b>	Community satisfaction with consultation and engagement
	<b>Informing the community</b>	Community satisfaction with Council informing the community
	<b>Advocacy</b>	Community satisfaction with Council lobbying on behalf of the community





## Making it happen

Partnerships between a wide range of organisations and individuals will continue to be vital in helping to transform the *Maroondah 2040 Community Vision* into a reality.

Council will continue to play a key role in partnering with and supporting the community to achieve the future outcomes identified within the *Maroondah 2040 Community Vision*. This vision will form the driving force behind all of Council's activities and delivery of services.

The *Maroondah 2040 Community Vision* has categorised the community aspirations and priorities for the future into eight broad outcome areas. Under each of these outcome areas, the key directions are high level strategies aimed at guiding the activities of Council and the community in working toward the achievement of the vision.

Council's role in working towards the *Maroondah 2040 Community Vision* is articulated in the four-year *Council Plan*. The *Council Plan* identifies medium-term key directions (strategies), short-term priority actions and associated resourcing to work towards the preferred future outcomes identified by the community and outlined in the Vision.

The *Maroondah 2040 Community Vision* and the *Council Plan* together provide direction for internal Service Delivery Plans that identify services, initiatives and projects to be undertaken by Council to meet community needs and expectations.

Council's Integrated Planning Framework ensures that all of Council's activities and financial resources are aligned in order to meet the aspirations, needs and expectations of the Maroondah community.

The Framework also includes a range of key strategic planning documents, the *Long Term Financial Strategy* and *Annual Budget*, as well as additional supporting strategies and policies adopted by Council.

### Integrated Planning Framework









## Glossary

The Maroondah 2040 Community Vision includes a range of terms that are explained below.

**Active transport**

Transport that is human-powered, such as walking or cycling.

**Advanced manufacturing**

Any manufacturing process that takes advantage of high-technology or knowledge-intensive inputs as an integral part of its manufacturing process.

**Age in place**

A person living in the residence of their choice as they age for as long as they are able, incorporating responsive and flexible care in line with their changing needs.

**Affordable housing**

Housing where the cost (whether of mortgage repayments or rent) is no more than 30 per cent of the household's income.

**Bayswater Business Precinct**

Business precinct within the suburbs of Bayswater, Bayswater North, Croydon South, Boronia, Kilsyth and Kilsyth South which is home to over 5,000 businesses that support more than 30,000 jobs.

**Bicycle facility**

Infrastructure intended to be used by cyclists, such as bicycle lanes, shared user pathways, trails (where permitted), bicycle parking, repair stations, wayfinding signage.

**Canopy vegetation**

Mature trees that are at a height where the foliage covers a broad area.

**Capital replacement ratio**

Compares the rate of spending on infrastructure, property, plant and equipment, and intangibles with its depreciation and amortisation. A ratio less than 1.0 means the spending on capital works has not kept pace with consumption of assets.

**Carbon neutral**

When an organisation or product's net greenhouse gas emissions are zero. This is achieved by measuring and reducing emissions and then buying offsets equivalent to the remaining emissions.

**Climate change**

Change of weather patterns which are attributed directly or indirectly to human activity that alter the composition of the global atmosphere and are in addition to natural variability observed over time.

**Community engagement**

Council working with residents, businesses and community groups to address issues and make decisions that impact on wellbeing.

**Corporate social responsibility**

An organisation's responsibility for not only the economic consequences of their activities, but also the social and environmental implications.

**Demographic change**

The shift in the characteristics of statistical information on the population.

**Digital economy**

Use of the internet that provides a new and changing way of interacting and doing business.

**Eastern region (Melbourne)**

Includes the municipalities of Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Yarra Ranges.

**Environmental Upgrade Agreement**

A financing mechanism enabling Maroondah building owners to better access finance for environmental upgrades to existing non-residential buildings.

**Fit for purpose**

Appropriate and well designed for the intended use.

**Greenhouse gas emissions**

The seven major greenhouse gases emitted from burning fossil fuels such as coal and natural gas are water vapour; carbon dioxide (CO<sub>2</sub>); methane (CH<sub>4</sub>); nitrous oxide (N<sub>2</sub>O); hydro fluorocarbons (HFCs); per fluorocarbons (PFCs); and sulphur hexafluoride (SF<sub>6</sub>).

**Health and wellbeing**

The absence of illness and the combination of a person's physical, mental, emotional and social health factors.

**Herfindahl Index**

Measure of industry diversity based on share of jobs by industry in Maroondah relative to that of the Victorian economy.



### **Hub**

A conveniently located one-stop destination where the local community can access a wide range of community activities, programs, services and events.

### **Indebtedness**

Ability to pay the principal and interest on borrowings, as and when they fall due, from the funds generated (own-sourced revenue). The lower the ratio, the less revenue required to repay total debt.

### **Integrated transport network**

A multi-modal transport system where all transportation is efficiently linked to maximise ease and efficiency for the user in terms of time, cost, comfort, safety, accessibility and convenience.

### **Internal financing**

Ability to finance capital works using cash generated by operating cash flows. The higher the percentage, the greater the ability to finance capital works from own funds.

### **Knowledge economy**

An economy in which the production of goods and services is based primarily upon knowledge-intensive activities rather than physical inputs or natural resources.

### **Lifelong learning**

Ongoing, voluntary, and self-motivated pursuit of knowledge for either personal or professional reasons.

### **Liveability**

An assessment of what a place is like to live in, considering areas like diversity, health, inclusiveness, learning, safety, and sustainability.

### **Liquidity ratio**

Ability to pay existing liabilities in the next 12 months. A ratio greater than 1.0 means there are more cash and liquid assets than short-term liabilities.

### **Major activity centre**

A place that provides a suburban focal point for services, employment, housing, public transport and social interaction. Plan Melbourne identifies 121 existing and future Major Activity Centres across Melbourne (i.e. Croydon).

### **Marginalised, disadvantaged and vulnerable population groups**

Individuals or groups of people who do not have access to the same opportunities, rights, tools and/or resources that are available to the majority of people in society.

### **Maroondah 2040 Community Vision**

The long-term community and Council vision for the City of Maroondah that identifies the preferred future outcome areas and key directions looking ahead to the year 2040.

### **Metropolitan activity centre**

A higher-order centre (i.e. Ringwood) intended to provide a diverse range of jobs, activities and housing for regional catchments that are well served by public transport. The centre plays a major service delivery role, including government, health, justice and education services, as well as retail and commercial opportunities. Plan Melbourne identifies nine existing and two future Metropolitan Activity Centres across Melbourne.

### **Neighbourhood centres**

Lower order centres that provide a variety of housing options and commercial activities whilst ensuring an appropriate 'fit' within the existing local context.

### **Net result**

How much of each dollar collected as revenue translates to net result. A positive result indicates a surplus, and the larger the percentage, the stronger the result.

### **Open space (active and passive)**

Land reserved for natural landscape, parklands, recreation and active sports, as well as waterways and bays. Active open space provides for organised, structured activities that may involve membership. Passive open space allows unstructured activity which may be undertaken either individually or with others.

### **Outer eastern region (Melbourne)**

Includes the municipalities of Knox, Maroondah and Yarra Ranges.

### **Pavement condition index**

A number derived by Council's SMEC pavement management system taking into account a road's use, condition and performance. Condition scores range between zero and ten, with a higher score representing a better condition road.

### **Principle pedestrian network**

A designated network of existing and planned routes in a given area that provides pedestrian facilities which support walking trips into and around key destinations, such as activity centres, schools and transport nodes.



Maroondah 2040

### Public transport

Operation of a fleet of vehicles that provides a public passenger service on a regular and continuing basis. Examples include trains, buses, trams and ferries. Services might also include shuttle buses and a range of privately operated but publicly accessible transport types.

### Renewal gap ratio

Compares the rate of spending on existing assets through renewing, restoring, and replacing existing assets with depreciation. Ratios higher than 1.0 indicate that spending on existing assets is faster than the depreciation rate.

### Ringwood Arts Precinct

ArtSpace at Realm and Maroondah Federation Estate

### Shared path

An area open to the public which is protected from motor vehicles and is designated for use by pedestrians and people on bicycles.

### Small and medium enterprises

Companies typically employing less than 20 staff members.

### Smart City

A city that uses data and technology to enhance service delivery, reduce costs and resource consumption, and to engage more effectively and actively with the community.

### Social enterprise

An enterprise that is led by an economic, social, cultural or environmental mission consistent with a public or community benefit. The enterprise derives a substantial portion of their income from trade and reinvests the majority of their profit / surplus in the fulfilment of their mission.

### Social inclusion

The principle that ensures all people feel valued, their differences are respected, and their basic needs are met so they can live in dignity and have the opportunity to participate fully in society.

### Socio-economic status

Social and economic position of a given individual, or group of individuals, within the larger society.

### Sustainable transport

Modes of transport that have limited or no environmental impact.

### Underemployment

An employed person who wants, and is available for, more hours of work than they currently have.

### Unemployment

A person who, during a specified reference period, is not employed for one hour or more, is actively seeking work, and is currently available for work.

### Universal design principles

Design of products, environments, programs and services to be usable by all people of different ages and abilities, to the greatest extent possible, without the need for adaptation or specialised design.

### Walkable neighbourhoods

Those which provide access to services and functions within a distance where the option to walk is desirable and outweighs the benefits of driving.

### Water sensitive approach

This approach involves a coordinated approach to water cycle management in urban areas and valuing the role that water plays in our lives.

### 20-minute neighbourhood

This principle is based on the idea that all residents should have access to the places, services and facilities they use daily within a 20-minute journey from home. This includes local shops, schools, parks, jobs, recreation facilities, and a range of community services.









**To contact Council**

- phone 1300 88 22 33 or (03) 9298 4598
- SMS 0480 020 200
- visit our website at [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au)
- email [maroondah@maroondah.vic.gov.au](mailto:maroondah@maroondah.vic.gov.au)

**Translating and Interpreter Service**

13 14 50

**National Relay Service (NRS)**

13 36 77

- MaroondahCityCouncil
- @CityofMaroondah
- CityofMaroondah
- Maroondah City Council







# our future together







## Our community vision

In 2040, Maroondah will be a vibrant and diverse city with a healthy and active community, living in green leafy neighbourhoods which are connected to thriving and accessible activity centres contributing to a prosperous economy within a safe, inclusive and sustainable environment.

The *Maroondah 2040 Community Vision* captures the aspirations, desires, dreams, and priorities of the community looking ahead to the year 2040 and beyond.

This long term vision provides a 'roadmap' for the community, Council and other levels of government to partner together and create a future that enhances Maroondah as a great place to live, work, play and visit.







(L-R) Cr Tony Dib OAM JP; Cr Samantha Mazzuchelli; Cr Paul Macdonald; Cr Nora Lamont; Cr Rob Steane; Cr Tasa Damante; Cr Marijke Graham; Cr Mike Symon; and Cr Kylie Spears

## We are pleased to present this summary of the refreshed Maroondah 2040 Community Vision.

It is now over five years since the adoption of our long-term community vision, *Maroondah 2040 'Our future together'*.

Over the past 18 months, Council has undertaken an interim review of the *Maroondah 2040 Community Vision*.

The refreshed *Maroondah 2040 Community Vision* provides a blueprint for the future of Maroondah that reflects the aspirations and hopes of our community.

We urge anyone who lives, works or plays in Maroondah to embrace this refreshed community vision and take a proactive role in its implementation, for the benefit of current and future generations.

We look forward to working with all members of the Maroondah community as we continue to create our future together.

**Councillors, Maroondah City Council, July 2020**

The full version of *Maroondah 2040: Our future together* can be found at [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au)



## Maroondah today

The City of Maroondah is a thriving regional centre covering a land area of 61.4 square kilometres in Melbourne's outer east, 22 kilometres from the central business district.

Maroondah is a substantially developed municipality, with an estimated population of 118,558 residents. Ringwood is one of just nine Metropolitan Activity Centres across Melbourne. Croydon is also a major activity centre with concentrated retail opportunities. Over 9,000 businesses operate within the city providing employment for over 44,000 people. The largest industry employers are the manufacturing, retail and health care sectors.

The city hosts a regional health precinct including a major public hospital and a large private hospital, educational facilities that cater from early childhood learning to tertiary level, two libraries, arts and cultural centres, an art gallery and a range of community centres. Maroondah is also home to a range of world-class sporting facilities including Aquanation and Maroondah Nets.

Maroondah is well known for its leafy streets, open space, bushland reserves, parks and playgrounds, and is a great place to live, work, play and visit





## Creating a community vision







“Growing up  
in Maroondah,  
I have always  
enjoyed the rich,  
leafy aesthetics  
which I believe  
characterises  
the area.”

“I hope that  
Maroondah  
continues to be  
a welcoming,  
warm and  
inclusive  
community.”







## A safe, healthy and active community





**In 2040, Maroondah will be a safe, healthy and active community where all people have the opportunity to experience enhanced levels of social, emotional and physical wellbeing.**

#### **Our community said**

We value the importance of improving physical, social and emotional wellbeing for all people in our community. There needs to be greater focus on promoting and supporting mental wellbeing to build community resilience. We should continue to proactively prevent violence and reduce harms from gambling, alcohol, tobacco and other drugs. Local recreation and leisure facilities and spaces remain highly valued.

#### **The path ahead**

Council will work in partnership to facilitate access to a range of facilities, services and opportunities that enhance community wellbeing. There will be a focus on a range of evidence informed issues including community safety, mental and physical health, and social harms. Community members will have access to a growing network of integrated community hubs that cater for the needs of all people.

“I love Maroondah for its well-maintained parks and outdoor recreational areas.”

“I would love to see a greater focus on community wellbeing through the provision of infrastructure and services.”







## A prosperous and learning community





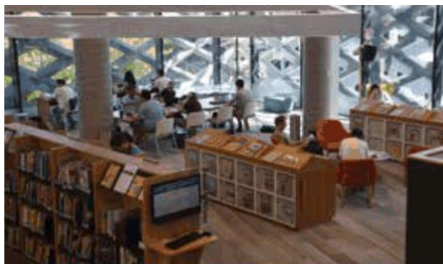
**In 2040, Maroondah will be a thriving regional centre of economic activity and education, where the sustainable growth of local businesses is supported and diverse lifelong learning opportunities are accessible for all community members.**

#### **Our community said**

We value a diverse and mobile local economy that promotes business growth and responds to evolving opportunities. The community want to see support for local businesses and schools, improvements to activity centres and learning opportunities for people of all ages. There is a strong desire to see greater connections between education and businesses to promote employment pathways and opportunities for all.

#### **The path ahead**

Maroondah will be positioned as a regional economic centre that provides local employment opportunities and responds to the needs of an evolving economy and workforce. Council will seek to leverage the strategic role of our diverse range of activity centres and business precincts, whilst empowering local businesses. As a community, we will focus on strengthening education environments, creating lifelong learning opportunities and generating employment pathways.



"My wish for Maroondah is for Council to support job opportunities for the next generation."

"It would be great to see more short courses and other educational opportunities in the area."





## A vibrant and culturally rich community





**In 2040, Maroondah will be a vibrant and creative community recognised for celebration of the arts, cultural expression and diverse entertainment options.**

#### **Our community said**

We value the ability to participate and engage in a wide variety of community events, festivals and entertainment options that express the diverse cultures of Maroondah. Local arts are highly valued for their celebration of local culture, promotion of reconciliation and contribution to community wellbeing.

#### **The path ahead**

Council will work in partnership to promote participation in arts and cultural expression, providing opportunities for display and engagement. There will be an increased focus on celebrating the diverse cultures, local history and unique characteristics of the Maroondah community. Together we will create vibrant urban spaces and events along with a wide array of accessible entertainment options.

“The festivals and events are great for bringing the community together.”

“I love the variety of events that are family friendly and multicultural.”







## A clean, green and sustainable community





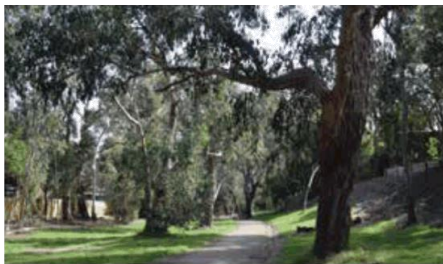
**In 2040, Maroondah will be a resilient community committed to sustainable living, enhancing our natural environment, and providing leadership in responding to climate change.**

#### **Our community said**

We value our unique leafy environment with a diverse range of vegetation, bushlands, wetlands and wildlife. There is a strong desire to enhance our neighbourhoods and open space areas to ensure that the semi-rural feel of Maroondah is retained. The community want to see leadership in minimising consumption of resources and environmentally sustainable choices in response to the impacts of climate change.

#### **The path ahead**

As a community we will continue to enhance and protect the unique natural features of Maroondah's landscape. We will work together to reduce Maroondah's greenhouse gas emissions and adapt to the impacts of climate change. Everyone will be encouraged to make more sustainable choices, reduce waste and respect our limited natural resources.



"My wish for Maroondah is to see more community gardens that promote local food production."

"I would like to see more tree plantings and shrubs to encourage a diverse range of birds and animal life in a more diverse environment."





## An accessible and connected community





**In 2040, Maroondah will be accessible for all ages and abilities with walkable neighbourhoods, sustainable transport options, and a safe integrated transport network.**

#### **Our community said**

We value living locally with improved access to sustainable and active transport options along with better networks of walking and cycling paths. There is a strong desire to see more efficient and effective public transport and improved road networks that reduce congestion.

#### **The path ahead**

We will strengthen the accessibility of our local neighbourhoods, activity centres and community facilities. The community will have access to a safer, connected and more efficient integrated transport network. There will be more opportunities to use sustainable and active transport with enhancements to walking and cycling trails. Council will continue to advocate for improved public transport and an effective road network.

“We need to see more public and active transport links that reduce congestion on the roads.”

“My wish for Maroondah is to have improved footpaths and bike paths so people can walk to school safely.”







An attractive, thriving  
and well built community





**In 2040, Maroondah will be an attractive, sustainable and well built community with thriving activity centres and a network of neighbourhoods where everyone has the opportunity to live, work and play locally.**

#### **Our community said**

We value the diversity of activity centres, business precincts, open spaces and other unique features that contribute to the thriving character of Maroondah. Population growth needs to be approached in a way that is responsive to social needs, demographic change and environmental impacts.

#### **The path ahead**

As a community we will strengthen our network of neighbourhoods so that everyone can live, work and play locally. In partnership, we will pursue high quality urban design that enhances the connection between the built, natural and social environments. Council will seek to proactively manage population growth while retaining the unique characteristics of Maroondah.

"It's green and leafy and has every facility I need."

"I like Maroondah for its leafy environment, friendly down-to-earth people and easy access to shops, transport and schools."







## An inclusive and diverse community





**In 2040, Maroondah will be an inclusive and equitable community where all people are valued, supported and socially connected, and diversity is embraced and celebrated.**

#### Our community said

We value the diversity of Maroondah and we are proud to be a welcoming and inclusive community. Equity in the community is highly valued and there is a need to ensure that vulnerable groups continue to be supported and empowered. It is important there is a diverse range of safe and affordable housing to meet the needs of all population groups. There is a strong desire to see more volunteering and learning opportunities that promote social inclusion among community members of all ages, abilities and backgrounds.

#### The path ahead

In partnership, we will promote inclusion for all through creating places, spaces and opportunities that promote social connection. Together we will empower our most vulnerable communities to break cycles of disadvantage. As a community we will celebrate and embrace the diversity of all people, promoting equity, respect and understanding.

"My wish for Maroondah is to see more affordable housing so that Maroondah remains a place where people of all backgrounds can live and thrive."

"I like that Maroondah's a vibrant community with a lot of diversity."







## A well governed and empowered community





**In 2040, Maroondah will be an empowered community actively engaged in local decision making, led by an innovative community inspired Council that collaborates regionally and proactively champions local needs.**

#### **Our community said**

We want to have access to relevant and timely information and be actively involved in decisions that affect us. There is a strong desire for Council to provide accountable leadership along with services that are accessible and responsive. We want to see strengthening of Council collaboration with the community and Council to continue advocating on behalf of local needs.

#### **The path ahead**

Council will continue to provide transparent and accountable leadership through delivery of responsive people focused digitally enabled services. Community members will be informed on matters that affect them and encouraged to have their say on Council decisions. Together we will work in partnership and proactively advocate for community needs.



"I love Maroondah for its community spirit."

"I would like to see more awareness around the opportunities to provide community input."



**We look forward to continuing our partnership with you to create a future that enhances Maroondah as a great place to live, work, play and visit.**

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**To contact Council**

- phone 1300 88 22 33 or (03) 9298 4598
- SMS 0480 020 200
- visit our website at [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au)
- email [maroondah@maroondah.vic.gov.au](mailto:maroondah@maroondah.vic.gov.au)

**Translating and Interpreter Service**

13 14 50

**National Relay Service (NRS)**

13 36 77

- MaroondahCityCouncil
- @CityofMaroondah
- CityofMaroondah
- Maroondah City Council





# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

### Survey responses

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
1	Partially support	There doesn't seem to be much thought to employment opportunities within Maroondah. What opportunities will be open to high tech type of manufacturing businesses?	Is Maroondah to be largely a 'dormitory' type suburb? The biggest job types seem to be service or hospitality focused leaving the majority of jobs to be found outside Maroondah - this being the case we need much better performing and connected public transport.	Enabling residents to live, work and play locally has been an overarching theme during the Maroondah 2040 refresh.  Key directions 2.1, 2.2, 2.3, 2.4, 2.5 and 2.7 are focused on building Maroondah's local economy and employment opportunities, with 2.8 specifically focusing on increasing investment in advanced manufacturing and knowledge economy sectors.	Noted
2	Partially support	Growth and prosperity would appear to require an ever increasing population in a finite space to maximise economic benefit. This has been the planning mantra of the State Government. The Covid19 Pandemic is surely an opportunity to pause for thought. Packing people in makes us all vulnerable, yet Australia is blessed with enough land to accommodate everyone comfortably. There may be costs associated with developing infrastructure away from population centres but separating people is quite clearly now an important measure in preventing the spread of infectious disease and more broadly in terms of environment better for our mental health. There should be caps on population in communities. A failure to acknowledge what is now a known known in terms of viral outbreaks will doom us to developing all the conditions for incubation of viral infections far worse than Covid 19. In Australia it does not need to be this way.	Our parks are community hubs but they are being developed blindly. Cheong Park is now full of built forms that overwhelm the sense of peace formerly found in a quiet suburban park. Paths are being concreted, virgin ground dug up for new concrete paths. The electrification to allow the new light towers has resulted in 3 sub stations in the park and more inspection pits. The flying fox while wildly popular disturbs the environment with the constant whine of the zip line. The old light towers have been left in place despite no longer being fit for purpose creating a cluttered vista across the park. It feeds an overwhelming sense of encroachment that will continue unabated until someone turns around and says what happened to the park and the trees. We will be left with another municipal precinct to service a growing population squeezed into sub divided lots that grows rate revenue but fails to look fundamentally at how we live. See point 2.	Key direction 6.3 seeks to address the community wellbeing aspects of urban design.  Consultation prior to the update of key directions indicated that the community highly values Maroondah's unique leafy environment, and that there is a strong desire to enhance Maroondah's neighbourhoods and open space areas to ensure that the semi-rural feel is retained.  Key directions 4.4, 4.5, 4.6 and 4.7 seek to respond to this feedback, as well as 6.2 to a lesser extent.	Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
3	Fully support	Alternative provision of Info Tech for community shut-in's		Maroondah 2040 seeks to provide a vision and key directions for the next 20 years. Key direction 2.9 addresses community and business participation in the digital economy. However, the alternative provision of information technology for community shut-ins would sit within a customer service, or relief and recovery plan.	Noted
4	Partially support	As a vision it lacks steps and a clear ways of reaching the goals. A lot of focus on transport by road (cars, buses and other Public transport) but not much on human transport like bikes and walking. Everyone should have access to footpaths or proper tracks for bikes to get to schools, shops and parks.		As per Council's Integrated Planning Framework the Maroondah 2040 Community Vision sets the overarching vision and key directions for Maroondah to 2040. Actions for achieving this vision sit within the Council Plan and other specific Strategies of Council.  Active and sustainable transport has been elevated in this refresh of the Maroondah 2040 Community Vision and is reflected in key directions 5.6 and 5.8 as well as the overall vision for the Accessible and Connected outcome area. The Council Plan 2017-2021 highlights some specific activities in responding to these needs.	Noted
5	Fully support				Noted
6	Fully support	More emphasis on the +55 age group		The Maroondah 2040 Community Vision uses the term <i>people of all ages, abilities and backgrounds</i> so as to be inclusive of all people and embracing of diversity. Focus on key groups of the population will come through specific strategies of Council. In the case of the 55+ age group, this will be the focus of the revision of the Active and Healthy Ageing Initiative 2015-2020. Key direction 7.6 speaks specifically to the 55+ group.	Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
7	Partially support	More focus on appropriate spaces for community groups, especially performing arts, which provide so much joy and inclusion for both members AND the general community. More focus on safety, especially around parks and train stations.	Make sure you seek input from the right people - those who could potentially increase the good things they're already doing.	<p>Key directions 6.8, 7.1, 7.2, and 7.5 focus on community infrastructure, services, programming and activities that supports social interaction and connection. In addition, key directions 3.1 seeks to capture community participation in the arts.</p> <p>Safety is a key outcome under the <i>Safe, Healthy and Active</i> outcome area.</p> <p>In response to this feedback an additional key direction (1.2) has been added: <i>"Plan and advocate for the application of community safety principles that facilitate a safe built environment"</i>.</p> <p>This key direction has been re-instated from the original Maroondah 2040 Community Vision.</p> <p>The consultation and engagement process for the Maroondah 2040 Community Vision has been extensive and was conducted in three phases between November 2018 and November 2019.</p>	Key direction added



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
8	Partially support	More focus on the natural environment in all aspects of council decision making. As we've seen during the COVID-19 epidemic, facilities for cycling and walking within our wonderful natural environment have been extremely heavily used - more support needs to be in place for all aspects of maintaining and improving that - and that needs to be foremost in the decision making process around all council decisions. And it all starts with Town Planning, and making sure that developers are able to do the infill developments we need, but also pay a significantly higher contribution to making sure all the new residents can enjoy the amenities Maroondah has to offer.	Maroondah has an opportunity to become a leader in Melbourne for Environmental and Social issues - but compared to Knox and Booroondara we are lagging behind, despite the wonderful efforts of many within the council workforce....they are constantly being asked to do more, for more residents, with less resources....	<p>Commitment to a <i>Clean, Green and Sustainable</i> Maroondah, has been strengthen in the updated key directions for this outcome area (4.1 to 4.11). These are supported by specific strategies of Council, such as the <i>Climate Carbon Neutral Strategy and Action Plan</i> and the <i>Climate Change Risk and Adaptation Strategy</i>.</p> <p>Active and sustainable transport has been elevated in this refresh of the Maroondah 2040 Community Vision and is reflected in key directions 5.6 and 5.8 as well as the overall vision for the Accessible and Connected outcome area. The Council Plan 2017-2021 highlights some specific activities in responding to these needs.</p> <p>Environmentally sustainable design principles have been included in key direction 6.3, whilst 6.1, 6.2, 6.4, 6.5 and 6.6 focus on urban planning.</p>	Noted
9	Fully support	Encourage walkability and bike usage.	How to encourage high paid local jobs.	<p>Active and sustainable transport has been elevated in this refresh of the Maroondah 2040 Community Vision and is reflected in key directions 5.6 and 5.8 as well as the overall vision for the Accessible and Connected outcome area. The Council Plan 2017-2021 highlights some specific activities in responding to these needs.</p> <p>Enabling residents to live, work and play locally has been an overarching theme during the Maroondah 2040 refresh. Key directions 2.1, 2.2, 2.3, 2.4, 2.5 and 2.7 are focused on building Maroondah's local economy and employment opportunities.</p>	Noted.



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
10	Fully support	Having moved from Whitehorse last year, we really liked the stations they had along walking tracks and at dog parks that catered for dogs. They had stations set up with dog poo bags and bins for disposal. There was also drink taps spread out for people and lower taps also attached with bowls for dogs. This encouraged people to exercise both with and without their dogs and also to clean up after their dogs, which is good for everyone's health. I'd love to see something similar in Maroondah - if not everywhere, then especially at the dog parks.	It would also be good to see some community classes that are run at a more reasonable rate for the community. Things like weekly yoga or craft activities etc at a hall/community centre would be well received. Or if these already are offered, more accessible to find information about. Gyms do offer things like yoga, but often at quite an expensive price, unless you have a full membership. Would build a community spirit and also depending on the activity be good for mental health, inclusivity, health etc	This feedback relates to specific current council service delivery rather than the 20 year outlook of the Maroondah 2040 Community Vision. Feedback has been provided to the relevant Council Service Areas.	Noted.
11	Fully support				Noted
12	Fully support	I would like to see more specific guidance on the design and quality of high rise living. I think it is important to require set backs and staggered building designs in order to avoid a close in environment.	I strongly support the planning scheme being amended to provide the Council with more power to require a higher quality of apartment buildings, especially in respect of their facade and those which are more than 3 level levels in height. Some in the recent buildings in the Croydon area are of a very "uninspiring" design that do nothing to enhance the area. They look cheaply built and poorly designed with the sole goal of making the developer money. Connectivity across the railway line in the Town Centre should be a priority. There needs to be a stronger emphasis on maintaining and enhancing streetscapes, especially those which are the responsibility of Vic Roads. Intersections like Dorset and Mt Dandenong Roads are an eyesore.	Key directions 6.1, 6.2 and 6.3 address high quality urban design and architecture, and the connection between the built, natural and social environments. Specific Strategies and Reviews of Council, such as the Housing Strategy and Maroondah Neighbourhood Character Review, are best placed to address this feedback.  Feedback is specific to the Croydon area and has been provided to the Strategic Planning and Sustainability team as input into the Croydon Structure Plan. Council continues to advocate for grade separation of the railway line at Coolstore Road Croydon, as per the Council Plan 2017-2021.	
13	Fully support				Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
14	Fully support	I notice that there is a mention of inclusion in the vision. It is a good vision to have, and I fully endorse it. I can't help but ask, is that community inclusion that embraces the diversity of the abilities, cultures, life stations, interests etc, or is that inclusion that is conditional to people fitting in?		The Maroondah 2040 Community Vision uses the terminology <i>people of all ages, abilities and backgrounds</i> so as to be inclusive of all people and embracing of diversity.	Noted
15	Fully support				Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
16	Fully support	The 2040 Vision document is a comprehensive list of objectives listed in the 8 key areas. I can't think of anything else to add to the list.	I expect the challenge in achieving the 2040 vision will be making enough progress in every area to satisfy stakeholders who are passionate about "their" particular future outcome. Each one of these outcomes is a worthy goal and deserves its place in the Vision, along with the identified key directions. However, I expect that limits on available time, money or resources will make it difficult to tick all the boxes. Has the Council considered looking for common threads that run through two or more outcomes on the list? Linking items across outcomes would enable the Council to show progress on a broader front, instead of reporting the status of a long list of specific items. This would also demonstrate an understanding that no key direction item exists in isolation. It makes sense for Council to prioritise limited resources onto something that delivers results in several key directions across two or more outcomes. That would be a logical explanation for a prioritised list since I'm assuming that it's not possible to work on every item simultaneously. An example would be linking many of the items in 4 Clean, Green and Sustainable with 6 Attractive, Thriving and Well Built, then showing how they connect with other outcomes (such as 1.8, 1.11, 1.13, 3.6, 5.2, 5.5, 5.6, 5.8, 5.9, 7.8, 8.2 and 8.3. A focus on sustainability isn't just about the environment. There are benefits in other outcomes. Progress is made across the board.	Drawing linkages between different outcome areas and key directions has been raised by various internal and external stakeholders during the consultation and engagement for the Maroondah 2040 Community Vision refresh. This feedback will be incorporated as part of the implementation of the refreshed Maroondah 2040 Community Vision.	To be considered during implementation
17	Fully support				Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

#	To what extent do you support the Maroondah 2040 Community Vision?	Is there anything you feel is missing, or you would like to see included?	Are there any further comments you would like to make?	Council response	Action
18	Fully support	Covid-19 has made a huge difference to my thinking. I've enjoyed exploring Maroondah on foot but have been absolutely dismayed by the number of people who do not have their dog(s) on lead & think that they don't have to. They are not ignorant: they are rude. I think Covid-19 is the first of many pandemics for the future. So it is critical to have as many local job opportunities as possible. Social distancing is important (possibly critical until causes, cures and vaccines are found) but how do you social distance on public transport (these services have to be economical) and narrow footpaths? I have no desire to go to an overcrowded, noisy restaurant ever again! Restaurants make their money by having as many patrons as possible. Social distancing possibly makes profitability difficult. I guess it is take-aways for me. Drive through medical clinics? Repeat prescriptions by email to pharmacy of choice?	We could greatly reduce road congestion by forcing children onto buses. One way of doing this is by eliminating parking (except for public transport) within say 1km of schools. As a result of Covid-19 it is likely that business and schools will be forced to have more staggered operating hours. I think this is going to reduce road congestion - so a good thing. Having Eastland as the major hub just increases congestion around it. So I'd prefer public services to not be relocated there. I think reduction in car ownership is a positive measure. Myki should be able to measure public transport usage & times of usage. (Small buses on less used routes. Capital expense should not prohibit this). I'd like to see a lot more money spent on the environment. Thank you for the opportunity to have my say.	The refreshed Maroondah 2040 Community Vision has been reviewed in light of the current COVID-19 pandemic to ensure that it sufficiently covers and responds to this event, and any such similar future event.	Noted



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

### Questions

Question	Council response
How are you intending to include children into the broader Maroondah community and to help us get involved with what's happening around us?	<p>Public</p> <p>Council is currently developing a Children and Families Strategy to inform the way that information, activities and services are provided for children in Maroondah, and hopes to strengthen the community inclusion of children. This Strategy will be finalised in the coming months and we would love your input on the draft. For more information on this project, please head to: <a href="https://yoursay.maroondah.vic.gov.au/childrenandyouth">https://yoursay.maroondah.vic.gov.au/childrenandyouth</a></p> <p>We are eager to continue to involve children and families in the work that we do, and we value the voices of children. In fact it is one of our six draft key outcome areas in the strategy. We recognise children are best placed to share their own experiences, desires and have meaningful involvement. We consulted with children and families extensively to inform our Children and Families Strategy, with face to face sessions, (using lego and costumes for the younger children!), drawing competitions and surveys administered online and through local primary schools. We are eager to continue having meaningful engagement with children and their families to support them to be active participants in the Maroondah community so if you'd like further information or have some ideas about how you'd like to be engaged, please let us know and provide your contact details so we can get in touch for a chat.</p> <p>Thank you for reaching out about this. We really appreciate you taking the time to share your views.</p> <p><b>Prepared by Youth and Children's Services</b></p>
It is not the vision per se, but I have noticed the solar panels on Ringwood Community Centre. How is Maroondah as a whole going regarding reduction in green house emissions and where is Maroondah Council up to in the installation of solar panels & rain water capture on public premises? Does Maroondah Council have a policy of assisting public organisations operating in Council owned premises to go solar? The answer is probably on your website somewhere so a pointer to that is all I need.	<p>Public</p> <p>Council's emissions reduction measures are guided by the Sustainability Strategy 2016 to 2020 (<a href="https://www.maroondah.vic.gov.au/About-Council/Planning-for-our-future/Strategies-and-plans/Maroondah-Sustainability-Strategy">https://www.maroondah.vic.gov.au/About-Council/Planning-for-our-future/Strategies-and-plans/Maroondah-Sustainability-Strategy</a>) and Carbon Neutral Strategy and Action Plan (<a href="https://www.maroondah.vic.gov.au/About-Council/Planning-for-our-future/Strategies-and-plans/Carbon-Neutral-Strategy">https://www.maroondah.vic.gov.au/About-Council/Planning-for-our-future/Strategies-and-plans/Carbon-Neutral-Strategy</a>). The Sustainability Strategy will be reviewed during 2020/21 and there will be an update to the Activities Report on the website shortly which documents the actions achieved over the last four years. The emissions reduction measures, including the installation of almost 1 GWh of solar PV systems, has meant that Council is very much on track to meet our emissions reduction target. In fact, we have reduced Council's operational greenhouse gas emissions by more than 4,000 T CO<sub>2</sub> which is a 26% reduction in emissions between 2018/19 and then the 2010/11 baseline.</p> <p>In regards to solar on leased Council facilities, the last round of Capital Works for Community Groups (<a href="https://www.maroondah.vic.gov.au/Community-support-services/Community-funding-grants/Capital-Works-for-Community-Groups">https://www.maroondah.vic.gov.au/Community-support-services/Community-funding-grants/Capital-Works-for-Community-Groups</a>) funding has a category for solar PV systems. The intent is to encourage solar on these facilities for environmental and financial benefits, as well as ensuring systems are installed in the appropriate manner, adequately maintained, able to be monitored, and of consistent quality. While the round for 2020/21 has closed, we are hoping to run it again with greater promotion of the solar PV part of this program in subsequent rounds.</p> <p><b>Prepared by Strategic Planning and Sustainability</b></p>



# Maroondah 2040 Refresh



## Community Consultation Feedback 23 April - 21 May 2020

### Formal Submissions

Organisation	Feedback	Council response
Heathmont History Group Sub-committee of the Ringwood and District History Society	The submission raises concerns over the lack of reference to history and heritage, appreciation of community roots and gratitude for past endeavours. The submission requests for incorporation of history and heritage under the Vibrant and Culturally Rich outcome area.	Key direction 3.6 has been amended to include local history: <i>Celebrate the local history, diversity, arts and produce of our community through a range of festivals, events, programs and activities</i>  A new key direction (3.7) has been added under Vibrant and Culturally Rich: <i>Celebrate, value and recognise local history to facilitate enhanced community understanding and a broader appreciation of cultural heritage</i>
Croydon Conservation Society Inc. (CCS)	The submission seeks to have a number key directions strengthened whilst also being supportive of others. <ul style="list-style-type: none"> <li>• Key direction 4.1: CCS sees this key direction as unachievable in the context of current State Government position on sustainable building practices</li> <li>• Key direction 4.4: CCS would like to see this key direction strengthened in relation to canopy vegetation</li> <li>• Key direction 4.6: CCS has expressed the opportunity to work in partnership to achieve this key direction</li> <li>• Key direction 4.8: CCS feels that the direction does not go far enough in relation to climate change</li> <li>• Key direction 4.11: CCS supports</li> <li>• Key direction 6.2: CCS supports but acknowledges this is drive by State Government</li> <li>• Key direction 6.5: CCS has raised concerns over environmentally sensitive design and open spaces in the Ringwood MAC</li> <li>• Key direction 6.10: CCS supports</li> </ul>	Key direction 4.1 remains unchanged. This is an aspirational goal for Council and the Maroondah community to work towards.  In response to CCS feedback on key direction 4.4 Council has amended key direction 4.5 to include canopy vegetation: <i>Enhance Maroondah's parklands, bushlands, gardens, canopy vegetation and open spaces</i>  Key direction 4.6 has been amended to include working in partnership: <i>Work in partnership to protect and restore biodiversity and habitat corridors for local plants and animals</i>  Key direction 4.8 remains unchanged. The key direction is consistent with Council's approach.  Concerns raised as feedback to key direction 6.5 are covered in key direction 4.7.