



Ordinary Meeting of Council Attachments

Monday 18 February 2019

Council Chamber, Braeside Avenue, Ringwood

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ASSEMBLY OF COUNCILLORS – PUBLIC RECORD

Assembly Details:

Date: Monday 17 December
2018

Time: 6:00pm

Location: Meeting Room 4,
Braeside Avenue,
Ringwood

Attendees:

Councillors

Cr Rob Steane (Mayor)
Cr Kylie Spears (Deputy Mayor)
Cr Tony Dib, JP

Cr Samantha Mazzuchelli
Cr Marijke Graham
Cr Paul Macdonald
Cr Mike Symon
Cr Nora Lamont

Council Officers:

Steve Kozlowski	Chief Executive Officer	
Marianne Di Giallonardo	Director Corporate Services	
Grant Meyer	Acting Director Strategy & Community	
Adam Todorov	Director Operations, Assets & Leisure	
Andrew Fuaux	Director Development & Amenity	
Doug Evans	Strategic Environment Planner	Item 2
Chris Howells	Team Leader Tree Maintenance	Item 2
Debra Styles	Program Manager Aged & Disability	Item 3
Sherryn Dunshea	Manager Communications & Engagement	Items 5 & 6
Stephen Onans	Team Leader Governance	

Apologies:

Councillors:

Cr Tasa Damante

Council Officers:

Phil Turner

Conflict of Interest Disclosure:

Councillors:

Cr Spears Item 6 - HE Parker Multisports Complex
Reason: Cr Spears is President of
Melbourne East Netball Association, who is
the main tenant of the Stadium.

Council Officers:

Nil

Matters Discussed: ## Confidential Item

1	Council Meeting Agenda
2	Maroondah Vegetation Review (including tree dieback)
3	Active & Healthy Ageing Initiative Year 3 Report
4	Draft Councillor Conference Agenda
5##	Australia Day 2019 Awards
6##	HE Parker Multisports Complex
7	Canberra Advocacy Trip Briefing
8	Proposed Motion to 2019 ALGA National General Assembly
9	Items of a General Nature Raised By Councillors

Record completed by:

Council Officer	Stephen Onans
Title	Team Leader Governance



ASSEMBLY OF COUNCILLORS – PUBLIC RECORD

Assembly Details:

Date: Monday 4 February Time: 6:00pm
2019

Location: Meeting Room 4,
Braeside Avenue,
Ringwood

Attendees:

Councillors

Cr Rob Steane (Mayor)	Cr Mike Symon	Cr Marijke Graham
Cr Kylie Spears (Deputy Mayor)	Cr Nora Lamont	
Cr Tony Dib, JP	Cr Paul Macdonald	

Council Officers:

Steve Kozlowski	Chief Executive Officer	
Marianne Di Giallonardo	Director Corporate Services	
Grant Meyer	Acting Director Strategy & Community	
Adam Todorov	Director Operations, Assets & Leisure	
Andrew Fuaux	Director Development & Amenities	
Kirsten Jenkins	Manager Health, Local Laws and Emergency Management	Item 1
Belinda Rose	Coordinator Community Health	Item 1
Chris Zidak	Manager Business and Activity Centre Development	Item 1
Tim Cocks	Manager Leisure	Items 2 & 3
Kylie Barr	Stadiums Manager	Items 2 & 3
Belinda Lim	Social Planning and Development Officer	Item 2
Doug Evans	Strategic Environment Planner	Item 5
Stephen Onans	Team Leader Governance	

Apologies:

Councillors:	Cr Samantha Mazzuchelli, Cr Tasa Damante
Council Officers:	Phil Turner

Conflict of Interest Disclosure:

Councillors:	Cr Kylie Spears - Item 3B - Section pertaining to HE Parker Reserve Reason - Cr Spears is President of the Melbourne East Netball Association (lead tenant at HE Parker Stadium)
Council Officers:	Nil

Items Discussed:**## Confidential**

1	Small Business Regulations Review (Retail Sector) Update
2	Healthy Choices in Community Facilities
3	Basketball in Maroondah
4	Former Melba Junior College Campus Joint Use
5	Maroondah Vegetation Review Update
6	Planning Scheme Amendment C126
7	Planning Scheme Amendment C127 & C128
8	Draft Councillor Conference Agenda
9	Community Assistance Fund
10##	Victorian Football Federation
11##	Pending Government Funding Announcement
12	Items of a General Nature Raised by Councillors

Record completed by:Council Officer
Title

Stephen Onans
Team Leader Governance



MINUTES OF MEETING

Meeting of: Local Government Safe Cities Network (LGSCN)
Date: 22 November - 23 November
Venue: Level 6, Colonel Light Centre, 25 Pirie Street, Adelaide

1. Attendees and apologies

Nick Heath	City of Hobart (Chair)
Jennifer West	City of Adelaide
Shenagh Gamble	City of Darwin
Kimbra Parker	City of Hobart
Rob Steane	Maroondah City Council
Grant Meyer	Maroondah City Council
Jane Hannaford	City of Perth
Eddie Greenaway	City of Sydney
Deborah Wilkinson	CCCLM Secretariat

Guests

Clare Mockler	City of Adelaide
Lauren Grant	City of Adelaide
Felicity Edwards	City of Adelaide
Amy Pokoney	City of Adelaide
Katherine Russell	Local Government Association of SA
Lisa Bishop	Music SA
Roger Nicholson	National Centre for Education and Training on Addiction
Andrew Licence	Ingenium Research
Chief Inspector Matthew Nairn	SA Police (CCTV and evening tour)
Kym Thomas	SA Police, Police Security Services Branch (CCTV Session)
Sharon Stephens	Adelaide Oval

Apologies were received from:

Steven Edgington	LGANT
Nina Sprake	Brisbane City Council
Elly Bugg	City of Darwin
Anna Rainbow	City of Gold Coast
Anne Malloch	City of Melbourne

2. City Safe CCTV Network tour

LGSCN met with SA Police, and were provided with a tour of the Police Security and Safety Branch, including the CCTV control room where members were briefed on the capability and operations of city safety.

It was noted that:

- City of Adelaide owns and operates the City Safe CCTV network which is monitored 24 hours a day, 7 days a week by SA Police.
- Coverage of the City Safe network focuses on high pedestrian movement areas where the city is busiest and there is potential for crime against the person to occur.
- The Security Control Centre is a modern grade A1 certified monitoring station, it's functions also include:
 - Monitoring all SA Government Agency alarm systems.

- Proactive CCTV monitoring of public safety CCTV systems in the CBD and across the public transport corridor.
- Answering emergency telephone calls.
- Dispatching PSSB patrols and coordinating an appropriate response to incidents detected.
- Entering South Australian Computer Aided Dispatch (SACAD) jobs for PSSB and Police attendance.
- Monitoring of GRN talk groups used by government clients.
- Managing the maintenance and repairs of electronic security devices on behalf of identified clients.

Members requested a copy of the operating arrangements for the between City of Adelaide and the SA Police, which is attached.

3. Welcome to Adelaide

Clare Mockler, Director of Community, City of Adelaide joined the meeting and noted the Chief Executive Officer's (Mark Goldstone) apologies for being unable to attend. Clare noted that the city had earlier in the morning performed its investiture ceremony and sworn in the new Council. The new Lord Mayor is Sandy Verschoor.

It was noted that safety was an issue that every Council candidate had listed as a priority during their election campaign and discussion was held on clarification of what councillors interpret safety as representing, ie, perception of safety or reducing crime and harms.

4. Member updates

Member updates were distributed from:

- Adelaide
- Darwin
- Hobart
- Maroondah
- Perth and
- Sydney

Of particular note during conversations:

- Adelaide is undertaking a safety service review
- Sydney's consultation on the [City for all – towards socially just resilient Sydney](#) closed at the end of May and is currently under review
- Hobart is currently drafting the Safe Hobart partnership – noting it is difficult to measure perception of safety vs reality of safety
- Hobart has been experiencing problems of youth congregating in laneways after school hours resulting in anti-social behaviour and criminal activity.
- City of Perth has produced an app that assists in conducting crowded places audits

ACTIONS

The listed items for discussion were addressed, and it was **agreed** that:

- LGSCN members would work on developing work that would identify and build definition of safety in cities, commencing with a survey to identify what is available, and obtain a copy of members' safety plans
- Members to send to Jane at City of Perth campaigns such as the UK Police [run, hide tell](#) campaign
- Eddie to provide a copy of the [community resilience program](#)
- Kimbra to provide further details on the storytelling project

5. Managing anti-social behaviour for frontline council workers

Roger Nicholson, Senior Researcher of National Centre for Education and Training on Addiction (NCETA) joined the meeting and provided information on their activities.

Roger reported on trends in alcohol and drug use, and recent results of wastewater testing.

The gap in resources for local government training was noted, and members were particularly interested in the online ICT training for frontline workforce program, freely available here:

<https://nceta.androgogic.com.au/>

A copy of Roger's presentation is attached.

6. Homelessness in the City of Adelaide and the Adelaide Zero Project

Lauren Grant, City of Adelaide provided an overview of the actions being undertaken in the city, including:

- Homeless and vulnerable people project – a joint approach with South Australian Housing Authority which acts as referral and linkage to services for people sleeping rough in the city and parklands
- Adelaide Zero project, which includes an online dashboard to measure success in achieving functional zero flow - <http://www.dunstan.org.au/projects/adelaide-zero-project/>
- Business Alliance to end homelessness has been established with the aim of engaging corporate leaders and businesses to share ideas and develop creative solutions to end homelessness in the city.

Lauren's presentation is attached.

7. Adelaide Oval and city tour

Members adjourned to the Adelaide oval, where SA Police and Stadium Management provided an overview of security operations and facilities at the oval.

The LGSCN provided thanks to Chief Inspector Matthew Nairn for his participation and sharing of information at both SA Police and Adelaide Oval tours.

8. The role of live music and culture contributing to a safer city

Felicity Edwards, City of Adelaide and Lisa Bishop, MusicSA joined the meeting and provided an overview of activity being undertaken to improve safety in bars.

A copy of the presentation is attached.

9. Night time economy research project and crime analysis

Deborah reported that the 2016-17 Night Time Economy report had been released in September. The report had received a lot of interest from the media, and achieved front page stories in both the Canberra Times and Mercury (Hobart). Reference to the report had been made in the NSW Government's final report into its [inquiry into live music](#), which had prompted ABC's The Money show to make contact regarding their NTE episode – available to download [here](#).

Andrew Licence, Ingenium joined the meeting and provided an outline of the current report's results. It was noted that the 2018 data would become available from ABS in February 2019, and other data sets in May. There is capacity to conduct the 2018 analysis during April – July next year. It was noted that there could be improvements made to the data by seeking ATO tax contribution information, and liquor licensing data. Members also considered that the sales data could be explored, along with visitor numbers. The crime statistics report had been drafted and provided, and is still underway. There was some difficulty in establishing consistent crime data across State governments.

Work is also underway on behalf of the City of Sydney, which is exploring the NTE down to postcode levels in the Sydney LGA, and includes a comparison of crime.

A copy of the presentation is attached.

The Secretariat has written to CEOs of all the non-member councils included in this year's analysis, Deborah advised the meeting that City of Sydney had arranged for a briefing of interested non-member NSW Councils on the NTE Research, taking place on 7 December. LGSCN members agreed to reduce the cost of all levels of membership by 50% for the remainder of the year.

ACTIONS: it was agreed that a quote would be requested from Ingenium for the 2018 iteration of the night time economy research, with costing to reflect provision of the same analysis, and separately list costings for the additional items suggested.

10. LGSCN Administration

The Terms of Reference for the LGSCN were agreed, and it was agreed activity for 2018-19 would focus on:

- NTE Research
- Develop a survey of members to assist in creating guidelines and a framework for defining safety, council's role and service levels

11. Next meeting

It was agreed that the next meeting would be held in Maroondah on 9-10 May, 2019.

Members were asked to contact the Secretariat if they would like to host the second meeting of the year (generally held in October/November).

12. Other business

Being no further business, the meeting was closed.

MEMORANDUM OF UNDERSTANDING

Between

The Corporation of the City of Adelaide

And

South Australia Police

For the

City Safe CCTV Network

in the City of Adelaide

Version: 9

Date: May 2018

Review Date: March 2021

MEMORANDUM OF UNDERSTANDING dated the 10th day of August 2018

BETWEEN

THE CORPORATION OF THE CITY OF ADELAIDE of 25 Pirie Street, Adelaide, SA 5000 (the Corporation)

AND

SOUTH AUSTRALIA POLICE of 100 Angas Street, Adelaide, SA 5000 (SAPOL)

RECITALS

- A. The Corporation has installed a system of Closed Circuit Television (CCTV surveillance system) to enhance public safety in the City of Adelaide. The CCTV surveillance system is operated and monitored by SAPOL and owned and maintained by the Corporation.
- B. The parties wish to provide for the continued efficient management of the installation, operation, maintenance and evaluation of the CCTV surveillance system on the basis of the principles set out in this Document.
- C. The key objectives of the CCTV surveillance system are to:
- Reduce the incidence of crime and antisocial behaviour in the areas covered by the CCTV surveillance system through the installation and monitoring of the CCTV surveillance system.
 - Increase the perception of Adelaide City as a safe place and reduce the fear of crime amongst business operators and the community.
 - Enhance the availability and quality of evidence available to SAPOL, the Corporation and other authorised agencies to identify offences as they occur, and to identify the perpetrators of offences that are committed in the locations monitored by the CCTV surveillance system. The CCTV surveillance system is also available to assist in other law enforcement and traffic management issues, subject to further agreement.

INTERPRETATION

The parties acknowledge the accuracy of the Recitals to this Document.

DEFINITIONS

"CCTV Strategic Group" means the committee established to deal with the long-term strategy for the CCTV system.

"CCTV Management Group" means the committee established to deal with the day-to-day operating issues of the CCTV system.

"CCTV" means Closed-Circuit Television.

"Document" means this Memorandum of Understanding.

"Operating Guidelines" means the Operating Guidelines for the CCTV system annexed as "Schedule A" to this Document.

"Public Safety" means measures aimed to address perceptions about crime and/or risk of victimisation, which negatively impact on people's quality of life.

"PSSB" means the SAPOL Police Security Services Branch.

*Memorandum of Understanding between City of Adelaide and South Australia Police.
Closed Circuit Television System – 2018*

2

LEGISLATIVE REQUIREMENTS

The parties to this Document acknowledge that there are specific legislative requirements that must be met when operating the CCTV surveillance system. The parties will comply with those requirements and understand and acknowledge that this Document is subject to applicable laws in operating, monitoring, maintaining and evaluating the CCTV surveillance system and any records created by the system.

SCOPE OF THIS DOCUMENT

The parties acknowledge that this Document will govern the relationship between the Corporation and SAPOL in its joint management of the CCTV surveillance system, including:

- The criteria for the installation and commission of new cameras, software and signage for the CCTV surveillance system and, where necessary, any decommission.
- The monitoring, evaluation, maintenance and reporting of the CCTV surveillance system.
- The CCTV Strategic Group.
- The CCTV Management Group.

CCTV SYSTEM FUNDING AND PAYMENT

The Corporation agrees to fund the renewal and upgrades of the CCTV surveillance system, including associated maintenance, as mutually agreed with SAPOL. Where appropriate these costs may be recovered from the requesting agency as outlined under CCTV Cost Recovery in the Operating Guidelines.

SAPOL agrees to fund the monitoring costs of the CCTV surveillance system and to provide an appropriate control room for the accommodation of personnel for the monitoring of the CCTV surveillance system and its associated equipment, as mutually agreed with the Corporation.

RELATIONSHIP OF THE PARTIES

The parties acknowledge and agree that the relationship between them shall be that of independent entities and nothing in this Document constitutes a relationship of partnership or agency between the parties, or any other relationship.

Neither party shall have any authority to act for or to incur any liability or obligation on behalf of the other party in any manner whatsoever except with the express approval by notice in writing of the other party.

CONFIDENTIALITY AND PRIVACY

The parties understand that, subject to legal restrictions, they will share information obtained as part of their work for the purpose of this Document. Each party may use the information of the other party only in accordance with the terms and conditions of this Document.

Each party must keep information of the other party confidential except for disclosures permitted, and to the extent that a party is required by law to disclose any information.

The parties agree before disclosures of a sensitive nature the party will notify the other party that it is providing confidential information and expects the information to be kept secure and confidential and not disclosed to any third party or disseminated further within the relevant organisation.

This Document does not take precedence over the confidentiality provisions contained in relevant legislation, privacy principles and the Parties Code of Conduct, where applicable to the parties to this Document.

Each party's obligations under this section will survive termination of this Document and will continue in relation to information until the information disclosed to it lawfully becomes part of the public domain.

Each party must retain confidentiality and security of exchanged information and ensure that such information is not disclosed to any third person or party without prior written consent of the other party and that disclosure of personal information must comply with State and Federal privacy laws and other legislative requirements.

REPRESENTATIVE

Each party will nominate a Representative to act as the operational ('day to day') contact point for all communications under this Document.

The details of the Representative appointed by each party are set out contained in **Schedule 1** of this Document.

Each Party may replace its Representative by giving written notice to the other party.

DISPUTE MANAGEMENT

Where an issue arises in the context of any matter under this Document which cannot be resolved by the involved officers or by reference to the understandings set out in this Document, the matter will be referred to the Parties' Representatives.

The Parties' Representatives will attempt to resolve the issue referred by them by means of good faith discussions in a timely manner.

TERMINATION

This Document may be terminated for convenience by either party giving twelve (12) weeks written notice to the other party.

GOVERNING PRINCIPLES

PRINCIPLE 1 – USE OF SURVEILLANCE CAMERAS IN PUBLIC AREAS

The Corporation and SAPOL acknowledge the basic right of the community to go about their daily lives free from unwarranted surveillance, including from the use of camera surveillance systems. Notwithstanding this primary principle, this Document is based on the recognition surveillance of the public domain is justified in order to enhance public safety.

PRINCIPLE 2 – ACCOUNTABILITY IN THE USE OF THE CCTV SYSTEM

Accountability to The Corporation, the Government and the community with respect to the operation of an effective CCTV surveillance system will be guaranteed through the implementation of a regular monitoring and evaluation process of the CCTV surveillance system as set out in the Operating Guidelines attached to this Document. This will be based on the set of principles and system objectives set out in this Document.

PRINCIPLE 3 – CORPORATION'S RESPONSIBILITIES

The Corporation accepts responsibility for ownership of the CCTV surveillance system, scheduled and non-scheduled maintenance costs, associated signage, and the addition and removal of CCTV cameras.

PRINCIPLE 4 – SAPOL'S RESPONSIBILITIES

SAPOL accepts responsibility for the operation and monitoring of the CCTV surveillance system, the handling and access to records brought into existence as a result of the CCTV surveillance system on behalf of the Corporation.

PRINCIPLE 5 – CONTRACTS WITH EXTERNAL SUPPLIERS

Any contracts entered into by either party individually or together for the operation of the CCTV surveillance system, meaning the hardware and maintenance and/or the monitoring of the CCTV surveillance system, will be consistent with the purpose and principles as set out in this Document.

PRINCIPLE 6 – RESTRICTIONS ON RECORDED MATERIALS

The retention of and access to images, photographs and recorded material will be restricted to authorised personnel (as outlined in "Access to Recorded Information" in the Operating Guidelines) and will be governed by the purposes and principles of this Document.

PRINCIPLE 7 – INSTALLATION OR DE-COMMISSIONING OF CCTV CAMERAS

The decision to install and retain CCTV cameras in particular locations will be based upon objective standards and processes. The recommendations are to be based upon evidence collected. Recommendations are to be forwarded to the CCTV Strategic Group for their endorsement or rejection. This process must include evidence indicating that:

- the proposed location has a high level of crime against the person; and/or
- there is a reasonable expectation that the personal safety of citizens is at risk; and/or
- for other city safety purposes (traffic management, asset protection in addition to public safety) as explicitly agreed to by the Corporation and SAPOL.

PRINCIPLE 8 – INTEGRITY OF SYSTEM OPERATION

At all times the operation and monitoring of the CCTV surveillance system will comply with the highest standards of probity and integrity which respect the right to privacy and civil liberties of community members.

NOTICES

Notice to changes in this Document by either party shall be made in writing to the other party and in the first instance dealt with by the CCTV Strategic Group. The CCTV Strategic Group shall then make the recommendation regarding changes.

VARIATIONS

No variations to this Document will bind the parties unless it is made in writing and is signed by both parties.

Changes to this Document must be signed and dated by both parties before they come into effect, and replacement pages sent to all parties who have a copy of the Document.

Dated the 10th day of August 2018

Executed as a Memorandum of Understanding

SIGNED for and behalf of

THE CORPORATION OF THE CITY OF ADELAIDE



(Signature)

Mark Goodson
(Print name)

CEO
Position Title

SIGNED for and on behalf of the

SOUTH AUSTRALIA POLICE


(Signature)

GRANT STEVENS
(Print name)

Commissioner of Police
Position Title

A person signing on behalf of a party warrants they have authority to bind that party for that purpose

SCHEDULE 1

Party	Party Representative	Contact Number
SAPOL		
Corporation of the City of Adelaide	Jennifer West, Senior Coordinator Safety and Healthy Ageing	08 8203 7390



Once completed, please submit this application form via city@cityofadelaide.com.au

If endorsed, the applicant will be provided with a quote for the total capital and recurrent costs over the 5 year term, and an assessment of camera priority (as outlined in the *Information Sheet*).

Submitting this form indicates that you understand the associated costs for the installation, maintenance and replacement of CCTV cameras as outlined in the *Information Sheet*.

APPLICANT DETAILS

Name:	<input type="text"/>		
Agency:	<input type="text"/>		
Title/Position:	<input type="text"/>		
Phone:	<input type="text"/>	Mobile:	<input type="text"/>
Email:	<input type="text"/>		
Address:	<input type="text"/>		

PURPOSE OF APPLICATION

Proposal details (*number of new cameras and description*):

Development Name and DA number (*if this is a current Development*):

What is the intended purpose (*please tick as applicable*):

- ☐ Public Safety
- ☐ Traffic Management
- ☐ Asset Protection

Describe the safety concern (*noting the specific location and if the issue is recent, emerging, seasonal or ongoing*):

Have other measures been explored to change the environment, improve perceptions of safety or behaviour in the space (*please tick below as applicable*):

- ☐ Increased patrolling by police or crowd controllers
- ☐ Increasing guardianship by business owners (e.g. outdoor dining)
- ☐ Crime Prevention through Environmental Design (CPTED) changes to the environment to increase natural surveillance
- ☐ Other (*please provided details below*).

As noted in the Information Sheet; it is possible to test the value of CCTV through the use of a mobile or temporary camera. If a mobile or temporary camera has been considered or tested, please provide the details:

Advice can be provided on alternative options to change the environment, ways to improve perceptions of safety or to change behaviour in a space:

- ☐ Please tick box if you would like to discuss this further

PROPOSED CAMERA LOCATION(S)

Please provide a description of the proposed camera location(s):

Please attach a map of the proposed camera location(s) showing the preferred coverage areas with shading:

- ☐ Map provided (e.g. Google Map) with application (*please tick to confirm*)

OFFICE USE ONLY

Application date:		TRIM:	
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This information sheet is for stakeholders who wish to submit an application to City of Adelaide for the addition of CCTV camera(s) onto the City Safe CCTV network. Each applicant is to complete an application form to provide details of each proposed new CCTV camera.

CCTV PURPOSE

The purpose of the City Safe CCTV network is to enhance public safety and to provide evidence where crimes against the person occur.

Proposed locations shall meet at least one of the following criteria:

- A high level of crime against the person
- A reasonable expectation that the personal safety of citizens is at risk
- For other city safety purposes, as explicitly agreed to by the Corporation and SAPOL.

PRIORITY OF CAMERAS

A new CCTV camera may be approved for deployment and designated as either 'Priority' or 'Non-priority'.

PRIORITY (recorded 24/7 and monitored)

- **Public Safety:** to address perceptions of safety for city users in relations to crime or anti-social behaviour; in pedestrian movement areas of the city.

NON PRIORITY (may be recorded and may not be monitored)

- **Traffic Management:** to manage vehicle movement through the city (recorded; not generally monitored by City Safe operators) or
- **Asset Protection:** to protect a building, structure or monument from vandalism (only recorded if storage fee paid; only monitored intermittently).

The category determines the assessment process and how the CCTV camera will be deployed.

The camera priority and location will influence the installation cost. A camera's priority may change over the life of deployment; however it is not considered that this will incur further costs.

For further information contact – Manager, Asset Planning Buildings & Park Lands Asset T. [82037530](tel:82037530) E. D.Janson@cityofadelaide.com.au

Trim ACC2017/81090 Version:1

MINIMUM CCTV CAMERA DEPLOYMENT TERM

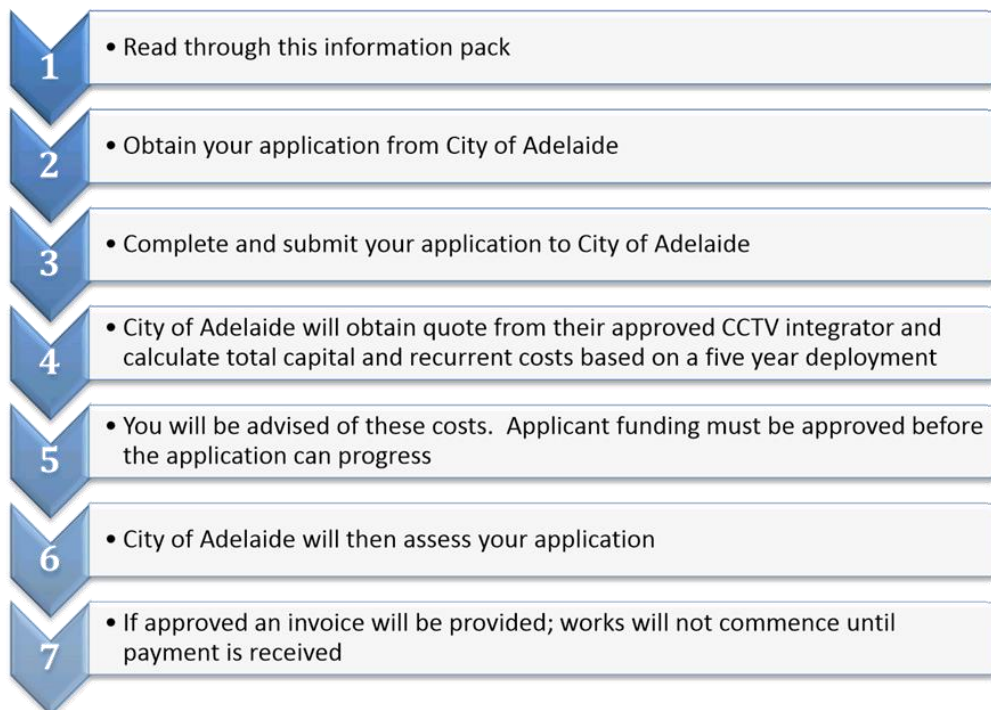
The minimum term for CCTV camera deployment is five (5) years from commissioned date. This will require a five year funding commitment as outlined below.

CONSIDERATIONS

Before applying to install new CCTV infrastructure please consider the following:

- Refer to the *Adelaide Design Manual Crime Prevention through Environmental Design* (CPTED) (<http://www.adelaiddesignmanual.com.au/resources/resources>) information. This may provide insight into alternative (and often cheaper) options to reduce opportunities for crime by maximising natural surveillance and active use of a space. This can be discussed further with City of Adelaide.
- Test the value of CCTV by installing a temporary or mobile CCTV camera (through a private contractor or Manager, Traffic Management Centre, DPTI T 8226 8226 E mark.shotton@sa.gov.au).
- Discuss the problem with a representative of Eastern Adelaide LSA (Eastern Adelaide Intelligence Manager Eastern Adelaide LSA T 08 7322 4855 E glenn.shuttle@police.sa.gov.au) to determine if the issue is ongoing or recent/emerging, and if CCTV is the most appropriate response.

APPLICATION PROCESS



CCTV SPECIFICATION AND REQUIREMENTS

CCTV hardware, software and infrastructure is purchased, installed and managed by City of Adelaide. This ensures compliance with CCTV system specification, requirements and compatibility. Applicants will fund the following components:

1. CCTV camera
2. CCTV storage
3. Network infrastructure requirements (cabling, fibre, power, hardware, mounting systems, poles, as built documentation)
4. Installation
5. Annual routine maintenance
6. Ad-hoc breakdown maintenance
7. Vandalism maintenance
8. Capital replacement contribution

CAPITAL COST

Applicants are responsible for all capital costs associated with each application. This will be included in your quote. The applicant will provide funding to City of Adelaide who will purchase and manage the installation of an approved camera.

The following budget estimations are provided:

1. Indicative cost to install a single camera where fibre and power are available: \$30,000;
2. Indicative cost to install a single camera where no infrastructure is available: \$30,000 plus \$700 per metre to the nearest existing services.

RECURRENT COST

Applicants are responsible for all yearly recurrent costs associated with each approved and installed CCTV camera. Recurrent costs will be fixed over the five year minimum term.

Annual recurrent fees incorporate the following components:

- 1 x annual routine maintenance
- An allowance for ad-hoc breakdown maintenance
- A capital replacement contribution

In 2017, indicative annual recurrent costs* are approximately \$2,700.

Annual recurrent cost includes: routine maintenance \$700; Ad-hoc breakdown allowance \$500; Capital replacement contribution \$1500 (\$7.5K amortised across five year camera life)*

***\$7.5K consists of camera (\$5K), media converter (\$600), network switch (\$400), storage replacement (\$1.5K)*

CAPITAL REPLACEMENT

CCTV cameras and associated infrastructure are generally replaced after five years' service. A capital replacement contribution is incorporated into the annual recurrent fees. This ensures City of Adelaide can replace the asset at the end of life.

REMOVAL OF CCTV CAMERAS

Where the applicant ceases to fund the CCTV camera's recurrent cost, that CCTV camera may be decommissioned and removed from the City Safe CCTV network at the applicant's cost.

City of Adelaide may choose to retain or redeploy the CCTV camera at no further cost to the applicant.

OWNERSHIP OF CCTV CAMERAS

The applicant agrees that, immediately after acceptance testing and successful commissioning, any installed and operational CCTV camera and associated hardware will be 'gifted' to City of Adelaide.

The applicant remains responsible for recurrent costs for the agreed period.

CHECKLIST

Please ensure that you have:

- ☐ Checked for alternative ways to address problems in the space (refer to CPTED)
- ☐ Tested the value of CCTV through mobile/temporary CCTV
- ☐ Considered, and have approval to pay for, the financial ongoing commitment to CCTV
- ☐ Completed the application form for each of the proposed new CCTV cameras
- ☐ Noted that the camera as an easement on the Development Approval to avoid any issues requiring camera relocation if the building the camera is attached to is sold

26/11/2018

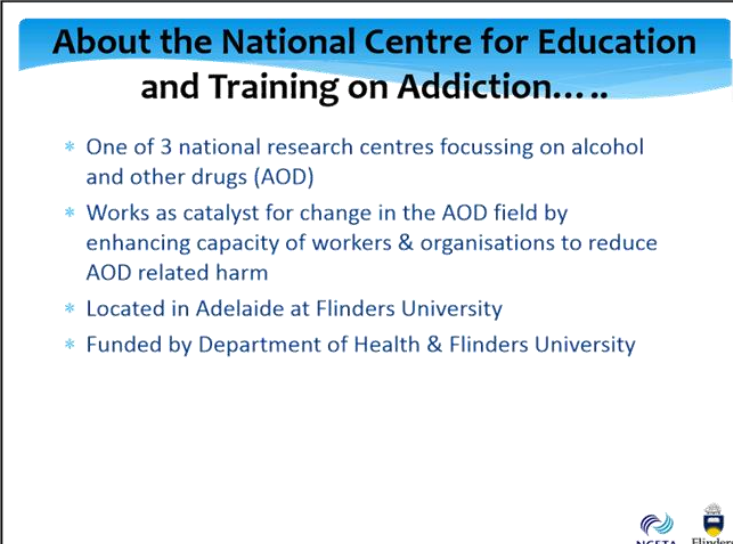


**Alcohol and other drug-related trends in
Australia: Implications for safer cities**

Roger Nicholas: Senior Project Manager
National Centre for Education and Training on Addiction
www.nceta.flinders.edu.au

Local Government Safe Cities Network Meeting
22 November 2018
Colonel Light Centre, 25 Pirie Street, Adelaide

NCETA Flinders University



**About the National Centre for Education
and Training on Addiction....**

- * One of 3 national research centres focussing on alcohol and other drugs (AOD)
- * Works as catalyst for change in the AOD field by enhancing capacity of workers & organisations to reduce AOD related harm
- * Located in Adelaide at Flinders University
- * Funded by Department of Health & Flinders University

NCETA Flinders University

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26/11/2018



Overview

- * Trends in alcohol and other drug use in Australia
- * Implications for safer cities
- * Training for frontline workers: What's available?

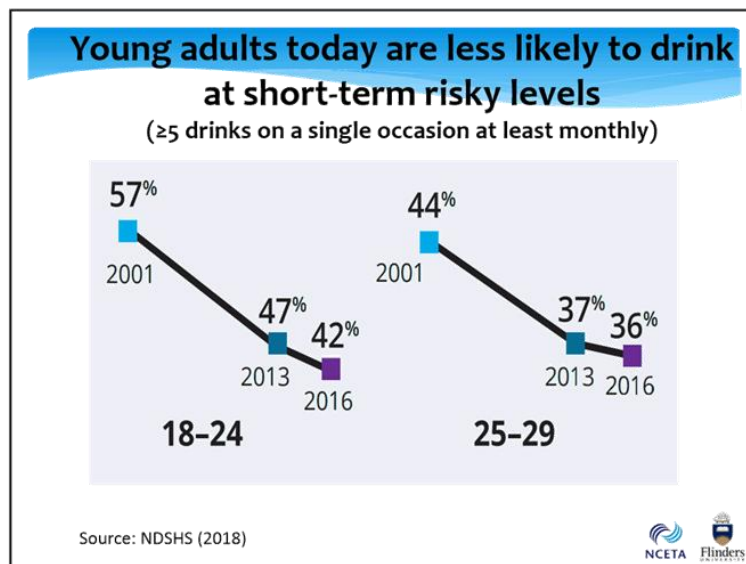
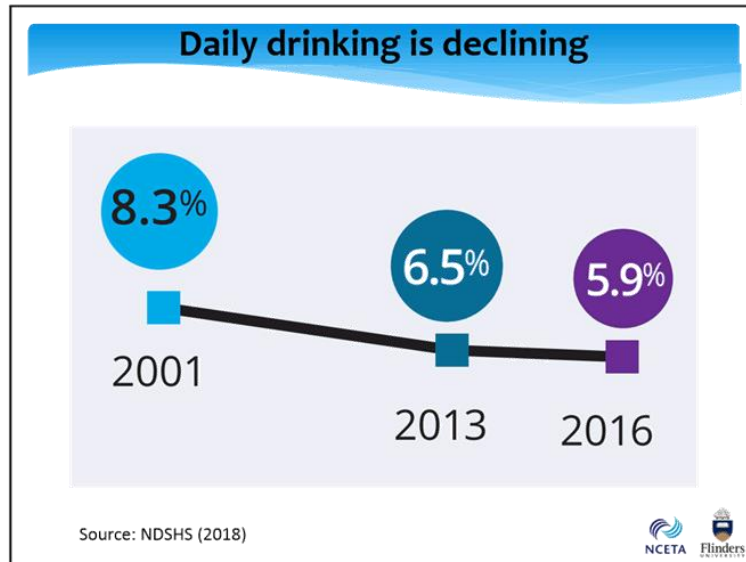
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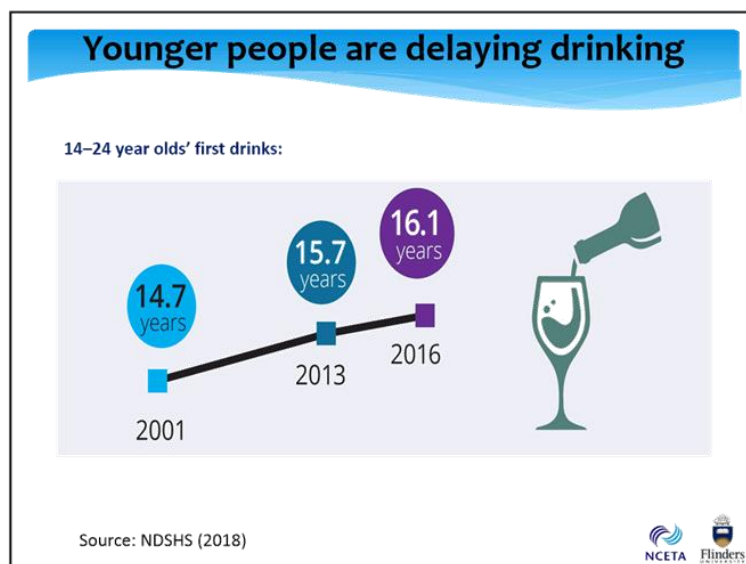
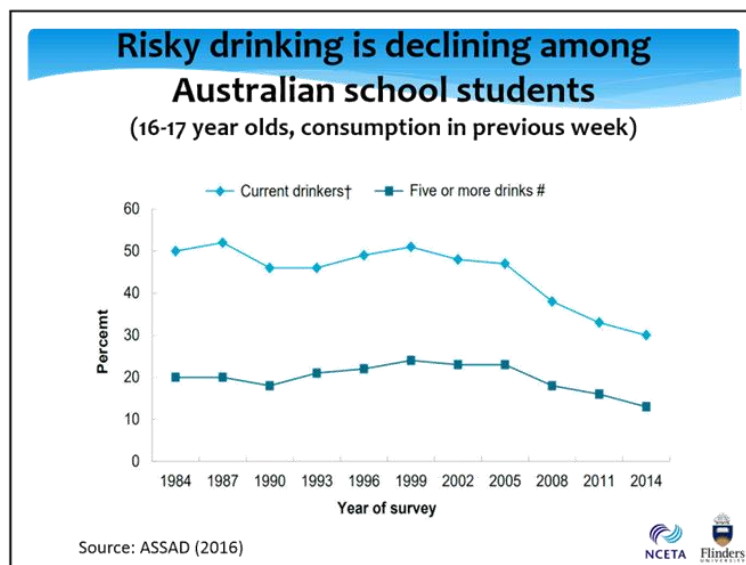
Recent trends in alcohol use in
Australia

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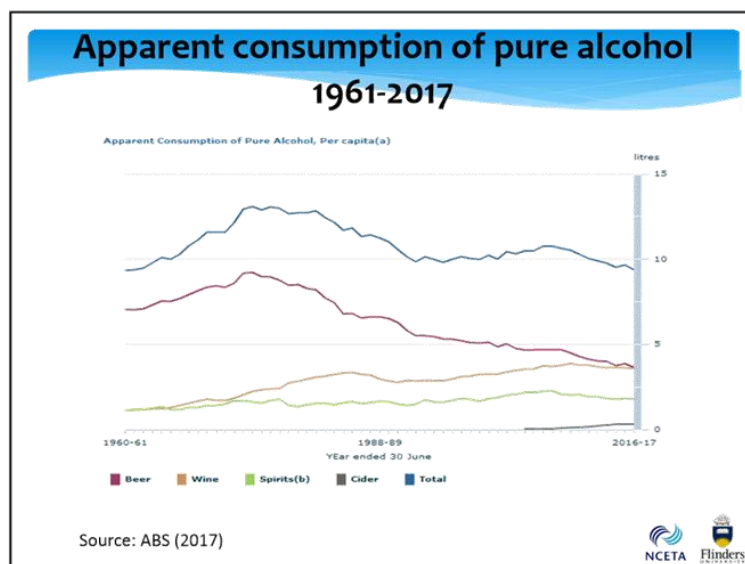
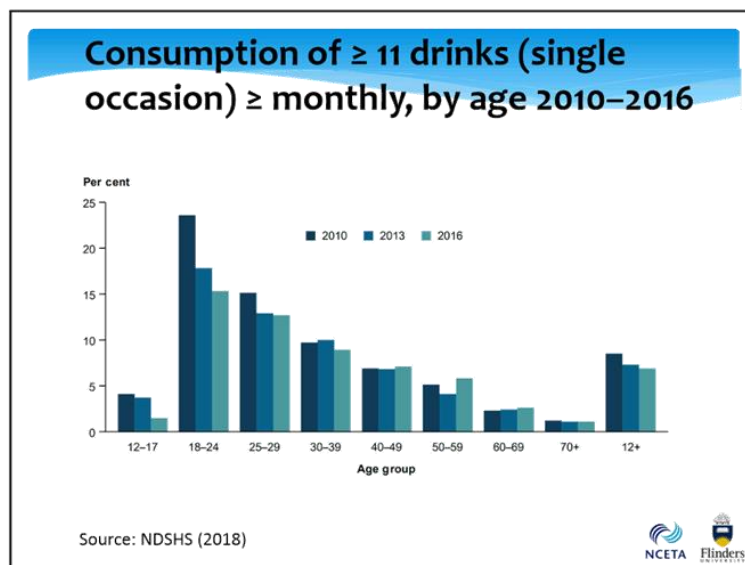
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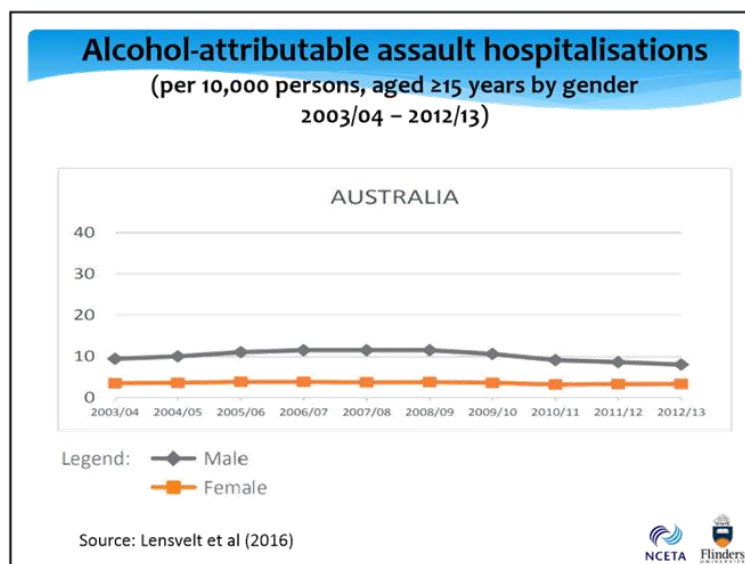
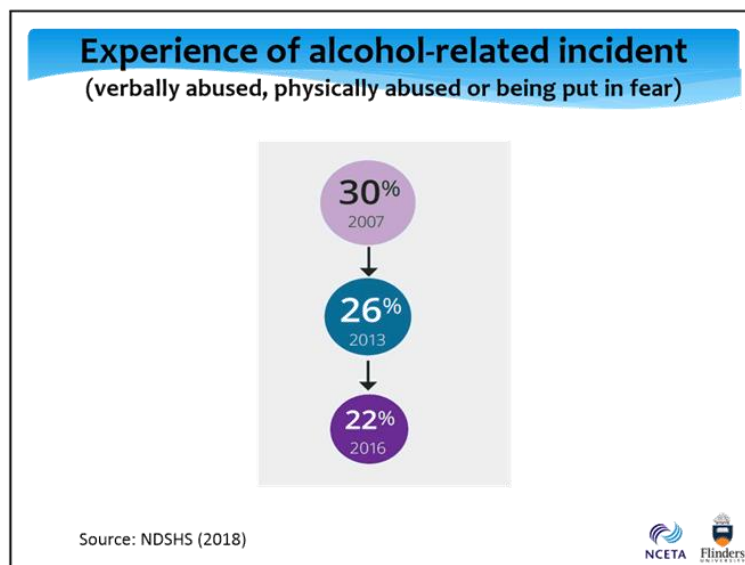
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26/11/2018

So, therefore: Everything in the garden is lovely.....?

- * Well, not exactly!
- * Australian alcohol consumption patterns are probably fragmenting
- * ??? A large number of light or moderate drinkers may have reduced their alcohol consumption, while a smaller group of heavy drinkers increased theirs' (increasing harms)
- * Increased availability doesn't impact overall consumption, but it has directly influenced rates of alcohol-related problems
- * Pre-loading



What works in reducing alcohol-related harms in public places?

- * Systems approach involving all players
- * Effective liquor law enforcement
- * Minimum legal purchase age
- * Reducing availability
 - Trading hours
 - Number and density of licensed premises
- * Increase price / ban cheap drinks promotions
- * Identify and target problem premises
- * Mandatory plastic beverage containers

Source: Miller (2016)



26/11/2018

What *probably* works in reducing alcohol-related harms in public places?

- * ID scanners
- * Random police interventions
- * Supervised taxi ranks
- * Adequate public transport
- * Patron banning notices
- * Good Sports program
- * Advertising and marketing restrictions
- * Underage test purchasing

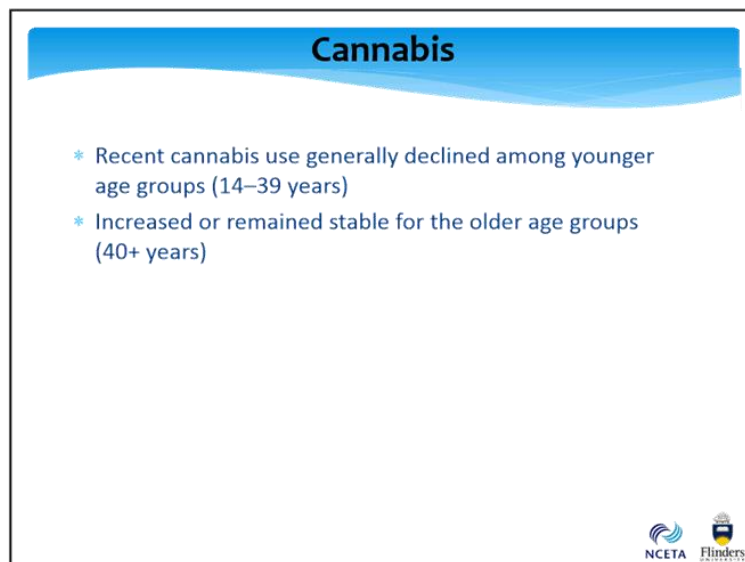
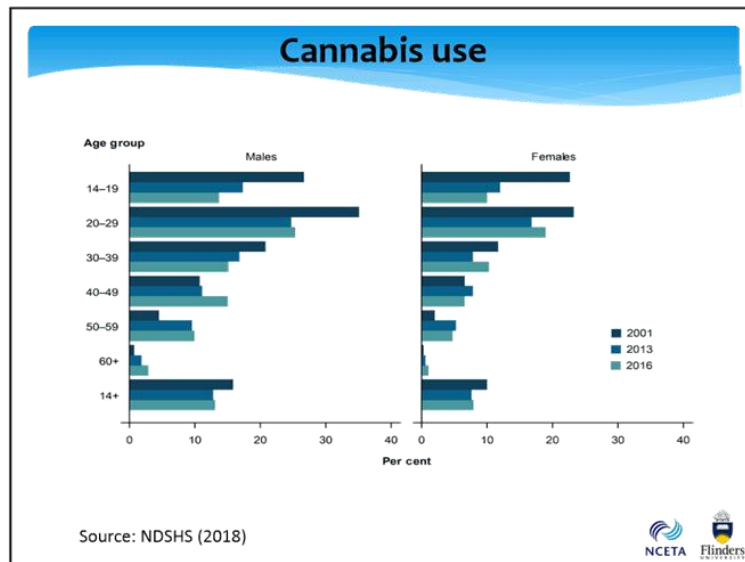
Source: Miller (2016)

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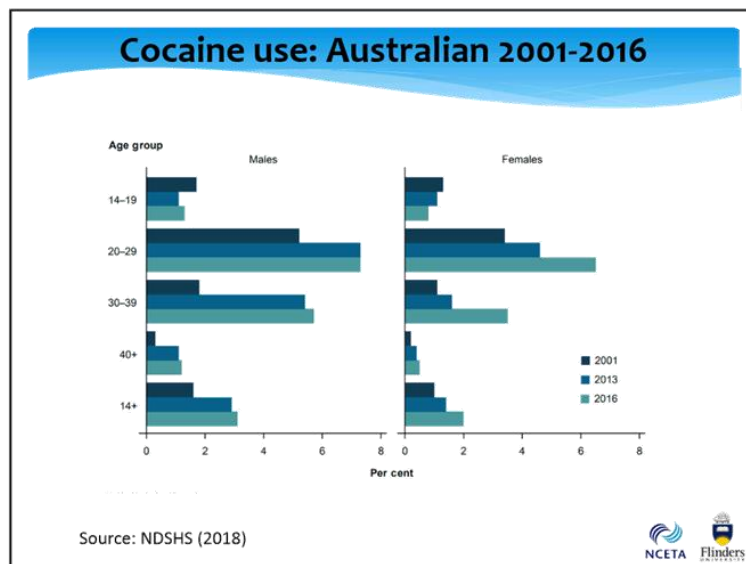
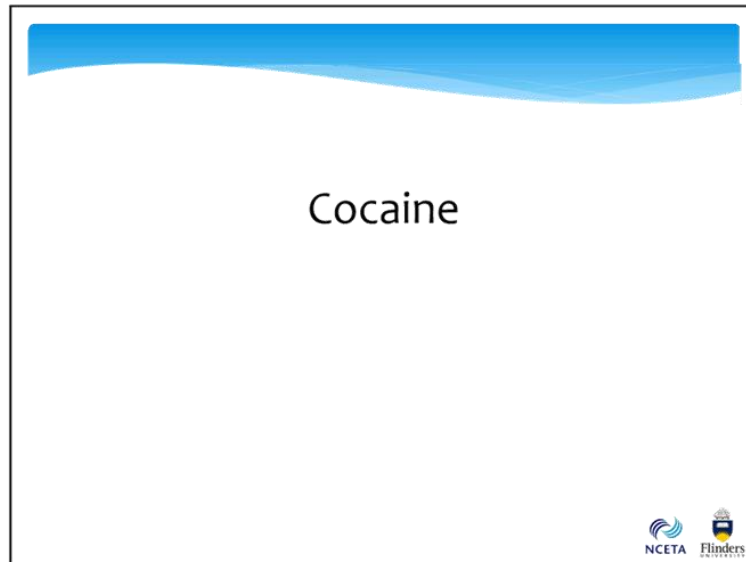
Cannabis

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26/11/2018

- * The proportion of people using cocaine has been increasing since 2004 and is at the highest rate seen over the last 15 years (still at low levels).



Methamphetamine




26/11/2018

Methamphetamine


- * In 2016, what proportion of Australians used methamphetamine in the last 12 months?
 - 12.8%?
 - 1.4%?
 - 23.9%?
 - 31.4%?

Answer 1.4%



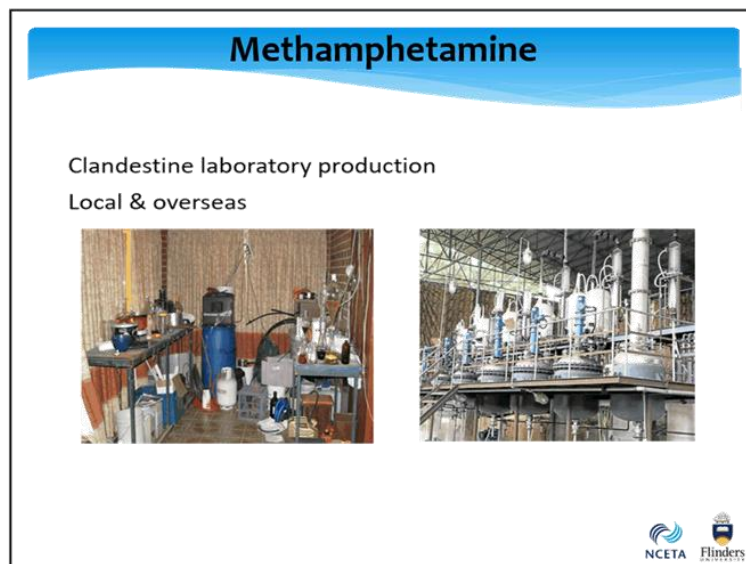
What is methamphetamine?

- * Belongs to the 'stimulant' class of drugs, which includes amphetamine, ecstasy, & cocaine
- * Stimulates the brain & central nervous system (especially dopamine system)
- * Increased alertness/euphoria/energy/enhanced mood
- * Anxiety/panic/agitation/hallucinations/aggression/violence
- * Three main forms:
 - Powder (speed)
 - Base
 - Crystal (Ice)

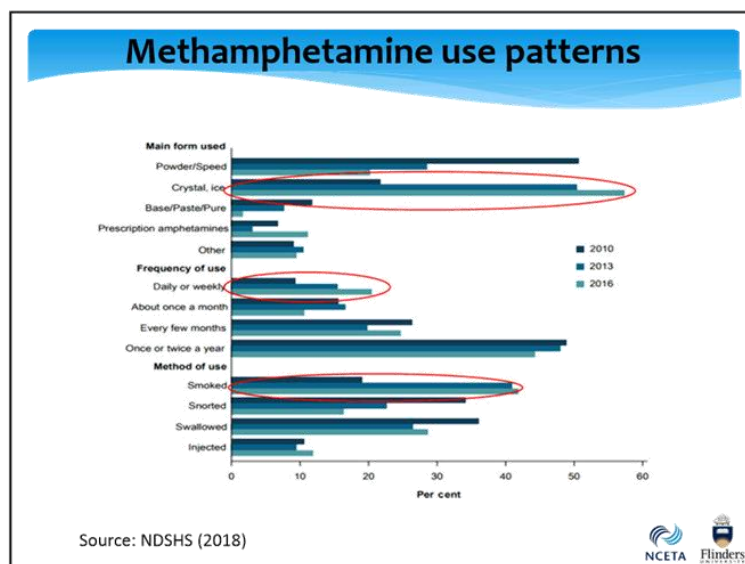
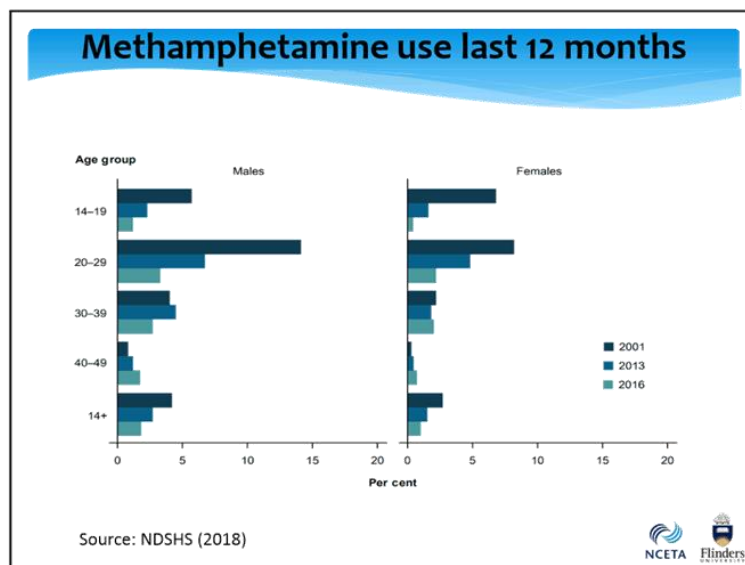


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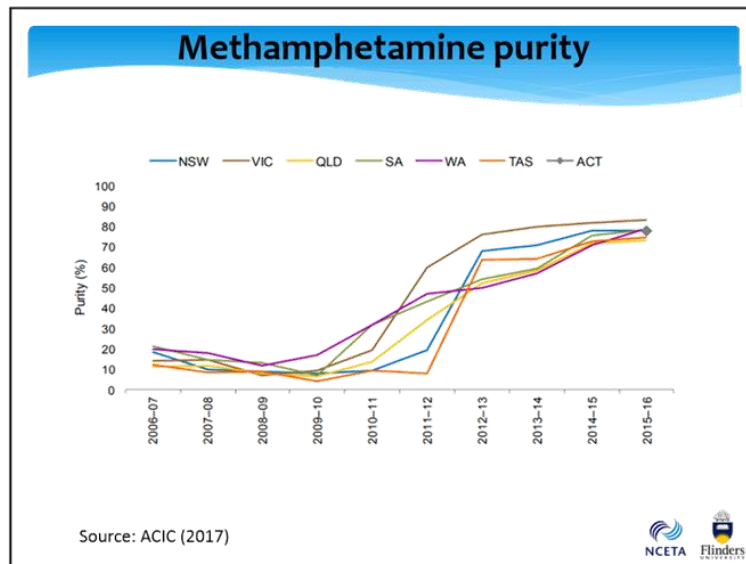
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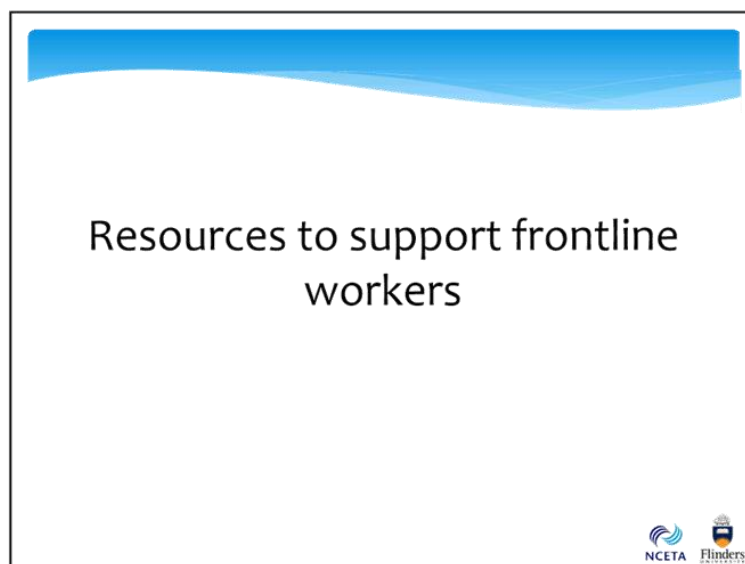
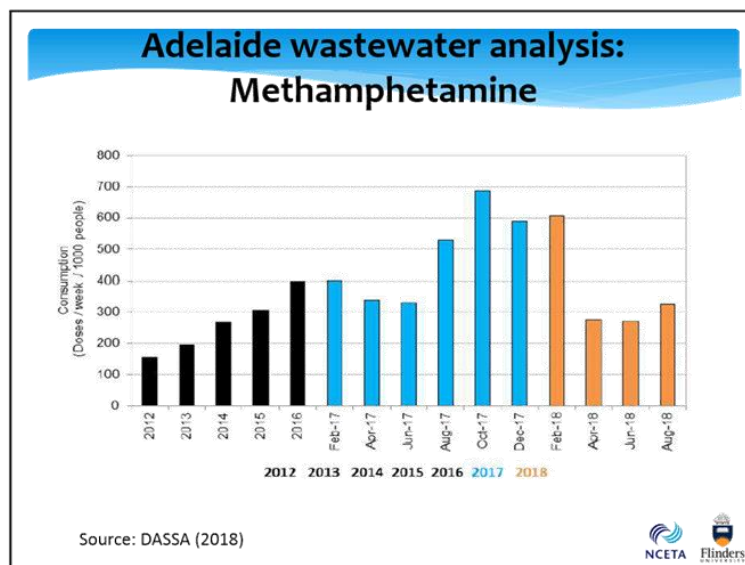


Methamphetamine: Key issues

- * Predominantly used in crystalline form (Ice): Much more potent
- * Now usually smoked (more rapid absorption)
- * 5 fold increase in purity over the past 10 years
- * Increased frequency of use by people who use the drug (generally leads to more problems such as dependence)
- * Probably not a massive increase in the prevalence of use.

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26/11/2018



26/11/2018

My Guesstimation of potential issues (LNA needed)

- * Intoxicated behaviour
 - Aggression
 - Overdose (alcohol, sedatives, opioids)
 - Conditions which look like intoxication
- * Physical hazards
 - Needles
 - Bodily fluids
- * Vulnerable populations

Seems to be a gap in resources available for workers who are not police, health and welfare or hospitality workers.

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Shameless Plug: Ice: Training for Frontline Workers

nceta.androgogic.com.au
(or just google "Ice: Training for frontline workers")


The screenshot shows the homepage of the 'Ice: Training for Frontline Workers' website. It features a grid of nine modules: Introduction, Module 1: About Ice, Module 2: Effects of Ice, Module 3: Communicating with Ice Users, Module 4: Ice Users and Critical Incidents, Module 5: Interventions, Module 6: Prevention, Module 7: Organisational Responses, and References and Resource Material. The 'prevention' module is highlighted with a green border.

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About the online training.....

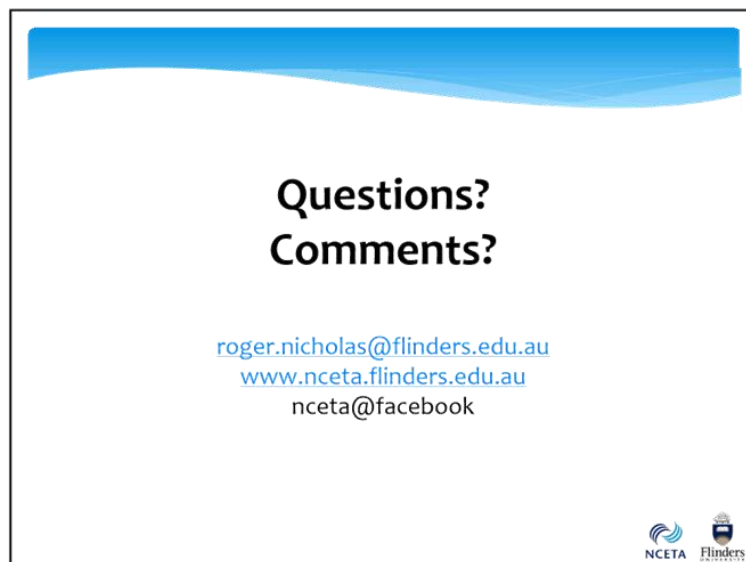
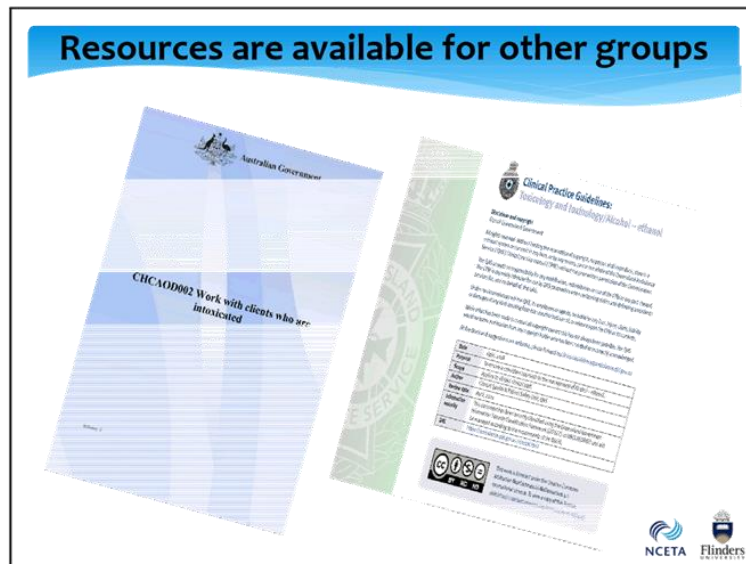
- * Contains 7 Modules and 30 Topics:
 - Module 1: About Ice
 - Module 2: Effects of Ice
 - Module 3: Communicating with Ice Users
 - Module 4: Ice Users and Critical Incidents
 - Module 5: Interventions
 - Module 6: Prevention
 - Module 7: Organisational Responses to Ice
- * Free, open access online training resource
- * Uses a flexible & independent learning approach
- * Has been structured so learners can work through individual Modules or Topics
- * Reinforces workers' existing skills and knowledge
- * Large uptake: >12,000 nationally



Resources are available for other groups



26/11/2018



A collaborative approach to rough sleeping in the Adelaide Inner City

The City of Adelaide and the
Adelaide Zero Project



CITY OF ADELAIDE SUPPORT FOR HOMELESS AND VULNERABLE PEOPLE



A COLLABORATIVE APPROACH TO SUPPORTING VULNERABLE PEOPLE IN THE CITY

Homeless and Vulnerable People Project

- Jointly funded with the South Australian Housing Authority.
- Referrals and linkages of people sleeping rough in the city and Park Lands to relevant services.
- Connects with social services and local community to identify and implement programs and events that engage homeless and vulnerable people.
- Support outreach services to access the city and Park Lands to deliver effective services to vulnerable people in public spaces.
- Liaise and share information with support services and police to ensure that public spaces are safe and welcoming for all people.





A coalition of organisations

Major Partners



ANGLICARE SA



Supporting Partners



University Partners



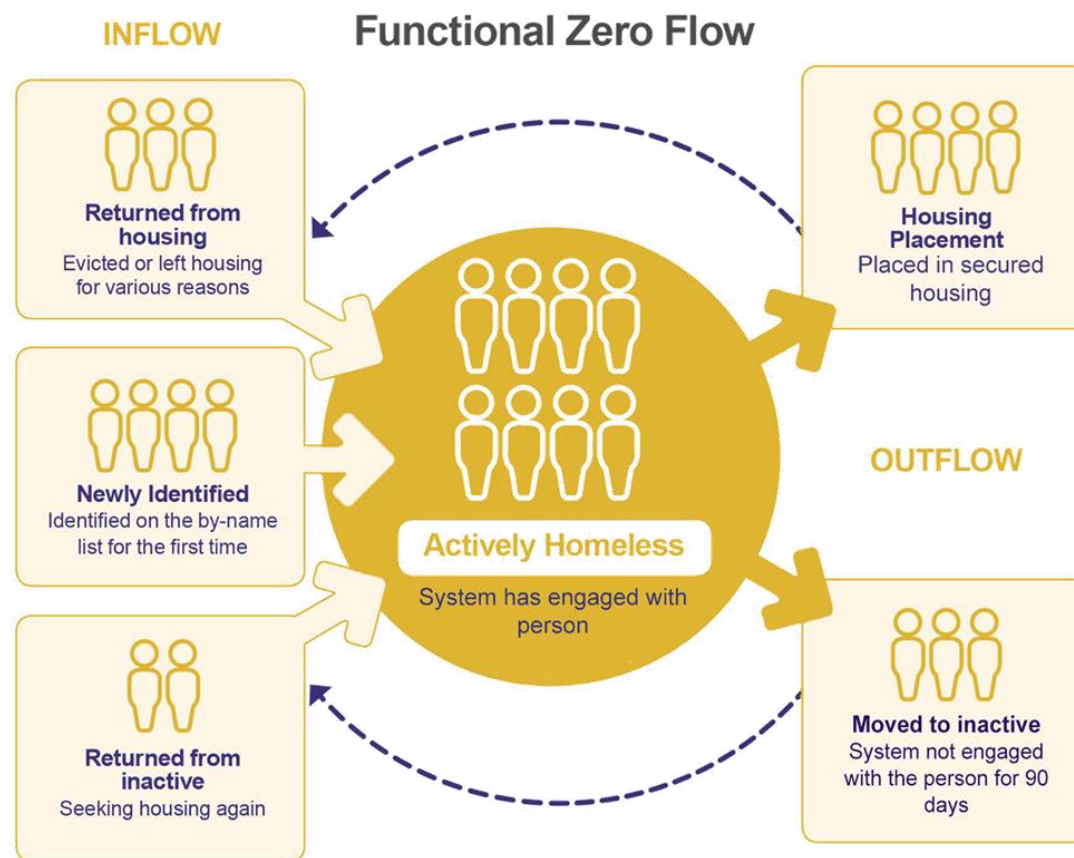
Principal Partner



Government Partners



The Functional Zero Approach



Connections Week and By Name List



What we found

Rough Sleeping in Adelaide

143  **Connections Week** volunteers engaged with **143** people sleeping rough in Adelaide's inner city in May 2018.

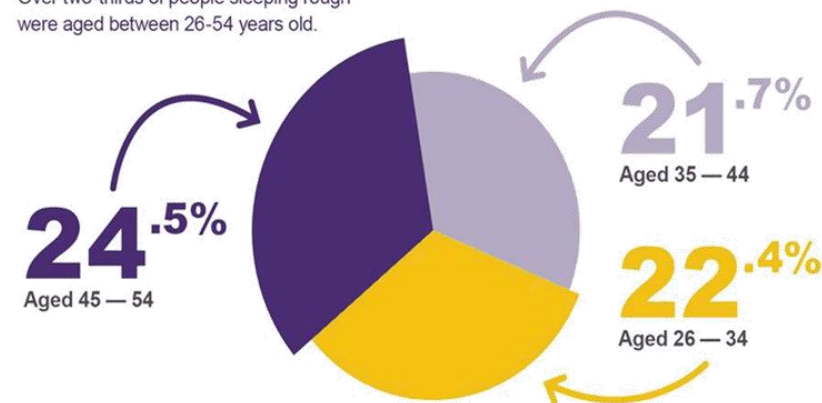


Length of time sleeping rough

29% had been sleeping rough for more than **2** years
15% had been sleeping rough between **1** & **2** years
35% had been sleeping rough for less than **1** year

Age of Rough Sleepers

Over two-thirds of people sleeping rough were aged between 26-54 years old.



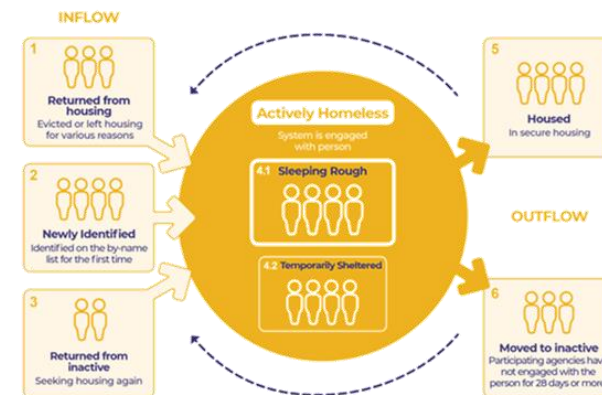
28% of rough sleepers were **ABORIGINAL** and/or **TORRES STRAIT ISLANDER** despite being only **3%** of the overall Australian population

73% of rough sleepers were **male**

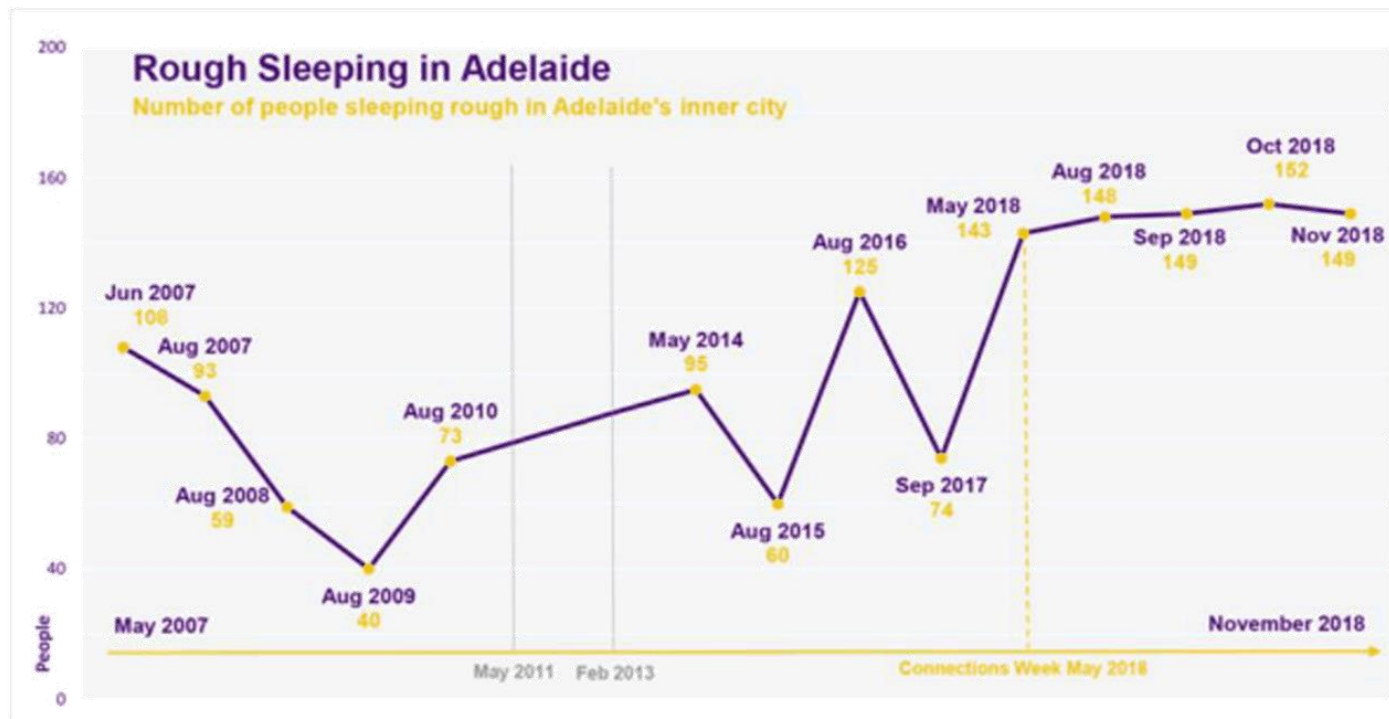
Dashboard

<https://www.dunstan.org.au/projects/adelaide-zero-project/>

Functional Zero Data Points		Current data ⁴ as of 19 November 2018
1.	Returned from housing	
	Number of people who have left the housing system for various reasons and are actively homeless again.	TBC ¹
2.	Newly Identified	
2.1	Number of people per month who have been identified on the By-Name List for the first time in the last month.	16
2.2	Newly identified on the By-Name List for the first time since Connections Week (18 May 2018).	149
3	Returned from inactive	
	Number of people currently seeking housing again after not engaging with the system for 90 days or more.	TBC ¹
4	Actively Homeless	
4.1	Sleeping rough <i>Number of people who are known to be sleeping rough in the inner city and are connected to a lead agency.</i>	149
4.2	Sleeping rough but temporarily sheltered <i>Number of people who were sleeping rough at the time of going on the By-Name List and have since moved into temporary shelter including couch-surfing, crisis, emergency and transitional accommodation or boarding houses.</i>	TBC ¹
5	Housed²	
5.1	Average monthly housing placement rate <i>Average number of people per month who have been housed through the Adelaide Zero Project since Connections Week, 18 May, 2018.</i>	16
5.2	Total number of people housed through the Adelaide Zero Project since Connections Week (18 May 2018).	80
6	Moved to inactive³	
	Current number of people from the By-Name List who participating services have not been able to engage with <i>in the last 90 days or more.</i>	111



Rough Sleeper numbers



Business Alliance to end Homelessness

Aim:

Engage corporate leaders and businesses to share ideas and develop creative solutions to end homelessness in the City of Adelaide.

Focus Areas:

- Businesses trading in the city
- South Australian Corporate Leaders
- Business involved in the housing, development and real estate industries.



Business Alliance to end Homelessness

Solving homelessness requires a whole of community response
We need innovation and more resources - to find new ways to tackle this complex problem. Such as:

Adelaide Zero Project	People Experiencing Homelessness
Cash Contributions	More housing stock and more housing options
Social Capital (i.e Networks and public support)	Employment and Training Opportunities
People Power (Data, administration, marketing)	Interventions to prevent homelessness
Volunteers	Material goods e.g furniture, whitegoods
Innovation Capacity (housing options and models such a Homes for Homes and Tiny Houses	Utility support for connections in a new home
Promotion of the Adelaide Zero Project / Dashboard	Financial Counselling and Support





Lauren Grant
Consultant - Social Inclusion

(08) 8203 7594
l.grant@cityofadelaide.com.au





LGSCN PRESENTATION

LIVE MUSIC AND SAFETY



CITY OF
ADELAIDE

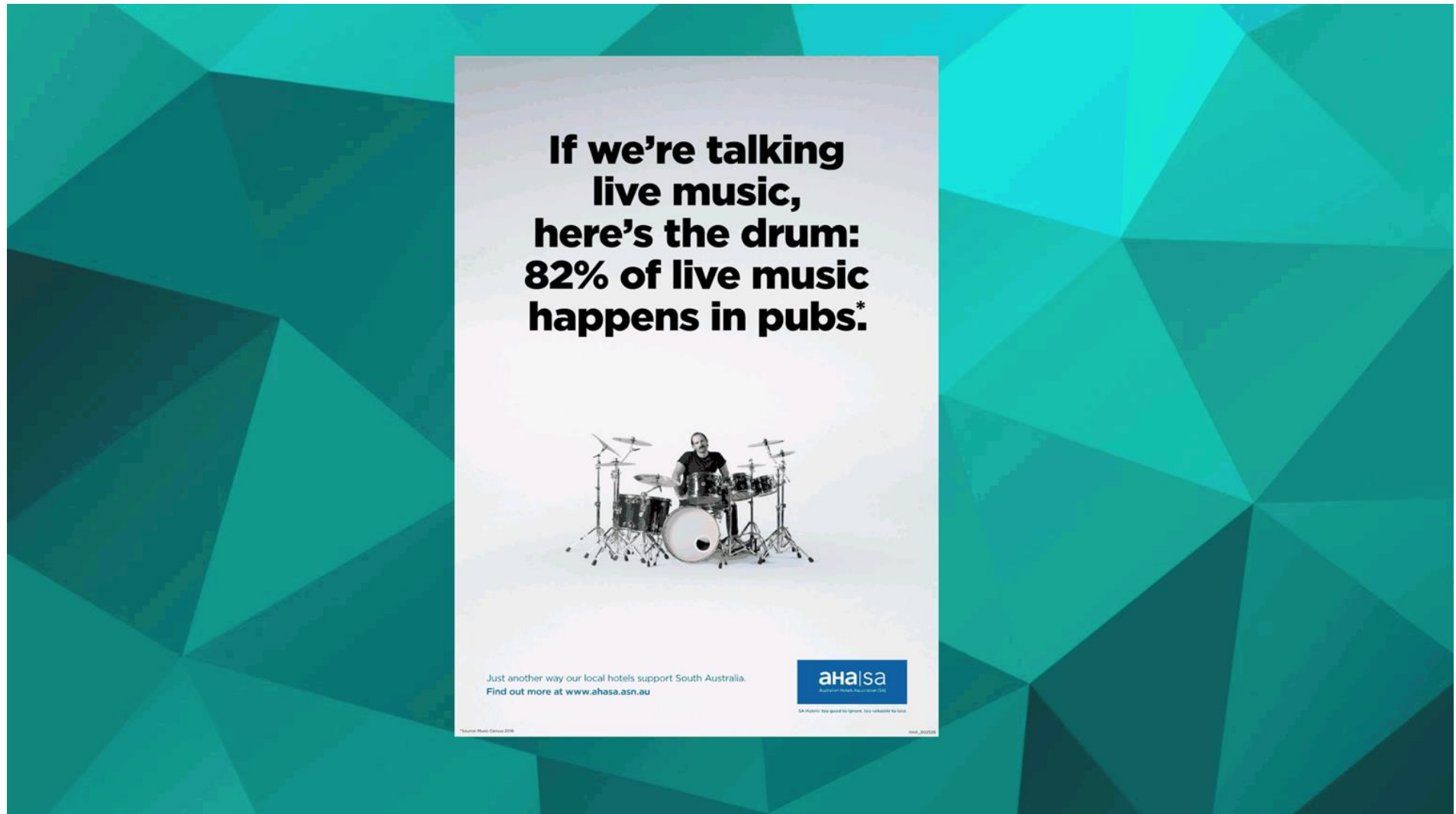
MUSIC SA

- Not for profit industry body
- Contemporary music focus
- Artist, audience and industry development
- On-the-ground stakeholder relationships



MUSIC INDUSTRY CONTEXT

- UNESCO ADELAIDE CITY OF MUSIC
- MUSIC AS A FORCE FOR ECONOMIC GROWTH
- LIVE MUSIC REGULATION
- LIVE MUSIC CENSUS



VALUE OF VENUE BASED LIVE MUSIC

- Commercial
- Careers
- Community
- Connection



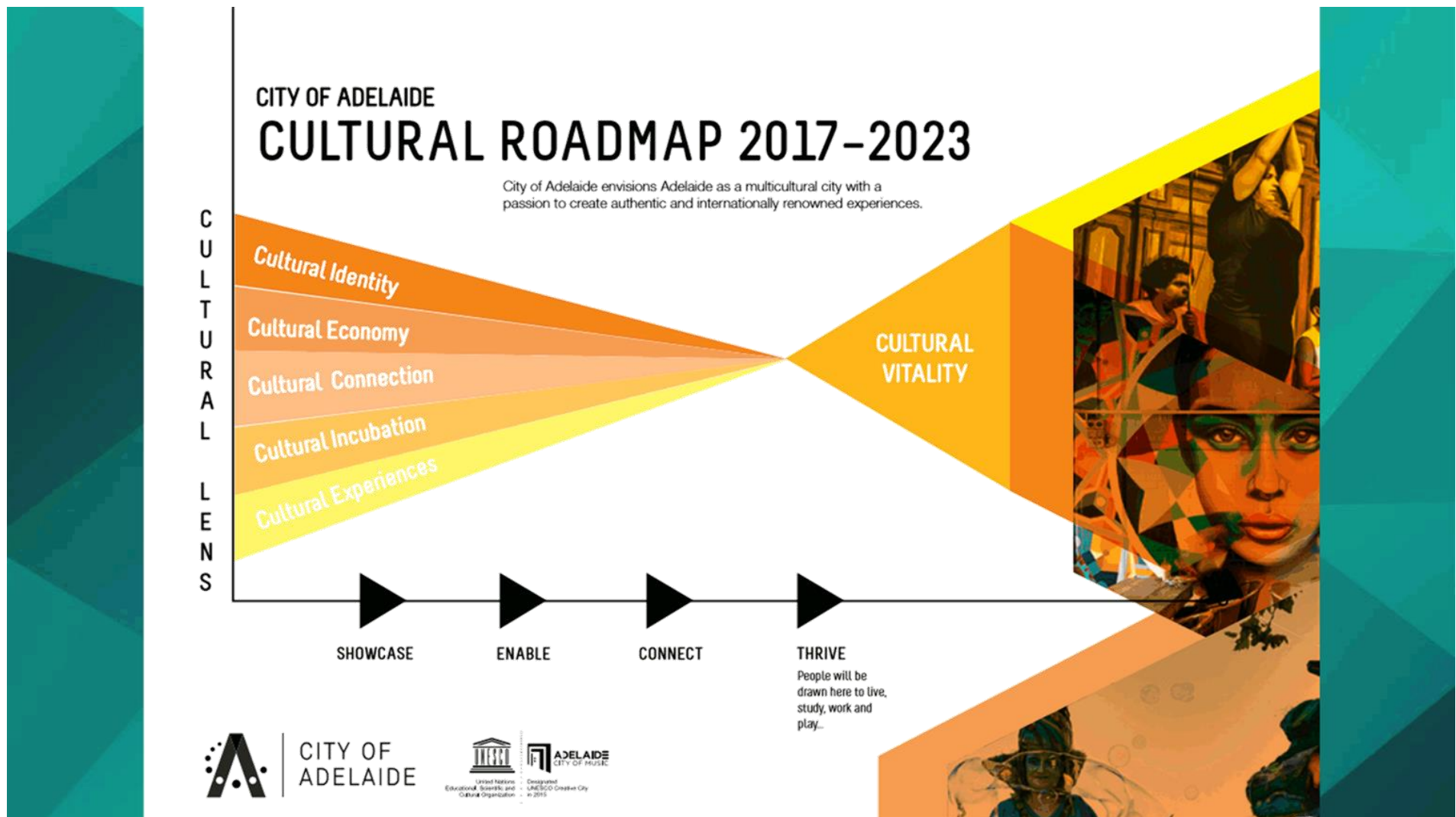
VALUE OF VENUE BASED LIVE MUSIC

<https://www.facebook.com/MusicSA.Adelaide/videos/10157851610115517/>

MUSIC AND A SAFE CITY

CoA ADELAIDE LIVE MUSIC ACTION PLAN

CoA SAFER PLACES & SMALL BARS STUDY



ADELAIDE: CITY OF MUSIC

LIVE MUSIC ACTION PLAN 2017-2020



CITY OF
ADELAIDE



**G
O
A
L
1** THE CITY OF
ADELAIDE IS
A LEADING
GLOBAL CITY
OF MUSIC

**G
O
A
L
3** THE CITY OF
ADELAIDE IS A
MUSIC FRIENDLY
CITY THAT
ENABLES ITS
ROBUST AND
DIVERSE MUSIC
INDUSTRY TO
THRIVE

**G
O
A
L
2** THE CITY OF
ADELAIDE IS
ACTIVATED
THROUGH MUSIC
IN VENUES,
PLACES AND
SPACES

**G
O
A
L
4** THE CITY OF
ADELAIDE IS
KNOWN FOR ITS
ENTHUSIASTIC,
INFORMED AND
CULTURALLY
DIVERSE MUSIC
AUDIENCES



Safer places and small bars



August 2015

Prepared by Adelaide West End Association and Adelaide City Council

This research was funded by the Foundation for Alcohol Research and Education.



DELAIDE
CITY COUNCIL

fare
Foundation for Alcohol
Research & Education

THE POWER OF LIVE

- Live Nation and Research Agency Culture Co-Op
- Global study, 22500 fans, 11 countries, ages 13 to 65
- 73% want to experience real life rather than digital life
- 71% stated that live music moments gives them the most life
- Music defines identity more than home, politics, race or religion
- 70% of biometric tests showed bonding and mood improvement

LIVE MUSIC NEGATES NEGATIVE BEHAVIOUR

"Listening to live music can serve to distract drinkers from frustration and unite them as a group. What is needed in drinking venues is a de-emphasis on the consumption of alcohol for its own sake and a refocus on the entertainment and group conviviality." DR ANNE FOX



NSW PARLIAMENTARY INQUIRY INTO MUSIC & ARTS ECONOMY ...

KEY FINDING:

That the committee found no research available that suggested that music causes violence. In fact, the majority of the evidence the committee received suggested that music assists in preventing violence.

NSW PARLIAMENTARY INQUIRY INTO MUSIC & ARTS ECONOMY ...

- Mr Jeb Taylor, Owner of Farmer and the Owl in Sydney: “I feel when people are watching a band, they are watching a band ... so they just do not drink as much.”
- Mr Jon Perring, Proprietor of The Tote Hotel, a live music institution in Melbourne: “the unifying power of music mitigates the probability of violence taking place.”
- Mr Patrick Donovan CEO Music Victoria: “If they’re facing the stage they are not facing off. It’s bored people who are having fights.”

NSW PARLIAMENTARY INQUIRY INTO MUSIC & ARTS ECONOMY ...

Dr Don Weatherburn, Executive Director, NSW Bureau of Crime Statistics and Research *"Although there is a wealth of research on licensed venues, and a body of research on violence in music as well as violence at rock concerts, I have been unable to locate any research specifically on music venues and violence'.*

UNWANTED SEXUAL ATTENTION AT GIGS

A recent survey of hundreds of gig-goers in Melbourne showed that 96.6 per cent thought that unwanted sexual attention happened in licensed venues and 80.2 per cent viewed unwanted sexual attention as being common.



**CHERRY BAR DOES NOT
TOLERATE SEXUAL HARASSMENT**

**IF YOU HAVE BEEN SEXUALLY HARASSED
IN ANY WAY PLEASE CONTACT ANY MEMBER
OF OUR STAFF IMMEDIATELY**

**OR CALL OUR MANAGER
ON 9639 8122**

WE ALWAYS TREAT THIS VERY SERIOUSLY

**SEXUAL HARASSMENT
MUST BE STOPPED.**



UNWANTED SEXUAL ATTENTION AT FESTIVALS

A recent UNSW report of 500 online surveys shows most participants felt safe most of the time at Australian music festivals, with 61.5 per cent saying that they "usually" felt safe, and 29 per cent responding that they "always" feel safe at festivals. However the study revealed that 74.1 % of participants believe sexual assault does occur at music festivals.



THE MUSIC INDUSTRY RESPONSE

- The momentum for change was initially driven by individuals, in particular female musicians and industry practitioners through social media campaigns that called on male music patrons to stop any mistreatment of females they see taking place on or off the stage.
- For the last 3 years we have seen a broader and more mainstream cultural movement of musicians, promoters, and venues speaking out about sexual harassment and sexual violence with practical tips for change.

ACTION TO MAKE MUSIC SAFE



#ME**NO**MORE

#me**NO**more:
An Open Letter
to the
Australian
Music Industry



ACTION TO MAKE MUSIC SAFE

- BEST PRACTICE GUIDELINES FOR LIVE MUSIC VENUES
- YOUR CHOICE CAMPAIGN
- ASK ANGELA

music.sa

BEST PRACTICE GUIDE
FOR LIVE MUSIC VENUES
IN SOUTH AUSTRALIA

music.sa

VENUE FACT SHEET #2
LIVE MUSIC REGULATION

LIQUOR LICENSING AND LIVE MUSIC
A great deal of work at state and local government levels has been undertaken recently on regulatory reform to support live music.

Since December 2015, the requirement for venues with liquor licences to obtain separate consent for live music entertainment between 11am and midnight is no longer required. The effect of these reforms is that licensed venues no longer need to pay \$539 to obtain a separate consent. Consent is required after midnight.

Existing entertainment conditions that were imposed on a licence prior to December 2015 do not apply between 11am and midnight. This includes conditions previously imposed by the licensing authority as a result of conciliation following a noise complaint. Conditions imposed after December 2015 still apply. Conditions and approvals imposed on licensed premises by other Acts, such as approvals under the Development Act 1993, will not be affected by the changes and will continue to apply.

There is a current statewide 3am lockout.

LOW IMPACT ENTERTAINMENT
On 27 January 2017, the Development (Low Impact Entertainment) Variation Regulations 2017 were made to ensure licensed and unlicensed music venues (coffee shops, restaurants, record stores etc) are now free to host "low risk" live music without development approvals. This allows venues to skip lengthy, complicated approval processes. Low risk entertainment means live entertainment that is carried on inside a building, in accordance with the lawful use and occupation of the premises; and in compliance with the Environment Protection Act 1993, but does not include prescribed entertainment or entertainment that is to be carried on in connection with a proposed change of use of the premises.

HOT TIP!
Before introducing any new forms of entertainment or changing the style of your entertainment, licensees are encouraged to contact their local council to confirm that this would not be considered a "change in use" of the premises for the purposes of the Development Act 1993.

LOCAL COUNCIL CASE MANAGEMENT
The City of Adelaide now provides a case management service for live music venues to provide a single point of contact and assistance to navigate the complex planning, building assessment and liquor licensing systems. This includes those venues who wish to apply to remove entertainment related conditions from their development approvals. This removal is provided free of charge.

Contact the Case Manager:
Madeleine Rains
T: 82037379
E: M.Rains@adelaidecitycouncil.com

The below tool can assist in finding the relevant contact details for other councils.
lga.sa.gov.au/councilmaps

music.sa

VENUE FACT SHEET #3
SETTING UP AND STAGING LIVE MUSIC

GET THE BASICS RIGHT
SIMPLE STAGE SET UP

1. A suitable set of PA speakers to amplify the music coming from the stage. A basic set up includes two speakers facing the audience and at least one speaker facing the musician as a "fold back" so they can hear their performance.
2. A basic mixing unit with at least 4 input channels, which helps manage your sound. Performers need to be able to separate the volume levels of (for example) their instruments and their vocals, to make sure that each aspect of their performance is being amplified in an appropriate and balanced way.
3. A couple of microphones, a set of microphone stands, the appropriate leads and multiple power adapters.
4. A basic lighting set up to illuminate the performance space and use of LED lights to save on power bills.
5. A space, stage or riser that is big enough to comfortably fit a full band including room for a drum kit.
6. Digital desks simplify the mixing/ installation process with iPads etc.

BACKLINE
If you are programming a lot of shows, consider purchasing/leasing 'backline' i.e. a standard drum kit, bass speaker / amplifier, guitar amp, keyboard stands, microphone stands, leads and microphones. This will attract artists to your venue.

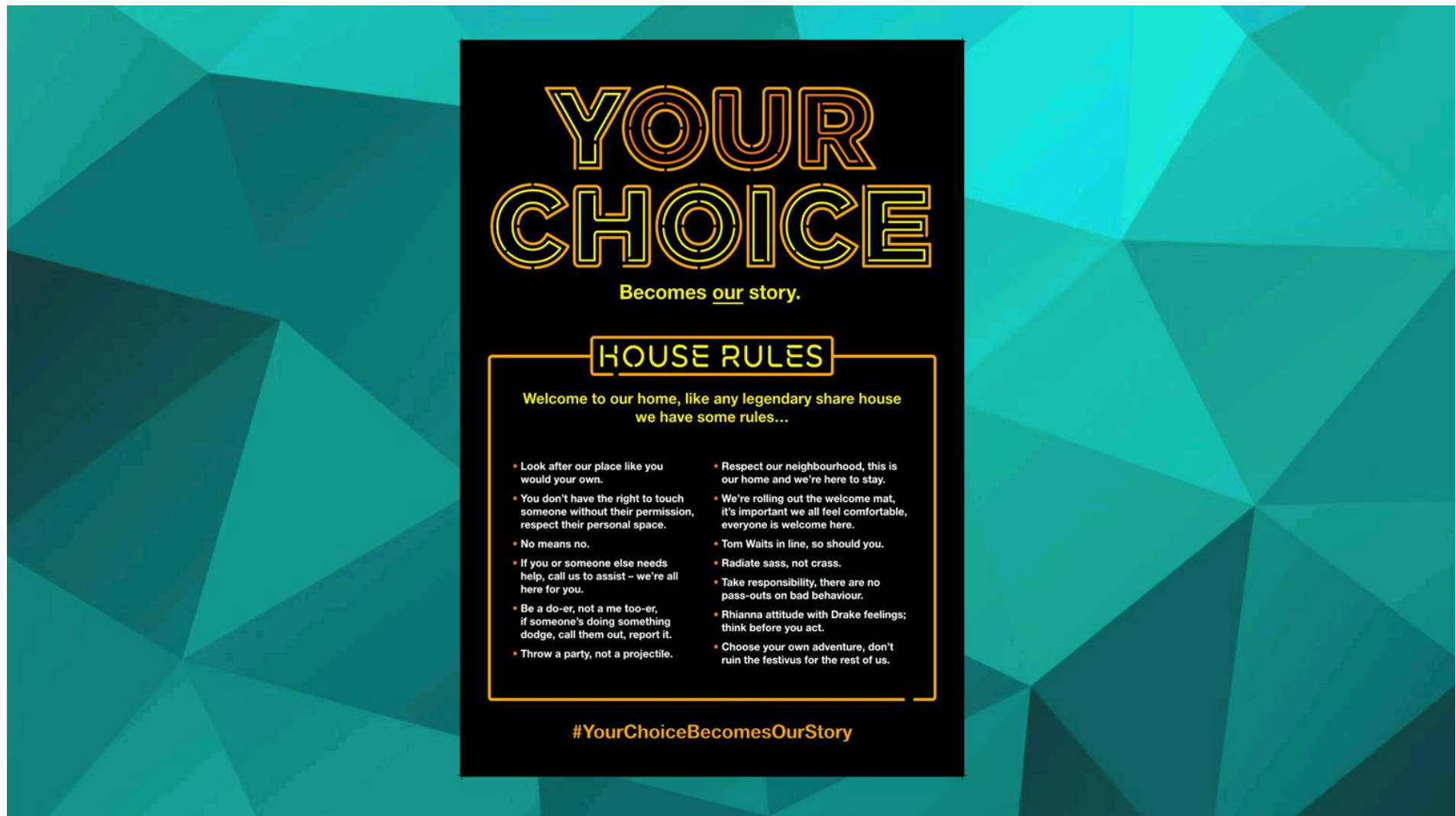
PARKING, LOADING AND STORING
You'll also need to ensure there are suitable parking options, or temporary options for the band to load in their equipment to your venue. Allow plenty of time for a sound check to be completed before patrons arrive. Suitable storage space for storing cases and additional equipment is also a practical necessity. Contact your local council if there is no loading zone.

PA SYSTEMS AND MIXING
Regardless of how good your PA system is, or how good the act is, a good show hinges on how well the sound is mixed. While a simple acoustic set up can be quick to sound check, a skilled engineer should always sound check a band. Always request a stage plot and inputs list from the artist. Consider employing a sound engineer to operate your equipment and ensure all performances at the venue sound the best. Usually the in-house operator mixes sound and lighting for artists for a small fee. Larger acts often bring their own mixer.

HOT TIP!
If you're truly lost on the technical side of things, speak with professionals that know how to set up a venue. Technicians from a production and audio supply, or staging company will be able to recommend the appropriate equipment.

ARTIST RIDER
It is a strong expectation in the entertainment industry that musicians are provided with refreshments. This can be either supplied over the bar upon request or ticket admits can be issued. At the very least water and soft drink should be available free of charge. If the performance is scheduled for early to late in the evening then it is typical to provide a meal, particularly at a corporate gig.

REFERENCE
Check whether your business insurance policy covers you for operating live music performances before proceeding with booking shows. It's also best to check whether the musicians you book have





ACTION TO MAKE MUSIC SAFE

- HAVE A POLICY AND MAKE SURE STAFF KNOW IT
- APPROPRIATE ACTION BY TRAINED SECURITY STAFF
- SIGNAGE – BEHAVIOUR THAT IS NOT TOLERATED
- SOCIAL MEDIA AND WEBSITE MESSAGING SETS THE TONE
- EVICT OFFENDERS
- GET RID OF GENDER SPECIFIC DRINK SPECIALS
- SAFE SPACES
- FESTIVAL HELPLINE
- EDUCATE FESTIVAL GOERS – COMMUNITY SUPPORT GROUPS
- PUBLIC ANNOUNCEMENTS

26/11/2018

Measuring the Australian NTE



A presentation to the Local Government Safe Cities Network (LGSCN)

Prepared by the team at Ingenium Research

Agenda

- Introduction
- Review of 2016-17 research
- Looking to 2018 data
 - Expected timeframes
 - Potential improvements
- Other research of interest

26/11/2018

Introduction

Review of 2016-17 research – Changes

- Extended the analysis coverage to 88 LGAs
- Developed a user friendly Excel based tool
 - Includes a ranking of various metrics
- A more visually accessible report layout

Ingenium Research

This workbook contains LGA Rankings of Core NTE and sub-sectors in City of Adelaide - 2017

Selected State: SA
 Selected LGA: Adelaide (C)
 Metro: City of Adelaide
 Sector/Sub-sector: City of Adelaide
 Rankings based on: Number

Choose the state/LGA on the index page
 Choose the metro you wish to investigate
 Choose the sector ranking to investigate
 Choose whether rankings are based on number or density

Instead of producing a sheet for each of the 88 LGAs, including the 13 Core NTE as a part of its tool breakdown by ANZSIC

Select State: SA
 Select LGA: Adelaide (C)

Position of City of Adelaide in terms of number of Drink Establishments

LGA Rank	LGA Name	State	Drink Establishments	Per km²	% Core NTE
5	City of Adelaide	SA	113	8.5	10%

Please note that the sheets and describe:

Ranking of all 88 LGAs in terms of number of Drink Establishments	Ranking of all 88 LGAs in terms of density of Drink Establishments	Per km²	% Core NTE		
1	City of Sydney	NSW	2576	19.8	12%
2	Brisbane City Council	QLD	281	6.2	9%
3	City of Melbourne	VIC	240	6.6	10%
4	Yarra City Council	VIC	166	6.5	13%
5	City of Adelaide	SA	113	8.5	10%

The NTE in South Australia (SA)

6.1 SA City of Adelaide

Adelaide has the second largest concentration of drink establishments per km² out of the 88 LGAs analysed

Adelaide City NTE is one of the most vibrant and diverse in the state, with a high concentration of 2016 establishments (113) compared to 10% of all SA and 20% of Adelaide and its vicinity, where approximately 10% of the state's population live.

Adelaide's density, with 113 and Adelaide is also assessed in the ranking of the state's 88 LGAs, where the City NTE network, see Table 10, which establishes the employment (20) and turnover (20).

Table 10: Drink Establishments in City of Adelaide

Metric	Core NTE 2017	% Change vs 2016	% Total Core NTE	% Total City
Establishments	113	-0.2%	6.2%	4.4%
Employment	12,883	0.2%	10.1%	3.3%
Turnover (\$m)	\$1,185	0.3%	4.4%	3.0%

Figure 10: Adelaide's density of drink establishments per km²

Figure 11: Adelaide's density of drink establishments per km²

Figure 12: Adelaide's density of drink establishments per km²

Figure 13: Adelaide's density of drink establishments per km²

Figure 14: Adelaide's density of drink establishments per km²

Figure 15: Adelaide's density of drink establishments per km²

Figure 16: Adelaide's density of drink establishments per km²

Figure 17: Adelaide's density of drink establishments per km²

Figure 18: Adelaide's density of drink establishments per km²

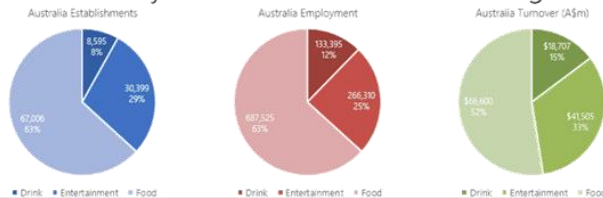
Figure 19: Adelaide's density of drink establishments per km²

Figure 20: Adelaide's density of drink establishments per km²

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Review of 2016-17 research – Results

- In Australia, the Core NTE in 2017:
 - 106,000 establishments
 - 1,087,000 employees
 - \$127 billion in turnover
- Growth continues to be at a faster rate than the wider economy
- Food remains the key driver behind the Core NTE's growth



Review of 2016-17 research – Results

- New South Wales and Victoria are the largest contributors
 - Although NSW has grown at a slower rate between 2016 and 2017
- The fastest growing Core NTEs are Tasmania and ACT
- Sydney continues to dominate as the densest Core NTE (per km²)

State/Territory	Establishments		Position	LGA Name	State	Establishments	Density Per km ²
	Number	Change 16-17					
New South Wales	36,196	▲ 3.1%	1	City of Sydney	NSW	4,872	182.5
Victoria	29,857	▲ 3.4%	2	Waverley Council	NSW	702	74.7
Queensland	19,117	▲ 3.8%	3	North Sydney Council	NSW	738	70.3
Western Australia	9,953	▲ 3.2%	4	Yarra City Council	VIC	1,305	66.9
South Australia	6,441	▲ 2.4%	5	City of Melbourne	VIC	2,405	64.3
Tasmania	1,960	▲ 3.6%	6	Port Phillip City Council	VIC	1,274	61.5
Australian Capital Territory	1,752	▲ 4.0%	7	City of Adelaide	SA	808	51.8
Northern Territory	754	▲ 4.7%	8	City of Perth	WA	605	44.2
Australia	106,000	▲ 3.2%	9	Inner West Council	NSW	1,512	42.7
			10	Woollahra Municipal Council	NSW	511	41.5

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Looking to 2018

- Expected timeframes
 - ABS due to release latest CABEE dataset February end 2019
 - Additional datasets (Australian Industry) due May end 2019
 - Starting in 1st week of April 2019 → Delivery in 1st week of July 2019
- Potential improvements
 - Extend the report coverage to new members or larger NTEs
 - Review online Profiler tool and survey its users to determine improvements
 - Model in Australian Tax Office data to estimate tax contributions
 - Reviewing liquor licencing data from each state/territory
 - Looking to other data sources, e.g. visitor statistics, transport usage, crime to start to build a holistic view of activity

Other research of interest

- Trial investigation of crime statistics in Victoria (from 16-17 research)
 - Short paper that compared trends in NTE against trends in incidents
 - Hypothesised at a Victorian level and tested at an LGA level
 - Currently under review to streamline the output
- Going below LGA level to investigate NTE centres
 - Carried out for Brisbane LGA (which is disproportionately large)
 - Follows a similar approach to studies conducted in London boroughs
- A study for City of Sydney Council that covers both elements
 - Investigates Core NTE across 10 postcodes in the LGA using ABS data
 - Uses BOCSAR crime data to investigate night time incidents in these areas
 - Compares trends across both to determine correlations / linkages

26/11/2018

Questions

- Questions?

Email: ingeniumresearch@outlook.com

FINANCIAL REPORT

Six months ended

31 December 2018



Financial Report
Six months ended 31 December 2018

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Financial Report
Six months ended 31 December 2018

1. Income Statement

For the six months ending 31 December 2018

	YTD Forecast Budget	YTD Actual Results	YTD Forecast Variance	Annual Forecast	Adopted Budget
	\$'000	\$'000	\$'000	\$'000	\$'000
Income					
Rates & charges	90,035	89,801	(233)	90,327	90,273
Statutory fees & fines	2,314	2,238	(76)	4,818	4,508
User fees	13,294	13,007	(288)	26,424	26,203
Contributions - cash	3,800	3,798	(2)	5,314	3,578
Grants - Operating (recurrent)	5,184	5,424	240	11,743	11,717
Grants - Operating (non-recurrent)	635	645	10	1,070	224
Other income	676	682	6	1,258	1,081
Net gain (loss) on disposal of property, infrastructure, plant & equipment	72	49	(23)	(93)	(93)
Total Income	116,010	115,644	(366)	140,861	137,489
Expenses					
Employee costs	27,931	27,604	327	56,282	56,085
Materials and services	15,572	14,689	883	28,699	26,544
Contractors	12,108	11,584	524	26,193	26,146
Depreciation and amortisation	11,022	11,022	0	22,046	22,054
Finance costs	492	491	1	968	968
Other expenses	393	394	(1)	797	798
Total expenses	67,518	65,784	1,734	134,984	132,594
Underlying Surplus (Deficit)	48,492	49,860	1,368	5,878	4,895
Grants - Capital (recurrent and non-recurrent)	9,269	9,480	211	17,164	13,105
Comprehensive result	57,761	59,340	1,579	23,041	18,000

Financial Report
Six months ended 31 December 2018

2. Balance Sheet

As at 31 December 2018

	31/12/2018	31/12/2017	30/06/2018
	\$ '000	\$ '000	\$ '000
Assets			
Current assets			
Cash and cash equivalents	14,218	16,740	14,945
Other financial assets	23,298	18,443	36,824
Trade and other receivables	69,841	63,238	8,677
Inventories	345	371	324
Other assets	1,096	1,026	1,112
Total current assets	108,798	99,820	61,882
Non-current assets			
Trade and other receivables	122	268	122
Other financial assets	2,279	-	1,000
Investments in associates and joint ventures	3,321	3,029	3,322
Property, infrastructure, plant and equipment	1,831,866	1,532,562	1,821,383
Intangible assets	993	933	993
Total non-current assets	1,838,582	1,536,792	1,826,820
Total assets	1,947,380	1,636,612	1,888,702
Liabilities			
Current liabilities			
Trade and other payables	(13,001)	(12,109)	(12,505)
Trust funds and deposits	(3,857)	(3,364)	(4,477)
Provisions	(12,128)	(11,769)	(12,007)
Interest-bearing liabilities	(1,365)	(1,300)	(1,332)
Total current liabilities	(30,350)	(28,542)	(30,321)
Non-current liabilities			
Provisions	(1,280)	(1,109)	(1,280)
Interest-bearing liabilities	(17,993)	(19,358)	(18,684)
Trust funds and deposits	(6)	(98)	(6)
Total non-current liabilities	(19,279)	(20,565)	(19,970)
Total liabilities	(49,629)	(49,107)	(50,291)
Net assets	1,897,751	1,587,505	1,838,411
Equity			
Accumulated surplus	791,358	495,343	791,358
Surplus (deficit) for period	59,340	46,450	-
Reserves	1,047,053	1,045,712	1,047,053
Total equity	1,897,751	1,587,505	1,838,411

Financial Report
Six months ended 31 December 2018

3. Statement of Cash Flows

For the six months ended 31 December 2018

	31/12/2018	31/12/2017
	\$'000	\$'000
Cash flows from operating activities		
Rates and charges	29,060	25,946
Statutory fees and fines	2,238	2,193
User fees	12,556	13,588
Grants - operating	6,069	5,534
Grants - capital	9,480	1,047
Contributions - monetary	3,798	1,932
Interest received	710	517
Trust funds and deposits taken	4,211	3,195
Net GST refund	-	-
Employee costs	(28,488)	(27,017)
Materials and services	(21,430)	(22,224)
Trust funds and deposits repaid	(3,992)	(3,124)
Net cash provided by/(used in) operating activities	14,213	1,586
Cash flows from investing activities		
Payments for property, infrastructure, plant and equipment	(26,482)	(9,647)
Proceeds from sales of property, infrastructure, plant and equipment	444	453
Payments for investments	(33,555)	(19,470)
Proceeds from sales of investments	45,801	37,338
Net cash provided by/(used in) investing activities	(13,791)	8,675
Cash flows from financing activities		
Finance costs	(491)	(523)
Proceeds from borrowings	-	-
Repayment of borrowings	(658)	(627)
Net cash provided by/(used in) financing activities	(1,149)	(1,149)
Net increase (decrease) in cash and cash equivalents	(727)	9,111
Cash and cash equivalents at the beginning of the period	14,945	7,629
Cash and cash equivalents at the end of the financial period	14,218	16,740

Financial Report
Six months ended 31 December 2018

4. Statement of Capital Works

For the six months ending 31 December 2018

	YTD Forecast Budget	YTD Actual *	YTD Bud Var	Forecast Budget **	Amount Carried Forward	Adopted Budget
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Classification						
Buildings	9,566	9,571	(4)	26,975	3,494	17,741
Roads	3,539	3,584	(45)	7,389	1,153	4,325
Footpaths and Cycleways	2,244	2,264	(20)	3,154	17	3,090
Carparks	153	168	(15)	544	104	460
Drainage	756	759	(3)	3,267	94	3,467
Waste Management	11	17	(6)	81	31	50
Other Capital Roads and Drainage	141	89	52	1,201	575	720
Recreational Leisure and Community Facilities	1,398	1,534	(136)	3,967	525	3,206
Parks and Open Space	791	792	(2)	2,644	1,465	1,260
Fixtures, Fittings and Furniture	30	7	23	109	5	80
Plant, Machinery and Equipment	1,425	1,246	180	3,162	(37)	3,882
Computers and Telecommunications	194	231	(36)	1,743	838	930
Property Sales	600	633	(33)	650	0	0
Building Renewal	1,237	1,388	(151)	1,266	(754)	4,470
Total capital works	22,086	22,282	(196)	56,152	7,511	43,681

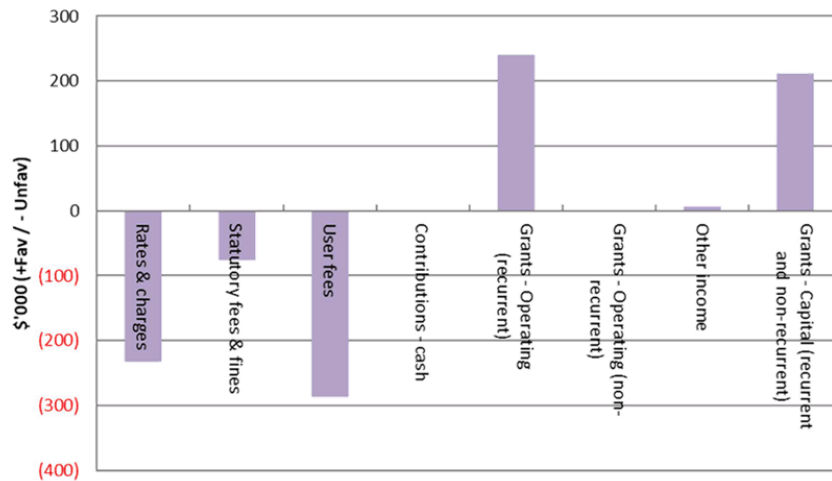
* YTD Actual expenditure includes Carried Forwards

** Forecast Budget expenditure includes Carried Forwards

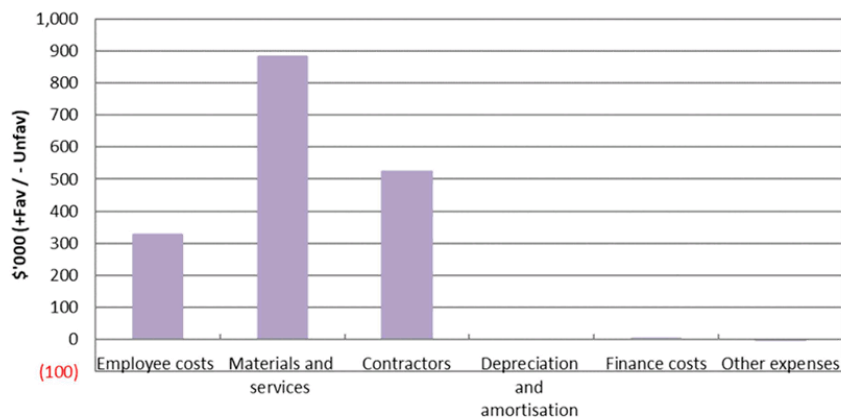
Financial Report
Six months ended 31 December 2018

5. Financial and Capital Analysis

Income – YTD Forecast Budget variances

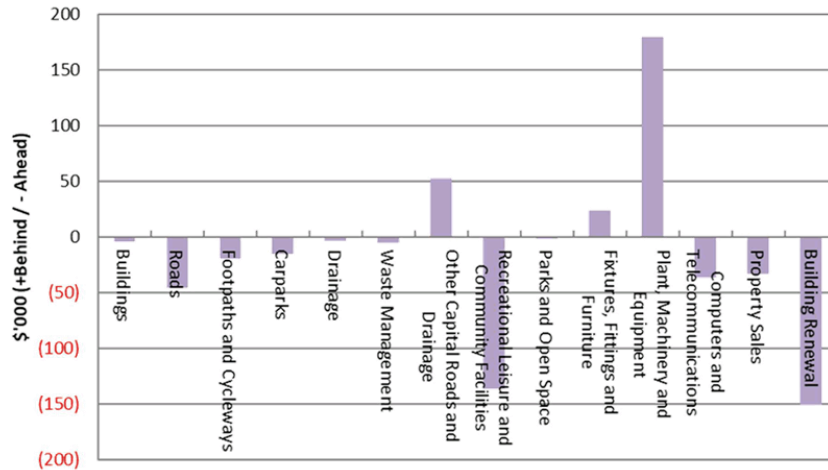


Expenses – YTD Forecast Budget variances

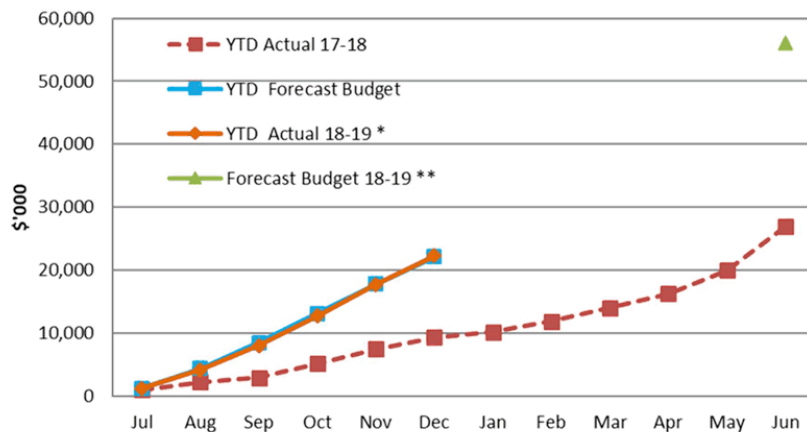


Financial Report
Six months ended 31 December 2018

Capital Works – YTD Forecast Budget variances by asset class



Capital works YTD expenditure cumulative



*YTD Actual expenditure includes Carried Forwards

**Forecast Budget expenditure includes Carried Forwards and future years' projects brought forward

These graphs demonstrate that the capital program is on par with overall budget predictions.

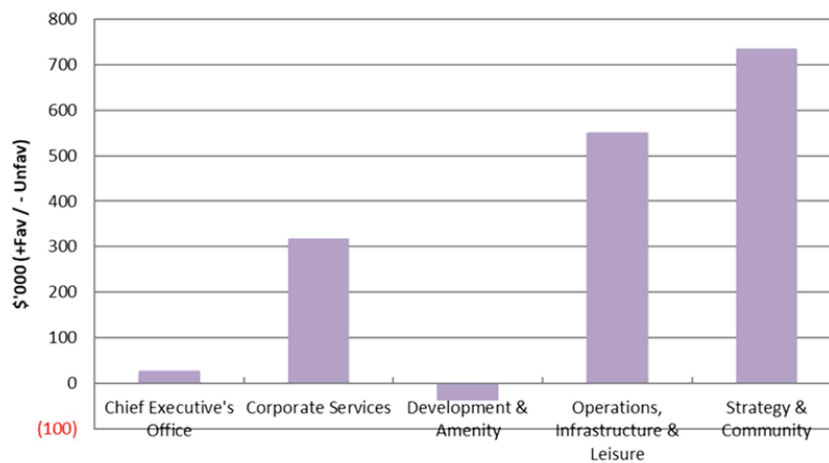
Financial Report
Six months ended 31 December 2018

Directorate Analysis

	YTD Forecast Net \$'000	YTD Actual Net \$'000	YTD Bud Var Net \$'000	Annual Forecast Net \$'000
Department				
Chief Executive's Office	(1,046)	(1,021)	25	(2,330)
Corporate Services	(14,943)	(14,627)	316	(29,924)
Development & Amenity	135	98	(37)	(1,284)
Operations, Infrastructure & Leisure	(10,929)	(10,379)	549	(22,177)
Strategy & Community	(4,151)	(3,417)	734	(10,839)
	(30,934)	(29,346)	1,587	(66,554)
Capital Grants & Contributions	9,269	9,480	211	17,164
Net (Gain)/Loss on disposal of equipment	72	49	(23)	(93)
Other non-attributable *	79,354	79,158	(196)	72,525
Net (surplus) deficit	57,761	59,340	1,579	23,041

* Other non-attributable includes rate & charges revenue, grants commission, depreciation, and insurance.

Department net cost YTD Budget variances (depiction of the table above)



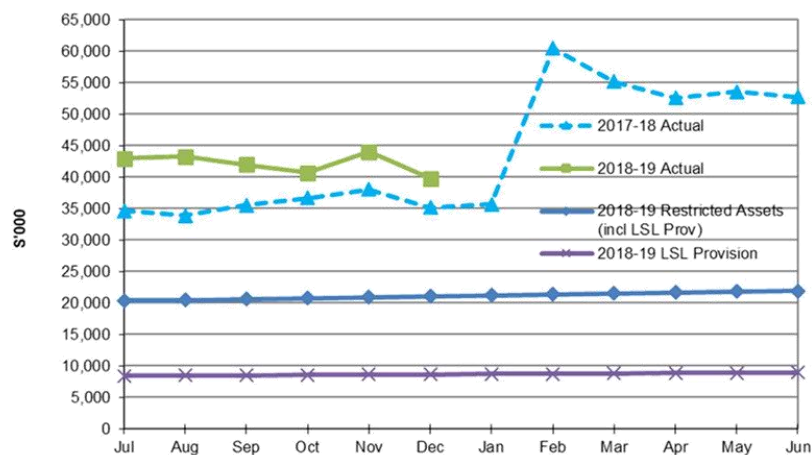
Financial Report
Six months ended 31 December 2018

6. Financial Position

	2018-19 December Actual \$'000	2017-18 December Actual \$'000	2018-19 Adopted Budget \$'000	2017-2018 June EOFY Actual \$'000
Cash and investments	39,795	35,183	35,564	52,769
Net current assets	78,448	71,278	15,994	31,561
Net assets and total equity	1,897,751	1,587,505	1,567,649	1,838,411

The Financial Position as at 31 December 2018 shows cash and investment balances of \$39.80 million and a net current asset position of \$78.45 million, which are above balances this time last year. The net asset position as at 31 December 2018 is \$1.90 billion. Cash and investment balances are above expectations identified in the Long Term Financial Strategy for the current period of 2018/2019.

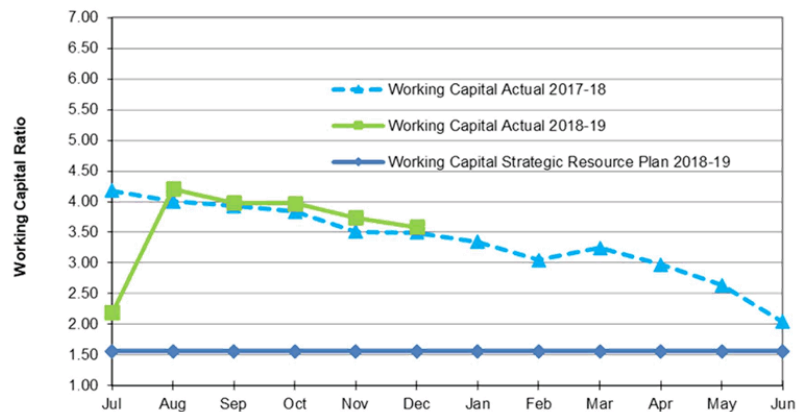
Actual cash & investments balance by month



This graph reflects that there are sufficient cash reserves to cover both restricted assets and any fluctuations in cash flow.

Financial Report
Six months ended 31 December 2018

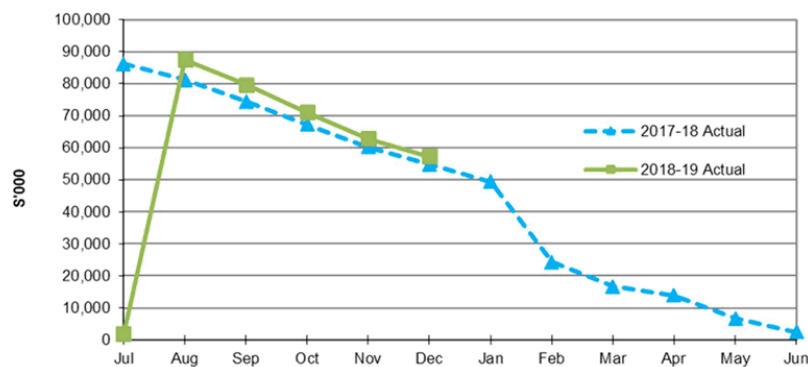
Actual working capital ratio by month
(Current Assets / Current Liabilities)



The working capital ratio is a measure of liquidity. It is essential for this figure to be greater than 1.00 at all times, with the VAGO recommended level being in excess of 1.50. Council's working capital ratio clearly meets this recommendation.

The ratio is expected to follow a similar trend to the previous financial year.

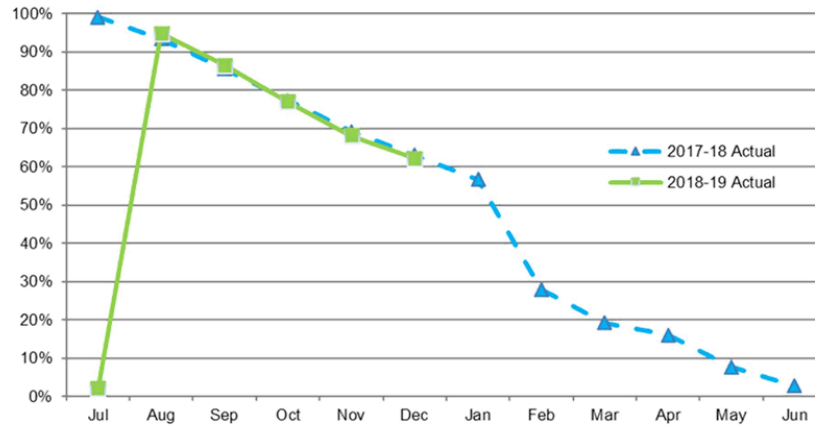
Actual rates outstanding balances by month



The December result indicates a similar trend of rates outstanding as compared to the same stage last year, taking into account rates being struck in August of this year.

Financial Report
Six months ended 31 December 2018

Rates debtor collection rate by %

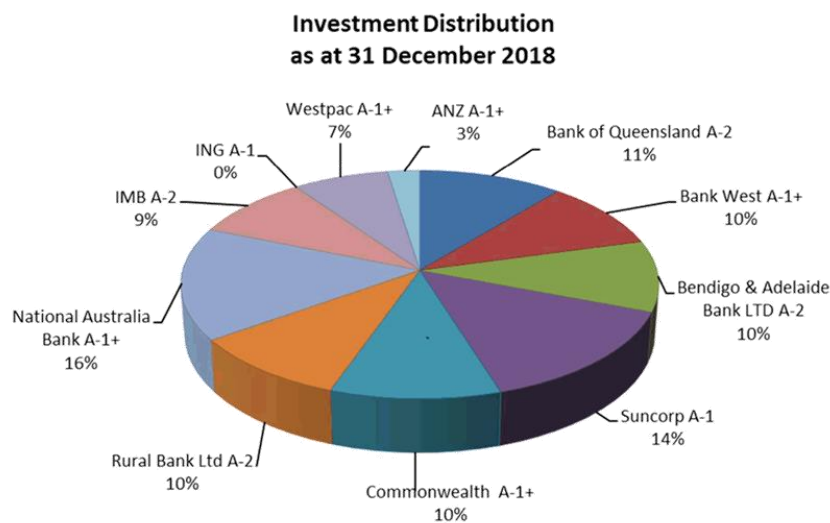
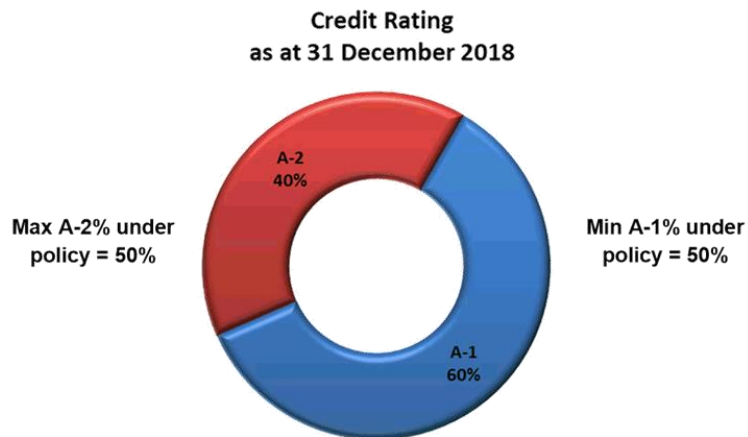


Rate debtor's collection levels during 2018/2019 are in line with expectations, taking into account rates being struck in August of this year.

Financial Report
Six months ended 31 December 2018

7. Cash and Investments

The following graphs indicate the diversification and credit ratings of the investment portfolio at the end of December. The table lists all the investments held as at 31 December 2018. Council has met Investment Policy guidelines for December with respect to the portfolio's balance between A-1 and A-2 investments, and holding no greater than 15% of the portfolio with one investing partner (16% NAB holdings includes large on-call balance).



Financial Report
Six months ended 31 December 2018

Investments as at 31 December 2018							
Institution	Credit Rating	Maturity Date	Period Days	Yield %	Type	\$000's	%
Bank West	A-1+			1.45	On-Call	3,000	7.3%
National Australia Bank	A-1+			1.80	On-Call	3,947	9.6%
Bendigo & Adelaide Bank LTD	A-2	10-Jan-19	77	2.45	Term Dep.	600	1.5%
Bank of Queensland	A-2	23-Jan-19	77	2.40	Term Dep.	1,000	2.4%
Suncorp	A-1	24-Jan-19	73	2.32	Term Dep.	1,400	3.4%
Suncorp	A-1	31-Jan-19	78	2.50	Term Dep.	1,216	3.0%
IMB	A-2	07-Feb-19	83	2.55	Term Dep.	1,200	2.9%
Bank West	A-1+	20-Feb-19	86	2.60	Term Dep.	1,000	2.4%
Rural Bank Ltd	A-2	10-Jan-19	28	2.00	Term Dep.	1,000	2.4%
IMB	A-2	21-Mar-19	83	2.50	Term Dep.	1,000	2.4%
IMB	A-2	03-Jan-19	120	2.60	Term Dep.	1,000	2.4%
Bendigo & Adelaide Bank LTD	A-2	09-Jan-19	98	2.55	Term Dep.	1,408	3.4%
Commonwealth	A-1+	10-Jan-19	91	2.27	Term Dep.	400	1.0%
Bank of Queensland	A-2	17-Jan-19	106	2.55	Term Dep.	2,500	6.1%
Rural Bank Ltd	A-2	05-Feb-19	152	2.68	Term Dep.	1,007	2.5%
Bendigo & Adelaide Bank LTD	A-2	28-Feb-19	92	2.60	Term Dep.	817	2.0%
Westpac	AA-	06-Mar-19	96	2.45	Term Dep.	3,000	7.3%
ANZ	A-1+	20-Mar-19	111	2.49	Term Dep.	1,006	2.5%
Suncorp	A-1	28-Mar-19	115	2.65	Term Dep.	2,750	6.7%
National Australia Bank	A-1+	03-Apr-19	118	2.70	Term Dep.	2,596	6.3%
IMB	A-2	11-Apr-19	120	2.60	Term Dep.	500	1.2%
Commonwealth	A-1+	17-Apr-19	111	2.53	Term Dep.	1,507	3.7%
Rural Bank Ltd	A-2	14-Feb-19	240	2.84	Term Dep.	1,000	2.4%
Suncorp	A-1	19-Mar-19	270	2.80	Term Dep.	513	1.3%
Commonwealth	A-1+	16-May-19	364	2.60	Term Dep.	1,148	2.8%
Rural Bank Ltd	A-2	30-May-19	365	2.82	Term Dep.	1,000	2.4%
Commonwealth	A-1+	21-Jun-19	364	2.62	Term Dep.	1,146	2.8%
Bank of Queensland	A-2	13-Mar-20	731	2.85	Term Dep.	1,000	2.4%
Bendigo & Adelaide Bank LTD	A-2	13-Jul-20	732	2.90	Term Dep.	1,279	3.1%
						40,940	100%

Term Dep. = Term Deposit NCD = Negotiable Certificate of Deposit

Council's performance against the industry wide benchmark (Bank Bill Swap Reference Rate – Average Bid which summarises the returns on banks bills over the period chosen) is provided below:

Benchmark: 90 days Bank Bill Swap Reference Rate – Average Bid (Source: Australian Financial Markets Association)	1.96%
Maroondah Investment Portfolio as at 31 December 2018	2.59%

Balance Sheet Analytics – as at 31 December 2018

	31/12/2018	31/12/2017	Comments
	\$ '000	\$ '000	
Assets			
Current assets			
Cash and cash equivalents	14,218	16,740	Change in composition of term deposit investments between current/non-current, cash/non-cash based on cash management needs.
Other financial assets	23,298	18,443	
Trade and other receivables	69,841	63,238	Increased receivable balance associated with higher rate and garbage debtors, fluctuations in debtors control account.
Inventories	345	371	
Other assets	1,096	1,026	
Total current assets	108,798	99,820	
Non-current assets			
Trade and other receivables	122	268	
Other financial assets	2,279	-	See above comment regarding investment mix.
Investments in associates and joint ventures	3,321	3,029	Council recognised Land Under Roads (LUR) under AASB 1051 for the first time at 30 June 2018, adding \$277m in previously unrecognised assets.
Property, infrastructure, plant and equipment	1,831,866	1,532,562	
Intangible assets	993	933	
Total non-current assets	1,838,582	1,536,792	
Total assets	1,947,380	1,636,612	
Liabilities			
Current liabilities			
Trade and other payables	(13,001)	(12,109)	Reflects accounts payable and sundry creditors with fluctuations occurring because of timing differences and accruals.
Trust funds and deposits	(3,857)	(3,364)	Employee provisions. Increase relates to higher annual leave and LSL accrual balances.
Provisions	(12,128)	(11,769)	
Interest-bearing liabilities	(1,365)	(1,300)	
Total current liabilities	(30,350)	(28,542)	
Non-current liabilities			
Provisions	(1,280)	(1,109)	Loan facility used in funding the construction of Aquanation. Decreases reflect 6 monthly repayments.
Interest-bearing liabilities	(17,993)	(19,358)	
Trust funds and deposits	(6)	(98)	
Total non-current liabilities	(19,279)	(20,565)	
Total liabilities	(49,629)	(49,107)	
Net assets	1,897,751	1,587,505	
Equity			
Accumulated surplus	791,358	495,343	
Surplus (deficit) for period	59,340	46,450	
Reserves	1,047,053	1,045,712	
Total equity	1,897,751	1,587,505	

Cash Flow Analytics – as at 31 December 2018

	31/12/2018 \$'000	31/12/2017 \$'000	Comments
Cash flows from operating activities			
Rates and charges	29,060	25,946	
Statutory fees and fines	2,238	2,193	
User fees	12,556	13,588	
Grants - operating	6,069	5,534	
Grants - capital	9,480	1,047	Current year capital grants include \$7.1m in relation to HE Parker Reserve and \$1.2m RTR Lincoln Road YTD Open Space contributions ahead compared to prior period (\$2.7m vs. \$1.1m).
Contributions - monetary	3,798	1,932	
Interest received	710	517	
Trust funds and deposits taken	4,211	3,195	
Net GST refund	-	-	
Employee costs	(28,488)	(27,017)	
Materials and services	(21,430)	(22,224)	
Trust funds and deposits repaid	(3,992)	(3,124)	
Net cash provided by/(used in) operating activities	14,213	1,586	
Cash flows from investing activities			
Payments for property, infrastructure, plant and equipment	(26,482)	(9,647)	
Proceeds from sales of property, infrastructure, plant and equipment	444	453	Net decrease in investments from Jul - Dec 18 is \$5.6m less than July - Dec 17, which corresponds with council's higher investment balance compared to this time last year. Investment balances fluctuate based on the timing and maturity of council's investment profile. See above comment.
Payments for investments	(33,555)	(19,470)	
Proceeds from sales of investments	45,801	37,338	
Net cash provided by/(used in) investing activities	(13,791)	8,675	
Cash flows from financing activities			
Finance costs	(491)	(523)	
Proceeds from borrowings	-	-	
Repayment of borrowings	(658)	(627)	
Net cash provided by/(used in) financing activities	(1,149)	(1,149)	
Net increase (decrease) in cash and cash equivalents	(727)	9,111	
Cash and cash equivalents at the beginning of the period	14,945	7,629	
Cash and cash equivalents at the end of the financial period	14,218	16,740	

Active and Healthy Ageing Initiative 2015-2020

Age-friendly journey report Year 3: 2017-2018

Introduction

Maroondah City Council is pleased to present its third year progress report to the community regarding its Active & Healthy Ageing Initiative – Towards an Age-friendly Maroondah 2015-2020.

Since the launch of the Initiative, Council has made significant inroads in getting the initiatives underway. The third year report has continued with this trend which is quite an achievement considering the current change environment within the Aged & Disability industry with reforms to My Aged Care and the National Disability Insurance Scheme.

- Community Support & Health Services domain: Thirty out of the thirty-one initiatives were either launched, are ongoing or completed. The final initiative will be launched in Year 5.
- Transportation domain: All fifteen initiatives have either been launched, are ongoing or completed.
- Communication & Information domain: Sixteen out of nineteen initiatives were either launched, are ongoing or completed. Three initiatives yet to be launched are scheduled for Year 4 & 5.
- Housing domain: This has seen the launch of all five initiatives.
- Social Participation domain: Five out of six initiatives were either launched, are ongoing or completed. One is scheduled for Year 4.
- Respect & Social Inclusion domain: Nine out of ten initiatives were either launched, are ongoing or completed. One initiative is scheduled for Year 5.
- Outdoor Spaces & Building domain: All ten initiatives were launched, are ongoing or completed.
- Civic Participation & Employment: Nine out of ten initiatives were either launched, are ongoing or completed. One is scheduled for Year 4.

Of a total of 106 initiatives, 99 initiatives have been launched meaning they were either completed or are ongoing. Seven initiatives have yet to be launched. This means that Maroondah Council had achieved 93% of its 106 Active & Healthy Ageing initiatives by the end of Year 3. This is an amazing feat and is testament to the hard work and dedication demonstrated by all the stakeholder departments within Council and the Maroondah community. Council will continue to look for opportunities to engage with Maroondah's older residents to identify appropriate, beneficial and sustainable initiatives.

Following is the third year progress report of the age-friendly initiatives.

Council thanks our community for contributing towards an age-friendly Maroondah.

Priority One Initiatives: Community Support & Health Services.

Health and support services are vital to maintaining health and independence in the community...In most collaborating cities, the supply, organisation and financing of many health and social services are decided by the state or national government rather than the city...Nevertheless, health and social services are delivered within a city by local people in local establishments, and community-based for-profit and voluntary groups play an important role in delivering support and care.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:66)

Maroondah 2040: A safe, healthy and active community

Maroondah is a safe, healthy and active community with local opportunities provided for people of all ages and abilities to have high levels of social, emotional and physical wellbeing.

	Initiatives	Accomplishments	Status
1.1	Consider the opportunity of incorporating dog walkers to Council's Volunteer Register for vulnerable persons and the socially isolated to create another point of contact and regular visits for the age cohort who are unable to leave their home to walk their pet.	Completed Year 1 (2015-2016)	Completed
1.2	Explore the opportunity to extend the distribution of the Community Health Newsletter and relevant health support programs to the community groups catering to the 45+ age group including, but not limited to, environmental issues, community events and Council's emergency management procedures & resources.	Community Health are undergoing a review of their communication strategy and mechanisms for distributing information. This is still in progress. As such newsletters have not been delivered during this period.	Ongoing

1.3	Ongoing relationship building and community strengthening of Emergency Management service providers and committee participation to support vulnerable persons in the community.	<ul style="list-style-type: none"> • Council Support of the Vulnerable Persons Coordinator • Assistance for vulnerable persons with emergency planning by linking them with appropriate service providers. • Ongoing support of the Maroondah Police Seniors Register with 32 new clients added to the register during the 2017/18 period, bringing the total to 554 clients. • Quarterly Municipal Emergency Management Planning Committee meetings. • Staff participation in Emergency Relief Centre Management planning. • Red Cross training conducted for Emergency Planning for Vulnerable clients with Aged & Disability staff members and Emergency Management Team members. • Council participates in regional emergency exercises and training to strengthen relationships with emergency management agencies • Maroondah, Knox and Yarra Ranges Shire Councils work collaboratively together to plan for, respond to and provide relief and recovery services after an emergency on a regional scale. • Launch of the Maroondah Hoarding & Squalor Network Website in May 2018. 	Ongoing
1.4	Investigate the feasibility of developing an education awareness program for Council staff to become better informed about introducing opportunities of support for vulnerable people and/or people at risk of social isolation and create report back mechanisms to Council to assist with their future wellbeing.	<p>The development of an education awareness program was investigated and deemed not feasible or practical due to a number of reasons including: funding, resourcing, privacy, confidentiality and time required to develop such a program.</p> <p>However, in conducting Council's day to day business, opportunities for raising awareness and information sharing have been presented to individual service areas and through collaborative partnerships Council has been able to identify and support vulnerable people and/or people at risk of social isolation. These have included the following:</p>	Completed

		<ul style="list-style-type: none"> - Regular collaboration between Community Health, Local Laws and Aged and Disability departments provided a more holistic and integrated management of vulnerable people - Continued coordination of The Hoarding and Squalor Network improving knowledge of council staff and community agencies through presentations from guest speakers and the development of the Maroondah Hoarding and Squalor Network website. - Internal awareness sessions as a result of incidents to Building and Engineering Services, Customer Service, Rates & Revenue, Local Laws, Community Health, Youth Services, Aged & Disability Services, Maternal Child Health, Planning, etc. <p>Completed Year 3 (2017-2018)</p>	
1.5	Community Planning & Development to commence research into the feasibility of convening a local health & wellbeing service providers network and if viable include as an action within the Maroondah Community Wellbeing Plan - Action Plan 2016/17.	Council has undertaken a review of representation on the Maroondah Partners in Wellbeing Committee with the intention of encouraging a broader spread of representation across the health and wellbeing sector. There are no current plans to establish an additional network.	Completed
1.6	Ongoing internal consultations will be conducted regarding climate change to inform the municipality's emergency planning with regards to older and vulnerable persons in the municipality.	Adopted in 2018, the Climate Change Risk and Adaptation Strategy guides Council's role in relation to climate change with a focus on planning and managing the risks of climate change, seeking opportunities for partnerships, building our adaptive capacity, and encouraging future proofing design to respond to risks. The development of the Strategy was a collaborative effort between Council and the community. It identifies 42 climate change risks to Council and includes 25 key directions to assist Council to move towards achieving a climate adapted Maroondah, including reducing the vulnerability of the people at risk in Maroondah.	Completed

		<p>Through the Solar Savers program, Council has made solar power more accessible to 19 low income households. It is among the first programs in Australia enabling households to install solar PV systems and pay them off through a special charge scheme over 10 years. Council has committed through the Maroondah 2040 community vision, not only to reduce emissions, but to support those most vulnerable to climate change impacts and increasing energy costs.</p> <p>Council's Vulnerable Persons Coordinator coordinates extreme weather conditions protocols for response.</p>	
1.7	Customer Service to work with Aged & Disability Services to be provided and informed about information relating specifically to carers groups within Maroondah to inform customers.	<p>The Customer Service team have developed an online knowledge management system within an existing software program that has enabled one consistent portal of information.</p> <p>Aged & Disability Services continue to provide ongoing information and updates.</p>	Ongoing
1.8	Customer Service to provide Commonwealth Home Support Program (CHSP) and Home and Community Care Program for Younger People (HACC PYP) brochures and/or age-friendly information when sending out disabled parking permits where applicable.	<p>Original initiative has been amended to reflect the national reforms in the aged and disability sectors.</p> <p>New materials were developed in line with the Commonwealth's Aged Care Reform and the State's roll out of the National Disability Insurance Scheme. The updated materials are available through Customer Service Outlets.</p> <p>A review is scheduled for Year 5 (2019-2020).</p>	Ongoing
1.9	Investigate whether age-friendly information can be in other Council mail outs to maximise hard-copy resources.	<p>The demand for the publication and distribution of hard copy literature has declined due to the evolving online access to community information. Hard copy mail outs are still provided to the community as requested e.g. Chatterbox newsletter.</p>	Ongoing

1.10	Explore Council's sponsorship of a rescued animal to visit residential aged care facilities (pet therapy).	Pilot project commenced during the 2017-2018 period and included 8 aged care facilities. Responses during the trial from residents and Animal Aid were extremely positive and favourable. 5 out of the 8 facilities are now proceeding with direct arrangement with Animal Aid for continuation of the program. This program was also a finalist in the LGPro Aged & Disability awards 2018. Completed Year 3 (2017-2018)	Completed
1.11	Develop a communications strategy specifically targeted for the 45+ age cohort to disseminate information regarding the activities and options at all Maroondah Leisure facilities.	Maroondah Leisure have completed their Active Adults review and launched a video presentation to Maroondah Healthy Ageing Network on Monday 1 October 2018. Maroondah Leisure will go on a roadshow to community groups (45+ years of age) from mid November 2018.	Ongoing
1.12	Introduction of the Grey Medallion Pilot program which aims to provide life skills in the water for people aged 55+.	Maroondah Leisure advised that there had been insufficient interest over the last 2 years for Learn to Swim for over 55's since the initial session in Year 1. The focus has been on growth and retention of overall Learn to Swim programs. The initiative will be reviewed in Year 5.	Ongoing
1.13	Examine the possibility to advocate for the reintroduction of a community swimming bus for the new facility, Aquanation, and assess feasibility to seek Vic Health funding to support this initiative.	Swimming program proved successful that it has now become an open access public class and part of Aquanation's ongoing schedule as the age-friendly warm water class. Council continues to provide transportation for local residents accessing the program. Completed Year 3 (2017-2018)	Completed

1.14	Council Volunteer Coordinator will provide ongoing support through the development of a Council Volunteer Program which includes a volunteer pack with all relevant information including a volunteer handbook and induction program to the Maroondah community including those aged 45+ to access Council's volunteer opportunities.	Completed Year 1 (2015-2016)	Completed
1.15	Investigate opportunities to develop a carers' pack that can assist carers aged 45+ with the care of children aged 0-12.	Completed Year 2 (2016-2017)	Completed
1.16	Connect parents, grandparents and ageing carers of children to relevant information regarding active and healthy ageing initiatives through existing database distribution mechanism.	Children's Services will continue to share information when appropriate. New Children's Action Plan 2018/19 incorporates opportunities for intergenerational social & cultural support.	Completed
1.17	Increase feedback reporting mechanism from Maternal & Child Health (MCH) Home visits back to Aged & Disability Services to inform of intergenerational care being provided particularly in low socio-economic families.	The Maternal and Child Health Nurses are actively engaging with grandparents and older foster carers who are caring for children. Grandparents are encouraged to attend MCH education groups and are advised of activities and support services within Maroondah, including the Maroondah Carers' Support Network. Both Maternal & Child Health staff and Aged & Disability Assessment Officers provide home visits to the community and information is exchanged and introductions made to each of the service areas where applicable. The quarterly Community Services Forums are also a platform whereby feedback is provided to strengthen support and outreach.	Ongoing

1.18	Develop information regarding intergenerational care of young children 0 to 5 years old to be distributed to intergenerational carers.	The Maternal & Child Health (MCH) team have developed an information booklet for grandparents and other carers who are caring for children in out of home care. The booklet has information about services, immunisation, preschool etc. and distributed in Year 3 (2017 - 2018).	Ongoing
1.19	Maximise resources by including Maternal & Child Health (MCH) Nurses in training opportunities for dealing with the ageing population of different Culturally & Linguistically Diverse (CALD) backgrounds and provide Commonwealth Home Support Program (CHSP) and Home & Community Care Program for Younger People (HACC PYP) packs to ageing carers for their reference.	Original initiative has been amended to reflect the national reforms in the aged and disability sectors. The MCH team are provided with ongoing professional development training involving their ongoing work with vulnerable parent groups and CALD families. Training opportunities are also provided to engage with Aboriginal and Torres Strait Islander peoples and people from a Culturally and Linguistically Diverse (CALD) background and other vulnerable family groups. The 2018 training program was developed in partnership with the Yarra Ranges MCH program, the Eastern Community Legal Centre and the Boordawan Willam Aboriginal Healing Service.	Ongoing
1.20	Research and investigate the possibility of establishing and facilitating a voluntary Adopt-a-Grandparent scheme to support families with no intergenerational contact and/or support to enhance health and wellbeing of parents and children and the older person.	Feasibility investigations are scheduled for Year 5 (2019-2020).	Not Yet Commenced
1.21	Investigate extending current Council programs to incorporate an intergenerational component.	Most Council programs aim to include all ages where practicable. The following programs were delivered during the 2017/2018 period: <ul style="list-style-type: none"> • Maroondah Festival • Maroondah Carols • Reconciliation Week activities 	Ongoing

		<ul style="list-style-type: none"> • Children's Week events • I.T. Clinic – free one to one I.T. intergenerational training in partnership with Ringwood Secondary College & Heathmont College • Earth Hour - an event aimed to facilitate learning and knowledge sharing about climate change through people meeting and interacting with others. • Ride to Work Day 2016- working and retired seniors constituted 11% of event attendance. • Different Journeys monthly activity – an intergenerational dinner where youth with a disability and multi-generational families support their social and vocational development in hospitality. • Families with a Parent with Mental Illness – supported family fun day for families. <p>Arts and Cultural Development projects and programs included a strong focus on intergenerational activity:</p> <ul style="list-style-type: none"> • Sorry Day 2017 • Arts programming at Realm including the Arts Incubators, Exhibitions and Live at Realm music programs. • Night of Light program focusing on suicide in older people <p>Maternal & Child Health encourages grandparents to attend the weekly pram walks at each of the maternal and child health centres (7 centres within Maroondah). The Maternal and Child Health Nurses actively support the Councils Pram Walk in October 2017 and encourage active and healthy exercise. The opportunity exists for parents to participate in pram walks from the MCH centres over the warmer months.</p>	
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1.22	Explore opportunities to create intergenerational programs with Mothers' groups and the Commonwealth Home Support Program (CHSP) Planned Activity Groups at Council's Social Inclusion and Wellbeing Centre (Kerrabee).	The Swinburne Children's Centre visited monthly since September 2017 and performed for a number of the seniors groups. Feedback from both groups revealed positive benefits both from the seniors and the children themselves.	Ongoing
1.23	Council to continue to advocate to the Federal Government regarding the Commonwealth Home Support Program (CHSP) to achieve optimal outcomes for consumers aged 65+.	Original initiative has been amended to reflect the national reforms in the aged and disability sectors. Successful transition from the former HACC program to the Commonwealth Home Support Program (CHSP) with clients supported to register with My Aged Care. Negotiated with Commonwealth to ensure best outcomes are achieved for clients and community needs.	Ongoing
1.24	Explore opportunities to maximise current resources of Council's Occupational Therapist service provision to allow consumers to manage independently in their home and to support them to age in place.	Short-term Reablement Program run by Allied Health Assistant under the guidance of Council's Occupational Therapists, has delivered positive outcomes for clients. Continued consultation with EACH to ensure best client outcomes for accessing Occupational Therapy services. Review of Occupational Therapy referral procedures completed to ensure optimal access to service for clients.	Ongoing
1.25	Examine the possibility of increasing the diversity of volunteer options within Council and the municipality.	Council continues to support an ongoing expression of interest on-line mechanism which outlines the opportunities available. Over the past year additional volunteers have been recruited primarily in the Kerrabee and Bushland/Friends programs. Volunteers continue to be a major support to delivered meals program and the Maroondah Police Seniors Register.	Ongoing

1.26	Continue advocacy role to work with Primary Care Partnerships (PCP) to promote and deliver preventative health programs.	<p>Council's Active & Healthy Ageing Coordinator was invited to participate in the Eastern Metropolitan Region's (EMR) Older Persons Needs Analysis Steering Group and participated in the EMR Older Persons Health and Wellbeing Workshop to present the research and key findings in their report in January 2017 and to identify the regional priorities for future work on the health and wellbeing of older persons in the eastern region.</p> <p>The principles of health literacy have now been incorporated into Council's updated Commonwealth Home Support Program booklet.</p> <p>The Outer East Health & Community Support Alliance now produce fortnightly newsletters to support communication and information exchange.</p>	Ongoing
1.27	Seek feedback on the possibility of presenting relevant age-friendly information to community stakeholders on a regular and/or rotational basis.	The Active & Healthy Ageing Initiative presents to community groups as requested.	Ongoing
1.28	Build and strengthen relationships with service providers and agencies who provide services to the ageing population and collaboratively determine best approaches for information exchange and resource sharing.	<p>Participation in the Maroondah Network meetings.</p> <p>Aged & Disability Services participate in a number of agency network groups to improve information exchange and resource sharing for better health outcomes to the Maroondah community including but not limited to: My Aged Care, National Disability Insurance Scheme, Mental Health, Respite & Carers.</p>	Ongoing

1.29	Promote programs and services catering for carers through various communication channels.	<p>Information is distributed via a range of channels including website, social media, Maroondah Leader newspaper, Eastern FM, Maroondah in Focus, Keeping in Touch advertisement and through the networks.</p> <p>Programs and services included:</p> <ul style="list-style-type: none"> • Pathway to Carers Walking groups attended by the National Disability Insurance Scheme (NDIS) Transition Coordinator • NDIS Transition Coordinator presented to numerous carers groups and schools to assist clients with the NDIS transition • Celebrated 20 years of Maroondah Carers Support Group, group relocated to Kerrabee and program refreshed • Liberty Swing at Ringwood Lake Park along with installation of 'Changing Places' facility <p>Continued support and coordination of the Maroondah Carers' Group and the dementia specific Akuna Carers' group in partnership with EACH and Donwood Aged Care.</p>	Ongoing
1.30	Council's website upgrade to ensure accessibility compliance for online communication as outlined in the Web Content Accessibility Guidelines (WCAG).	<p>New website development project was launched during Year 3 (2017-2018).</p> <p>The new website aims to meet WCAG 2.0 guidelines and also includes ReadSpeaker on all pages and Easy English pages for core content.</p>	Completed
1.31	Council will continue to provide regular updates and communications regarding seasonal messaging as it relates to health and wellbeing of the age cohort, particularly vulnerable persons and/or the socially isolated (e.g. heatwave notifications).	<ul style="list-style-type: none"> • During the summer season, information on Health Alerts is available via a number of communication channels: website, letter to CHSP & HACC PYP recipients, Vulnerable Persons Register and the Maroondah Police Seniors Register. Alerts use a range of channels as appropriate for the time and date. 	Ongoing

		<ul style="list-style-type: none"> • Council distributed information on various community safety initiatives during this period including fire planning, flood and storm preparation. • Access and distribution of the brochure issued by the Department of Health & Human Services: "How to Cope and Stay Safe in Extreme Heat". • Bushfire Safety and Evacuation Plans are reviewed annually. • Council's Immunisation Service provides seasonal awareness programs in relation to free annual flu shots for people over the age of 65. • Council's Immunisation team provides awareness programs through the Council's website for current vaccine programs. For example: <ul style="list-style-type: none"> - Free Shingles vaccine available for people aged 71 years of age and over. - Whooping cough vaccine recommended for grandparents (available for fee payment at any Council Immunisation session). - Thunderstorm Asthma community education sessions. 	
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Priority Two Initiatives: Transportation.

Transportation, including accessible and affordable public transport, is a key factor influencing active ageing. In particular, being able to move about the city determines social and civic participation and access to community and health services.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:20)

Maroondah 2040: An accessible and connected community

Maroondah is an accessible community for all ages and abilities with walkable neighbourhoods, effective on and off-road transport networks, and access to a range of sustainable transport options.

	Initiatives	Accomplishments	Status
2.1	Investigate the possibility of creating a flyer and information on Council's website regarding Maroondah's parking restrictions in and around Maroondah's activity hubs (e.g. train stations, shopping centres) to distribute to the community.	<p>Council's Engineers have commenced work on a Maroondah wide Parking Policy and Strategy. This will involve stakeholder consultation and is scheduled to be completed in November 2018.</p> <p>Council's Engineers are working to develop a series of Frequently Asked Questions (FAQs) and Fact sheets on parking within Maroondah as part of the policy development. This information will be published online and will provide general information on parking and parking issues. It is expected that the FAQs and fact sheets will be developed and made available when the parking policy is finalised and completed in November 2018.</p>	Ongoing

2.2	An internal Bus Network Review will be conducted and the findings presented to private bus operators (Trans Dev and Ventura) which will include buses, trains and telebuses. The aim of the review is to first understand the needs of the community and then use this information to lobby to the private public transport operators.	<p>Stage 2 of this project was completed during this period which involved the production of a Position Paper, <i>Carrying Us Forward – Maroondah's Bus Future</i>, to provide an advocacy base for discussions with transport authorities and operators (e.g. Public Transport Victoria).</p> <p>The evidence and recommendations of the Position Paper, <i>Carrying Us Forward – Maroondah's Bus Future</i> has feed into a draft <i>Bus Network Policy</i>. The policy is progressing through sign off, public exhibition and adoption process.</p>	Ongoing
2.3	Council will continue to participate in the Eastern Transport Coalition and advocate for the public transport needs of the community and strengthen its relationships with private operators	<p>The Eastern Transport Coalition focus has been the development of the Regional Transport Priorities Plan based on the priority pillars of connectivity, liveability, sustainability and productivity and efficiency. A key area of interest is improvements to urban walkability and road permeability to aid right of access to bus stops.</p> <p>The Regional Transport Priorities Plan will be incorporated into the Eastern Transport Coalition's Advocacy Strategy which will be carried forward to the next State election.</p> <p>The Eastern Transport Coalition has escalated its activity during the State Election, with a Commuters Count campaign to improve transport in Melbourne's east. The campaign has focused on resolving the transport and movement issues with key train, tram and bus infrastructure and service priorities. For the City of Maroondah the focus has been on level crossing removals, Croydon Station Up grades and bus service improvements.</p>	Ongoing
2.4	Strategic land use around public transport hubs will be investigated which will consider the needs of an ageing population.	Considered in the Housing Strategy. For further information, visit: www.maroondah.vic.gov.au/Maroondah-Housing-Strategy	Ongoing

		Council has also developed a discussion paper which identified opportunities within the Planning Scheme to encourage better mobility outcomes by introducing exemplary transit-oriented outcomes within the built form. This discussion paper will serve to inform future work with Engineering Services and Statutory Planning to exercise greater impact within the planning permit process for better ease of human movement.	
2.5	Strategic Planning and Sustainability to partner with the Active and Healthy Ageing Initiative to exchange information regarding public transport issues relevant to the ageing population.	Council's Transport and Sustainability Planner and the Active & Healthy Ageing Coordinator work collaboratively to provide up to date information to the community and provide individual responses to requests that are directed to them. The Active & Healthy Ageing Initiative Improved Outdoor Spaces Nominations Program is also another avenue Council uses to provide opportunities to the community for feedback.	Ongoing
2.6	An upgrade of all existing bus shelters to be rolled out so that they comply with the Disability Discrimination Act (DDA).	<p>Bus shelters are an Adshel asset and are maintained by Adshel.</p> <p>Shelters continue to be identified for upgrade as well as new locations being identified that do not currently have a shelter.</p> <p>If you would like to nominate a bus shelter for Council's consideration for assessment within the Maroondah municipality, please visit: www.maroondah.vic.gov.au/Improved-Outdoor-Spaces</p>	Ongoing
2.7	Commence roll out of an integrated pedestrian network to all bus stops.	Unconstructed pathways leading to bus stop pads are being maintained on a bi-annual proactive program. In addition to the proactive program, Council also responds reactively to requests made by the public in accordance with Councils Customer Service Standards. These actions ensure that the paths are kept free of defects and trip hazards as is practicable.	Ongoing

		<p>New connections are provided where possible through existing capital works program budget allocations and advocacy to Public Transport Victoria (PTV).</p> <p>The Improved Outdoor Spaces Nominations Program considers nominations put forward by the community for both constructed and unconstructed pathways. You can find the nominations proforma at the link below, if you would like to provide Council with a nomination: www.maroondah.vic.gov.au/Improved-Outdoor-Spaces</p>	
2.8	Research possible grant funding opportunities to install Parkiteer facilities. Parkiteer is leading the way in free and secure bike parking at railway stations and public transport hubs.	<p>The relocated Heatherdale Station included provision for a Parkiteer. Additional Parkiteer facilities are incorporated in the Eastern Transport Coalition (ETC) advocacy campaign for State Election funding. For more information, please visit: http://www.etc.org.au/commuterscountcampaign/</p> <p>The release of the Victorian Cycling Strategy has diverted attention of Transport for Victoria away from station cycling parking. This has placed discussions on hold until further notice.</p>	Ongoing
2.9	Develop Council's Integrated Transport Strategy. This strategy along with Council Structure Plans will outline better accessibility and mobility for the municipality. This information will enable Council to seek funding (when available) as it will show Council's statement of intent for future developments within the municipality. This will also assist with improving Maroondah's walkability which will align with Plan Melbourne's vision for a 20 minute city whereby every home will be within 20 minutes travel time of jobs,	<p>Following our review to determine how to advance the preparation of an Integrated Transport Strategy, work has commenced to conceptualise a draft high level Integrated Transport Framework, by 30 May 2019.</p> <p>The process will involve identification and synthesis of existing projects, emerging transportation trends and issues, transport and land use scenarios and forecasted emerging transport projects.</p>	Launched

	shops, cafes, schools, parks and community facilities.		
2.10	Strategic Planning and Sustainability to collaborate with the Active & Healthy Ageing Initiative to inform the walkability project.	<p>The Active & Healthy Ageing Initiative partners regularly with Strategic Planning & Sustainability, Assets and Engineering Services to respond to walkability exercises as put forward by the community.</p> <p>The Maroondah Digital Transport map is now on-line. Its purpose is to inform and encourage local residents to conduct more local trips by active or public transport.</p>	Ongoing
2.11	Council will continue to advocate to Public Transport Victoria regarding the location of nominated new bus shelters as per community feedback.	<p>Locations for new shelters continue to be identified and are provided to Adshel for installation.</p> <p>If you would like to provide a nomination for a proposed new bus shelter for Council's consideration, please visit: www.maroondah.vic.gov.au/Improved-Outdoor-Spaces</p>	Ongoing
2.12	Advocate on behalf of the community to review the existing standards for disability parking.	The Building Code of Australia (Federal) determines and sets the standard.	Ongoing
2.13	Provision of Council's Social Support Program (Community Transport) for frail aged persons to support social participation.	<p>Council's Social Support Program offers and coordinates the following:</p> <ul style="list-style-type: none"> • Weekly shopping bus • Weekly library bus • Monthly outings • Commonwealth Home Support Program Planned Activity Group client pick up and drop off to Kerrabee • Free door to door transportation to attend the annual Seniors Wellbeing Expo and Celebration Luncheon and other festivities on the day. • Transport is also made available for various activities during Seniors month in October each year. • 	Ongoing

2.14	Investigate transport funding opportunities as they arise to address transport issues for the ageing population in Maroondah.	<p>Free transport was provided for those who participated in the Active & Healthy Ageing Initiative's Warm Water sessions at Aquanation and was wholly funded by Council.</p> <p>Funding opportunities will be investigated for the Heathmont Mobility Map, the Ringwood Transport Guide and for 5 individual submissions for priority walking and cycling projects from the Safer Cyclists and Pedestrians Fund.</p> <p>Eastern Volunteers provide transport to medical and other appointments. Referrals made through CHSP or on a private basis.</p> <p>Aged & Disability Services continues advocacy through the Commonwealth's Home Support Programme (CHSP) funding for individuals requiring assisted transport options.</p> <p>Maroondah Interactive Map has been launched. View metrics shows strong growth sign release.</p> <p>Seniors Transport Guide has been updated and has been released to all customer service areas</p>	Ongoing
2.15	Consider the age-friendly principles of Transportation as outlined by the World Health Organisation when reviewing the Road Management Plan	Completed Year 1 (2015-2016).	Completed

Priority Three Initiatives: Communication & Information.

...Staying connected with events and people and getting timely, practical information to manage life and meet personal needs is vital for active ageing...the central concern ... is to have relevant information that is readily accessible to older people with varying capacities and resources.
World Health Organisation – Global Age-friendly Cities: A Guide (2007:60)

Maroondah 2040: Well governed and empowered

Maroondah is an empowered community that is actively engaged in Council decision making through processes that consider the needs and aspirations of all ages and population groups. Council provides strong and responsive leadership, ensures transparency, while working with the community to advocate for and 'champion' local needs.

	Initiatives	Accomplishments	Status
3.1	Community Planning & Development to include an action item regarding seeking to enhance the communication of health promotion messaging to the Maroondah community, within the development of the Maroondah Community Wellbeing Plan - Action Plan 2016/17.	Council has incorporated a range of health promotion activities as part of the Maroondah Health and Wellbeing Plan 2017-2021. These health promotion activities will be implemented throughout the four-year period of the plan and relate to a range of social and community wellbeing related issues.	Ongoing
3.2	Collaborate with community houses, U3As and other service providers to identify opportunities for promotion of support for accessing and using computers and the internet to empower the ageing population to find the information they seek.	<p>Opportunities are promoted through a number of networks including: the Maroondah Healthy Ageing network and the various community houses and groups that operate out of Maroondah. Information is also distributed using a number of Council communication channels (print & social media) including the What's On online mechanism and through the quarterly Chatterbox newsletter.</p> <p>Please visit the following to register your programs: www.maroondah.vic.gov.au/Events-Calendar</p>	Ongoing

	Initiatives	Accomplishments	Status
3.3	Review Customer Service information display units at service centres to ensure accessibility of information for the ageing population.	Completed Year 2 (2016-2017)	Completed
3.4	Investigate the possibility of increasing information access points in Council facilities where the ageing population regularly visit (e.g. Karralyka, Dorset Golf, Ringwood Golf, Aquahub and new facilities Aquanation and Realm).	Information distributed to all Council facilities Completed Year 3 (2017-2018)	Completed
3.5	Collaborate with relevant Council service areas to explore the possibility of creating and distributing pre-made information packs specifically for the 45+ age group at Customer Service centres.	Scheduled for Year 4 (2018-2019).	Not Yet Commenced
3.6	Explore the potential for Customer Service to conduct outreach to Senior Citizens' Centres to distribute Council information.	Demand from the Senior Citizen Centres will need to be investigated in the first instance. Expression of interest scheduled for Year 4 (2018-2019).	Not Yet Commenced
3.7	Investigate the feasibility of Customer Service Staff providing on-line assistance with electronic forms for the ageing population at Customer Service centres.	Residents going on Maroondah Council website can chat to customer service staff to provide assistance if required. Council forms are available online. Some payments can be made online such as animal registration and infringements. Realm is able to assist with home visits if required.	Ongoing

3.8	Look into the assessment of community locations to create in situ pop up booths to increase face-to-face communication opportunities where the ageing population frequents.	Assessment scheduled for Year 5 (2019-2020).	Not Yet Commenced
3.9	Research whether the possibility of the concierge model of customer service can be extended beyond Realm so that the ageing population can be provided one-to-one assistance and training using iPad and/or other technologies.	Completed Year 2 (2016-2017).	Completed
3.10	Examine the possibility of having the local radio playing at customer service centres to help disseminate local Maroondah news.	Maroondah video news with closed caption now showing in customer service outlets	Completed
3.11	Partner with other Council service areas and volunteer organisations to assist with rate notices and outreach payment opportunities for vulnerable members of our community.	Completed Year 2 (2016-2017).	Completed
3.12	<p>Discuss the possibility of including age-friendly information with Rates notices and Home & Community Care (HACC) / Food Services (Meals on Wheels) invoices to increase communication distribution channels.</p> <p>Discuss the possibility of including age-friendly information with Rates notices and Commonwealth Home Support Program (CHSP), Home and Community Care Program for Younger People (HACC PYP) and Food Services (Meals on Wheels) invoices to increase communication distribution channels.</p>	<p>Original initiative has been amended to reflect the national reforms in the aged and disability sectors.</p> <p>Revenue & Property will work with Aged and Disability to send information out to identified aged residents as required.</p> <p>Relevant information sent directly to Home & Community Care Program for Younger People (HACC PYP) and Commonwealth Home Support Program (CHSP) recipients as required.</p>	Ongoing

3.13	Build stronger links with community service providers to increase community strengthening and knowledge sharing about support services for the ageing population.	Ongoing network participation during the aged care reform and the National Disability Insurance Scheme transition periods. Worked with seniors groups to support them and share information.	Ongoing
3.14	Explore linkages with relevant service providers to be able to increase outreach scope to vulnerable persons in the municipality.	<p>Council currently has strong relationships with emergency service providers such as Red Cross, Victorian Council of Churches, Victorian State Emergency Service, Metropolitan Fire Brigade and Country Fire Authority through the Municipal Emergency Management Planning Committee.</p> <p>Council currently works closely with service providers who work with people with hoarding tendencies through the Maroondah Hoarding and Squalor Network.</p> <p>Preliminary investigations also commenced during this period to optimise the reach of vulnerable persons packs provided by Maroondah Community Assist to the 55+ age group where there is currently a significant gap in accessing support and services.</p> <p>Council now also provides an Allied Health Assistant to work closely and one-on-one with vulnerable members in the community who require additional assistance for independent living within their own home and with accessing community services to assist them with their health and wellbeing.</p>	Ongoing
3.15	Develop education and awareness social media campaign of the introduction of the roll out of the My Aged Care website as part of the Federal Government's Aged Care Reforms.	Information on Council's website has updated and updated hard copy booklet has been produced for clients. Social media not generally accessible to this group.	Completed
3.16	Participate in relevant Expos and Forums as they arise to increase promotion of Council's HACC services.	<p>Regular presentations made to relevant community groups, including</p> <ul style="list-style-type: none"> The Seniors Wellbeing Expo 2017 at Karralyka was funded and coordinated by Council 	Ongoing

	Participate in relevant expos and forums as they arise to increase promotion of the Commonwealth Home Support Program (CHSP) and the National Disability Insurance Scheme (NDIS).	<ul style="list-style-type: none"> • NDIS Information Sessions held at Karralyka and part funded and coordinated by Council. • NDIS information to sector specific groups including parent & carer groups • Presentations to Seniors Groups on CHSP Services & Access • Presentation to service clubs including Probus & Rotary on CHSP service & access • Participation at Forums on Ageing related issues. 	
3.17	Work with Council service areas to create a consolidated database specific for the age group 45+.	Completed Year 1 (2015-2016)	Completed
3.18	Promote opportunities for community groups to share their individual activities, events and training opportunities in Council's What's On section. This is available on Council's website and is distributed in hard copy to a number of locations across Maroondah.	<p>All Active & Healthy Ageing Initiatives are listed in Council's What's On section. All community groups are also encouraged to list their own activities on this directory.</p> <p>Please visit www.maroondah.vic.gov.au/Events-Calendar</p> <p>The updated What's On section on website will also provide a greater opportunity to offer more information and images to assist in promoting the opportunities of all Maroondah community groups.</p>	Ongoing
3.19	Deliver and promote the various free learning opportunities for new technologies to the age group aged 45+ to increase their knowledge and confidence to access information.	<ul style="list-style-type: none"> • Eastern Regional Libraries provide free computer access and assistance. • The Active & Healthy Ageing Initiative in partnership with Ringwood Secondary College and Heathmont College provided free I.T. (Intergenerational Training) Clinics to the wider community during this period. • Distribution of relevant material promoting free or low cost learning. 	Ongoing

Priority Four Initiatives: Housing

Housing is essential to safety and well-being...There is a link between appropriate housing and access to community and social services in influencing the independence and quality of life of older people. It is clear that housing and support that allow older people to age comfortably and safely within the community to which they belong are universally valued.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:30)

Maroondah 2040: Attractive, thriving and well built

Maroondah is an attractive community with high quality residential and commercial areas incorporating infrastructure that meets the needs and aspirations of all ages and abilities. A diverse range of housing options are available and thriving activity centres provide a broad range of facilities to meet community needs

	Initiatives	Accomplishments	Status
4.1	Council's future Land Use Policy will be explored to take into account the ageing population's needs.	This has been documented in Council's Housing Strategy 2016. For more information, visit www.maroondah.vic.gov.au/Maroondah-Housing-Strategy Completed Year 2 (2016-2017)	Completed
4.2	Council will continue to actively participate and advocate for affordable housing through their participation in the Eastern Affordable Housing Alliance.	Council continues to be an active participant in the Eastern Affordable Housing Alliance. Council's Housing Strategy 2016 determines the best mechanisms available to Council to influence affordable housing.	Ongoing
4.3	A collaborative project between Council and Swinburne University will investigate the end of life cycle of existing stock in conjunction with the housing strategy to research land consolidation activities.	<i>Greening the Greyfields</i> is a pilot project to explore a precinct wide approach to residential development. The project is led by Maroondah City Council, The Centre for Urban Transitions at Swinburne University, in partnership with Department of Land, Environment and Water (Department of Environment, Land, Water	Ongoing

		<p>and Planning). It is funded by the Australian Government as part of the <i>Smart Cities and Suburbs</i> Program.</p> <p>The project aims to promote collaborative redevelopment precincts where landowners work together with the local government, to design better housing outcomes for their land. It aims to give landowners a new, better option for how they can benefit from their properties' development potential. The project is exploring a statutory framework that will support in achieving better design outcomes in residential neighbourhoods. The project forms part of the Maroondah Housing Strategy 2016 to ensure that the municipality will meet its housing requirements through to the year 2040 and beyond.</p>	
4.4	Promote the Council on the Ageing's (COTA's) Home Maintenance Services which provide registered COTA members with secure and competitively prices and guaranteed service for small and large jobs around the home.	<p>Initiative was suspended in Year 1 (2015-2016). Further investigation indicated that service is not feasible. COTA information is limited and services are only available to paid registered members.</p> <p>Residents can still be referred to COTA on line</p>	Completed
4.5	Encourage COTA to collaborate with the Real Estate Institute of Victoria (REIV) to facilitate possible housing market information exchange to the ageing population.	<p>For more information, please visit https://cotavic.org.au/info/looking-for-information/housing-options/ or contact COTA directly on 9654 4443.</p>	Ongoing

Priority Five Initiatives: Social Participation

Social participation and social support are strongly connected to good health and well-being throughout life...the capacity to participate in formal and informal social life depends not only on the offer of activities, but also on having adequate access to transportation and facilities and on getting information about activities.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:38)

Maroondah 2040: A safe, healthy and active community

Maroondah is a safe, healthy and active community with local opportunities provided for people of all ages and abilities to have high levels of social, emotional and physical wellbeing.

	Initiatives	Accomplishments	Status
5.1	Examine the possibility of including other transport-related options to increase social participation opportunities when sending out disabled parking permits (e.g. Seniors Transport Guide, Multi Purpose Taxi Program, etc.).	A review is scheduled for Year 4 (2018-2019) period.	Not Yet Commenced
5.2	An Eastern Regional Community Facilities Strategy will be prepared to pool resources on a regional scale based on evidence to apply for funding that serves the whole region to be able to rationalise resources to increase community access.	Completed Year 1 (2015-2016)	Completed
5.3	Council will continue to facilitate regular social outings for the members of the Maroondah Carers' Group and the Akuna Carers' Group.	Both groups meet monthly and go on an excursion every quarter. A review has also commenced to revitalise and attract new members to both groups.	Ongoing
5.4	Ongoing advocacy to internal Council service areas regarding access to Council facilities for organised social participation activities for the ageing population.	Council has approved recommendations to renovate the Karralyka theatre to become more accessible by offering additional accessible seating and accessible bathrooms. The recommendation is for renovation during the 2019-2020 period.	Ongoing

		<p>All arts and cultural facilities actively engage with and support social and cultural activity across all age groups. These include the Maroondah Access Gallery; arts studios and community cultural meeting spaces at Maroondah Federation Estate; Wyreena Community Arts Centre; and Realm ArtSpace which has successfully hosted a number of specifically targeted activities for older age groups.</p> <p>Maintenance and support of all three Senior Citizen Centres (Croydon, Ringwood East and Ringwood North).</p> <p>Coordination and support provided to the Maroondah Healthy Ageing Network to access Council meeting rooms on an increased bi-monthly schedule.</p>	
5.5	Continue to review communication methods to ensure they are appropriate for an ageing population.	Age-friendly lens applied on all materials produced by Council.	Ongoing
5.6	Review opportunities to introduce the Maroondah Healthy Ageing Network's Chatterbox newsletter to community venues where the ageing population regularly frequents.	<p>The Chatterbox newsletter can be accessed from all of Council's customer service outlets, Kerrabee, Federation Estate, Meals on Wheels offices (Croydon and Ringwood), Aquahub and the Croydon and Ringwood libraries.</p> <p>For other community venues, please contact the Maroondah Healthy Ageing Network directly. For more information, visit: http://healthyageing.org.au</p>	Ongoing

Priority Six Initiatives: Respect & Social Inclusion

...respect and social inclusion of older people depend on more than societal change: factors such as culture, gender, health status and economic status play a large role. The extent to which older people participate in the social, civic and economic life of the city is also closely linked to their experience of inclusion.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:45)

Maroondah 2040: Inclusive and diverse

Maroondah is an inclusive community where social connections are strong across generations and diversity is embraced and celebrated.

	Initiatives	Accomplishments	Status
6.1	Investigate feasibility of creating intergenerational initiatives that link the ageing population with schools to support wellbeing and knowledge interchange.	<p>The Active & Healthy Ageing Initiative's I.T. Clinic delivered at Ringwood Secondary College and Heathmont College.</p> <p>Heathmont Secondary College's Year 9 Life program was supported by the Active & Healthy Ageing Initiative by coordinating another year's program of exchange between the Year 9 students and the residents at the local aged care facility to play word and memory games within a social context.</p> <p>The Active & Healthy Ageing Initiative's Intergenerational Musical Memories project was also run for the third year between Swinburne VCAL students and residents within Ferndale Gardens and completed.</p>	Ongoing
6.2	Facilitate opportunities for young people and older people to learn from each other through exchanges of skills, knowledge and ideas.	<p>In Council's Youth Strategy Action Plan 2017/19, Council's Youth Services team has committed to exploring the expansion of mentoring opportunities for young people, including the potential for intergenerational mentoring opportunities.</p> <p>Maroondah L2P Program The L2P program is a volunteer mentoring role that is available to all fully licenced residents of Maroondah. After going through a screening</p>	Ongoing

		<p>process and participating in a VicRoads training, they are matched with learner drivers aged 16-21 to help them get the 120 hours of driving practice needed to get their licence. In 2017/18 there were 10 mentors in the program who were over 50 years of age.</p> <p>Evolve Program In 2018 Youth & Children's Services delivered a mentor program involving 12 Council employees and 18 Senior VCAL students at Melba College. Over 8 group mentoring sessions, this program allowed for a shared learning experience for the adult mentors and the students.</p> <p>Hands On Learning Youth & Children's Services approached Ringwood Men's Shed and Lions Club (both of whom have many participants over 50) and offered them the opportunity to be involved in the Hands On Learning program at Norwood SC, which is an innovative education program that caters to the different ways young people learn.</p> <p>Youth Voice For Peace The 'Youth Voice For Peace' event aims to connect young people to the commemoration of remembrance day by acknowledging the sacrifices of war, and through presentations, performances and lead up activities, build a deeper understanding of the value and importance of peace. It is organised by a working group that is predominantly aged 50+. In 2018, 4 young people participated in the planning of Youth Voice For Peace.</p> <p>Maroondah Youth Wellbeing Advocates Ringwood Bowls club reached out to Youth & Children's Services to learn about how to get young people involved with bowls. Members of the Maroondah Youth Wellbeing Advocates participated in a feedback session with the club on getting young people into bowls.</p>	
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6.3	Support opportunities for intergenerational creative performances.	<p>As part of a suite of Ringwood arts precinct projects funded by Creative Victoria for the 2017 – 2018 period, a project is in development involving Kutcha Edwards, Mullum Mullum Indigenous Gathering Place (MMIGP) Elders & Hip Hop Group, the Mullum Mullum Choir and a local school. The project will culminate with a performance at the Backyard adjacent to Ringwood Town Square on 18 November.</p> <p>Collaboration with AusDance/VicDance Big Dance project - participant workshops were held at Maroondah Federation Estate - no public performance. Funding provided through Vic Health - everyone can dance.</p> <p>Maroondah Arts Collective members collaborated to produce at least 15 performances, exhibitions and workshops throughout Maroondah.</p>	Ongoing
6.4	Facilitate opportunities for intergenerational social connections through Council-run community events and activities.	<p>All ages Council events include: Maroondah Festival, Australia Day, Maroondah Carols, Reconciliation Week and Remembrance Day services.</p> <ul style="list-style-type: none"> The Reconciliation event included inviting the Mullum Mullum Indigenous Gathering Place, the Maroondah Movement for Reconciliation Group and the Djirri dance group who performed at the opening of Maroondah Festival with Aunty Joy leading the 'Welcome to Country' and 'Smoking Ceremony'. Sport & Recreation assisted with Anzac Day and Remembrance Day services in 2017/2018. U3A Croydon have been included in the project working group for the redesign of Springfield Pavilion which will accommodate the Croydon U3A, Vacation Care, Croydon Ranges Gridiron and EFL umpires. 	Ongoing

		<ul style="list-style-type: none"> • Introduction of free Yoga in the Park throughout the month of April which was promoted to all ages and abilities. • Introduction of free Yoga in the Park throughout the month of April 2017 which was promoted to all ages and abilities. Trial was held for 4 weeks, that led to a 17 session program in Nov 2017 through to April 2018, the program attracted 204 participants. • Walking Initiative planning commenced to offer free all abilities walking program, targeting all abilities in a safe accessible space at Croydon Town Park. • Seniors Walk in October 2017 - 55 Senior Maroondah Residents participated in a Werribee Mansion and State Rose garden walk 2km – 5km • 5 x 1hr sessions were provided free to all residents to walk and join the Sport & Recreation team in a safe well-lit place around the Croydon Athletics Track. All participants were provided a free pedometer to monitor their walking throughout the month. 10 participants joined the sessions. • Pedometer Challenge in October 2017 - 155 Maroondah Residents collected free pedometers from all Maroondah Customer Service Outlets and at Maroondah Festival. Participants were encouraged to aim for 30 minutes of walking each day or 10,000 steps or to join in the Heart Foundation Walking campaign. • Council introduced the Maroondah Runners Club which is a free, weekly, intergenerational club that meets at Croydon Town Park and participants are provided a running coach at no cost to people of all ages and abilities. Sport & Recreation assisted Gen Run a running group with qualified running 	
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		<p>coaches to secure a Community Grant. This has allowed the program to continue every Thursday Night for one hour throughout 2017 and 2018 with a gold coin donation.</p> <ul style="list-style-type: none"> The physical activity events offered by Council, Run Maroondah and Tri-Maroonah offer a \$10.00 and \$5.00 discount respectively to participants with a seniors card. Tri Maroonah, Maroonah Night Run, and Run Maroonah all provided a concession rate discount of \$5.00 per event, Maroonah Duathlon provided a \$10.00 discount. Council's Planned Activity Group (PAG) hosts a monthly intergenerational day at Kerrabee with the Swinburne Children's Centre since September 2017. 	
6.5	Explore the development of an initiative that connects socially isolated individuals from younger and older generations, in order to improve their wellbeing and community connectedness.	Scheduled for Year 5 (2019-2020).	Not Yet Commenced
6.6	Develop and implement the Active & Healthy Ageing Initiative's Intergenerational Musical Memories Project	Completed in Year 2 2016/2017	Completed
6.7	Examine expanding the placement opportunities for students at Swinburne University studying Certificate IV in Mental Health with Council's Supported Residential Services (SRS) program participants aged 45+.	<p>Council's Social Inclusion and Wellbeing Program at Kerrabee provides opportunities for student placements from secondary colleges, universities and TAFE as part of community service requirements within their Certificate 4 and Diploma studies including Mental Health.</p> <p>During this period, demand for placements was strongest in Certificate 4 in Lifestyle and Leisure.</p>	Ongoing

6.8	Prepare and circulate an expression of interest for an intergenerational working group within Council to look at a range of intergenerational initiatives in consultation with the Maroondah community aged 45+.	Completed Year 2 2016/2017	Completed
6.9	Promote intergenerational learning, knowledge exchange and creative collaboration through arts projects within Maroondah	<p>During this period, a wide range of arts programs and projects were delivered including:</p> <ul style="list-style-type: none"> • <i>RingWORD Arts Incubator</i> engaged with Eastern Regional Libraries (ERL) Story Time groups (many of which were grandparents with children), and seniors attending workshops & public events. RingWORD provided specific opportunities for visitors of all ages to contribute to interactive writing elements, with the manual typewriter installation proving particularly popular with generations who grew up with that technology. • <i>Live at Realm</i> music program - relaxed and accessible live music events attracting diverse audiences including young families, seniors and people with disabilities. • Wyreena Music Café program - ten performances were offered and this program has strong audience appeal for the over 60's age bracket. • Maroondah Arts Collective provided networking and professional learning opportunities with particular emphasis on increasing marketing/promotion and social media skills. • Art Cart Book Nook at Maroondah Federation Estate encouraged increased reading and dialogue between participants in the free book program in collaboration with Eastern Regional Libraries • Maroondah Art Cafes provided opportunities for artists to exhibit their work • Moving Stories: Mobile Arts + Culture encourages schools, arts + community groups to learn about and celebrate the life 	Ongoing

		<p>of 5 Maroondah women from diverse backgrounds who were interviewed and photographed by young, emerging artists.</p> <ul style="list-style-type: none"> • Partnership with Croydon Main Street Traders to present Traditional Costume Exhibition throughout Main Street Croydon. • <i>Reconciliation Week Celebrations</i> - A partnership with Mullum Mullum Indigenous Gathering Place held in 2017 at Maroondah Federation Estate. This cultural activity and awareness building event held during Reconciliation Week attracts a wide demographic including school children and an older audience. • <i>Bush Treasures</i> - An exhibition of botanical illustrations by Ruth Jackson which attracted an unprecedented audience of older residents to the Maroondah Access Gallery at Federation Estate. Engagement activities included a forum, International Women's Day lunch and community environmental showcase attracting over 230 people, many of whom were older local residents. • <i>The Creative Legacy of Edna Walling</i> - An exhibition held at ArtSpace at Realm September to November 2017. This Age-Friendly exhibition was accompanied by a suite of programs targeted towards a broad demographic with gardening, design and architecture interests. Activities ranged from sculpture workshops, garden and walking tours and environmental forums. 	
6.10	Provide opportunities for older artists to present their work in Maroondah cultural facilities	<p>Opportunities are provided to older artists to present their work at the Maroondah Access Gallery (MAG) and the Wyreena Arts Lounge (WAL).</p> <p>Highlights for this period included:</p> <ul style="list-style-type: none"> • The Mayoral Art exhibition at the MAG, displayed the artwork of 40 artists within the age cohort • The Ringwood Art Society annual exhibition showcase 2017 	Ongoing

		<ul style="list-style-type: none">• The ongoing opportunity of the "Lifestyle Gallery" at Maroondah Federation Estate which is an annual opportunity for Ringwood Art Society artists to display their artwork in the corridors of the facility.• Celebrating 40 years of Wyreena and celebration evening - artists who have a connection with Wyreena (past and present) were invited to exhibit work. The celebration evening in February '18, combined the launch of this exhibition and recognition of the history of Wyreena and saving of the property (40 years ago).• Maroondah Brass Band performed at Realm/Town Square as part of MCC Anzac Celebration + Exhibition at ArtSpace at Realm.	
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Priority Seven Initiatives: Outdoor Spaces & Buildings

The outside environment and public buildings have a major impact on the mobility, independence and quality of life of older people and affect their ability to "age in place".

World Health Organisation – Global Age-friendly Cities: A Guide (2007:12)

Maroondah 2040: Clean, green and sustainable

Maroondah is a green leafy community with high levels of waste diversion and sustainable approaches to infrastructure development, urban design and management of natural resources. Our community is resilient and has the knowledge, capacity and resources to make sustainable lifestyle choices.

	Initiatives	Accomplishments	Status
7.1	Investigation of fenced dog parks which may assist people with mobility issues to exercise their dogs through provision of a safe environment where accessible parking, picnic facilities, toilets, shelter and bins will be supplied.	Completed Year 2 (2016-2017) New dog park at Eastfield Park opened in June 2017.	Completed
7.2	Areas that are over represented and/or have a high proportion of the ageing population will be considered and scored higher when ranking projects to influence prioritisation of works.	The Improved Outdoor Spaces Nominations Program is an evidence-based process to support this initiative. A mapping exercise based on current software packages is also scheduled for the 2019-2020 period. When this data capture has been completed post the 2019-2020 period, the information will then be incorporated into the applicable capital works program.	Ongoing
7.3	Review accessible parking and accessible theatre seating at Karralyka.	Council has approved recommendations to renovate the Karralyka theatre to have improved accessibility and upgrade its facilities. The recommendation is for renovation during the 2019-2020 period. A design brief is currently being drawn up to tender for architects.	Launched

7.4	Through Council's Physical Activity Strategy, the issue of safety and accessibility within the municipality's outdoor spaces will be investigated and addressed to support the safety of the ageing population.	<p>The Physical Activity Strategy (2015-2020) maps out the opportunities for Council regarding perception of safety in public open spaces. Please refer to page 41 of the Strategy.</p> <p>Please visit http://www.maroondah.vic.gov.au/Physical-Activity-Strategy for more information.</p> <ul style="list-style-type: none"> • Planning for existing reserve lighting to be upgraded to LED replacement heads was undertaken during this period. The installation of this upgrade is scheduled for the next period (2017-2018). • Audit on Council facilities is done every 6 months through Sport & Recreation and programming developed based on assessment of outdoor spaces. • Audit on outdoor spaces conducted by Asset Management. 	Ongoing
7.5	The feasibility of physical activity precincts will be explored to develop accessible physical activity stations in Maroondah's outdoor spaces and the provision of free gym instructors during the summer season to support the 45+ age group to use the equipment.	<ul style="list-style-type: none"> • New fitness stations installed at Jubilee Park and Yarrunga Reserve – both beside playgrounds. • Maroondah Leisure completed free training in 2017/18 and programs have been completed. Maroondah Leisure will work with Active & Healthy Ageing Coordinator and Communications and Marketing team to launch free training for over 45's during the 2018-2019 period. • Sport & Recreation commissioned a Maroondah Leisure Gymnasium Instructor during the 2016-2017 period to develop and write up a fitness program that incorporates the use of these outdoor fitness stations. These programs were distributed to the community. 	Ongoing
7.6	Formulate initiatives that will utilise and maximise Council's public open space to engage residents aged 45+ who do not access facility-based programs.	Planning was undertaken during this period by Sport & Recreation for Active Maroondah. Active Maroondah is a program that promotes free or low cost outdoor activities in Maroondah reserves over the summer months.	Ongoing

7.7	Continual review of Council's reserve pathways. Community feedback from the 45+ age group regarding Council's reserve pathways will influence the priority ranking in pathway improvement works.	<p>Programmed pathway maintenance is conducted bi-annually by the Operations team. Council also responds reactively to community feedback. Asset surveillance staff also provide feedback based on their programmed inspections. Bi-annual inspections are also conducted in each reserve.</p> <p>Council implements its Improved Outdoor Spaces Nominations Program on an annual basis led by the Active & Healthy Ageing Initiative based on the success of the trial phase in Year 1. This program is community led as it encourages the community 45+ to provide nominations to Council to improve the outdoor spaces within Maroondah. An assessment is carried out every year on these nominations and an annual report with the assessment provided back to the community which ensures Council provides a feedback loop to the engagement.</p>	Ongoing
7.8	Ongoing collaboration between Council's Tree & Park Maintenance & Open Space service areas for the assessment of location of seating in parks and reserves to accommodate an ageing population.	<p>Additional seating was installed as part of the initial walking trails implementation program. Seat installations have also been planned along future trails.</p> <p>Council's Improved Outdoor Spaces nominations program also provides an opportunity for the community to inform the location of seating in parks and reserves.</p>	Ongoing
7.9	Research the feasibility of increasing the tree data capture parameters to include obstruction of Council road signs.	Completed Year 1 (2015-2016)	Completed
7.10	Investigate opportunities to increase resources to assist with developing a proactive community engagement process in relation to specific needs for park infrastructure within the ageing population.	The Improved Outdoor Spaces Nominations Program provides an all year-round opportunity for the ageing population to present their specific needs for park infrastructure.	Ongoing

		<p>For more information and to view the annual report assessments, please visit www.maroondah.vic.gov.au/Improved-Outdoor-Spaces</p> <p>During this period, surveys for specific park redevelopment projects were also sent to all local residents affected within the local catchment area and in situ pop-up engagement events were conducted at the parks - most notably at Ringwood Lake Park and Wyreena Community Arts Centre.</p>	
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Priority Eight Initiatives: Civic Participation & Employment

Older people do not stop contributing to their communities on retirement. Many continue to provide unpaid and voluntary work for their families and communities...An age-friendly community provides options for older people to continue to contribute to their communities, through paid employment or voluntary work if they so choose and to be engaged in the political process.

World Health Organisation – Global Age-friendly Cities: A Guide (2007:51)

Maroondah 2040: Prosperous and learning

Maroondah is a thriving centre of economic activity and opportunity within the eastern region where the sustainability and growth of local businesses is supported. All community members, groups, education providers and local businesses have access to a wide range of quality learning resources and facilities.

	Initiatives	Accomplishments	Status
8.1	Coordinate and facilitate the annual Volunteers Recognition Night and the Community Volunteer Luncheon which recognises and celebrates the contribution of our volunteers aged 45+.	Council Volunteers Recognition night conducted annually with the 2017/18 function held on 6 December 2017 at the Karralyka Centre. Community Volunteers Luncheon conducted annually with the 2017/18 function held on 24 May 2017 at the Karralyka Centre.	Ongoing
8.2	Development of specific task descriptions for all volunteer positions so that volunteers can make more informed decisions about their volunteering options at Council.	Completed Year 1 (2015-2016)	Completed
8.3	Council will look in to updating its existing web page to provide more detailed volunteering opportunities at Council. Expression of Interest volunteer positions will also be trialled to gauge the level of interest for upcoming or potential volunteering roles as they arise.	Completed Year 1 (2015-2016)	Completed

8.4	Maroondah City Council is committed to developing a Phased Retirement Strategy to support the transition of its ageing workforce.	Investing in our Future Framework was completed during Year 2 (2016-2017). The implementation phase will commence in the next period (2017-2018) and will continue through until Year 5 (2019-2020).	Ongoing
8.5	Maroondah City Council provides opportunities for apprenticeships and traineeships to persons aged 45+ as another employment option.	The Apprenticeship and Traineeship Plan is in the draft stages of development. The policy was developed in Year 1 (2015-2016).	Ongoing
8.6	Council will investigate opportunities to develop and strengthen existing partnerships with employment support groups and agencies to attract candidates aged 45+.	There were no partnerships surrounding attracting candidates aged 45+ in the past year. This opportunity will be explored further as part of Council's Learning & Development Plan for Year 4 (2018-2019).	Not Yet Commenced
8.7	Explore capacity building initiatives between Eastern Volunteers and Council to create better linkages between volunteers, local employers and future job opportunities for the ageing population.	This will be explored as part of Council's Volunteer Plan during Year 4 (2018-2019). When Council is not able to accommodate volunteers, they are re-directed to Eastern Volunteers for opportunities within the community.	Ongoing
8.8	Research potential messaging and channels to support and highlight the contribution and traits of older workers.	Through its partner Eastern Regional Libraries, Council's Realm has hosted 9 skills development programs targeting our ageing population in the digital literacy space. A Dementia Library is located at Realm, as part of Eastern Regional Libraries collection.	Ongoing
8.9	Support and assist future initiatives that support the skills development and recognition of the Maroondah workforce aged 45+.	Business & Development hosted a number of events in partnership with Centrelink who delivered seminars that covered topics on Aged Pension Solutions, Planning for Retirement, Investments in Retirement, Financial Planning and Strategies and Superannuation.	Ongoing

		There were 11 sessions delivered during this period with approximately 60 attendees per session.	
8.10	Continue to use positive examples of the ageing population in imagery and stories and demonstrate the valuable contribution they have made in the community.	<p>Council continues to promote positive imagery/stories across all our publications and collateral, where possible. This includes photography, website, posters, media releases, social media and video content.</p> <p>The quarterly Chatterbox newsletter prepared by the Maroondah Healthy Ageing Network and funded by Council is also another communication channel.</p>	Ongoing

Council Plan 2017-2021

Priority Actions Progress Report



Progress report on priority actions (YEAR 2 : Q2 2018/19)
As at 31 December 2018



Introduction

The Council Plan 2017-2021 is Maroondah City Council's key medium-term strategic document that sets key directions and priority actions to work towards the long-term community vision outlined in *Maroondah 2040: Our future together*.

The Council Plan plays a vital role in shaping Maroondah's future over a four year period. It identifies both challenges and opportunities for our community at local and regional level within the context of the community's long term Maroondah 2040 vision. It also forms the basis for Council to make decisions regarding resources and priorities in response to community needs and aspirations.

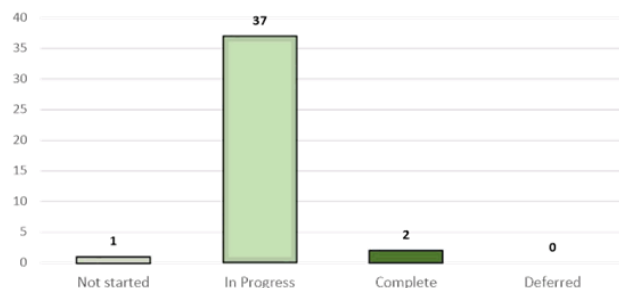
Each year, Council presents to the community an updated set of key directions and priority actions for implementing the four-year Council Plan. This helps to ensure that the Plan continues to be aligned with *Maroondah 2040: Our future together*, the community's long-term vision, and is responsive to community needs and expectations.

The Council Plan is implemented through a service delivery planning process, and outcomes are measured and reported regularly. This report identifies Council's progress in relation to the Council Plan Priority Actions for the 2018/19 financial year. Some actions span multiple years as identified in the Council Plan 2017-2021. Progress is identified as at **31 December 2018**.

The following status icons assist interpreting the progress in implementing the actions.:

- 😊 Priority action is currently on track and/or progressing as expected.
- 😟 Priority action is at risk of not being on track.
- 🛑 Priority action is currently not on track and/or not progressing as expected
- ✅ Priority action has been achieved
- ➡ Priority action has been deferred to another year

Summary of progress



	Overall	Corporate Services	Development & Amenity	Executive Office	Operations, Assets & Leisure	Strategy & Community
Not started	1	1				
In Progress	37	4	7	1	11	14
Complete	2					2
Deferred						
Total	40	5	7	1	11	16

Council Plan 2017-2021



Progress Comment				Project Status	On Track	Target completion	Directorate	Service Area
Maroondah 2040 Community Outcome	#	Council Plan Priority Action		Not Started In Progress Complete Deferred Cancelled	Yes No			
A safe, healthy and active community	1	Design and construct the \$2.5m Jubilee Sporting Pavilion redevelopment	A lead designer has been appointed with the design to commence shortly. It is anticipated that construction will commence in the third quarter of 2019.	In Progress	😊	2019/20	Operations Infrastructure & Leisure	Assets
	2	Design and construct the \$3.0m HE Parker Sporting Pavilion redevelopment	The project is currently in schematic design phase with the pre-fabricated construction anticipated to commence in mid 2019 (subject to the pre-fabricated market conditions).	In Progress	😊	2018/19	Operations Infrastructure & Leisure	Assets
	3	Finalise a new Gaming Policy and commence preparation of a planning scheme amendment to incorporate the policy into the Maroondah Planning scheme	Council adopted a new Gambling Policy at its meeting on 17 September 2018 and has commenced scoping the subsequent work to incorporate the policy into the Maroondah Planning Scheme.	In Progress	😊	2018/19	Strategy & Community	Integrated Planning
	4	Complete the design works, undertake operational readiness planning and construct the \$16.5m HE Parker Multi Sports Complex	Design works have been completed and construction has commenced. The construction is just over 60% complete and on track for completion in May 2019. Operational readiness activities continue with draft usage agreements developed, website construction underway and budget reviewed.	In Progress	😊	2019/20	Operations Infrastructure & Leisure	Assets & Leisure
	5	Undertake works to implement CCTV in Croydon Town Centre, including detailed design and documentation, along with the supply and installation of cameras	This project has been completed on time and under budget.	Complete	✅	2018/19	Strategy & Community	Business & Development
	6	Prepare and implementation of a new Maroondah Health and Wellbeing Plan 2017-2021	Implementation of year 2 actions as part of the Maroondah Health and Wellbeing Plan 2017-2021 is underway.	In Progress	😊	2020/21	Strategy & Community	Integrated Planning
	7	Commence construction of the \$2.7m Silcock Sporting Pavilion redevelopment in Croydon	The project is currently in concept design phase. Construction timeframes will depend on achieving the next relevant design phase milestones and approvals with all current user groups. It is currently anticipated that construction will commence in late 2019.	In Progress	😐	2018/19	Operations Infrastructure & Leisure	Assets
	8	Amend planning controls relating to alcohol density through participation in the South East Melbourne Councils' Alliance (SEMCA) Alcohol Density Project	The application to undertake the group planning amendment is with the Minister of Planning. Communication plans have been developed for when approval is granted.	In Progress	😐	2018/19	Strategy & Community	Integrated Planning
	9	Undertake sportsfield reconstruction works at Mullum Mullum Reserve Number 2 Oval in Ringwood	The reconstruction of Mullum 2 oval has been substituted in place of Quambee Reserve as advised in the quarter 1 update. A contract has been awarded and reconstruction has commence with the bulk earth works, installation of lights, cricket nets and centre wicket completed. Drainage and irrigation works have commenced.	In Progress	😊	2018/19	Operations Infrastructure & Leisure	Leisure
	10	Design and construct the Springfield Sporting Pavilion redevelopment	A concept design and cost estimate have been completed. Detailed design is expected to be completed in 2019/20 and construction is expected to commence in 2020/21.	In Progress	😊	2019/20	Operations Infrastructure & Leisure	Assets
A prosperous and learning community	11	Develop Regional Service Partnerships at Realm	Progress is being made under the umbrella of the Eastern Regional Group of Councils.	In Progress	😊	2019/20	Corporate Services	Revenue Property & Customer Service
	12	Update the Ringwood Metropolitan Activity Centre Masterplan	Council formally adopted the updated Ringwood Metropolitan Activity Centre Masterplan 2018 at its meeting on 26 November 2018. This followed a period of public exhibition of the draft.	Complete	✅	2018/19	Strategy & Community	Business & Development

Council Plan 2017-2021



Maroondah 2040 Community Outcome		#	Council Plan Priority Action	Progress Comment	Project Status	On Track	Target completion	Directorate	Service Area
					Not Started In Progress Complete Deferred Cancelled	Yes No			
		13	Work in partnership to implement the Bayswater / Bayswater North Industrial Precinct Strategy to assist local businesses and promote investment attraction	The Strategy for precinct renewal and investment attraction has been endorsed by partnering Councils. Councils have partnered with RMIT and adopted the United Nations Global Compact as a framework for stakeholder engagement and investment facilitation to enable the renewal of the precinct. Engagement with existing landowners and businesses in the precinct has commenced.	In Progress	☺	2020/21	Strategy & Community	Business & Development
		14	Develop, promote and expand the BizHub Co-Working Space	The growth of BizHub has exceeded its business plan forecast with capacity nearly achieved and \$100K revenue achieved in 2017/18. Opportunities for expansion of the coworking space as part of Realm extension are being investigated.	In Progress	☺	2020/21	Strategy & Community	Business & Development
		15	Plan and implement carparking improvements in the Ringwood Metropolitan Activity Centre and the Croydon Activity Centre	The Maroondah Parking Framework consultation has closed and feedback is being collated. A report will be prepared for a Council meeting in early 2019. Actions identified that influence parking management in Ringwood and Croydon Activity Centres, including a review of associated parking strategies, will be progressively delivered in current 2018/19 and 2019/20 years.	In progress	☺	2020/21	Development & Amenities	Engineering & Building Services
		16	Work in partnership to facilitate appropriate development within the Ringwood Metropolitan Activity Centre (RMAC) and Croydon Activity Centre	Engagement has continued with landowners and developers to encourage investment and development in line with strategic objectives of the RMAC. More than 700 apartments have been approved for 2018/19 as well as indications of commencement of works on significant development sites in the RMAC.	In Progress	☺	2020/21	Strategy & Community	Business & Development
A vibrant and culturally rich community		17	Create a new Croydon Town Square, including community engagement, completion of detailed design and construction.	The project is in the construction phase with a scheduled completion date of March 2019.	In Progress	☺	2018/19	Operations Infrastructure & Leisure	Assets
		18	Implement innovative and engaging arts events and outcomes in Ringwood Town Square arts precinct	Approx 120,000 people visited and participated in exhibitions, programs and installations during 2017-18. The innovative and engaging approach to the Ringwood Arts Precinct is attracting increased government, corporate and community support, and industry recognition	In progress	☺	2018/19	Strategy & Community	Community Services
		19	Establish a new Arts Advisory Committee and implement new public art across Maroondah in accordance with Council's Public Art Policy	The Arts Advisory Committee comprising three Councillors and five industry representatives had its first meeting in May 2018. Previous public art installations include the Yellow Tailed Black Cockatoos, Weight of Albatross and The Fruit Thief.	In progress	☺	2020/21	Strategy & Community	Community Services
		20	Commence development of an Arts and Cultural Development Strategy 2018-2022	A review is well underway with a presentation provided to Arts Advisory Committee at the August 2018 meeting. A discussion paper was presented to the November 2018 meeting of the Committee	In progress	☺	2018/19	Strategy & Community	Community Services
		21	Design and construct the \$10m Karralyka redevelopment ** Subject to funding	A design brief has been developed to engage a suitability qualified architect to undertake the design process.	In progress	☺	2020/21	Operations Infrastructure & Leisure	Leisure
A clean, green and sustainable community		22	Implement the Eastern Organics Contract	Preferred tenderers have been selected and work is progressing on working through the contract particulars with the preferred tenderers, Councils and the Metropolitan Waste and Resource Recovery Group. This work is continuing an expected to be completed in early Q4 2018/19.	In Progress	☺	2018/19	Corporate Services	Finance & Governance

Council Plan 2017-2021



				Progress Comment	Project Status	On Track	Target completion	Directorate	Service Area
Maroondah 2040 Community Outcome	#	Council Plan Priority Action			Not Started In Progress Complete Deferred Cancelled	Yes No			
	23	Finalise the Maroondah Vegetation Review and prepare planning controls for inclusion in the Maroondah Planning Scheme	An issues and options paper is nearing completion to be ready for public exhibition. During the exhibition period, a symposium will be hosted to further raise awareness of the issues and options for future Council actions. A Strategy will then be developed to guide future action. Planning controls will then be drafted to implement the objectives of the Strategy	In Progress	😊		2019/20	Strategy & Community	Integrated Planning
An accessible and connected community	24	Work in partnership to implement intersection improvement works at the corner of Maroondah Highway and Dorset Road in Croydon North	The project is being undertaken in partnership with VicRoads. Works commenced in mid-August 2018 and works by VicRoads are progressing as scheduled with completion of the project, subject to VicRoads timeframes, anticipated for mid 2019.	In progress	😊		2018/19	Development & Amenity	Engineering & Building Services
	25	Develop a Maroondah Carparking Framework, incorporating a Parking Policy, updates to parking strategies and permit systems	The Maroondah Parking Framework draft has been developed and consultation on the draft document has closed and feedback is being collated. A report will be prepared for a Council in early 2019 to seek endorsement of the framework.	In Progress	😊		2018/19	Development & Amenity	Engineering & Building Services
	26	Commence road renewal works in Caroline Street, Ringwood	The reconstruction of Caroline Street, Ringwood is programmed for the 2018/19 year. The project design is complete and a tender for the works has closed. The contract for works was awarded at the November 2018 Council meeting and works commenced in early November 2018. The contract works are scheduled to be completed by March 2019.	In Progress	😊		2018/19	Development & Amenity	Engineering & Building Services
	27	Accelerate Council's footpath construction program	The delivery of Council's annual footpath construction program is progressing as programmed. The progress of works to date include: • Holland Road, Ringwood East - complete • Dorset Road (east side), Croydon - Hull Road to Lincoln Road - Works progressing as scheduled and expected to be completed by March 2019. • Lena Grove, Ringwood - Design progressing and construction works expected to commence in early 2019 • The Boulevard, Heathmont - works expected to commence in early 2019	In Progress	😊		2020/21	Development & Amenity	Engineering & Building Services
	28	Advocate to the Commonwealth and Victorian Government for provision of new and upgraded major transportation infrastructure in Maroondah; including freeway connections, upgrade to arterial roads and intersections, and major public transport enhancements	Council has continued to advocate to the Victorian Government and Australian Government on transport improvements, including the upgrade of Dorset Road between Hull Road and Maroondah Highway; pedestrian and traffic movement improvements at the intersection of Maroondah Highway, Yarra Road and Kent Avenue; at the intersection of Canterbury and Bedford Roads; at the intersection of Reilly Street and Wantirna Road; and at the intersection of New Street and Maroondah Highway. Council also provided a report and Council recommendations to the North East Link Authority as part of the North East Link consultation on the preferred route for the new road. Council continued to advocate in the lead up to the State Election in November 2018 and will continue its advocacy in the lead up to the Federal Election taking place in 2019	In Progress	😊		2020/21	Executive Office	Communication & Engagement
An attractive, thriving and well built community	29	Upgrade Lincoln Road, east of Dorset Road	The upgrade of Lincoln Road, east of Dorset Road, commenced in late June 2018. Works are progressing as scheduled with completion expected by April 2019.	In Progress	😊		2018/19	Development & Amenity	Engineering & Building Services

Council Plan 2017-2021



Progress Comment				Project Status	On Track	Target completion	Directorate	Service Area
Maroondah 2040 Community Outcome	#	Council Plan Priority Action		Not Started In Progress Complete Deferred Cancelled	Yes No			
	30	Undertake a municipal wide review of Council's neighbourhood character and heritage controls	A review of the changes that have occurred in neighbourhood character and a survey of potential buildings of heritage significance have both been completed. The results of this work are being considering with a view to preparing amendments to the Maroondah Planning Scheme.	In Progress	😊	2018/19	Strategy & Community	Integrated Planning
	31	Continue the upgrade of drainage including flood mitigation works in Power Street catchment	The next stage of the Power Street catchment drainage works (Stage 6) is progressing with the contract for drainage works awarded at the December 2018 Council meeting. The contract works are expected to commence in early 2019 and be completed by April 2019.	In Progress	😊	2018/19	Development & Amenities	Engineering & Building Services
	32	Develop and commence implementation of priority open space and public realm enhancement plans	Enhancement Plans are currently being developed for Eastfield, Dorset & Ainslie Park Reserves.	In Progress	😊	2019/20	Operations Infrastructure & Leisure	Assets
	33	Work in partnership to implement the Greening the Greyfields Project to facilitate a sustainable approach to urban redevelopment in identified residential precincts ** Subject to funding	Funding has been secured through the Australian Government Smart Cities and Suburbs Program to develop understanding of how to deliver more sustainable outcomes through the redevelopment of existing residential precincts. This Plan Melbourne pilot project is looking at applying the new approach to development within two residential precincts. This will involve engagement with residents and stakeholders in the two precincts.	In Progress	😊	2019/20	Strategy & Community	Integrated Planning
An inclusive and diverse community	34	Monitor the federal National Disability Insurance Scheme and My Aged Care reform agenda and implement transitional arrangements for relevant areas of Council service delivery	Transition arrangements are in place for Commonwealth Home Support Program (CHSP) and National Disability Insurance Scheme (NDIS). Councillors were briefed in September 2018. Commonwealth extensions have been announced up until 2020 with NDIS and in home service components of CHSP transition to be completed by June 2019. Transition arrangements for other funded services will be completed by June 2020.	In progress	😊	2018/19	Strategy & Community	Community Services
	35	Investigate and implement additional female changing facilities at local sporting venues	A number of projects to provide additional female changing facilities have been identified and are listed below: Quambee Pavilion: concept design - works to be undertaken 2018/19 Bensons Pavilion: concept design - works to be undertaken 2018/19 Griff Hunt: application for Sport and Recreation Victoria grant was submitted and has been successful Cheong Pavilion: application for Sport and Recreation Victoria grant was submitted and has been successful Ainslie Pavilion: application for an Australian Government grant has been submitted Proclamation Pavilion: application for Sport and Recreation Victoria grant has been submitted however it was not successful Springfield Pavilion: application for an Australian Government grant has been submitted. Funding has been received from Sport and Recreation Victoria Heathmont Pavilion: Concept design signed off by tenant clubs - proceeding to detailed design.	In Progress	😊	2020/21	Operations Infrastructure & Leisure	Leisure

Council Plan 2017-2021



Progress Comment			Project Status		On Track Yes No	Target completion	Directorate	Service Area
Maroondah 2040 Community Outcome	#	Council Plan Priority Action	Not Started	In Progress				
	36	Continue implementation of the Corporate Volunteering Program	Implementation of the corporate volunteering program is one of the actions in the Organisational Volunteers Plan 2015-19 and is due for implementation in 2019. Volunteering opportunities are currently available to employees on request in the lead up to the full implementation of the program	Not Started	☺	2019/20	Corporate Services	Workplace, People & Culture
	37	Develop and commence implementation of a new Disability Policy and Action Plan	Council has finalised a background paper and undertaken community and stakeholder engagement to inform preparation of the Policy. A draft strategic document is under development.	In Progress	☺	2018/19	Strategy & Community	Integrated Planning
A well governed and empowered community	38	Progress Council's innovative digital services transformation	Council's digital services transformation continues to be driven by three key business drivers: (1) Realm Extension, (2) Operations Centre, (3) new ways of working & mobilisation of the workforce. A broad range of projects are currently in progress to support the sustainable delivery of these outcomes. A key scope of work nearing completion is the development of an IT Wireframe Strategy that will provide a demand management tool to ensure proposed initiatives are aligned with the organisations identified objectives. New mobile data and carriage service constructs have been implemented and deliver the critical foundations needed to effectively mobilise the workforce. This is further supported by the implementation of new mobile device management platform that will facilitate the effective management of Council's sizable fleet of mobile devices remotely. A profiling exercise to determine the most suitable hardware for roles is also being progressed and nearing completion as has a review of Council's data storage needs. A review of Council's existing telephony, both general and call centre, has also been completed. The identified requirements from this work will now be used to qualify a suitable solution to meet Council's current and future needs.	In Progress	☺	2020/21	Corporate Services	Information Technology
	39	Continue to work on Innovation and Customer Service delivery models, including online services and additional payment options for customers	Council's online service offering is routinely reviewed for enhancement. A contemporary and more comprehensive online payment option solution is currently being considered	In Progress	☺	2020/21	Corporate Services	Revenue Property & Customer Service
	40	Update Council's administrative facilities	The Realm extension is currently in the tender phase for a Head Contractor. The project is on track to commence construction in early 2019 and is scheduled for completion in May 2020. The Operations Centre is currently in the design phase with an anticipated construction completion date in late 2019.	In Progress	☺	2019/20	Operations Infrastructure & Leisure	Assets

Local Government Performance Reporting Framework 2018/19 Reporting Year







SERVICE PERFORMANCE INDICATOR RESULTS - YTD Quarter 2
(1 July 2018 – 31 December 2018)

Introduction

The Local Government Performance Reporting Framework (LGPRF) is a key initiative to improve the transparency and accountability of council performance to ratepayers and to provide a more meaningful set of information to the public. The framework is made up of a range of performance measures and a governance and management checklist items which together build a comprehensive picture of council performance.

The following report provides the prescribed Local Government Performance Reporting Framework service performance indicator results for end Q2 2018/19.

The following status icons may assist in interpreting these service performance results

	Result is currently on track / progressing as expected / within expected range for the reporting period
	Result is neutral / yet to be finalised / being monitored
	Result is currently not on track / not progressing as expected / outside expected range for the reporting period
	Result not available



Animal Management

Provision of animal management and responsible pet ownership services to the community including monitoring, registration, enforcement and education

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Timeliness					
Time taken to action animal requests	Number of days taken to action animal requests <i>Expected range: 1 to 10 days</i>	1.01 days	2017/18 Result 1.08 days 2016/17 Result 1.70 days		
Service standard					
Animals reclaimed	% of collected animals reclaimed <i>Expected range: 30% to 90%</i>	69.36%	2017/18 Result 67.74% 2016/17 Result 54.70%		
Service cost					
Cost of animal management service	\$ direct cost of the animal management service per registered animal <i>Expected range: \$10 to \$70</i>	\$15.04	2017/18 Result \$31.58 2016/17 Result \$30.65	Cost measure will increase each quarter until full year figure at Q4	
Health and safety					
Animal management prosecutions	Number of prosecutions <i>Expected range: 0 to 50 prosecutions</i>	3 prosecutions	2017/18 Result 3 prosecutions 2016/17 Result 3 prosecution		



Aquatic Facilities

Provision of indoor and outdoor aquatic facilities to the community and visitors for wellbeing, water safety, sport and recreation

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Service standard User satisfaction with aquatic facilities	User satisfaction with how Council has performed on the provision of aquatic facilities <i>Expected range: N/A</i>	N/A	2017/18 Result N/A 2016/17 Result N/A	Optional measure only. Not being measured in 2017/18	NA
Service standard Health inspections of aquatic facilities	Number of health inspections per Council aquatic facility <i>Expected range: 1 to 4 inspections</i>	2 inspections	2017/18 Result 2 inspections 2016/17 Result 2 inspections		
Service standard Reportable safety incidents at aquatic facilities	Number of WorkSafe reportable aquatic safety incidents <i>Expected range: 0 to 20 incidents</i>	3 incidents	2017/18 Result 4 incidents 2016/17 Result 0 incidents	The number of incidents is not directly controllable – safe operating practices are in place.	
Service cost Cost of indoor aquatic facilities	\$ direct cost less any income received of providing indoor aquatic facilities per visit <i>Expected range: -\$3 to \$10</i>	-\$0.39	2017/18 Result -\$1.16 2016/17 Result -\$0.88		
Service cost Cost of outdoor aquatic facilities	\$ direct cost less any income received of providing outdoor aquatic facilities per visit <i>Expected range: \$3 to \$20</i>	\$31.12	2017/18 Result \$15.05 2016/17 Result \$14.50	Overall cost per visit is expected to decrease for full year as main attendances in Q3 & Q4	
Utilisation Utilisation of aquatic facilities	Number of visits to aquatic facilities per head of municipal population <i>Expected range: 1 to 10 visits</i>	5.12 visits	2017/18 Result 8.75 visits 2016/17 Result 8.33 visits	Measure will increase each quarter until full year figure at Q4	



Food Safety

Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance

Service indicator/measure	Measure expressed as:	Result Q1 2018/19	Past End of Year Results	Comment	Status
Timeliness					
Time taken to action food complaints	Number of days taken to action food complaints <i>Expected range: 1 to 10 days</i>	1.24 days	2017/18 Result 1.88 days 2016/17 Result 1.90 days		
Service standard					
Food safety assessments	% of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment <i>Expected range: 50% to 100%</i>	100%	2017/18 Result 98.00% 2016/17 Result 98.53%		
Service cost					
Cost of food safety service	\$ direct cost of the food safety service per registered food premises <i>Expected range: \$300 to \$1,200</i>	\$357.21	2017/18 Result \$738.76 2016/17 Result \$639.70	Cost measure will increase each quarter until full year figure at Q4	
Health and safety					
Critical and major non-compliance notifications	% of critical and major non-compliance outcome notifications that are followed up by council <i>Expected range: 60% to 100%</i>	99.06%	2017/18 Result 100.0% 2016/17 Result 95.06%		



Governance

Provision of good governance to the community including making and implementing decisions with reference to community engagement, policy frameworks and agreed practice

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Transparency					
Council resolutions at meetings closed to the public	% of Council resolutions made at meetings closed to the public <i>Expected range: 0% to 30%</i>	10.75%	2017/18 Result 13.74% 2016/17 Result 11.09%		
Consultation and engagement					
Satisfaction with community consultation and engagement	Satisfaction rating out of 100 <i>Expected range: 40 to 70</i>		2017/18 Result 56 2016/17 Result 55	Measured in Community Satisfaction Survey – results released late Q4	
Attendance					
Council attendance at Council meetings	% of Council attendance at ordinary and special Council meetings <i>Expected range: 80% to 100%</i>	88.89%	2017/18 Result 86.32% 2016/17 Result 91.45%		
Service cost					
Cost of governance	\$ direct cost of the governance service per councillor <i>Expected range: \$30,000 to \$80,000</i>	\$22,470	2017/18 Result \$45,744 2016/17 Result \$49,529	Cost measure will increase each quarter until full year figure at Q4	
Decision making					
Satisfaction with Council decisions	Satisfaction rating out of 100 <i>Expected range: 40 to 70</i>		2017/18 Result 59 2016/17 Result 58	Measured in Community Satisfaction Survey – results released late Q4	



Libraries

Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Utilisation					
Library collection usage	Number of library collection item loans per library collection item <i>Expected range: 1 to 9 items</i>	5.34	2017/18 Result 10.58 loans 2016/17 Result 10.02 loans	Measure will increase each quarter until full year figure at Q4	
Resource standard					
Standard of library collection	% of the library collection that has been purchased in the last 5 years <i>Expected range: 40% to 90%</i>	73.99%	2017/18 Result 75.47% 2016/17 Result 77.40%		
Service cost					
Cost of library service	\$ direct cost of the library service per visit <i>Expected range: \$3 to \$15</i>	\$3.03	2017/18 Result \$2.58 2016/17 Result \$2.65		
Participation					
Active library members	% of the municipal population that are active library members <i>Expected range: 10% to 40%</i>	16.20%	2017/18 Result 16.18% 2016/17 Result 14.87%		



Maternal and Child Health

Provision of universal access to health services for children from birth to school age and their families including early detection, referral, monitoring and recording child health and development

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Satisfaction					
Participation in first MCH home visit	% of infants enrolled in the MCH service who receive the first MCH home visit <i>Expected range: 90% to 110%</i>	97.55%	2017/18 Result 101.20% 2016/17 Result 102.78%	Potential data issue identified in CDIS	
Service standard					
Infant enrolments in the MCH service	% of infants enrolled in the MCH service <i>Expected range: 90% to 110%</i>	100.95%	2017/18 Result 101.06% 2016/17 Result 100.07%		
Service cost					
Cost of the MCH service	\$ cost of the MCH service per hour of service delivered <i>Expected range: \$50 to \$200</i>	\$82.14	2017/18 Result \$71.22 2016/17 Result \$86.04		
Participation					
Participation in MCH service	% of children enrolled who participate in the MCH services <i>Expected range: 70% to 100%</i>	45.82%	2017/18 Result 73.88% 2016/17 Result 78.13%	Being monitored. SMS sent pre-appointment. Participation is expected to increase over remainder of year	
Participation					
Participation in MCH service by Aboriginal children	% of Aboriginal children enrolled who participate in the MCH service <i>Expected range: 60% to 100%</i>	35.48%	2017/18 Result 69.90% 2016/17 Result 74.44%	Small numbers can cause large variation. Being monitored. SMS sent pre-appointment. Participation is expected to increase over remainder of year	



Roads

Provision of a network of sealed local roads under the control of the municipal council to all road users

Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Satisfaction of use					
Sealed local road requests	Number of sealed local road requests per 100 kilometres of sealed local road <i>Expected range: 10 to 120 requests</i>	44.99 requests	2017/18 Result 98.35 requests 2016/17 Result 96.25 requests	Measure will increase each quarter until full year figure at Q4	
Condition					
Sealed local roads below the intervention level	% of sealed local roads that are below the renewal intervention level <i>Expected range: 80% to 100%</i>	97.25%	2017/18 Result 97.25% 2016/17 Result 97.25%		
Service cost					
Cost of sealed local road reconstruction	\$ direct reconstruction cost per square metre of sealed local roads reconstructed <i>Expected range: \$20 to \$200</i>		2017/18 Result \$87.98 2016/17 Result \$209.37	No costs in Q2 as per normal in annual cycle.	
Service cost					
Cost of sealed local road resealing	\$ direct resealing cost per square metre of sealed local roads resealed <i>Expected range: \$4 to \$30</i>		2017/18 Result \$26.60 2016/17 Result \$33.68	No costs in Q2 as per normal in annual cycle	
Satisfaction					
Satisfaction with sealed local roads	Satisfaction rating out of 100 <i>Expected range: 50 to 100</i>		2017/18 Result 68 2016/17 Result 66	Measured in Community Satisfaction Survey – results released late Q4	



Statutory Planning

Provision of land use and development assessment services to applicants and the community including advice and determination of applications

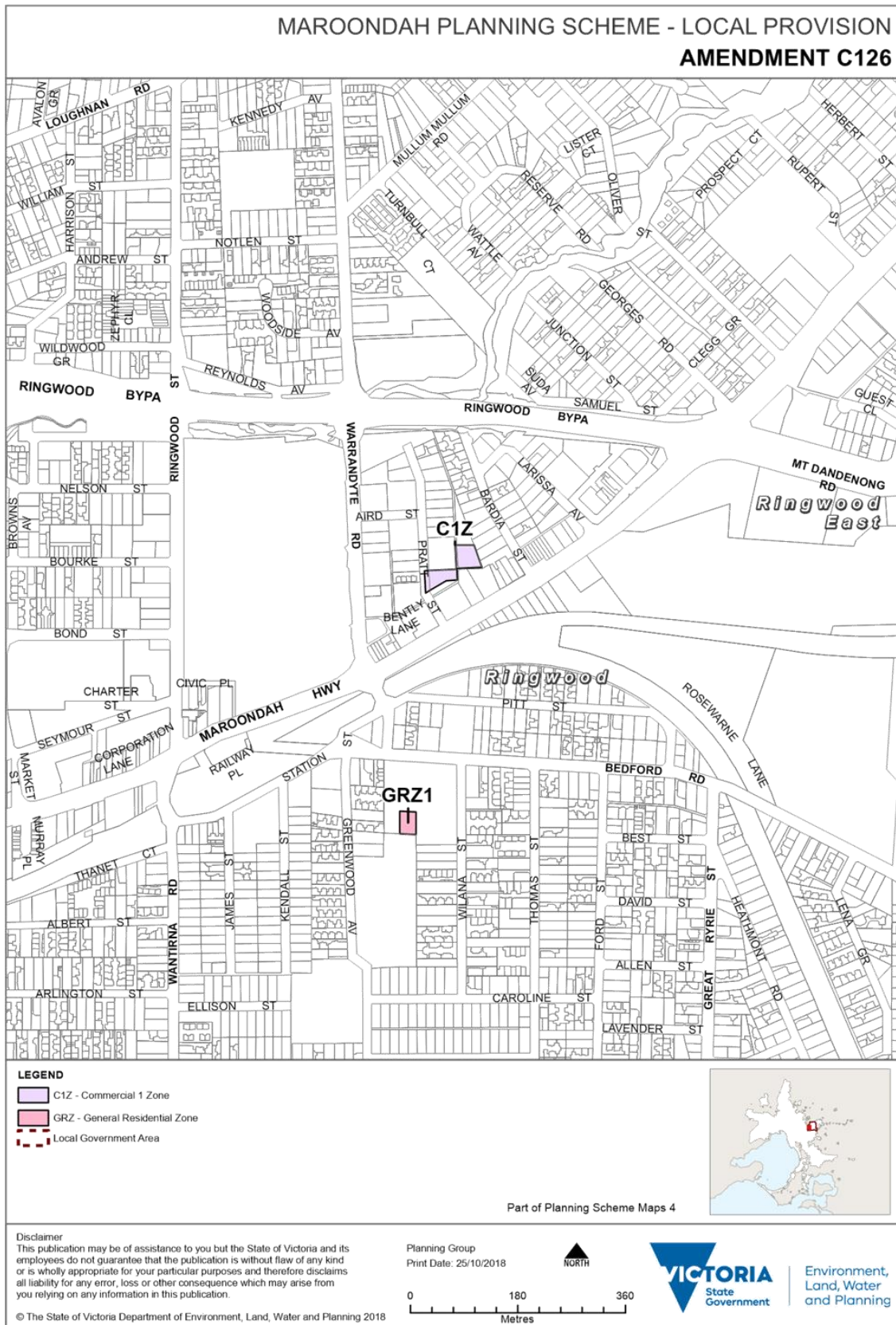
Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Timeliness					
Time taken to decide planning applications	Days between receipt of a planning application and a decision on the application <i>Expected range: 30 to 110 days</i>	36 days	2017/18 Result 35 days 2016/17 Result 39 days		
Service standard					
Planning applications decided within 60 days	% of planning application decisions made within required timeframe days <i>Expected range: 40% to 100%</i>	81.68%	2017/18 Result 82.45% 2016/17 Result 80.00%		
Service cost					
Cost of statutory planning service	\$ direct cost of the statutory planning service per planning application <i>Expected range: \$500 to \$4,000</i>	\$1,657	2017/18 Result \$1,861 2016/17 Result \$1,617		
Decision making					
Planning decisions upheld at VCAT	% of decisions subject to review by VCAT that were not set aside <i>Expected range: 30% to 100%</i>	95.24%	2017/18 Result 90.41% 2016/17 Result 48.94		



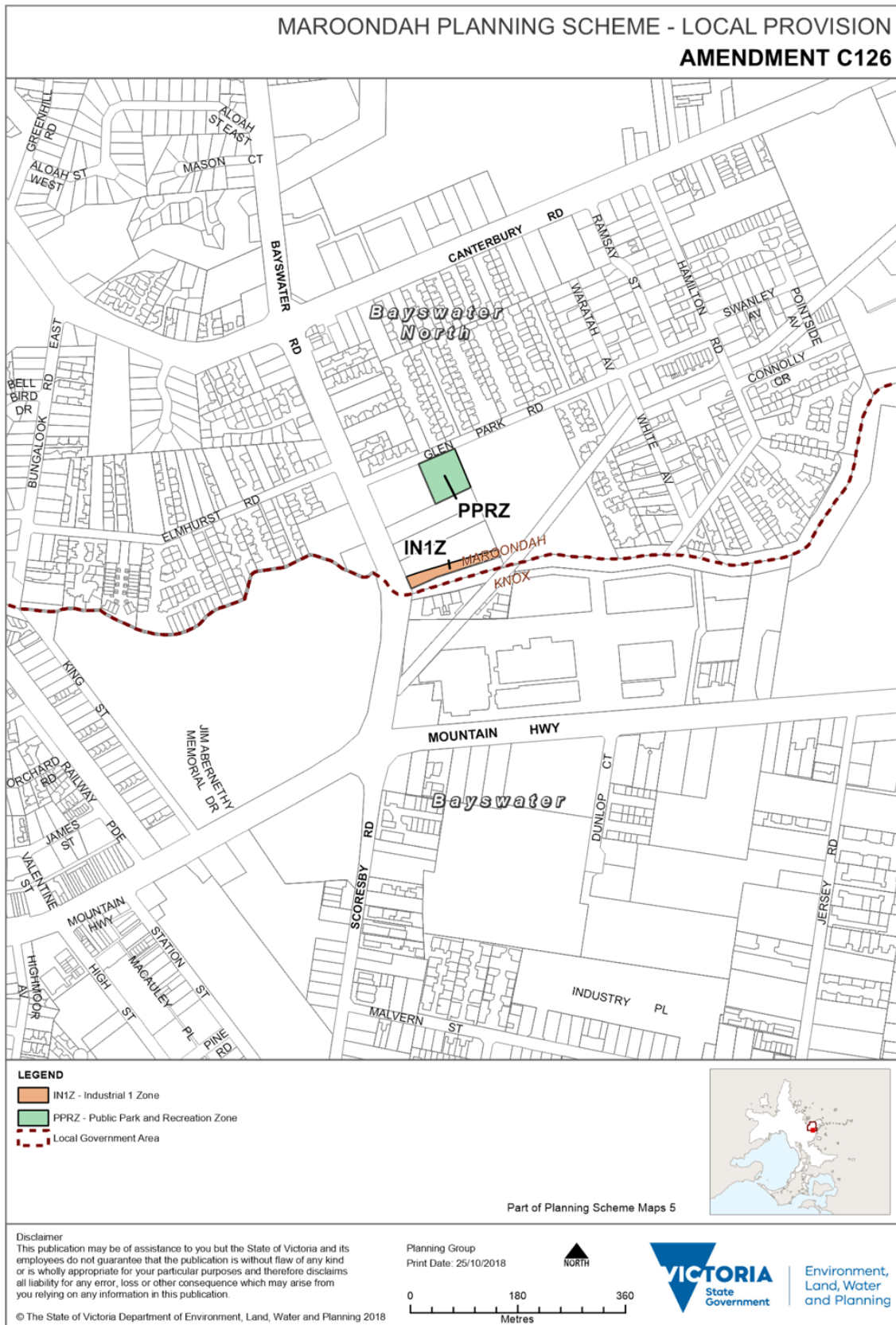
Waste Collection

Provision of kerbside waste collection service to the community including garbage and recyclables

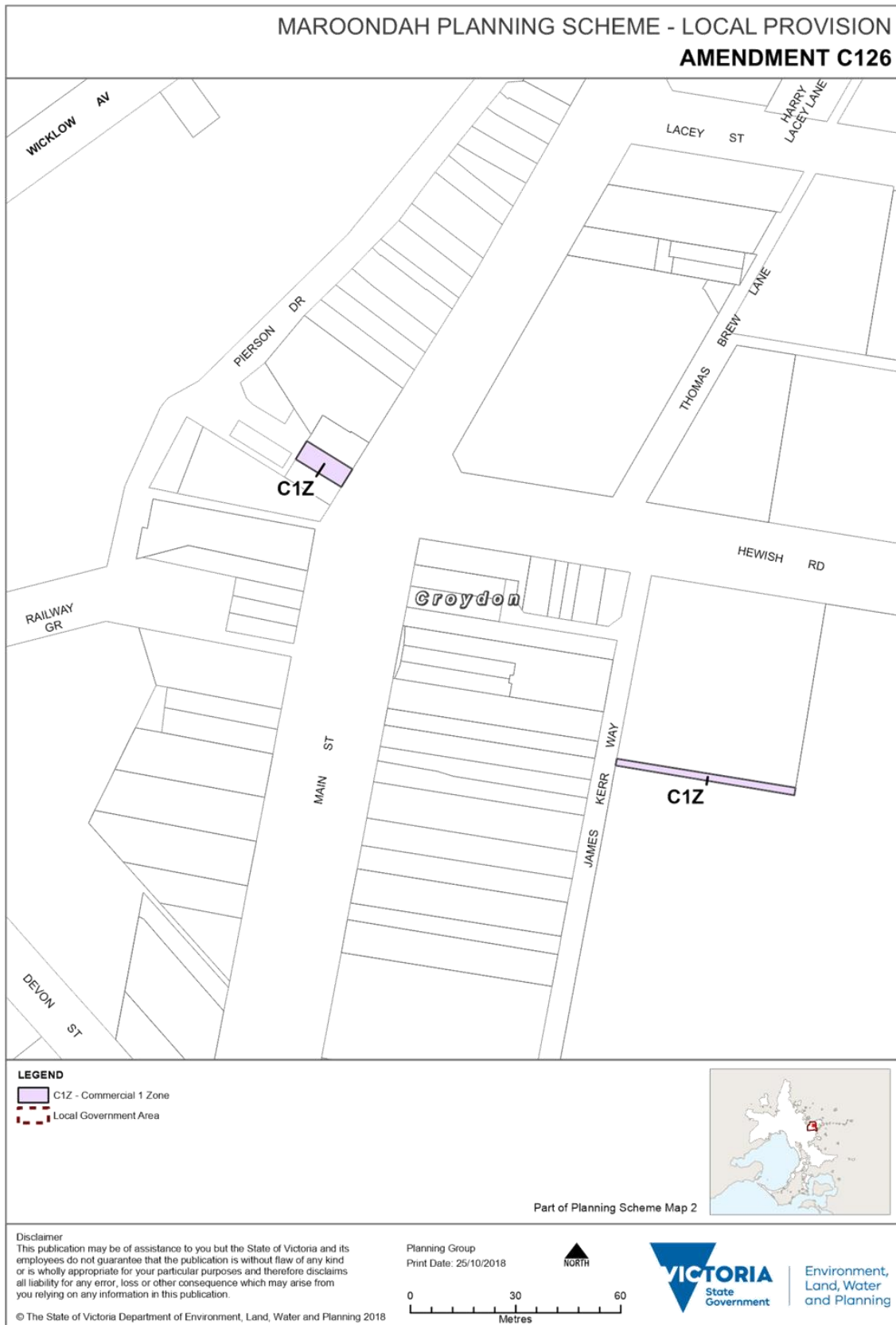
Service indicator/measure	Measure expressed as:	Result Q2 2018/19	Past End of Year Results	Comment	Status
Satisfaction					
Kerbside bin collection requests	Number of kerbside bin collection requests per 1000 kerbside bin collection households <i>Expected range: 10 to 300 requests</i>	33.6 Requests	2017/18 Result 72.1 requests 2016/17 Result 61.0 requests		
Service standard					
Kerbside collection bins missed	Number of kerbside collection bins missed per 10,000 scheduled kerbside collection bin lifts <i>Expected range: 1 to 20 bins</i>	3.6 bins	2017/18 Result 3.4 bins 2016/17 Result 2.5 bins		
Service cost					
Cost of kerbside garbage collection service	\$ direct cost of the kerbside garbage bin collection service per kerbside garbage collection bin <i>Expected range: \$40 to \$150</i>	\$55.21	2017/18 Result \$103.19 2016/17 Result \$101.64	Measure will increase each quarter until full year figure at Q4	
Service cost					
Cost of kerbside recyclables collection service	\$ direct cost of the kerbside recyclables collection service per kerbside recyclables collection bin <i>Expected range: \$10 to \$80</i>	\$32.39	2017/18 Result \$43.36 2016/17 Result \$30.14	Measure will increase each quarter until full year figure at Q4	
Waste diversion					
Kerbside collection waste diverted from landfill	% of garbage, recyclables and green organics collected from kerbside bins that is diverted from landfill <i>Expected range: 20% to 60%</i>	56.44%	2017/18 Result 54.19% 2016/17 Result 54.94%		



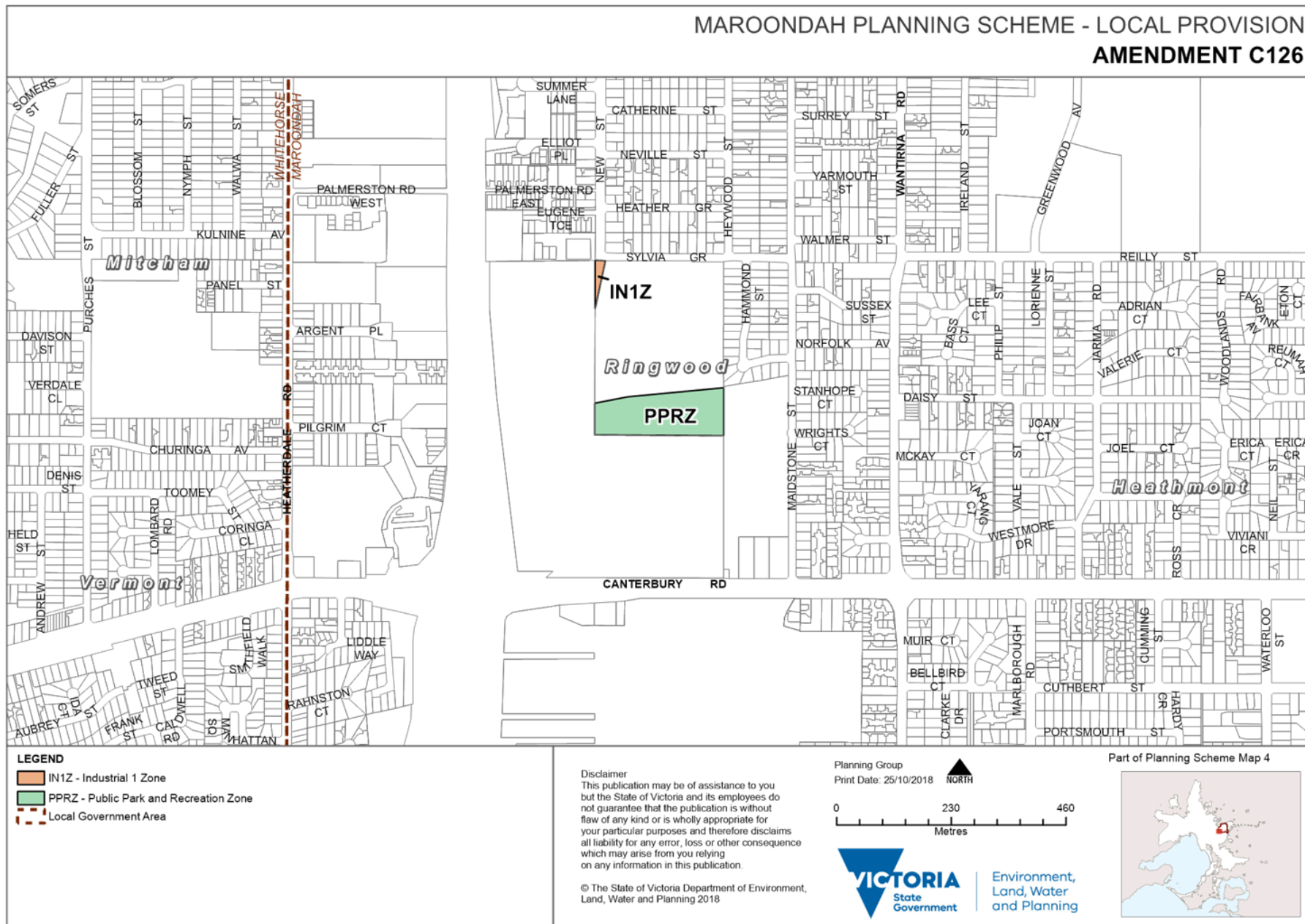
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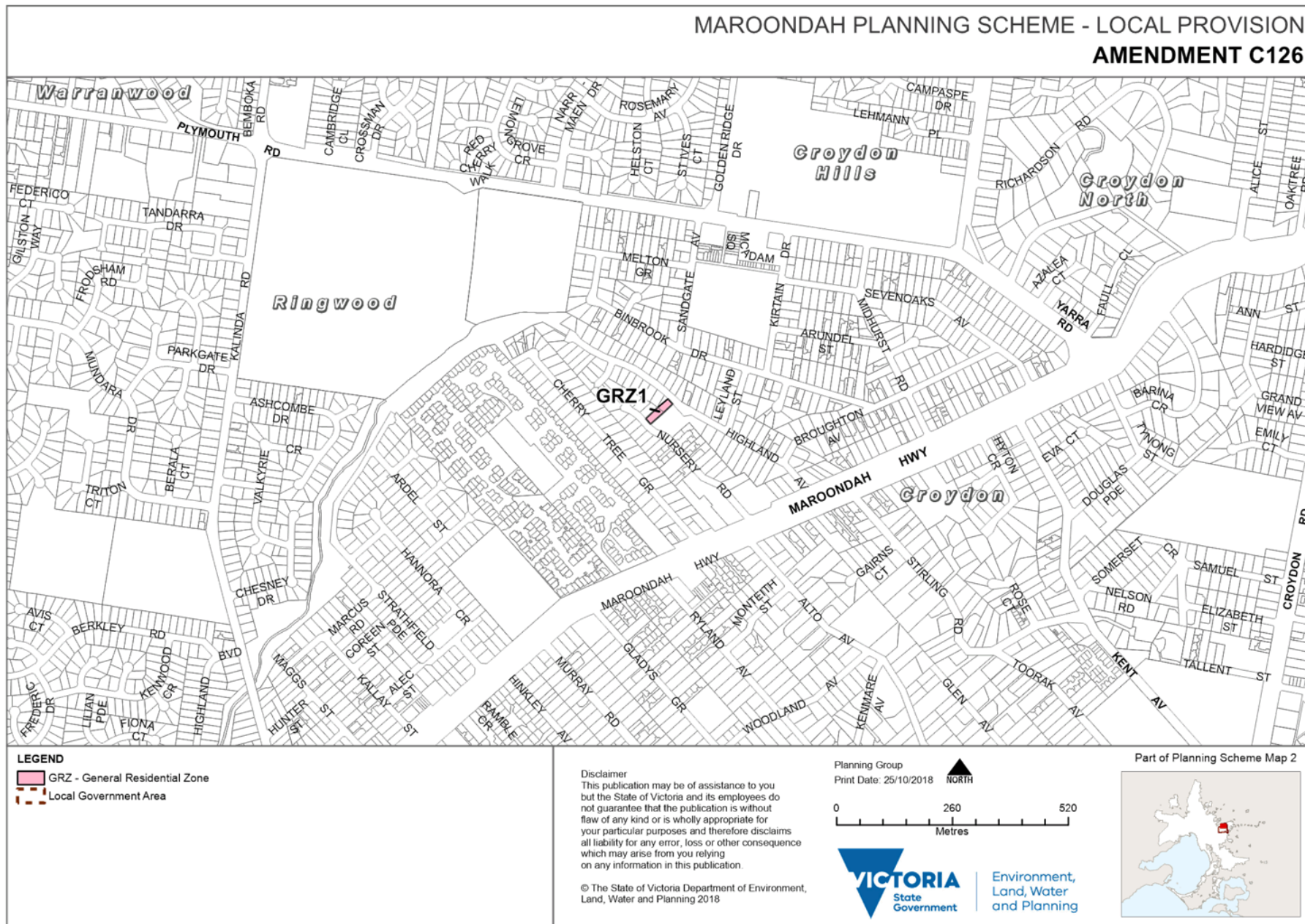
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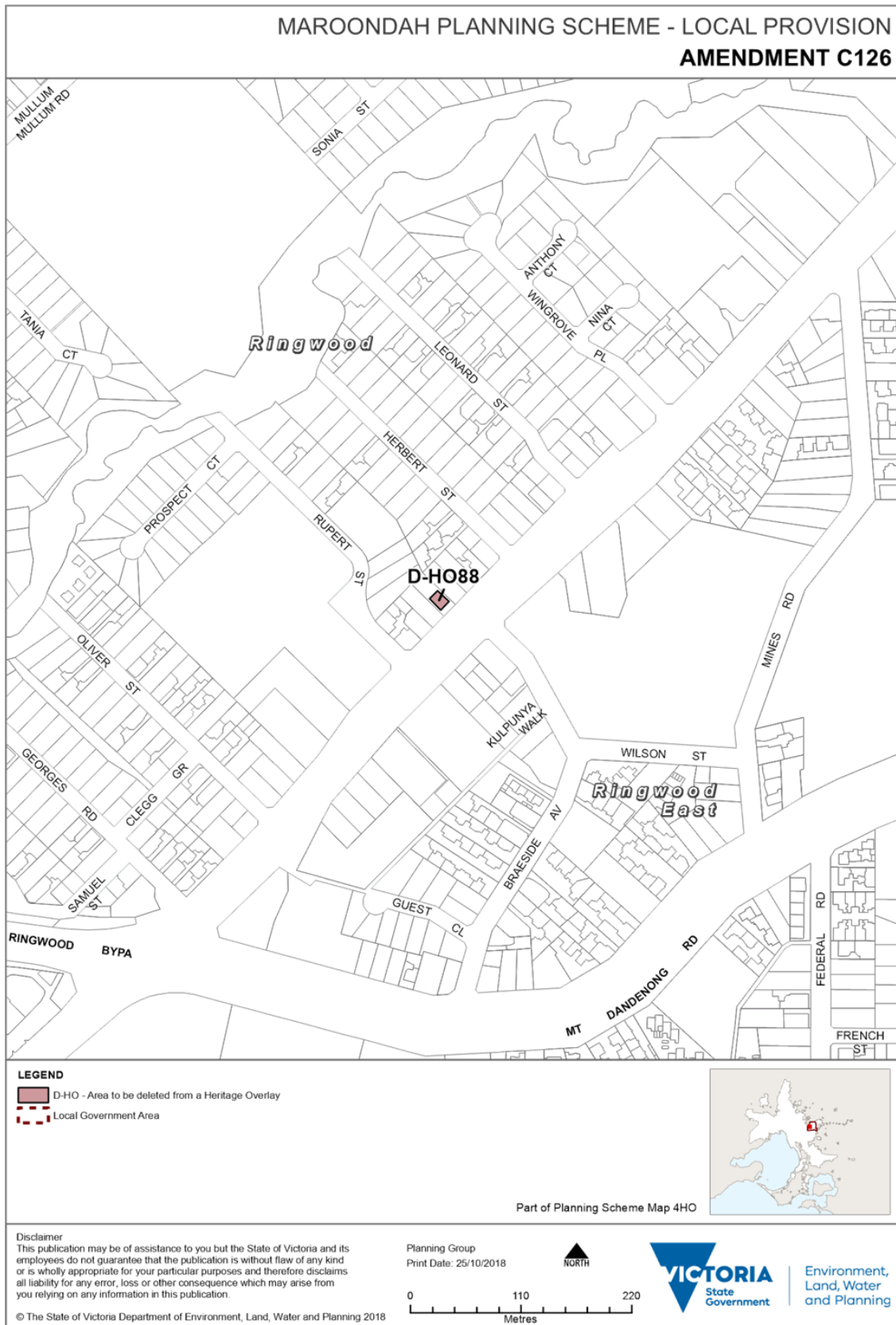


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009

MAROONDAH PLANNING SCHEME

06/12/2018
C104**SCHEDULE TO CLAUSE 43.01 HERITAGE OVERLAY****1.0****Application requirements**18/10/2018
C117

None specified.

2.0**Heritage places**06/12/2018
C104

The requirements of this overlay apply to both the heritage place and its associated land.

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO1	<i>House</i> 67-73 Alto Avenue, Croydon	Yes	No	Yes	No	No	No	No
HO2	<i>Croydon Community School, Formerly Croydon State School, 177-181 Mount Dandenong Road, corner of Anzac Street, Croydon</i>	Yes	No	No	No	No	No	No
HO3	<i>"Aringa"</i> 7 Aringa Court, Ringwood	Yes	No	Yes	No	No	No	No
HO4	<i>"Boonong"</i> 273 Bayswater Road, Bayswater North	Yes	No	Yes	No	No	No	No
HO5	<i>Ringwood Cellars, Former Blood Brothers Premier Store</i> 1 Bedford Road, Ringwood	Yes	No	No	No	No	No	No
HO6	<i>Italianate House</i> 11 - 15 Bedford Road, Ringwood	Yes	No	No	No	No	No	No

MAROONDAH PLANNING SCHEME

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO7	1st Ringwood Scout Hall Bill Wilkins Lodge Bedford Road, Ringwood	No	No	No	No	No	No	No
HO8	House 15 Braeside Avenue, Ringwood	Yes	No	Yes	No	No	No	No
HO9	Manna Gum <i>Eucalyptus viminalis</i> H.E. Parker Reserve, 154 Heathmont Road, Heathmont, south bank, near BMX jumps, Bungalook Creek, 80m upstream from Dandenong Creek, Bayswater	No	No	Yes	No	No	No	No
HO10	Lemon-scented Gum <i>Corymbia citriodora</i> 5 Camelia Court, Croydon South	No	No	Yes	No	No	No	No
HO11	Population of Elderberry <i>Panax Polyscias sambucifolia</i> Bayswater Golf Range, Canterbury Road, Bayswater	No	No	Yes	No	No	No	No
HO12	Swamp Gum <i>Eucalyptus ovata</i> 24 Carroll Avenue, Croydon	No	No	Yes	No	No	No	No
HO13	Croydon Central Maternal & Child Health Centre, 202- 210 Mt Dandenong Road, Croydon	No	No	No	No	Yes Ref No H0054	No	No
HO14	Gifford Memorial Church 22 Croydon Road, Croydon	No	No	No	No	No	No	No
HO15	Candlebark <i>Eucalyptus rubida</i> 16 Delatite Court, Warranwood	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO16	<i>Candlebark Eucalyptus rubida</i> 18 Delatite Court, Waranwood	No	No	Yes	No	No	No	No
HO17	<i>Silver Peppermint Eucalyptus tenuiramis</i> Devon Street car park, 4 - 16 Devon Street, Croydon	No	No	Yes	No	No	No	No
HO18	<i>Yellow Box Eucalyptus melliodora</i> Nature strip tree, south east corner of Mountain View Road and Dickasons Road, Heathmont	No	No	Yes	No	No	No	No
HO19	<i>Glenbrae and Golden English Oak Quercus robur concoria</i> 147-151 Dorset Road, Croydon	No	No	Yes	Yes	No	No	No
HO22	"Sunnyview" 427-429 Dorset Road, Croydon	Yes	No	No	No	No	No	No
HO23	<i>Eucalyptus Tree (ignorabilis x viminalis)</i> Dorset Gardens Hotel, 335-341 Dorset Road, Croydon, south east corner of the site	No	No	Yes	No	No	No	No
HO24	<i>Algerian Oak Quercus canariensis</i> Eastfield Park, 119-139 Eastfield Road, Croydon, 20 metres north of 97 Eastfield Road, Croydon	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO25	<i>White Stringybark Eucalyptus globoidea</i> Cheong Wildflower Sanctuary, 1-29 Eastfield Road, Croydon, 120 metres along northern boundary from western point, then 30 metres directly south	No	No	Yes	No	No	No	No
PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO26	<i>Pre-school, Former East Ringwood School</i> Everard Road, Ringwood East	No	No	No	No	No	No	No
HO27	<i>Former Ringwood State School</i> 32 Greenwood Avenue, Ringwood	No	No	No	No	No	No	No
HO28	<i>Greenwood Park Kindergarten</i> 9 Greenwood Avenue, Ringwood	No	No	Yes	No	No	No	No
HO29	<i>"Wellington Park"</i> 17 Highfield Avenue, Warranwood	Yes	No	Yes	No	No	No	No
HO30	<i>"Wyreena"</i> 13 – 23 Hull Road, Croydon	Yes	No	Yes	No	No	No	No
HO31	<i>Manna Gum Eucalyptus viminalis</i> West corner of 32 Junction Street, Ringwood on reserve	No	No	Yes	No	No	No	No
HO32	<i>Weeping Scotch Elm Ulmus globra camperdownii</i> 45 Lacey Street, Croydon	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO34	<i>Four Candlebark Eucalyptus rubidas</i> Little John Reserve, 76 Little John Road, Warranwood (Council land)	No	No	Yes	No	No	No	No
HO35	<i>Smooth-barked Apple Angonhera costata</i> 70-76 Longview Road, Croydon South (Nature strip)	No	No	Yes	No	No	No	No
HO36	<i>Messmate Stringybark Eucalyptus obliqua</i> 90-92 Longview Road, Croydon South	No	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO37	<i>Former State Savings Bank of Victoria</i> 50 Main Street, Croydon	Yes	No	No	No	No	No	No
HO39	<i>Ringwood Railway Station</i> Maroondah Highway, Ringwood	-	-	-	-	Yes Ref No H1587	No	No
HO40	<i>Ringwood Memorial Clock tower</i> Corner Maroondah Highway & Warrandyte Road, Ringwood	Yes	No	No	No	No	No	No
HO41	<i>Former Ringwood Fire Station & two adjoining flats</i> 253-257 & part of 251 & 259-261 Maroondah Highway, Ringwood	Yes	No	No	No	No	No	No
HO42	<i>English Oak Quercus robur</i> 310-312 Maroondah Highway, Ringwood	No	No	Yes	No	No	No	No
HO43	<i>Red Box Eucalyptus polyanthemos</i> 35-37 Merrill Crescent, Warranwood	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO44	<i>"Linden"</i> 5 Moss Court, Croydon North	Yes	No	Yes	No	No	No	No
HO45	<i>Red Ironbark Eucalyptus triacarpa</i> Nature strip of 41 Mount Dandenong Road, Ringwood East	No	No	Yes	No	No	No	No
HO46	<i>Long-leaf Box Eucalyptus goniocalyx</i> Former Benedictine Monastery Site, 22-24 Murray Road, 10 metres south of 6 Banool Court, Croydon	No	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO47	<i>Two Pencil Pines Cupressus torulosa and house</i> 144-146 Mount Dandenong Road, corner of Vernon Street, Croydon	No	No	Yes	No	No	No	No
HO48	<i>English/Algerian Oak Quercus robor/canaviensis</i> The front garden of Croydon Community School, 177-181 Mount Dandenong Road, corner of Anzac Street, Croydon	No	No	Yes	No	No	No	No
HO49	<i>"Jenkins Cottage"</i> 334 Mount Dandenong Road, Croydon	Yes	No	Yes	No	No	No	No
HO50	<i>Manna Gum Eucalyptus viminalis</i> Small reserve directly north of 2-4 New Street, Ringwood (Vic Roads land)	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO51	<i>Manna Gum Eucalyptus viminalis</i> South side of Mullum Mullum Creek, approximately 75 metres west north west of 24 New Street, Ringwood	No	No	Yes	No	No	No	No
HO52	<i>Lemon-scented Gum Corymbia citriodora</i> 45 Oliver Street, Ringwood	No	No	Yes	No	No	No	No
HO53	<i>House, formerly known as 'Pinemount'</i> 17-21 Panorama Avenue, Ringwood North	Yes	No	Yes	No	No	No	No
HO54	<i>Narrow-leaf Peppermint Tree Eucalyptus radiata</i> 59 Power Street, Croydon North	No	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO55	<i>Manna Gum Eucalyptus viminalis</i> 20 metres east of the eastern boundary of 125127 Loughnan Road, Ringwood, North of Mullum Mullum Creek	No	No	Yes	No	No	No	No
HO56	<i>"Kleinert Homestead"</i> 4 Reilly Court, Croydon South	Yes	No	Yes	No	No	No	No
HO57	<i>Birribindi</i> 77 Richardson Road, Croydon North	Yes	No	Yes	No	No	No	No
HO58	<i>Manna Gum Eucalyptus viminalis</i> Reynolds Avenue Reserve, Reynolds Avenue, Ringwood, 29 metres east of the western end of by-pass acoustic wall, then 11 metres northern of by-pass acoustic wall	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO60	<i>Candlebark Eucalyptus viminalis</i> 4 Salvia Court, Waranwood	No	No	Yes	No	No	No	No
HO61	<i>Two Manna Gums Eucalyptus viminalis</i> Scott Street Reserve, Scott Street, 45 metres west of the pedestrian bridge, Heathmont (Council reserve)	No	No	Yes	No	No	No	No
HO62	<i>"Strathallyn"</i> 2B Strathallyn Road, Ringwood	Yes	No	Yes	No	No	No	No
HO63	<i>Manna Gum (Hybrid) Eucalyptus viminalis</i> Suda Avenue Reserve, Suda Avenue, Ringwood, southern end of reserve, 15 metres north west of drainage underpass.	No	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO64	<i>Silver-leafed Stringybark Eucalyptus cephalocarpa</i> 7-8 Tereddin Drive, part of Bungalook Conservation Reserve, 10 metres from the east boundary and approximately 130 metres from the south boundary, Kilsyth South.	No	No	Yes	No	No	No	No
HO65	<i>"Rothsay"</i> 2 Unsworth Road, Ringwood North	Yes	No	Yes	No	No	No	No
HO67	<i>Wantirna Road North Precinct</i> 4, 6 & 8 Wantirna Road, Ringwood	Yes	No	Yes	No	No	No	No
HO68	<i>Wantirna Road South Precinct</i> 18, 20, 22 & 24 Wantirna Road, Ringwood	Yes	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO71	<i>St. Paul's Parish House, Former Glamorgan and St Paul's Anglican Church</i> 40 Warrandyte Road (Corner of Ringwood Bypass), Ringwood	Yes	No	Yes	No	No	No	No
HO72	<i>House</i> 10-12 Warrandyte Road, Ringwood	Yes	No	Yes	No	No	No	No
HO73	<i>House</i> 16 Warrandyte Road, Ringwood	Yes	No	No	No	No	No	No
HO74	<i>House</i> 18 Warrandyte Road, Ringwood	Yes	No	No	No	No	No	No
HO75	<i>House</i> 127 Warrandyte Road, Ringwood North	Yes	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO76	<i>Red Box Eucalyptus polyanthemos</i> Warranwood Reserve (top of hill), 75 Bemboka Road, 50 metres north of Kelly Court, Warranwood	No	No	Yes	No	No	No	No
HO77	<i>Lemon-scented Gum Corymbia citriodora</i> 8 Wattle Avenue, Ringwood	No	No	Yes	No	No	No	No
HO78	<i>Candlebark Eucalyptus rubida</i> 49 Wellington Park Drive, Warranwood	No	No	Yes	No	No	No	No
HO79	<i>Candlebark Eucalyptus rubida</i> 53 Wellington Park Drive, Warranwood	No	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

HO80	<i>Nine English Oak Quercus robur</i> Wellington Park Reserve, 2-4 Wellington Park Drive and 6-8 Hutchins Court, Warranwood	No	No	Yes	No	No	No	No
HO82	<i>"Cherry Hill"</i> 19 Wonga Road, Ringwood North	Yes	No	Yes	No	No	No	No
HO83	<i>"Dunstaffnage"</i> 81 Wonga Road, Ringwood North	Yes	No	Yes	No	No	No	No
HO84	<i>"Chipping"</i> 16 Wonga Road, Ringwood	Yes	No	Yes	No	No	No	No
HO85	<i>"Banool"</i> 57-59 Wonga Road, Ringwood North	Yes	No	Yes	No	No	No	No
HO86	<i>"Silver Birches"</i> 13 – 23 Hull Road, Croydon	Yes	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO87	<i>Messmate Stringybark Eucalyptus obliqua</i> 8 Yallambee Way, Croydon	No	No	Yes	No	No	No	No
HO89	<i>Patrick Hegarty House</i> 20 Byways Drive, Ringwood East	Yes	No	Yes	No	No	No	No
HO90	<i>Row of Cypress Cupressus macrocarpa</i> 2a Cameron Road (trees are on the San Remo Road frontage), Ringwood North	No	No	Yes	No	No	No	No
HO91	<i>Former Croydon Fire Station</i> 14 Croydon Road, Croydon	Yes	No	No	No	No	Yes	No
HO92	<i>War Memorial – World War I, World War II, Korea and Vietnam</i> Roundabout at Wicklow Avenue, Croydon Road, Kent Avenue and Railway Crescent, Croydon	No	No	No	No	No	No	No
HO93	<i>Rangeview</i> 130 Croydon Road, Croydon	Yes	No	Yes	No	No	No	No
HO94	<i>House</i> 141-143 Dorset Road, Croydon	Yes	No	Yes	No	No	No	No
HO95	<i>Tudor Lodge</i> 148-150 Dorset Road, Croydon	Yes	No	Yes	Yes	No	No	No
HO96	<i>House</i> 263 Dorset Road, Croydon	Yes	No	No	No	No	No	No

MAROONDAH PLANNING SCHEME

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO98 Interim control Expiry date: 31/07/2019	<i>Ellison Street, Ringwood Precinct</i> 4-18 Ellison Street Ringwood	No	No	No	No	No	No	No
HO99	<i>House</i> 6 Hill Street, Ringwood East	Yes	No	Yes	No	No	No	No
HO100	<i>The Oxford Shop, D & G Burns Chemist, Clip & Curl, The Craft Cubby, Castlefield, et al.</i> 161 Main Street, Croydon	Yes	No	No	No	No	Yes	No
HO101	<i>House & Evan Mackley Fine Art Gallery</i> 5-7 Maroondah Highway, Ringwood	Yes	No	Yes	No	No	Yes	No
HO103	<i>Toll gate obelisk and plaque</i> Brushy Park, 435 Maroondah Highway, Croydon North	Yes	No	No	No	No	No	No
HO104	<i>William Barak memorial</i> Brushy Park, 435 Maroondah Highway, Croydon North	Yes	No	No	No	No	No	No
HO105	<i>Californian Bungalow</i> 149 Mount Dandenong Road, Croydon	Yes	No	No	No	No	No	No
HO106	<i>Streamlined Modern House</i> 153 Mount Dandenong Road, Croydon	Yes	No	Yes	No	No	No	No

MAROONDAH PLANNING SCHEME

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO107	<i>Costume Capers Dance Art</i> 197-207 Mount Dandenong Road, Croydon	Yes	No	No	No	No	Yes	No
HO108	<i>Croydon Entertainment Centre</i> 202-210 Mount Dandenong Road, Croydon	Yes	No	No	No	No	Yes	No
HO109	<i>Cupressus macrocarpa Monterey cypress</i> <i>windbreak at Croydon Oval</i> 217-283 Mount Dandenong Road, Croydon	No	No	Yes	No	No	No	No
HO110	<i>Mount Dandenong Road Precinct 1</i> 272 and 280 Mount Dandenong Road, Croydon	Yes	No	No	Yes	No	No	No
HO111	<i>Californian Bungalow</i> 298 Mount Dandenong Road, Croydon	Yes	No	No	No	No	No	No
HO112	<i>Mount Dandenong Road Precinct 2</i> 313-315 & 317 Mount Dandenong Road, Croydon	Yes	No	No	No	No	No	No
HO113	<i>Californian Bungalow</i> 316 Mount Dandenong Road, Croydon	Yes	No	No	No	No	No	No
HO114	<i>Mount Dandenong Road Precinct 3</i> 327, 331 & 333 Mount Dandenong Road, Croydon	Yes	No	Yes	No	No	No	No
HO115	<i>Mount Dandenong Road Precinct 4</i> 340 & 342 Mount Dandenong Road, Croydon	Yes	No	No	No	No	No	No

MAROONDAH PLANNING SCHEME

HO116	<i>Dunalister Park</i> 36 Mulawa Street, Croydon	No	No	Yes	No	No	No	No
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PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO117	<i>Ringwood North Primary School</i> 172-180 Oban Road, Ringwood North	Yes	No	Yes	No	No	Yes	No
HO118	<i>Holy Trinity Anglican Church</i> 47 Patterson Street, Ringwood East	Yes	No	No	No	No	Yes	No
HO119	<i>Emery House</i> 50 Pine Crescent, Ringwood North	Yes	No	No	No	No	No	No
HO120	<i>Pitt Street Precinct</i> 20, 22 & 24 Pitt Street Pitt Street, Ringwood	Yes	No	Yes	No	No	No	No
HO121	<i>Former Ringwood Ambulance Depot</i> 28 Pitt Street, Ringwood	Yes	No	Yes	No	No	Yes	No
HO122	<i>Luther College</i> 1-37 Plymouth Road, Croydon Hills	No	No	No	No	No	Yes	No
HO123	<i>Orchard Remnants</i> Strathfield Parade, Croydon	No	No	Yes	No	No	No	No
HO124	<i>Taylor's Road Precinct</i> 3 & 5 Taylor's Road, Croydon	Yes	No	Yes	No	No	No	No
HO125	<i>Anglican Church of St John the Divine</i> 5-9 Toorak Avenue,	Yes	Yes	No	No	No	Yes	No

MAROONDAH PLANNING SCHEME

HO126	<i>Vernon Street Precinct</i> 1/13-15, 17, 18, 19, 21 & 23 Vernon Street, Croydon	Yes	No	Yes	No	No	No	No
HO127	<i>Coolangatta</i> 47 Warrandyte Road, Ringwood	Yes	No	Yes	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO128	<i>House</i> 49 Warrandyte Road, Ringwood	Yes	No	Yes	Yes	No	No	No
HO129	<i>Two semi-detached dwellings</i> 76 & 76A Warrandyte Road, Ringwood	Yes	No	Yes	Yes	No	No	No
HO130	<i>Three rows of Pinus Radiata Monterey Pines</i> 125A Warrandyte Road, Ringwood North	No	No	Yes	No	No	No	No
HO131	<i>Rosebank</i> 149-151 Warrandyte Road, Ringwood North	Yes	No	Yes	No	No	No	No
HO132	<i>Wilana Street Precinct</i> 10 & 12 Wilana Street & part of 8-16 Bedford Road, Ringwood	Yes	No	No	No	No	No	No
HO133	<i>Melbourne Rudolf Steiner School</i> 213 Wonga Road, Warranwood	No	No	Yes	No	No	Yes	No

MAROONDAH PLANNING SCHEME

HO134	<i>Former Sacred Heart Monastery (now Sacred Heart Parish complex)</i> 35 Wicklow Avenue, Croydon	No	Yes - former Monastery chapel, including aisles, Parish offices, Hall, Dining Room, main and secondary stairwells, Meeting Rooms and Library.	Yes	Yes	No	Yes	No
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PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO135	<i>Iron Gates, Fence, Driveway and Cypress plantings (former Sacred Heart Monastery, now Mingarra Retirement Living Village) 77-115 Mt Dandenong Road, Croydon</i>	Yes	Yes	No	Yes	No	Yes	No
HO136	1 Aringa Court, Heathmont	No	No	No	No	No	No	No
HO137	House 14 Wonga Road, Ringwood	No	No	No	No	No	No	No
HO138	House 46-48 Dickasons Road, Heathmont	No	No	No	No	No	No	No
HO139	<i>House</i> 29 Bedford Road, Ringwood	No	No	No	No	No	No	No

MAROONDAH PLANNING SCHEME

HO140 Interim control Expiry date: 31/07/20 19	<i>Haig Street Precinct</i> 2-34 & 3-31 Haig Street, Ringwood	No	No	No	No	No	No	No
HO141 Interim control Expiry date: 31/07/20 19	<i>Kendall Street Precinct</i> 20-32 & 21-35 Kendall Street, Ringwood	No	No	No	No	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO142 Interim control Expiry date: 31/07/20 19	<i>House</i> 5 Caroline Street, Ringwood	No	No	No	No	No	No	No

MAROONDAH PLANNING SCHEME

HO143 Interim control Expiry date: 31/07/20 19	<i>House and front fence</i> 20 Caroline Street, Ringwood	No	No	No	Yes – brick and steel pipe front fence	No	No	No
HO144 Interim control Expiry date: 31/07/20 19	<i>House and garage</i> 18 James Street, Ringwood	No	No	No	Yes – timber garage at rear of house	No	No	No

PS Map Ref	Heritage Place	External Paint Controls Apply?	Internal Alteration Controls Apply?	Tree Controls Apply?	Outbuildings or fences which are not exempt under Clause 43.01-4	Included on the Victorian Heritage Register under the Heritage Act 2017?	Prohibited uses permitted?	Aboriginal heritage place?
HO145 Interim control Expiry date: 31/07/20 19	<i>House</i> 22 James Street, Ringwood	No	No	No	No	No	No	No