

# Council Plan 2017-2021

## Priority Actions Progress Report



Progress report on priority actions (YEAR 2 : Q1 2018/19)  
As at 30 September 2018

# Introduction

The Council Plan 2017-2021 is Maroondah City Council's key medium-term strategic document that sets key directions and priority actions to work towards the long-term community vision outlined in *Maroondah 2040: Our future together*.

The Council Plan plays a vital role in shaping Maroondah's future over a four year period. It identifies both challenges and opportunities for our community at local and regional level within the context of the community's long term Maroondah 2040 vision. It also forms the basis for Council to make decisions regarding resources and priorities in response to community needs and aspirations.

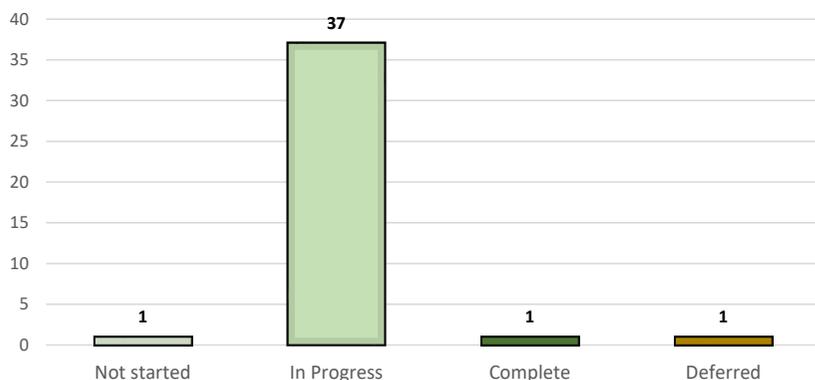
Each year, Council presents to the community an updated set of key directions and priority actions for implementing the four-year Council Plan. This helps to ensure that the Plan continues to be aligned with *Maroondah 2040: Our future together*, the community's long-term vision, and is responsive to community needs and expectations.

The Council Plan is implemented through a service delivery planning process, and outcomes are measured and reported regularly. This report identifies Council's progress in relation to the Council Plan Priority Actions for the 2018/19 financial year. Some actions span multiple years as identified in the Council Plan 2017-2021. Progress is identified as at **30 September 2018**.

The following status icons assist interpreting the progress in implementing the actions.:

- 😊 Priority action is currently on track and/or progressing as expected.
- 😞 Priority action is at risk of not being on track.
- 🚫 Priority action is currently not on track and/or not progressing as expected
- ✓ Priority action has been achieved
- ➔ Priority action has been deferred to another year

## Summary of progress



	Overall	Corporate Services	Development & Amenity	Executive Office	Operations, Assets & Leisure	Strategy & Community
<b>Not started</b>	1	1				
<b>In Progress</b>	37	4	7	1	10	15
<b>Complete</b>	1					1
<b>Deferred</b>	1				1	
<b>Total</b>	40	5	7	1	11	16

Maroondah 2040 Community Outcome	#	Council Plan Priority Action	Progress Comment	Project Status	On Track	Target completion	Directorate	Service Area
A safe, healthy and active community	1	<b>Design and construct the \$2.5m Jubilee Sporting Pavilion redevelopment</b>	A brief has commenced in order to appoint a lead designer to the project. It is anticipated that construction will commence in the third quarter of 2019.	In Progress		2019/20	Operations Infrastructure & Leisure	Assets
	2	<b>Design and construct the \$3.0m HE Parker Sporting Pavilion redevelopment</b>	The project is currently in schematic design phase with the pre-fabricated construction anticipated to commence in early 2019 (subject to the pre-fabricated market conditions).	In Progress		2018/19	Operations Infrastructure & Leisure	Assets
	3	<b>Finalise a new Gaming Policy and commence preparation of a planning scheme amendment to incorporate the policy into the Maroondah Planning scheme</b>	Council adopted a new Gambling Policy at its meeting on 17 September 2018. Council will now commence scoping the subsequent work to incorporate the policy into the Maroondah Planning Scheme.	In Progress		2018/19	Strategy & Community	Integrated Planning
	4	<b>Complete the design works, undertake operational readiness planning and construct the \$16.5m HE Parker Multi Sports Complex</b>	Design works have been completed and construction has commenced. The construction is just over 40% complete and on track for completion in May 2019. Operational readiness activities continue with draft usage agreements developed, website construction underway and budget reviewed.	In Progress		2019/20	Operations Infrastructure & Leisure	Assets & Leisure
	5	<b>Undertake works to implement CCTV in Croydon Town Centre, including detailed design and documentation, along with the supply and installation of cameras</b>	This project has been completed on time and under budget.	Complete		2018/19	Strategy & Community	Business & Development
	6	<b>Prepare and implementation of a new Maroondah Health and Wellbeing Plan 2017-2021</b>	Implementation of year 2 actions as part of the Maroondah Health and Wellbeing Plan 2017-2021 has commenced.	In Progress		2020/21	Strategy & Community	Integrated Planning
	7	<b>Commence construction of the \$2.7m Silcock Sporting Pavilion redevelopment in Croydon</b>	The project is currently in concept design phase. Construction timeframes will depend on achieving the next relevant design phase milestones and approvals with all current user groups. It is currently anticipated that construction will commence in late 2019.	In Progress		2018/19	Operations Infrastructure & Leisure	Assets
	8	<b>Amend planning controls relating to alcohol density through participation in the South East Melbourne Councils' Alliance (SEMCA) Alcohol Density Project</b>	The application to undertake the group planning amendment is with the Minister of Planning. Due to the State Election in November, work is unlikely to progress until 2019. Communication plans have been developed for when approval is granted.	In Progress		2018/19	Strategy & Community	Integrated Planning
	9	<b>Undertake sportsfield reconstruction works at Quambee Reserve No.1 Oval in Ringwood North</b>	Reconstruction of the number 1 oval at Quambee Reserve has been deferred to the 2019/20 financial year to allow investigation to determine the most suitable method of reconstruction. The investigation works will be completed by February 2019. The reconstruction of Mullum 2 oval has been substituted in its place with a contract awarded and works commencing on site at the start of October 2018. The wording of this action will be amended to reflect this change in the next quarter's report.	Deferred		2018/19	Operations Infrastructure & Leisure	Leisure
	10	<b>Design and construct the Springfield Sporting Pavilion redevelopment</b>	A concept design and cost estimate have been completed. Detailed design is expected to be completed in 2019/20 and construction is expected to commence in 2020/21.	In Progress		2019/20	Operations Infrastructure & Leisure	Assets

Maroondah 2040 Community Outcome	#	Council Plan Priority Action	Progress Comment	Project Status	On Track	Target completion	Directorate	Service Area
A prosperous and learning community	11	<b>Develop Regional Service Partnerships at Realm</b>	Progress is being made under the umbrella of the Eastern Regional Group of Councils.	In Progress		2019/20	Corporate Services	Revenue Property & Customer Service
	12	<b>Update the Ringwood Metropolitan Activity Centre Masterplan</b>	Public exhibition phase of the draft masterplan is currently underway.	In Progress		2018/19	Strategy & Community	Business & Development
	13	<b>Work in partnership to implement the Bayswater / Bayswater North Industrial Precinct Strategy to assist local businesses and promote investment attraction</b>	The strategy for precinct renewal and investment attraction for this precinct has been endorsed by partnering Councils. The councils have partnered with RMIT and adopted the United Nations Global Compact as a framework for stakeholder engagement and investment facilitation to enable the renewal of the precinct. Engagement with existing landowners and businesses in the precinct has commenced.	In Progress		2020/21	Strategy & Community	Business & Development
	14	<b>Develop, promote and expand the BizHub Co-Working Space</b>	The growth of BizHub has exceeded its business plan forecast with capacity nearly achieved and \$100K revenue achieved in 2017/18. Opportunities for expansion of the coworking space as part of Realm extension are being investigated.	In Progress		2020/21	Strategy & Community	Business & Development
	15	<b>Plan and implement carparking improvements in the Ringwood Metropolitan Activity Centre and the Croydon Activity Centre</b>	A Maroondah Parking Framework and Action Plan is currently in development. It is anticipated that following community consultation in October 2018, and incorporating the outcomes of the consultation, the framework and action plan will be considered by Council in late 2018 or early 2019. The framework and associated action plan identify projects aimed at reviewing and improving parking management in the Ringwood and Croydon Activity Centres through a variety of parking management strategies, development parking policy, and permit schemes.	In progress		2020/21	Development & Amenity	Engineering & Building Services
	16	<b>Work in partnership to facilitate appropriate development within the Ringwood Metropolitan Activity Centre (RMAC) and Croydon Activity Centre</b>	Engagement has continued with landowners and developers to encourage investment and development in line with strategic objectives of the RMAC. More than 700 apartments have been approved for 2018/19 as well as indications of commencement of works on significant development sites in the RMAC.	In Progress		2020/21	Strategy & Community	Business & Development

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A vibrant and culturally rich community	17	<b>Create a new Croydon Town Square, including community engagement, completion of detailed design and construction.</b>	The project is in the construction phase with a scheduled completion date of March 2019.	In Progress		2018/19	Operations Infrastructure & Leisure	Assets
	18	<b>Implement innovative and engaging arts events and outcomes in Ringwood Town Square arts precinct</b>	Approx 120,000 people visited and participated in exhibitions, programs and installations during 2017-18. The innovative and engaging approach to the Ringwood Arts Precincts is attracting increased government, corporate and community support, and industry recognition.	In progress		2018/19	Strategy & Community	Community Services
	19	<b>Establish a new Arts Advisory Committee and implement new public art across Maroondah in accordance with Council's Public Art Policy</b>	The Arts Advisory Committee comprising three Councillors and five industry representatives had its first meeting in May 2018. Public art installations completed to date include the Yellow Tailed Black Cockatoos, Weight of Albatross and The Fruit Thief.	In progress		2020/21	Strategy & Community	Community Services
	20	<b>Commence development of an Arts and Cultural Development Strategy 2018-2022</b>	The Review is well underway and with a presentation to Arts Advisory Committee given to the August 2018 meeting. It is expected that a Discussion Paper will be presented to the November 2018 meeting of this Committee.	In progress		2018/19	Strategy & Community	Community Services
	21	<b>Design and construct the \$10m Karralyka redevelopment</b> <b>** Subject to funding</b>	A design brief has been developed to engage a suitability qualified architect to undertake the design process.	In progress		2020/21	Operations Infrastructure & Leisure	Leisure
A clean, green and sustainable community	22	<b>Implement the Eastern Organics Contract</b>	Preferred tenderers have been selected and work is progressing on working through the contract particulars with the preferred tenderers, Councils and the Metropolitan Waste and Resource Recovery Group. This work will continue through 2018/19.	In Progress		2018/19	Corporate Services	Finance & Governance
	23	<b>Finalise the Maroondah Vegetation Review and prepare planning controls for inclusion in the Maroondah Planning Scheme</b>	The compilation of a body of evidence on the condition and extent of the vegetation within the municipality is nearing completion. This will then be reviewed to determine the key issues and identify options for future Council actions. A strategy will then be developed to guide future action.	In Progress		2019/20	Strategy & Community	Integrated Planning

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An accessible and connected community	24	<b>Work in partnership to implement intersection improvement works at the corner of Maroondah Highway and Dorset Road in Croydon North</b>	The project is being undertaken in partnership with VicRoads. Works commenced in mid-August 2018 and completion of the project, subject to VicRoads timeframes, is anticipated for mid 2019.	In progress		2018/19	Development & Amenity	Engineering & Building Services
	25	<b>Develop a Maroondah Carparking Framework, incorporating a Parking Policy, updates to parking strategies and permit systems</b>	The Maroondah Parking Framework and Action Plan is currently in development. A community engagement plan is being developed and it is proposed to commence public consultation in October 2018. Currently it is anticipated that the framework and action plan will be considered by Council in early 2019, subject to the outcomes of the community consultation process.	In Progress		2018/19	Development & Amenity	Engineering & Building Services
	26	<b>Commence road renewal works in Caroline Street, Ringwood</b>	The reconstruction of Caroline Street, Ringwood is programmed for the 2018/19 year. The project design is complete and a tender for the works has closed. Council will consider the recommendation on the tender award at the October 2018 Council meeting. Subject to Council's decision, it is anticipated that the works will commence in November 2018 and be completed in early 2019.	In Progress		2018/19	Development & Amenity	Engineering & Building Services
	27	<b>Accelerate Council's footpath construction program</b>	The delivery of Council's Annual footpath construction program is progressing as programmed. The works commenced to date include: <ul style="list-style-type: none"> <li>• <b>Holland Road</b>, Ringwood East</li> <li>• <b>Dorset Road</b> (east side), Croydon - Hull Road to Lincoln Road</li> </ul> Footpath construction projects proposed (still to be constructed) for 2018/19 are: <ul style="list-style-type: none"> <li>• <b>Lena Grove</b>, Ringwood</li> <li>• <b>The Boulevard</b>, Heathmont.</li> </ul>	In Progress		2020/21	Development & Amenity	Engineering & Building Services
	28	<b>Advocate to the Commonwealth and Victorian Government for provision of new and upgraded major transportation infrastructure in Maroondah; including freeway connections, upgrade to arterial roads and intersections, and major public transport enhancements</b>	Council has continued to advocate to the Victorian Government and Australian Government on transport improvements, including the upgrade of Dorset Road between Hull Road and Maroondah Highway; pedestrian and traffic movement improvements at the intersection of Maroondah Highway, Yarra Road and Kent Avenue; and at the intersection of Canterbury and Bedford Roads. Council also provided a report and Council recommendations to the North East Link Authority as part of the North East Link consultation on the preferred route for the new road. Council will continue to advocate to both levels of Government in the lead up to the State Election in November 2018 and the Federal Election due to take place in 2019.	In Progress		2020/21	Executive Office	Communicati ons & Engagement

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An attractive, thriving and well built community	29	<b>Upgrade Lincoln Road, east of Dorset Road</b>	The upgrade of Lincoln Road, east of Dorset Road, commenced in late June 2018 and is expected to be completed in March 2019. Works are progressing as programmed.	In Progress		2018/19	Development & Amenity	Engineering & Building Services
	30	<b>Undertake a municipal wide review of Council's neighbourhood character and heritage controls</b>	A review of the changes that have occurred in neighbourhood character and a survey of potential buildings of heritage significance have both been completed. The results of this work are being considering with a view to prepare amendments to the Maroondah Planning Scheme.	In Progress		2018/19	Strategy & Community	Integrated Planning
	31	<b>Continue the upgrade of drainage including flood mitigation works in Power Street catchment</b>	The next stage of the Power Street catchment drainage works (Stage 6) is programmed for the 2018/19 year. The project is currently at the design stage and it is anticipated that the works will commence in early 2019.	In Progress		2018/19	Development & Amenity	Engineering & Building Services
	32	<b>Develop and commence implementation of priority open space and public realm enhancement plans</b>	Enhancement Plans are currently being developed for Eastfield, Dorset & Ainslie Park Reserves.	In Progress		2019/20	Operations Infrastructure & Leisure	Assets
	33	<b>Work in partnership to implement the Greening the Greyfields Project to facilitate a sustainable approach to urban redevelopment in identified residential precincts</b> <b>** Subject to funding</b>	Funding has been secured through the Australian Government Smart Cities and Suburbs Program to develop understanding of how to deliver more sustainable outcomes through the redevelopment of existing residential precincts. This pilot project is being undertaken in partnership with Swinburne University and Department of Environment, Land, Water and Planning.	In Progress		2019/20	Strategy & Community	Integrated Planning

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An inclusive and diverse community	34	<b>Monitor the federal National Disability Insurance Scheme and My Aged Care reform agenda and implement transitional arrangements for relevant areas of Council service delivery</b>	Transition arrangements are in place for Commonwealth Home Support Program and National Disability Insurance Scheme. Councillors were briefed on this matter in September 2018.	In progress		2018/19	Strategy & Community	Community Services
	35	<b>Investigate and implement additional female changing facilities at local sporting venues</b>	A number of projects to provide additional female changing facilities have been identified and are listed below: <b>Quambee Pavilion:</b> concept design - works to be undertaken 2018/19 <b>Bensons Pavilion:</b> concept design - works to be undertaken 2018/19 <b>Griff Hunt:</b> application for Sport and Recreation Victoria grant has been submitted <b>Cheong Pavilion:</b> application for Sport and Recreation Victoria grant has been submitted <b>Ainslie Pavilion:</b> application for an Australian Government grant has been submitted <b>Proclamation Pavilion:</b> application for Sport and Recreation Victoria grant has been submitted <b>Springfield Pavilion:</b> application for an Australian Government grant has been submitted. Funding has been received from Sport and Recreation Victoria <b>Silcock Pavilion:</b> Concept design signed off by tenant clubs - proceeding to detailed design <b>Heathmont Pavilion :</b> Concept design signed off by tenant clubs - proceeding to detailed design.	In Progress		2020/21	Operations Infrastructure & Leisure	Leisure
	36	<b>Continue implementation of the Corporate Volunteering Program</b>	Implementation of the corporate volunteering program is one of the actions in the Organisational Volunteers Plan 2015-19 and is due for implementation in 2019. Volunteering opportunities are currently available to employees on request in the lead up to the full implementation of the program	Not Started		2019/20	Corporate Services	Workplace, People & Culture
	37	<b>Develop and commence implementation of a new Disability Policy and Action Plan</b>	Council has commenced development of a background paper to assist in the preparation of the Policy. The second phase of community engagement is planned to commence in October 2018. This will include a community survey and meetings with stakeholder groups. A draft strategic document will be prepared early 2019.	In Progress		2018/19	Strategy & Community	Integrated Planning

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A well governed and empowered community	38	<b>Progress Council's innovative digital services transformation</b>	<p>Council's digital services transformation continues to be driven by three key business drivers; Realm extension &amp; operations centre; new ways of working and mobilisation of the workforce.</p> <p>A broad range of projects are currently in progress to support the sustainable delivery of these outcomes. A key scope of work presently underway is the development of an IT Wireframe Strategy that will provide a demand management tool to ensure proposed initiatives have alignment to the organisations identified objectives. New mobile data and carriage services are currently being implemented to provide the critical foundations needed to effectively mobilise the workforce. This is supported by the implementation of new software to effectively manage the fleet of mobile devices. A profiling exercise to determine the most suitable hardware for roles is also being undertaken. Current and future requirements for data storage are also being reviewed. A review of Council's existing telephony, both general and call centre, is also being undertaken to identify any gaps between current and future needs.</p>	In Progress		2020/21	Corporate Services	Information Technology
	39	<b>Continue to work on Innovation and Customer Service delivery models, including online services and additional payment options for customers</b>	<p>Council's online service offering is routinely reviewed for enhancement. Online payment options are being considered and subject to the outcomes of a business case being considered by the Corporate Management Team.</p>	In Progress		2020/21	Corporate Services	Revenue Property & Customer Service
	40	<b>Update Council's administrative facilities</b>	<p>The Realm extension is currently in the tender phase for a Head Contractor. The project is on track to commence construction in early 2019 and is scheduled for completion in May 2020.</p> <p>The Operations Centre is currently in the design phase with an anticipated construction completion date in late 2019.</p>	In Progress		2019/20	Operations Infrastructure & Leisure	Assets