



Introduction





The Council Plan 2017-2021 is Maroondah City Council's key medium-term strategic document that sets key directions and priority actions to work towards the long-term community vision outlined in *Maroondah 2040: Our future together*.

The Council Plan plays a vital role in shaping Maroondah's future over a four year period. It identifies both challenges and opportunities for our community at local and regional level within the context of the community's long term Maroondah 2040 vision. It also forms the basis for Council to make decisions regarding resources and priorities in response to community needs and aspirations.

Each year, Council presents to the community an updated set of key directions and priority actions for implementing the four -year Council Plan. This helps to ensure that the Plan continues to be aligned with *Maroondah 2040: Our future together*, the community's long-term vision, and is responsive to community needs and expectations.

The Council Plan is implemented through a service delivery planning process, and outcomes are measured and reported regularly . This report identifies Council's progress in relation to the Council Plan Priority Actions for the 2017/18 financial year.

The following status icons may assist in interpreting these service performance results:

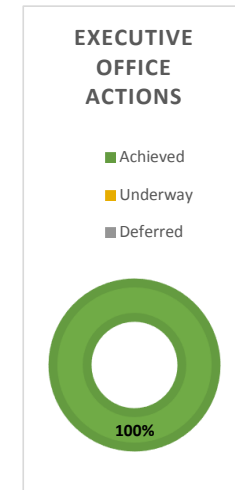
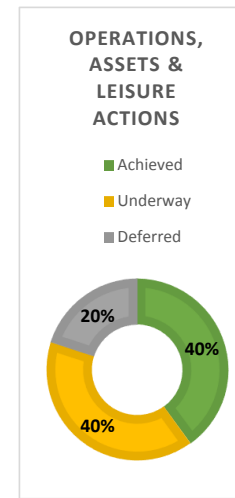
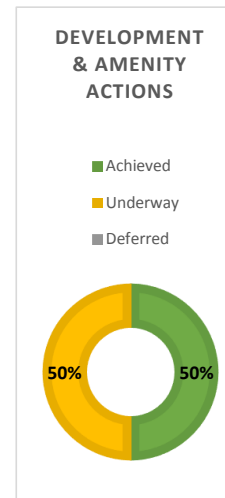
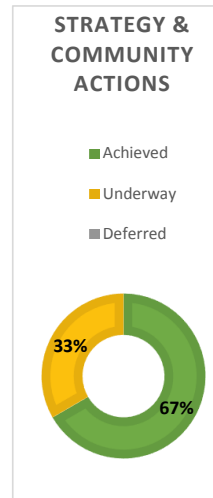
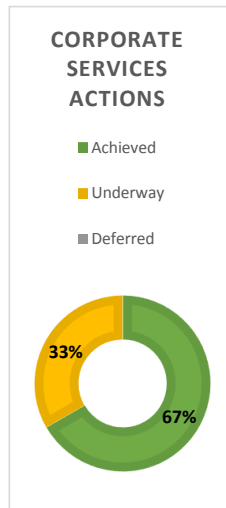
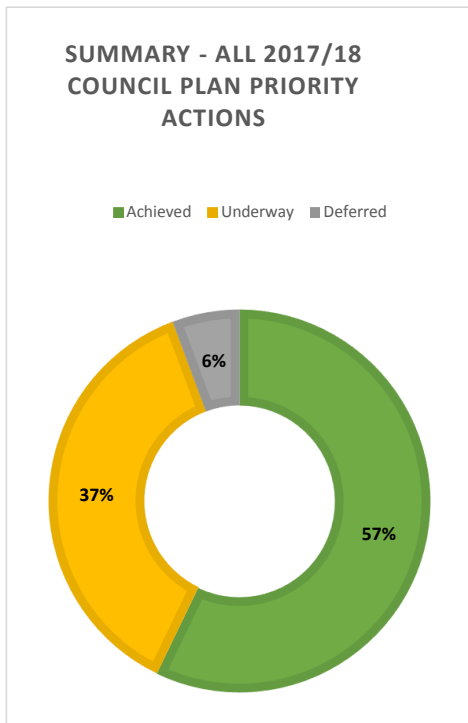
	Priority action is currently on track and/or progressing as expected.
	Priority action is at risk of not being on track.
	Priority action is currently not on track and/or not progressing as expected
	Priority action has been deferred

Please note:

The progress identified reflects activities undertaken during the 2017/18 financial year.

Measuring progress made

The graphs below provide a summary of progress



	Overall	Corporate Services	Strategy & Community	Development & Amenity	Operations, Assets &	Executive Office
Achieved	20	2	10	3	4	1
Underway	13	1	5	3	4	0
Deferred	2	0	0	0	2	0

Council Plan 2017-2021






Year 1: 2017/18 - Priority Actions



#	Maroondah 2040 Community Outcome	Council Plan Priority Action	Service Area	Directorate	Responsible Manager	Project Status	Progress Comment	On track status
1	A safe, healthy and active community	Commence construction of the \$2.5m Jubilee Sporting Pavilion redevelopment ** Subject to external funding	Assets	Operations Assets and Leisure	Steve McIntosh	Deferred	The Victorian Government has announced a commitment of \$2m to this project. Design work for the pavilion will be undertaken in 2018/19 with construction at this stage due to commence in 2019/20	→
2	A safe, healthy and active community	Commence construction of the \$3.0m HE Parker Sporting Pavilion redevelopment	Assets	Operations Assets and Leisure	Steve McIntosh	Achieved	Construction of the pavillon has commenced.	😊
3	A safe, healthy and active community	Develop a Gender Equity Policy/Statement	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	A new Gender Equity Policy 2018 was adopted by CMT on 28 May 2018. This Policy is aimed at supporting Council to prevent violence against women in our community through leadership in relation to gender equity. The policy identifies a range of policy commitments that seek to advance culture and practice in promoting gender equity through its workforce and service delivery.	😊
4	A safe, healthy and active community	Finalise a new Gaming Policy and commence preparation of a planning scheme amendment to incorporate the policy into the Maroondah Planning scheme	Integrated Planning	Strategy and Community	Grant Meyer	Underway	A draft Maroondah Gambling Policy was prepared and authorised for placement on public exhibition by Council in June 2018. Following any amendments, it is anticipated that the Policy will be presented for adoption during 2018/19. The new Gambling Policy seeks to advance and strengthen Council policy statements and planning controls in relation to electronic gaming machines in Maroondah. Following adoption of the policy in 2018/19, Council will commence on preparing documentation for a future planning scheme amendment to implement the Policy into the Maroondah Planning Scheme	😊
5	A safe, healthy and active community	Complete the design works, undertake operational readiness planning and construct the \$16.5m HE Parker Multi Sports Complex	Assets Leisure	Operations Assets and Leisure	Steve McIntosh Tim Cocks	Underway	Design works and operational readiness planning is complete. The project is in the construction phase and due for completion in May 2019.	😊
6	A safe, healthy and active community	Undertake works to implement CCTV in Croydon Town Centre, including detailed design and documentation, along with the supply and installation of cameras	Business and Development	Strategy and Community	Chris Zidak	Achieved	Works are at the stage of practical completion. All 21 CCTV cameras have been installed and are operational. The two CCTV cameras located within the site of the new Croydon Town Square are in temporary locations providing surveillance of the space until such time as the Town Square construction is completed. The CCTV cameras will then be fixed into their final positions within the site.	😊
7	A safe, healthy and active community	Prepare and commence implementation of a new Maroondah Health and Wellbeing Plan 2017-2021	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	The Maroondah Health and Wellbeing Plan 2017-2021 was adopted by Council at its October 2017 meeting. The Plan is accompanied by a Municipal Scan and Consultation Report. The Plan describes how Council and partners will work towards achieving enhanced health and wellbeing for our community over the next four years.	😊
8	A safe, healthy and active community	Participate in the South East Melbourne Council's Alliance (SEMCA) Alcohol Density Project to strengthen decision making capabilities of Councils regarding packaged liquor outlets	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	In December 2017, Council elected to seek authorisation from the Minister for Planning for a Group Council Planning Scheme Amendment. Once enacted, this will enable Councils to take social and health impacts into consideration when assessing planning applications for packaged liquor licenses. The eight participating Councils comprise: Cardinia, Casey, Frankston, Greater Dandenong, Kingston, Knox, Maroondah and Mornington Peninsula. This group successfully sought authorisation from the Minister for Planning in May 2018 to proceed with a Group Councils Amendment to their respective Planning Schemes. The amendment process will continue during 2018/19.	😊
9	A safe, healthy and active community	Commence construction of the \$2.7m Silcock Sporting Pavilion redevelopment	Assets	Operations Assets and Leisure	Steve McIntosh	Deferred	The project has been delayed due to not being able to achieve an agreed concept design outcome with all current user groups. Works have commenced to review the feasibility of a new pavilion of for the cricket and soccer clubs within the same reserve.	→

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10	A safe, healthy and active community	Commence sportsfield reconstruction works at Jubilee Park in Ringwood	Leisure	Operations Assets and Leisure	Tim Cocks	Achieved	The Russell Lucas Oval reconstruction works included reshaping playing field, draining and irrigation upgrade, realignment of the fence, a sand profile, and new oval surface seeded with couch grass.	
11	A prosperous and learning community	Undertake pedestrian and vehicle access improvement works at Heathmont Shopping Precinct - Canterbury Road, Heathmont	Engineering and Building Services	Development and Amenity	Andrew Taylor	Underway	Traffic Signal and carpark access improvement works commenced in February 2018 as programmed, however, there were issues with AusNet completing critical high voltage power pole relocation works in March as scheduled. This has resulted in two (2) month delay in works progressing. Oedestrian operated traffic signals were successfully relocated in May 2018, with the remaining carpark access improvement works due for completion in August 2018.	
12	A prosperous and learning community	Commence Regional Service Partnerships at Realm	Revenue, Property and Customer Service	Corporate Services	Dale Muir	Achieved	Work continues to progress this. More recent developments, involving Mayors and CEOs, with the Eastern Regional Group of Councils (ERG) will strengthen and articulate specific outcomes for this initiative.	
13	A prosperous and learning community	Work in partnership to finalise development of the Ringwood Metropolitan Activity Centre Masterplan	Business and Development	Strategy and Community	Grant Meyer	Underway	Council is well advanced in its review of the Ringwood Metropolitan Activity Centre Masterplan with key background studies now completed and major landowner engagement currently underway.	
14	A prosperous and learning community	Work in partnership to implement the Bayswater / Bayswater North Industrial Precinct Strategy	Business and Development	Strategy and Community	Chris Zidak	Underway	The project has been identified as suitable for inclusion in the UN Global Compact City Partnerships model This model will enable Maroondah and its partners Knox and Yarra Ranges to utilise an approved global framework for capacity building for the precinct. This framework will be developed in conjunction with RMIT. It will bring with it opportunities for advocacy for capital investment within the precinct to stimulate investment, business growth and employment ensuring the sustainability of the precinct Each partnering council will have one of its team members attend a capacity building workshop which will review the proposed activity designs which will be developed into a Program Work Plan. Discussions with the workstreams will enable the identification of linkages and gaps between the BBP Program and existing Strategic Implementation Plans and Service Delivery Plans	
15	A prosperous and learning community	Work in partnership to facilitate appropriate development within the Ringwood Metropolitan Activity Centre and Croydon Activity Centre	Business and Development	Strategy and Community	Chris Zidak	Underway	Council continues to advocate for and facilitate private sector investment in the Ringwood and Croydon Activity Centres. Croydon Town Square redevelopment is in under construction with completion expected in 2018/19 Council is also undertaking discussion with respect to identifying opportunities for establishment of State Government offices within the Ringwood MAC	
16	A vibrant and culturally rich community	Create a new Croydon Town Square, including community engagement, completion of detailed design and construction.	Assets	Operations Assets and Leisure	Steve McIntosh	Underway	Construction of the new Croydon Town Square is due to commence in July 2018 and is scheduled for completion in late 2018.	

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17	A vibrant and culturally rich community	Implement innovative and engaging arts events and outcomes in Ringwood Town Square arts precinct	Community Services	Strategy and Community	Wendy King	Achieved	<p>Approximately 120,000 people have visited exhibitions, program, installations and events across the Ringwood arts precinct, including at Realm, Ringwood Town Square, Ringwood Station, the Backyard and Maroondah Federation Estate. From niche indoor and outdoor events, to popular and highly successful arts incubators and exhibitions in ArtSpace at Realm, the dynamic Ringwood arts precinct has a positive impact on people's everyday lives through high quality innovative and engaging arts and cultural experiences.</p> <p>A number of activities and events in 2017/2018 have had a strong focus on community engagement and cultural diversity including for example the outstanding "Sounding Stories" project and the highly successful "Bamboo Village" event which celebrated the culture and stories of our communities from Burma.</p> <p>The precinct also offers opportunities to celebrate Maroondah's highly valued local environment with exhibition highlights this year including Ruth Jackson's botanical illustrations drawing record audiences to the Maroondah Access Gallery at Maroondah Federation Estate, and the Edna Walling: A Creative Legacy exhibition at ArtSpace Realm attracting national media coverage.</p> <p>The Ringwood arts precinct's innovative and engaging approach continues to attract increased government, corporate and community support and industry recognition.</p>	
18	A clean, green and sustainable community	Commence implementation of the Eastern Organics Contract	Finance and Governance	Corporate Services	Tony Rocca	Underway	Implementation will run into the 2018/19 financial year. Preferred tenderers have been selected. There are some final items to be agreed between the relevant stakeholders before full implementation can take place.	
19	A clean, green and sustainable community	Develop a Climate Change Risk and Adaptation Strategy	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	Council adopted the Climate Change and Adaptation Strategy at its meeting in June 2018	
20	A clean, green and sustainable community	Undertake preliminary works to rehabilitate the waterway and infrastructure at Yanggai Barrage in Warranwood	Operations	Operations Assets and Leisure	Vincent King	Achieved	All civil works have been completed. Planting in the wetland and preparation of disturbed garden bed/bushland occurred in June 2018.	
21	A clean, green and sustainable community	Undertake a major upgrade of the playground at Ringwood Lake Park	Assets	Operations Assets and Leisure	Steve McIntosh	Achieved	The major upgrade to the Ringwood Lake playspace was completed in June 2018.	
22	A clean, green and sustainable community	Finalise the Maroondah Vegetation Review	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	The evidence phase of the review is nearing completion which has involved a review of existing documentation, stakeholder engagement, commissioning a tree canopy study and a biodiversity analysis. Analysis of the issues and potential options will now be commencing.	
23	An accessible and connected community	Advocate for grade separation of the Lilydale railway line at Coolstore Road in Croydon	Business and Development	Strategy and Community	Chris Zidak	Achieved	Advocacy for grade separation of the Lilydale railway line at Coolstore Road in Croydon continues in the lead up to the next Victorian Government Election scheduled for November 2018.	
24	An accessible and connected community	Commence Hughes Park carpark improvement works	Engineering and Building Services	Development and Amenity	Andrew Taylor	Achieved	Carpark improvement works were successfully completed in May 2018	

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25	An accessible and connected community	Work in partnership to implement intersection improvement works at the corner of Maroondah Highway and Dorset Road in Croydon North	Engineering and Building Services	Development and Amenity	Andrew Taylor	Underway	VicRoads is delivering the project in partnership with Council. The following timelines apply to the project: <ul style="list-style-type: none"> Draft design (including community and Council consultation) - completed October 2017 Final Design – completed early 2018 Tender Awarded June 2018 Construction anticipated to commenced in August 2018 Contract period is 34 weeks from the award. 	
26	An accessible and connected community	Accelerate Council's footpath construction program	Engineering and Building Services	Development and Amenity	Andrew Taylor	Achieved	A budget of \$730k was allocated for new footpath construction for 2017/18 year. <p>Footpaths have been constructed in Possum Lane, Northwood Street, Dillon Grove, Goldsmith Avenue, Karista Avenue, Jeffrey Drive, Jennifer Court, Lockhart Drive and Edna Street.</p> <p>Due to delays in the issuing of VicRoads traffic management approval for Dorset Road, footpath construction works were delayed and commenced in late June 2018. It is expected that works will be completed by end of September 2018, subject to service authority works being completed on time.</p>	
27	An accessible and connected community	Advocate to the Commonwealth and Victorian Government for provision of new and upgraded major transportation infrastructure in Maroondah; including freeway connections, upgrade to arterial roads and intersections, and major public transport enhancements	Communications and Engagement	Executive Office	Sherryn Dunshea	Achieved	Council has continued to advocate to the Victorian Government and Australian Government regarding transport improvements, including the upgrade of Dorset Road between Hull Road and Maroondah Highway; pedestrian and traffic movement improvements at the intersection of Maroondah Highway, Yarra Road and Kent Avenue and at Plymouth Road, Croydon; traffic improvements at Canterbury and Bedford Roads, Ringwood and at New Street and Maroondah Highway, Ringwood; and the construction of an underpass at the intersection of Warrandyte Road and Ringwood Bypass. Council also provided a report and Council recommendations to the North East Link Authority as part of the consultation on the preferred route for the new road. Council will continue to advocate to both levels of Government in the lead up to the Victorian election in November 2018 and the Federal election due to take place in 2019.	
28	An attractive, thriving and well built community	Continue the upgrade of drainage including flood mitigation works in Acacia Court catchment in Ringwood and the Scenic Avenue catchment in Ringwood East	Engineering and Building Services	Development and Amenity	Andrew Taylor	Achieved	Stage 4 of the Acacia Court catchment works were completed in 2017. Stage 5 works are currently undergoing design review with works scheduled to be carried out in the 2018/19 year. <p>Completion of Stage 3A Scenic Avenue works have been delayed by the completion of service authority works and also progression of the private development at 23 Alexandra Road that facilitate Council's works. The project is expected to be completed in September 2018.</p> <p>Design of the next stage of the Scenic Avenue drainage works (Stage 3B) is complete, with the tender for works expected to be awarded in late 2018 allowing construction works to commence in the 2019 calendar year.</p>	
29	An attractive, thriving and well built community	Upgrade Lincoln Road, east of Dorset Road	Engineering and Building Services	Development and Amenity	Andrew Taylor	Underway	Detailed design for Stages 1 and 2 and construction of early works were completed in 2017. <p>Tender for Stage 1 of the Lincoln Road upgrade was awarded at the April 2018 Council meeting, with construction works commencing onsite in June 2018 and expected to be completed in early 2019.</p>	

#	Maroondah 2040 Community Outcome	Council Plan Priority Action	Service Area	Directorate	Responsible Manager	Project Status	Progress Comment	On track status
30	An attractive, thriving and well built community	Undertake a municipal wide review of Council's neighbourhood character and heritage controls	Integrated Planning	Strategy and Community	Grant Meyer	Underway	<p>A consultant has been appointed to undertake a review of the existing neighbourhood character provisions and assess the changes in character since the original study.</p> <p>A Heritage Consultant has completed a review and update to the thematic study and identified places of heritage significance, following community nominations.</p>	
31	An attractive, thriving and well built community	Develop a Council policy position on affordable and social housing	Integrated Planning	Strategy and Community	Grant Meyer	Achieved	<p>Council has prepared a Draft Affordable and Social Housing Policy which was authorised for placement on public exhibition by Council in June 2018. This new Policy has been prepared to help Council better understand affordable and social housing issues, establish closer relationships and ongoing sharing of information with the local service sector, and clarify Council's policy position in responding to affordable and social housing issues. Development of the Policy involved background research led by expert consultants. This research assisted understanding of the demand and supply of affordable and social housing in Maroondah, along with potential policy options for Council and other key stakeholders. A stakeholder engagement program involving a series of interviews and focus groups along with a broader consultation forum also helped to inform development of the Policy. Following any amendments, it is anticipated that the Policy will be presented for adoption during 2018/19.</p>	
32	An inclusive and diverse community	Monitor the federal National Disability Insurance Scheme and My Aged Care reform agenda and implement transitional arrangements for relevant areas of Council service delivery	Community Services	Strategy and Community	Wendy King	Achieved	<p>Services have been successfully transitioned to My Aged Care (Commonwealth Home Support Program and Regional Assessment Service) with funding to be extended until 2020. Service targets and funding have been negotiated with Commonwealth and budgets amended. CHSP targets and programming priorities continue to be negotiated on basis of community need.</p> <p>Transition of younger clients to National Disability Insurance Scheme (NDIS) commenced in November 2017 and transition of service arrangements are continuing to be negotiated with State Government and current service provider. Council is continuing to build good working relationships with the NDIS Local Area Coordinators. Outcomes for the 186 clients transitioned to date have been positive.</p>	
33	An inclusive and diverse community	Develop a Female Participation Strategy for physical activity	Leisure	Operations Assets and Leisure	Tim Cocks	Underway	<p>A situational analysis has been completed and a project plan developed for the Strategy. Consultation continues to be undertaken with a draft Strategy under development.</p>	
34	An inclusive and diverse community	Investigate and implement additional female changing facilities at local sporting venues	Leisure	Operations Assets and Leisure	Tim Cocks	Underway	<p>Council in undertaking several initiatives to increase or modify existing change rooms facilities and pavilions to cater for increased female participation</p> <p>These include:</p> <ul style="list-style-type: none"> - proposed upgrades to the Quambee and Croydon pavilions - planned modifications to Benson pavilion - redevelopment of Heathmont and Silcock pavilions - development of concept plans for the redevelopment of Springfield Pavilion <p>Changes to the Dorset Soccer pavilion have been completed.</p>	

#	Maroondah 2040 Community Outcome	Council Plan Priority Action	Service Area	Directorate	Responsible Manager	Project Status	Progress Comment	On track status
35	A well governed and empowered community	Progress Council's innovative digital services transformation	Information Technology	Corporate Services	Les Schneider	Achieved	<p>Council's digital services transformation continues to be driven by the three key business drivers:</p> <ul style="list-style-type: none"> • MAB office relocation and consolidation • Activity based working model • Mobility to facilitate staff working from anywhere <p>A broad suite of projects is currently underway to support the sustainable delivery of these outcomes. A key scope of work presently underway is the development of a standard operating environment, including the review and remediation of Council's 1167 software solutions, to reduce complexity and ensure licensing compliance. This is being done in conjunction with a staff profiling exercise, based on the 275 unique positions across Council, which will help to identify the specific hardware needs of individual staff tempered against the organisational expectations as identified by the 4D consultants engaged for MAB design and scoping.</p>	