

2018 SUMMARY OF CORE MEASURES

DETAILED ANALYSIS



Performance Measures	Maroondah 2018	Maroondah 2017	Metro 2018	State-wide 2018	Highest score	Lowest score
OVERALL PERFORMANCE	67	63	65	59	Aged 18-34 years	Aged 50-64 years
COMMUNITY CONSULTATION (Community consultation and engagement)	56	55	57	55	Aged 65+ years	Aged 50-64 years
ADVOCACY (Lobbying on behalf of the community)	57	57	56	54	Aged 65+ years	Aged 50-64 years
MAKING COMMUNITY DECISIONS (Decisions made in the interest of the community)	59	58	58	54	Aged 18-34 years	Aged 50-64 years
SEALED LOCAL ROADS (Condition of sealed local roads)	68	66	68	53	Aged 18-34 years	Aged 50-64 years
CUSTOMER SERVICE	73	70	72	70	Aged 65+ years	Aged 35-49 years
OVERALL COUNCIL DIRECTION	58	53	54	52	Aged 18-34 years	Aged 50-64 years

2018 PERFORMANCE SUMMARY

INDEX SCORES OVER TIME



2018 Priority Area Performance

		2017	2016	2015	2014	2013	2012
Recreational facilities	80	77	78	74	76	70	72
Art centres & libraries	78	78	77	73	74	72	73
Waste management	76	75	76	77	75	75	74
Appearance of public areas	73	72	72	71	69	67	67
Community & cultural	70	72	71	69	72	67	67
Emergency & disaster mngt	69	69	72	69	70	n/a	n/a
Sealed local roads	68	66	68	69	68	n/a	n/a
Family support services	68	68	69	70	72	67	66
Elderly support services	65	68	66	68	70	69	67
Enforcement of local laws	64	64	66	68	66	65	63
Bus/community dev./tourism	64	64	67	64	62	60	56
Environmental sustainability	63	64	65	65	66	n/a	n/a
Local streets & footpaths	63	60	62	64	61	63	61
Informing the community	60	58	61	63	63	59	60
Community decisions	59	58	61	61	61	n/a	n/a
Disadvantaged support serv.	58	63	60	62	65	63	61
Lobbying	57	57	56	57	59	54	55
Traffic management	56	56	59	58	63	62	58
Consultation & engagement	56	55	58	55	57	54	56
Town planning policy	54	53	58	58	58	58	56

Q2. How has Council performed on [RESPONSIBILITY AREA] over the last 12 months?

Base: All respondents. Councils asked state-wide: 64 Councils asked group: 14

Note: Please see page 6 for explanation of significant differences.